

ORO VALLEY POLICE DEPARTMENT September 2016

Priority 1		# of calls	%
Dispatch Time	Under 1 minute	22	81%
	Over 1 minute	5	19%
Travel Time	Under 4 minutes	21	78%
	Over 4 minutes	6	22%
Total Response Time			
<i>Goal: Total Response under 5 minutes 90% of the time</i>			
	Under 5 minutes	22	81%
	Over 5 minutes	5	19%
Total Calls	27		

Average Overall Response Time 3:43

Priority 2		# of calls	%
Dispatch Time	Under 2 minute	53	95%
	Over 2 minute	3	5%
Travel Time	Under 6 minutes	45	80%
	Over 6 minutes	11	20%
Total Response Time			
<i>Goal: Total Response under 8 minutes 90% of the time</i>			
	Under 8 minutes	49	88%
	Over 8 minutes	7	13%
Total Calls	56		

Average Overall Response Time 4:59

Priority 3		# of calls	%
Dispatch Time	Under 5 minute	331	98%
	Over 5 minute	8	2%
Travel Time	Under 10 minutes	292	86%
	Over 10 minutes	47	14%
Total Response Time			
<i>Goal: Total Response under 15 minutes 90% of the time</i>			
	Under 15 minutes	328	97%
	Over 15 minutes	11	3%
Total Calls	339		

Average Overall Response Time 7:36

Priority 4		# of calls	%
Dispatch Time	Under 10 minute	737	95%
	Over 10 minute	40	5%
Travel Time	Under 20 minutes	771	99%
	Over 20 minutes	6	1%
Total Response Time			
<i>Goal: Total Response under 30 minutes 90% of the time</i>			
	Under 30 minutes	768	99%
	Over 30 minutes	9	1%
Total Calls	777		

Average Overall Response Time 7:28