

ORO VALLEY POLICE DEPARTMENT
April 2015

Priority 1		# of calls	%
Dispatch Time	Under 1 minute	11	69%
	Over 1 minute	5	31%
Travel Time	Under 4 minutes	14	88%
	Over 4 minutes	2	13%
Total Response Time			
<i>Goal: Total Response under 5 minutes 90% of the time</i>			
	Under 5 minutes	14	88%
	Over 5 minutes	2	13%
Total Calls	16		

Average Overall Response Time 3:12

Priority 2		# of calls	%
Dispatch Time	Under 2 minute	38	90%
	Over 2 minute	4	10%
Travel Time	Under 6 minutes	32	76%
	Over 6 minutes	10	24%
Total Response Time			
<i>Goal: Total Response under 8 minutes 90% of the time</i>			
	Under 8 minutes	34	81%
	Over 8 minutes	8	19%
Total Calls	42		

Average Overall Response Time 5:51

Priority 3		# of calls	%
Dispatch Time	Under 5 minute	358	96%
	Over 5 minute	14	4%
Travel Time	Under 10 minutes	327	88%
	Over 10 minutes	45	12%
Total Response Time			
<i>Goal: Total Response under 15 minutes 90% of the time</i>			
	Under 15 minutes	356	96%
	Over 15 minutes	16	4%
Total Calls	372		

Average Overall Response Time 7:22

Priority 4		# of calls	%
Dispatch Time	Under 10 minute	715	97%
	Over 10 minute	25	3%
Travel Time	Under 20 minutes	730	99%
	Over 20 minutes	10	1%
Total Response Time			
<i>Goal: Total Response under 30 minutes 90% of the time</i>			
	Under 30 minutes	728	98%
	Over 30 minutes	12	2%
Total Calls	740		

Average Overall Response Time 7:48