

## Guide To subscribe for Leak alerts and Water consumption

1. Go to **Smart Meters**, then select **Water** from the submenu under **Smart Meters**.

The screenshot shows the 'Smart Meters' page. On the left, a sidebar menu has 'Smart Meters' highlighted, with a 'Water' option listed below it. The main content area is titled 'Welcome' and includes a 'Welcome' message. Below this, there are sections for 'Account Number', 'Address', and 'Account Balance'. The 'Account Balance' section shows 'Past Due' at \$179.21, 'Current Balance' at \$0.00, and 'Total Balance (Due 10/21/2025)' at \$179.21. There are buttons for 'View Account Details', 'My Accounts', 'View Current Bill', and 'Make a Payment'. Below these are 'Additional Options' including 'Paperless Billing', 'AutoPay', 'Pay by Text', and 'My Wallet', each with a 'Sign Up' or 'Manage' button.

2. A new **Leak Alert Settings** option is available, allowing you to subscribe to receive leak alerts.

The screenshot shows the 'Smart Meters' page with the 'Water' option selected in the sidebar. The main content area is titled 'Smart Meters' and includes a dropdown for 'Account:' and 'Meter:'. Below this, there are sections for 'Last 7 Days', 'Monthly Estimated Usage', and 'Monthly Usage Comparison (gal)'. The 'Last 7 Days' section shows '3.37 gal / day' with a bar chart comparing 'Previous' (14.0) and 'Current' (3.37) usage. The 'Monthly Estimated Usage' section shows '11.39 gal / day' with a bar chart comparing 'Sep' (53.79) and 'Oct' (11.39) usage. The 'Monthly Usage Comparison (gal)' section shows a bar chart for months from Mar to Oct, comparing 'Previous' and 'Current' usage. Below these are sections for 'Your Meter', 'Leak Events Alert Settings', and 'Water Consumption Events Settings'. The 'Leak Events Alert Settings' section shows 'Current Threshold: 5 gal/h for last 24h' and 'Alert Notification' with a 'Subscribe' button. The 'Water Consumption Events Settings' section shows 'Current Threshold: No threshold defined.' and 'Alert Notification' with a 'Subscribe' button.

3. Enable the **Email**, **SMS**, and **In-App** toggles to receive notifications. You can update your threshold and set the alert frequency. (This setting allows you to choose how often you receive alerts, for example, entering **1** means you'll receive them daily.)

The screenshot shows a 'Leak Alert' settings modal overlaid on the 'Smart Meters' app interface. The modal contains the following sections:

- Alert Threshold:** A text input field with the value '5' and a unit 'gal/h'.
- Alert Method:** Three toggle switches for 'Email', 'SMS', and 'In-App', all of which are currently turned on.
- Alert Frequency:** A text input field with the value '1' and a label 'Alert Frequency Reminder (Days)'.
- Buttons:** 'Cancel' and 'Subscribe' buttons at the bottom right.

The background app interface shows a 'Smart Meters' overview with a 'Last 7 Days' usage summary (3.37 gal/day) and a 'Your Meter' section with details like Meter Number and Last Meter Read.

4. A new **Usage Alert Settings** option is available, allowing you to subscribe to receive consumption alerts.

The screenshot shows the 'Usage Alert Settings' section within the 'Smart Meters' app. It includes a sidebar with navigation options like Home, Services, Financials, Profile, Smart Meters, and Water. The main content area displays various usage metrics and settings:

- Last 7 Days:** 3.37 gal/day, -65.82% compared to previous 7 days.
- Monthly Estimated Usage:** 11.39 gal/day, -78.83% compared to last month.
- Monthly Usage Comparison (gal):** A bar chart showing usage from March to October, comparing 'Previous' and 'Current' months.
- Your Meter:** Details for a residential meter, including Meter Number (69445387), Device (69445387-1540655834), Last Meter Read (160849.2), and Meter Read Date & Time (Oct-28-2025 17:45).
- Leak Events Alert Settings:** A section with a 'Subscribe' button.
- Water Consumption Events Settings:** A section with a 'Subscribe' button.

The 'Subscribe' buttons in the 'Leak Events Alert Settings' and 'Water Consumption Events Settings' sections are highlighted with red boxes.

## 5. Update the Alert Method By using the toggle

**Smart Meters**  
Overview of all smart meters available for this account

**Last 7 Days**  
An average of a week  
**3.37** gal / day ↓  
-65.82% compared to previous 7 days

**Your Meter**  
Meter Number: [redacted]  
Device: [redacted]  
Last Meter Read: 160849.2  
Meter Read Date & Time: Oct-28-2025 17:45

**Water Consumption Event Alert**  
Updating the threshold by meter allows you to modify the amount of water that triggers a Consumption Notification via email or text.

**New threshold for this meter**

- gal During Last Day
- gal During Last Week
- gal During Last Month
- gal For Actual Billing Period
- gal For Forecasted Billing Period

**Alert Method**

☐ Email

☐ SMS

**Cancel** **Subscribe**

reached a Leak Events threshold. Alert notification set up is required.

**Current Threshold:** 5 gal/h for last 24h

**Alert Notification** ☒ **Subscribe**