

**ORO VALLEY POLICE DEPARTMENT**  
November 2015

Priority 1		# of calls	%
Dispatch Time	Under 1 minute	14	67%
	Over 1 minute	7	33%
Travel Time	Under 4 minutes	17	81%
	Over 4 minutes	4	19%
<b>Total Response Time</b>			
<i>Goal: Total Response under 5 minutes 90% of the time</i>			
	Under 5 minutes	17	81%
	Over 5 minutes	4	19%
<b>Total Calls</b>	<b>21</b>		

Average Overall Response Time 3:28

Priority 2		# of calls	%
Dispatch Time	Under 2 minute	61	92%
	Over 2 minute	5	8%
Travel Time	Under 6 minutes	54	82%
	Over 6 minutes	12	18%
<b>Total Response Time</b>			
<i>Goal: Total Response under 8 minutes 90% of the time</i>			
	Under 8 minutes	56	85%
	Over 8 minutes	10	15%
<b>Total Calls</b>	<b>66</b>		

Average Overall Response Time 4:49

Priority 3		# of calls	%
Dispatch Time	Under 5 minute	376	95%
	Over 5 minute	19	5%
Travel Time	Under 10 minutes	339	86%
	Over 10 minutes	56	14%
<b>Total Response Time</b>			
<i>Goal: Total Response under 15 minutes 90% of the time</i>			
	Under 15 minutes	370	94%
	Over 15 minutes	25	6%
<b>Total Calls</b>	<b>395</b>		

Average Overall Response Time 8:41

Priority 4		# of calls	%
Dispatch Time	Under 10 minute	704	96%
	Over 10 minute	33	4%
Travel Time	Under 20 minutes	717	97%
	Over 20 minutes	20	3%
<b>Total Response Time</b>			
<i>Goal: Total Response under 30 minutes 90% of the time</i>			
	Under 30 minutes	727	99%
	Over 30 minutes	10	1%
<b>Total Calls</b>	<b>737</b>		

Average Overall Response Time 8:15