

ORO VALLEY POLICE DEPARTMENT May 2016

Priority 1		# of calls	%
Dispatch Time	Under 1 minute	16	84%
	Over 1 minute	3	16%
Travel Time	Under 4 minutes	15	79%
	Over 4 minutes	4	21%
Total Response Time			
<i>Goal: Total Response under 5 minutes 90% of the time</i>			
	Under 5 minutes	15	79%
	Over 5 minutes	4	21%
Total Calls	19		

Average Overall Response Time 3:32

Priority 2		# of calls	%
Dispatch Time	Under 2 minute	65	94%
	Over 2 minute	4	6%
Travel Time	Under 6 minutes	53	77%
	Over 6 minutes	16	23%
Total Response Time			
<i>Goal: Total Response under 8 minutes 90% of the time</i>			
	Under 8 minutes	59	86%
	Over 8 minutes	10	14%
Total Calls	69		

Average Overall Response Time 5:01

Priority 3		# of calls	%
Dispatch Time	Under 5 minute	396	98%
	Over 5 minute	10	2%
Travel Time	Under 10 minutes	360	89%
	Over 10 minutes	46	11%
Total Response Time			
<i>Goal: Total Response under 15 minutes 90% of the time</i>			
	Under 15 minutes	387	95%
	Over 15 minutes	19	5%
Total Calls	406		

Average Overall Response Time 7:31

Priority 4		# of calls	%
Dispatch Time	Under 10 minute	800	95%
	Over 10 minute	41	5%
Travel Time	Under 20 minutes	830	99%
	Over 20 minutes	11	1%
Total Response Time			
<i>Goal: Total Response under 30 minutes 90% of the time</i>			
	Under 30 minutes	826	98%
	Over 30 minutes	15	2%
Total Calls	841		

Average Overall Response Time 7:50