



## Cooler Temperatures Help Lower Outdoor Water Use



Temperatures may still feel hot right now but fall is fast approaching. Don't miss out on big savings this season. Plants need to be watered much less frequently when the temperatures cool down. Trees and shrubs are not growing as actively as they did when leaves and flowers were forming.

However, always water an appropriate length of time for the size of the root system. Visit [www.wateruseitwisely.com](http://www.wateruseitwisely.com)

Save on your sewer rate as well. Pima County Regional Wastewater calculates your sewer rate based on your water use for the months of December, January and February. Reducing your overall water use during these months means you'll save on sewer fees.

For questions regarding sewer rates please contact Pima County Wastewater at (520) 724-6609.



## Keep Your Water Meter Accessible

Your water meter box is typically located near the sidewalk, at the street. The meter box has a metal lid that protects the meter. Although debris collects naturally on the meter box cover from wind and rain, the Oro Valley Water Utility asks that customers do not intentionally install landscape rock, soil, landscape plants and other materials directly over the meter box.

Water Utility staff need access to the meter box for meter maintenance, meter replacement and water shut off during an emergency. In addition, water meter reads are transmitted through an automated system which can be hindered by placing materials directly over the meter box lid. For these reasons, Water Utility staff will remove material that is placed over the water meter box.



With your help and support in the matter, Water Utility staff will have access to your water meter box and water meter at all times.

For questions regarding access to your water meter box, please contact Oro Valley Water Utility Customer Service at (520) 229-5000.

## Good Time to Cover Those Pipes!

Hard freezes are not common in Oro Valley but they do happen. Covering exposed pipes and hose bibs can help protect from the costly damage of a burst pipe. Take preventative measures now!



## Can't find a leak—what do I do?

▶ Follow the steps on our *High Water Use Action Plan* (at [www.orovalleyaz.gov/aquahawk](http://www.orovalleyaz.gov/aquahawk))

▶ We suggest you check irrigation, toilets, hoses, pools and any other water using device or appliance or contact a professional plumber.

▶ Detect leaks faster with AquaHawk Alerting ([www.orovalleyaz.gov/aquahawk](http://www.orovalleyaz.gov/aquahawk))