

TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | December 2025

TO COUNCIL

Season's greetings! As we are nearing the end of the year, I want to send my heartfelt holiday wishes to you and your family. Your support helps make the Town of Oro Valley a vibrant and wonderful place to call home.

As we wrap up 2025, the Town of Oro Valley has seen a year of meaningful community involvement and dynamic projects. Here are some of the ongoing initiatives and accomplishments:

## Volunteer Recognition

As we consider this being the season of giving and celebration, I would be remiss to not acknowledge the diligent work of our 300+ volunteers that span over multiple boards, commissions and purpose-oriented groups. I look forward to joining all of you at the El Conquistador to honor them for their dedicated service to our community.

## Engagement & Community Highlights

*OV's Path Forward:* The Town submitted more than 250 comments to help refine the community's next 10-year action plan. Now, residents are collaborating to transform that feedback into a resident-recommended draft plan.

*Holiday Events:* SnOV at the Community Recreation Center and the 14<sup>th</sup> Annual Oro Valley Festival of the Arts & Holiday Tree Lighting at the Oro Valley Marketplace are just around the corner. These festive events showcase the lively and welcoming spirit of our community.

*Hot Cocoa 5K/10K 2026:* The twelfth annual Hot Cocoa 5K/10K will take place on Jan. 1, 2026, along the scenic multi-use path starting at historic Steam Pump Ranch. This family-friendly event welcomes runners, walkers, and strollers, and includes snacks and plenty of hot cocoa – a perfect way to kick off your New Year's resolutions.

## Key Milestones & Ongoing Projects

*Oro Valley Town Court Expansion:* The Town Court's new Sally Port was completed in November. The new court expansion provides a secure, controlled entryway, protecting the public, court staff, and law enforcement.

*Naranja Multi-Use Path:* Contractors broke ground in November, extending drainage pipes and clearing ground for a 1.75-mile route that will give nearby neighborhoods clear access to Naranja Park and other community destinations.

*Northwest Recharge Recovery and Delivery System (NWRDS):* Installation of pipe has begun on this project scheduled to be completed in late 2026. This is the largest improvement project in the history of Oro Valley Water Utility and will ensure the region's water sustainability for years to come.

*Oro Valley Marketplace Redevelopment Project:* The construction of an apartment complex and a park are ongoing at the Oro Valley Marketplace. When the project wraps up in 2027, it will be a major milestone in the master plan to create a lively, welcoming destination for living, shopping, and dining.

Thank you to everyone in the Town of Oro Valley for making this year so successful and memorable. Your energy, care, and commitment have moved our community forward, and I look forward to the new year with gratitude and optimism for all we'll build together.

Best regards,  
Jeff Wilkins  
Town Manager



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# ADMINISTRATION

## TOWN MANAGER'S OFFICE

Ask OV's Top Inquiries: November 1-28, 2025:

Parks & Recreation Facilities	9
Non-Municipal	3
Right of Way	8
Pavement Preservation	3

### OV Youth Advisory Council (YAC)

The Youth Advisory Council (YAC) has adopted ten seniors through the Interfaith Community Services Gifts of Love program. Over the past few weeks, YAC members have been gathering donations and purchasing the requested clothing and household items to ensure each senior feels supported and remembered during the holidays.

YAC members also volunteered at the Oro Valley Shredding Event on Nov 22 (*photo right*).



## GRANT AND CONGRESSIONAL FUNDING OPPORTUNITIES

For the latest list of grants applied and awarded, [click here](#).

Year	Awarded	Pending
2022	\$1,993,735	\$0
2023	\$80,694	\$0
2024	\$4,220,758	\$0
2025	\$313,151	\$8,352,904

## INFORMATION TECHNOLOGY

The IT department has been in contact with Wyyerd Fiber and Ripple Fiber regarding their planned activities for the Town of Oro Valley. Wyyerd Fiber has continued infrastructure installation in the Verde Ranch neighborhood, located near Tangerine Road and La Canada Drive, highlighting continued efforts to increase broadband choices for Town residents. Ripple Fiber is planning construction activities and is working through the permitting process.

## COMMUNICATIONS AND MARKETING

*November productions:* Click on links below to view documents.

### PRESS RELEASES

- [Candidate Handbooks now available for 2026 OV Town Council elections](#)
- [Construction begins next week on Naranja Drive Multi-Use Path](#)
- [Town encourages voters to learn about RTA Next ahead of March election](#)
- [Free shredding event for Oro Valley residents Nov. 22](#)
- [Fiber-to-the-Home broadband internet coming to Oro Valley](#)
- [Art State Arizona Presents the 14th Annual Oro Valley Holiday Festival](#)
- [Oro Valley's 2025 State of the Town Address now available](#)
- [Oro Valley Chamber Launches Holiday Ornament Hunt to Encourage Shopping](#)

### PUBLICATIONS & ADVERTISING

Vista Newsletter ([Dec. 2025/Jan. 2026](#))

This Month (December) in Oro Valley Parks & Rec Explorer print ad

This Month (November) in Oro Valley Parks & Rec Bear Essentials print ad  
SnOV Explorer print ad

Tennis/Pickleball sign update

Volunteer Appreciation Reception invite

TOV Holiday Luncheon flyer

SnOV event map



PROGRAMS		EVENTS	
ORO VALLEY FLYING SERIES: SWEETWATER PRESERVE	Saturday, Dec. 6, 7-11 a.m. Ages 10+   Cost: \$30 4000 W. Terra Linda Rd. Tucson, AZ 85645	SENIOR SOCIAL: ON FOODIES	WINTER BREAK CAMP
HOLIDAY EDITION	Wednesday, Dec. 13, 6-9 p.m. Ages 55+   Cost: \$10 Marcel Restaurant 2005 N. La Cienega Dr. Tucson, AZ 85604	Wednesday, Dec. 13, 6-9 p.m. Ages 55+   Cost: \$10 Marcel Restaurant 2005 N. La Cienega Dr. Tucson, AZ 85604	Dec. 29 - Jan. 2, 9 a.m. - 4 p.m. Ages 5-12   Cost: \$125 Steam Pump Ranch 1800 N. Oracle Rd.
PARENTS NIGHT OUT: HOLIDAY EDITION	Friday, Dec. 15, 6-9 p.m. Ages 5-12   Cost: \$20 Steam Pump Ranch 1800 N. Oracle Rd.	SENIOR SOCIAL: CLAP PET PORTRAITS	SECOND SATURDAYS AT STEAM PUMP RANCH
GARRETTE GIVEAWAY	Thursday, Dec. 4, 10 a.m. - noon Ages 10+   Cost: FREE Steam Pump Ranch 1800 N. Oracle Rd.	Thursday, Dec. 13, 10-11 a.m. Ages 5-12   Cost: FREE Steam Pump Ranch 1800 N. Oracle Rd.	Saturday, Jan. 13, 9 a.m. - 1 p.m. All ages   Cost: FREE Steam Pump Ranch 1800 N. Oracle Rd.
		OUTDOOR NATURE PLAY	WINTER COCONUT SKI WORK
		Dec. 4 - 13, 10-11 a.m. Ages 5-12   Cost: \$45 Riverfront Park 514 W. Lambert Ln.	Thursday, Jan. 12, 10 a.m. - 1 p.m. All ages   Cost: \$40 Steam Pump Ranch 1800 N. Oracle Rd.
			Find more to do or register for these programs and events at <a href="#">PLAYOV.COM</a>



# COMMUNITY AND ECONOMIC DEVELOPMENT

## BUSINESS RETENTION/EXPANSION AND MARKETING

**New Businesses (ready to open):** *Certificate of Occupancy issued and store front business licensed issued:*

- Pet Care LLC, 7861 N. Oracle Rd (new commercial building)
- Oracle Family Dental, 10195 N. Oracle Rd. #121 (relocated business)

In November, business licenses were issued to new businesses in the following categories:

- Store front: 1 total license was issued
- Home occupations: 0
- Shared space: 1
- Intelligent office: 0 (is a physical location that a business owner can use for package and mail delivery, meetings and other business-related functions)

### **Ribbon Cuttings**

- Wildfire Wings & Grill, 15930 N. Oracle Rd.
- Hooked Up Wellness, 7225 N. Oracle Rd. #111

### **Making Connections**

In November, the Town and Chamber met with three Oro Valley businesses—Fred Astaire Dance Studio, Nest in the Desert, and Taylor'd Med Spa—to strengthen relationships and reinforce our shared commitment to local business success. These visits provided valuable insights into business needs, opportunities for collaboration, and continued efforts to support Oro Valley's thriving commercial community.



## TOURISM

- Monthly Social Media Analytics
  - Facebook: views - 2,795; interactions - 72; visits - 293; new followers - 23
  - Instagram: views - 13,826; interactions - 387; new followers - 114
- Explore Oro Valley App Analytics: 2,246 users; 3,131 sessions; 80 app downloads
- Event-driven booked room nights
  - Legendary Cup: 209 room nights (Westward Look)
  - Tucson Bicycle Classic: 54 room nights (Westward Look)
- Sports event/tournament leads
  - 16 total events
  - Average economic impact: \$50,000
  - Total hotel rooms: 14,000
  - New Events: Wicked Fast Marathon (Feb. 2026); Pickleball Powerplay (March 2026)

## PLANNING DIVISION

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**OV's Path Forward** – Thanks to all the residents that participated in the BIG Community Review. Over 250 comments were received to help refine the first draft of the community's next 10-year action plan. Residents are working together to use these comments to create a Resident recommended draft of the plan. Learn more at [OVPathForward.com](http://OVPathForward.com).

**Oro Valley Church of the Nazarene (OVCN)** – OVCN may make a formal submittal of their proposed Sanctuary expansion project in January 2026.

**Construction update** – Construction continues at the Oro Valley Marketplace on the 320 apartments near Tangerine Road, which also includes the “north park” located between Walmart and Tuk Tuk Thai. Crews started plant removal and began moving dirt from the future park area to the apartment sites. The park must be completed prior to the opening of the apartments.



## PERMITTING & STATISTICS

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### Statistics

**Single Family Residential Activity** – 5 new Single Family Residential Permits were issued for the month of November. YTD, 91 SFR permits have been issued since the beginning of the year, compared to 153 issued during the same period in 2024.

**Permitting Activity** – 128 total permits were issued during the month of November. YTD, 1,762 total permits have been issued since the beginning of the year, compared to 1,925 issued during the same period in 2024.

### Permitting

#### **New Businesses**

- My Dr Now at Canada Hills Marketplace, 10420 N. La Canada Drive #120 (TI Permit Issued)

#### **Other Permits**

- North Park Improvements at Oro Valley Marketplace, 1534 E. Tangerine Road (Type 2 Grading Permit Issued)
- Community & Recreation Center Exterior Restroom Addition, 10555 N. La Canada Drive (Building Permit Issued)

## ECONOMIC DEVELOPMENT AND NEW PROJECTS

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### Entrepreneurship & Small Business Support

#### **StartUp Tucson Workshop Series: “Websites that Work: Practical Strategies for Startups & Small Businesses”**

The Town of Oro Valley partnered with StartUp Tucson to deliver the second session of its two-part workshop series. The workshop provided hands-on guidance, real-time feedback, and practical strategies to help local entrepreneurs strengthen their digital presence.



#### **Industry Engagement and Strategic Partnerships**

Paul Melcher, representing the Town of Oro Valley, attended the ProBaja Binational Delegation Dinner, hosted by the Chamber of Southern Arizona, which brought together leaders from private industry, academia, and state government to support cross-border economic collaboration.



# PARKS & RECREATION

## ADMINISTRATION

A ribbon cutting was held at the Oro Valley Archery Range on Nov. 19 to celebrate a new shade structure and other upgrades made possible by a grant from the Arizona Game and Fish Department (*photo right*).



Registration is open for the Hot Cocoa 5K on Jan. 1. The event will take place along the CDO multi-use path, beginning at Steam Pump Ranch. Proceeds go to the Town of Oro Valley's Youth Recreation Scholarship program.

## AQUATIC CENTER (OVAC)

November was a dynamic month at OVAC, highlighted by a variety of hosted events and facility improvements that supported both community engagement and operational excellence.

The facility successfully hosted the Water Polo Cactus Classic from Nov. 14-16, featuring 12 adult teams. The location provided a competitive and supportive environment for athletes.

In partnership with the University of Arizona College of Nursing, OVAC hosted Sun Safety and Skin Cancer Awareness events on Nov. 18. These educational sessions promoted preventive health practices and community awareness.

A new east entry gate was installed to improve safety and operational efficiency, enhancing access for maintenance and repair activities.

## COMMUNITY AND RECREATION CENTER

The CRC and Pusch Ridge Tennis Facility hosted Meet Play Love Nov. 3-10. This event is an annual tennis tournament that attracts players from all over the country. The event is coined as "competitively fun tennis for women age 45+" and has been hosted in Oro Valley since 2012.

On Saturday, Dec. 6, the CRC hosted its final Movie on the Lawn for 2025. This event will feature a showing of the holiday classic, Elf and is a free community event.

SnOV, an annual holiday event, will take place on Thursday, Dec. 18, from 5-8 pm at the CRC. This free community event features games, arts and crafts, a movie, food trucks, a visit from Santa, and 30 tons of snow.

The Community Center's new after-school chess and pickleball program, for children ages 6-13, has had great participation, with pickleball hitting capacity in November. Additional pickleball sessions have been added to accommodate for the demand.

## RECREATION AND CULTURE

The senior social on Nov. 20 was a Junk Journaling Day. Everyone had a great time building their journals. Many of the participants are going to connect with each other to continue working (*photo right*).

OV Foodies senior dinner took place at Saffron on Nov. 19, with 6 participants. It has grown since last month, and looks to be a popular program.

The OV Lacrosse Recreation League started on Nov. 8 at Naranja Park. The program is a great introduction to lacrosse for kids ages 4 to 9.

Family Camping at Steam Pump Ranch was held in November. Thirty Families attended the overnight event and enjoyed dinner, a movie, smores, and a pancake breakfast.



## PARK MAINTENANCE

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*Projects outside of standard core services:*

### Naranja Park:

- Installed fencing around the other half of turfed areas the in dog park, to rest the turf.

### Riverfront Park:

- Installed new volleyball net, tennis net, and pickleball nets.
- Concluded winter overseed. Softball and multi-use fields are open.

## VISTOSO TRAILS NATURE PRESERVE UPDATES

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- The VTNP Access Map was distributed to the stakeholder group for feedback.
- Staff continued collaboration regarding the Desert Ecosystem Restoration Project.
- An invasive species pull was held on Nov. 12. There were 27 individuals that attended the pull. Russian thistle was pulled from Hole #1 and Hole #10.
- Staff seeded ½ an acre as a test area on the driving range. The area has been marked with stakes.
- The Town contracted with a real estate agent for the selling of a donated home. Proceeds from the sale will be utilized to support specific portions of the Desert Ecosystem Restoration Project.
- Updates began on the Standards for Adjacent Homeowners, as well as the prescriptive standards for plants and pests.
- Staff removed debris from the walking path due to heavy rains.

## INDIGO GOLF PARTNERS

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Golf Rounds for December are budgeted for 7,575 rounds at the 36-hole facility and Pusch Ridge is budgeted for 2,325 rounds of golf. All 45 hole are open, and we are no longer “cart path only” due to the overseed process.

As of Nov. 15, we have 449 Full Memberships including 21 Corporate Memberships compared to end of October 2024 we had 383 Full Memberships including 20 Corporate Memberships. The marketing focus for December will continue to focus on full time, corporate, and Pusch Ridge memberships.

December events include weekly Ladies, Men’s, and Couples competitions. We will be hosting 13+ social events during the month, including a baby shower, the WGC hosting MGA event, a birthday, and holiday parties. We have one larger outside golf tournament on Dec. 7, with approximately 80-100 players.

### Golf Rounds Reports:

2025-2026 ROUNDS - 36 HOLE						
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds	Prior YTD Total
7/31/2025	3,224	2,701	549	172	6,646	5,777
8/31/2025	3,182	2,867	372	193	6,614	6,425
9/30/2025	3139	2545	275	399	6,358	6,077
10/31/2025	3,360	2,101	210	181	5,852	6,019
11/30/2025						
12/31/2025						
1/31/2026						
2/28/2026						
3/31/2026						
4/30/2026						
5/31/2026						
6/30/2026						
<b>Total Rounds</b>	<b>12,905</b>	<b>10,214</b>	<b>1,406</b>	<b>945</b>	<b>25,470</b>	<b>24,298</b>

2025-2026 PUSCH RIDGE GOLF ROUNDS						
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds	Prior YTD Total
7/31/2024	0	0	0	0	0	0
8/31/2024	0	0	0	0	0	0
9/30/2024	0	0	0	0	0	0
10/31/2024	119	685	26	29	859	658
11/30/2024						
12/31/2024						
1/31/2025						
2/28/2025						
3/31/2025						
4/30/2025						
5/31/2025						
6/30/2025						
<b>Total Rounds</b>	<b>119</b>	<b>685</b>	<b>26</b>	<b>29</b>	<b>859</b>	<b>658</b>

# POLICE DEPARTMENT

## CASES, INCIDENTS AND STATISTICS

### Case 1: Stolen Vehicle

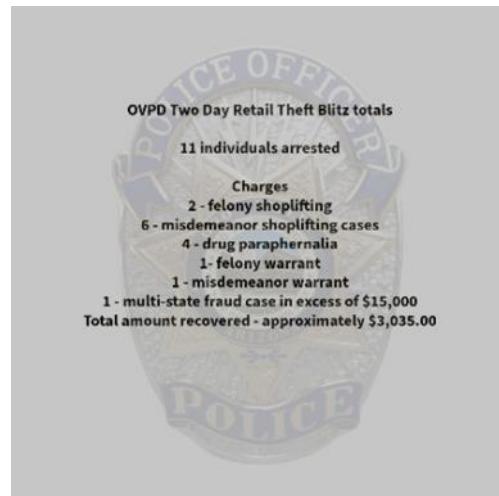
- Officer observed stolen vehicle.
- Vehicle failed to stop for emergency lights, then fled on foot.
- With K-9 assistance, suspect arrested without incident.

### Case 2: Sexual Exploitation of a Minor

- 11/12 OVPD notified by National Center of Missing and Exploited Children (NCMEC).
- Info that Child Sexual Abuse Materials (CSAM) was at an OV Residence.
- Search warrant served and suspect arrested.
- Suspect booked on 7 felony counts.

## DEPARTMENT NEWS

- On Nov. 18-19, OVPD Detectives, CAT and patrol officers conducted a two-day ORT Blitz, focusing on local businesses that have been the target of retail thefts (*photo below*).
- Lt. Thomas and Sgt. Kelsea Durbin attended the PIO Essentials class that OVPD Hosted. The class was taught by the University of Tennessee, and attended by several local partners and visitors from around Arizona (*photo below*).
- OVPD worked with Rockin 4 Heroes event. The event was a success and no security issues.
- CRU partnered with ROSE and BMO Bank to put on a Scams and Fraud Presentation to the community. This class provides info on recent scams and how to prevent being a victim.



# PUBLIC WORKS

## GENERAL PROJECTS UPDATES

### Oro Valley Town Court Expansion — Sally Port:

- Certificate of occupancy issued on Nov. 11
- Project achieved final completion on Nov. 24



### Naranja Multi-Use Path from La Cañada Drive to First Ave:

Granite Construction broke ground on Monday, Nov. 17 and continued with drainage extensions at RCBC west of Copper Creek Drive. Stormwater staff salvaged some cacti including 2 saguaros, prickly pear, mammillaria and barrel cacti that have been utilized to revegetate a stormwater improvement project. Ongoing efforts will continue into spring 2026.

### TABY (Transportation Art by Youth)

The artist student team has begun its construction on the display art.



### New Police Main Station, 13101 N. Oracle Rd.

Facilities Maintenance has continued its work on the building with access control, site cleanup, and pest control.

## STREET & DRAINAGE OPERATIONS

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- Crews cleaned up miscellaneous sand and debris from the first fall storm event of 2025, from Nov. 19—Nov. 22.
- Hot Applied Crack Seal Surface Treatments have been completed in the Rams Pass and Rams Canyon Subdivisions. Crews are currently working to complete the Vistoso Highlands Subdivision.
- Townwide sweeping of all Town residential streets also continues to be in progress.
- Townwide right-of-way landscape maintenance continues with Town staff, ADC, and Town contractor crew.
- Street and Drainage Crews have completed installation of gabions and concrete slabs for inlet into Culvert on W Linda Vista Blvd to alleviate erosion and sediment issues (*photos*).



## STORMWATER UTILITY

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### **Sierra Wash Drainage Improvement at Glover Road**

The Sierra Wash Drainage Improvement Project at Glover Road continues to progress under FEMA Disaster Recovery Grant DR-4524. As of Nov. 19, the project's Improvement Plans and Drainage Report have been submitted to the Community and Economic Development (CED) department for permitting review.

### **Pomegranate Drive Drainage Improvement Project**

The Pomegranate Drive Drainage Improvement Project remains under FEMA's Environmental and Historic Preservation (EHP) review with an expected decision between mid-January and early July 2026. While the federal review is ongoing, Town staff have initiated design development to prepare for permitting. Survey and utility data have been incorporated into the base drawing, and work is underway to complete the existing conditions and begin the proposed design. Staff will continue to advance design efforts in parallel with the FEMA review to maintain project momentum and readiness for implementation once funding is obligated.

### **Vistoso Trails Nature Preserve Pond**

The Town continued advancing remediation efforts at the Vistoso Preserve Pond in coordination with Ninyo & Moore, with initial soil sampling of potentially impacted areas conducted on Nov. 17. The remediation and removal process is tentatively scheduled to begin in the second week of December, pending confirmation of landfill requirements and soil test results.

### **Mutterer's Wash Drainage Project**

Psomas completed project setup and office review of existing documentation. Field survey activities began as scheduled in November and topographic and cartographic survey work has been completed. Processing of survey data and development of base mapping is scheduled to begin in early December, with plan sheet preparation and quality control review to follow in mid-December and early January.

### **Sierra Wash Drainage Improvement at Via Mandarina**

Reseeding operations tentatively scheduled for the week of Jan. 11, 2026. Staff completed a field visit on Nov. 18 to inventory salvageable native plants, and additional transplant opportunities were identified at the Glover site. The planting plan has been approved by Parks and Recreation, and quotes are being obtained for nursery materials as a cost comparison to salvaged vegetation. Coordination across departments continues to support implementation of the revegetation plan within available resources.

## ENGINEERING

## Pavement Preservation: Cape Seal Surface Treatments (completed)

*VSS International* was awarded a contract to apply a cape seal surface treatment on the following roads:

- La Cañada Dr from Moore Rd to Las Palomas
- Woodburn Ave from Rancho Vistoso Blvd to Moore Rd
- Pusch Ridge Estates Subdivision

## Pavement Preservation Program: Liquid Road Surface Treatments (completed)

*National Pavement Partners* was awarded a contract to apply a liquid road surface treatment in the following subdivisions:

- Canyon Shadows
- Lomas De Oro
- Moon Ridge
- Rancho de Oro
- Rancho Verde
- Rancho Vistoso Neighborhood O
- Rancho Vistoso Neighborhood P
- Sun City Unit 7
- Sun Ridge 2

## Pavement Preservation: Gilsonite Surface Treatments (ongoing)

*National Pavement Partners* was awarded a contract to apply a Gilsonite surface treatment on the following roads:

- Chapala Drive from Northern to Paseo Del Norte
- Glover Road 1000 feet west of La Cholla Blvd
- Greenock from SR77 to Valle Del Oro
- Hardy Road from SR77 to Calle Loma Linda
- Lambert Lane from La Cañada Drive to Lambert Lane Park
- Lambert Lane from Pusch View Lane to La Cañada Drive
- Magee Road from SR 77 to First Avenue
- Moore Road Loop from RV Blvd to Velvet Weed
- Northern Ave from Chapala to Magee Road
- Paseo Del Norte from Ina Road to Chapala Drive
- Pusch View Lane from SR77 to CDO Bridge
- Rancho Vistoso Blvd from Innovation to SR77
- Sun City Blvd from Del Webb to Rancho Vistoso Blvd

## **Marking and Signing:**

Staff completed posting two signs for Steam Pump Ranch Museum and two Golfing signs along SR77 (photos).



## Signals:

Staff set up a generator to power 1st/Naranja while TEP worked on damaged power pole struck by vehicle.

## **FLEET & FACILITIES**

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### **Facilities and Fleet key projects and tasks:**

- Building 680, Fuel Island Modernization: Two JOC's and a tank manufacturer are creating proposals.
- Community and Recreation Center, Exterior Painting: Project is substantially complete.
- Community and Recreation Center, Exterior Restroom: The contractor is conducting demolition.
- Community and Recreation Center, Overlook Restaurant, Make-up Air Replacement is complete.
- Community and Recreation Center, Fitness Flat Roof Coating: In process, 75% complete.
- Naranja Park, Modular Building, Restroom Flooring is complete.

### **Facilities and Fleet unscheduled projects and tasks:**

- Town Hall, Building D, Ice Machine Relocation is complete.
- OV Library Golf Balls: Breckinridge group, the contract architect, is drawing options for netting to protect the Library patrons.
- Pusch Ridge, Tennis, Walkway Gutter Cover is complete.

# WATER UTILITY

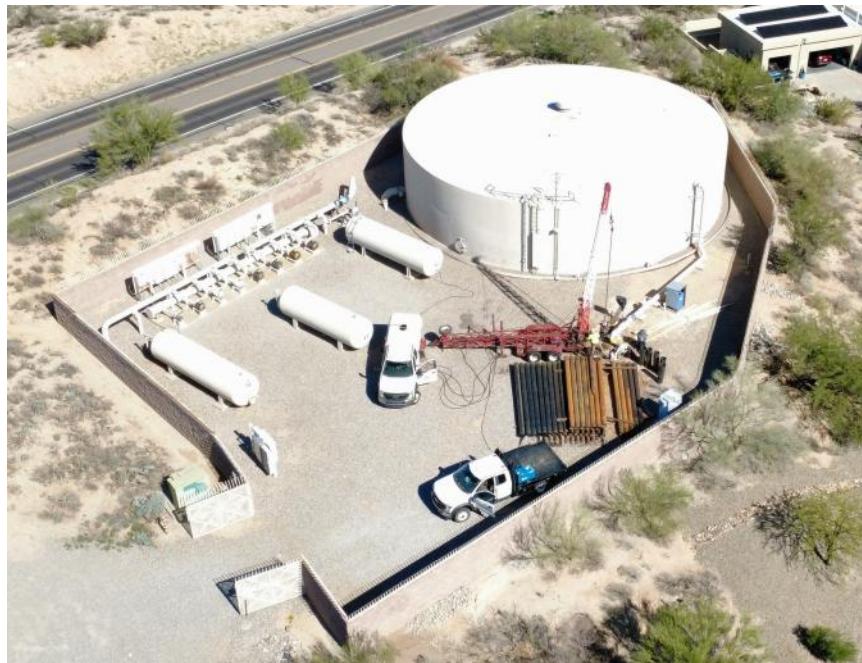
## CUSTOMER SERVICE

For the month of November, the Utility added 3 new service connections.

The Utility now has a total of 21,652 service connections.

## WATER OPERATIONS & ENGINEERING

The Utility is rehabilitating wells D-9 and Well C-5 as part of the annual well rehabilitation program. Scope of work includes, removal of the existing pumping unit, video logging the well, well cleaning, well repairs if needed, pumping unit replacement and commissioning of the asset.



*The photo above shows the well rehabilitation work of well C-5. Perpetual existing system rehabilitations, like well rehabilitation, are necessary to ensure a safe and reliable water system.*

## WATER—CAPITAL IMPROVEMENT PROGRAM

**Northwest Recharge Recovery and Delivery System (NWRRDS):** One of the final two NWRRDS independent water projects is the independent transmission main construction. The next phase is the installation of several miles of iron pipe. The project is expected to be complete in late 2026.



*Photos above show the installation of the NWRRDS independent transmission main. The NWRRDS project is the largest and most expensive Capital Improvement Project in the history of the Water Utility. This bold and ambitious project will ensure the Town's water resource sustainability for current and future generations of Oro Valley residents.*

## WATER CONSERVATION

The Water Conservation team continues to monitor WaterSmart and notifying customers whose consumption appears to be above normal. Audits are becoming more frequent as Water Conservation continues to help customers locate leaks on their property.