

# TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | February 2024

TO COUNCIL

Here's an overview of a few highlights in Oro Valley:

### ADOT Naranja Open House, Feb. 13:

Join us on Feb. 13, 5:30-7 p.m., at the Town Council Chambers for an in-person open house with the Arizona Department of Transportation (ADOT), who will share design concepts for a new two-mile multi-use path along the north side of Naranja Drive. Community input will be vital toward enhancing connectivity and supporting sustainable transportation modes.

### "50 Businesses for 50 Years" Shop Oro Valley Program:

The Town of Oro Valley, in collaboration with the Oro Valley Chamber of Commerce, has launched a shop local campaign featuring 50 businesses throughout the year. Visit [orovalleychamber.com](http://orovalleychamber.com) for program details, and participate in the raffle at highlighted businesses.

#### Featured businesses, Feb. 5-18:

- Saffron Indian Bistro (7607 N. Oracle Rd., Suite 121)
- Posh Petals (1171 E. Rancho Vistoso Blvd., Suite 121)
- SpaWell (10000 N. Oracle Rd.)

#### Featured business, Feb. 19-March 3:

- Nautical Bowls (10515 N. Oracle Rd., Suite 167)
- Fleet Feet (7607 N. Oracle Rd.)
- Planet Beach Oro Valley (12112 N. Rancho Vistoso Blvd., Suite A-160)

### 50th Anniversary Celebrations:

We invite community members to participate in the parade or showcase their talents on our community celebration stage. Let's create lasting memories together and honor the essence that defines Oro Valley. For event details or to submit an application to participate, visit the [OV 50th webpage](http://OV 50th webpage) or contact [parade@orovalleyaz.gov](mailto:parade@orovalleyaz.gov).

### Spotlight on Growing Water Smart workshop:

In January, Mayor Joe Winfield, Vice Mayor Melanie Barrett, Town Manager Jeff Wilkins, Water Commissioner Tom Marek, Water Commissioner Niranjan Vescio, CED Director Paul Melcher, CED Planning Manager Bayer Vella and Water Director Peter Abraham attended a 3-day workshop in Scottsdale, Ariz. The workshop was hosted by the Sonoran Institute and the Babbit Center for Land & Water Policy. The Oro Valley representatives collaborated with other communities to explore solutions to the statewide water challenges on how local jurisdictions can use land efficiently and conserve water as they plan for the future.

Kind regards,  
Jeff Wilkins, Town Manager

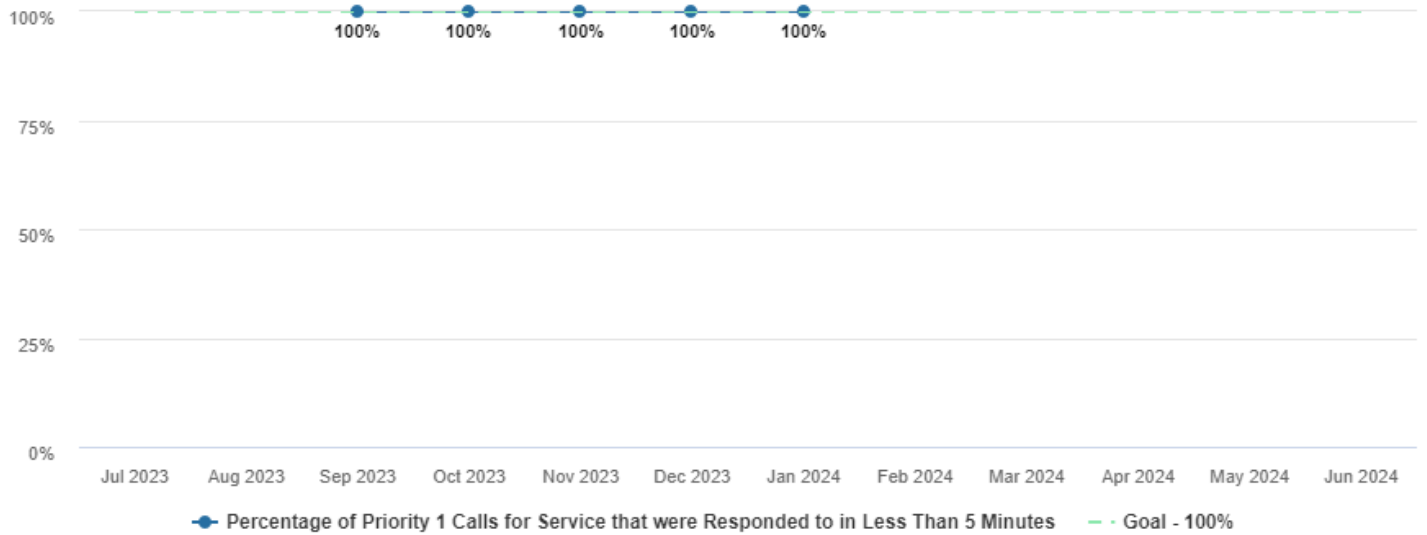


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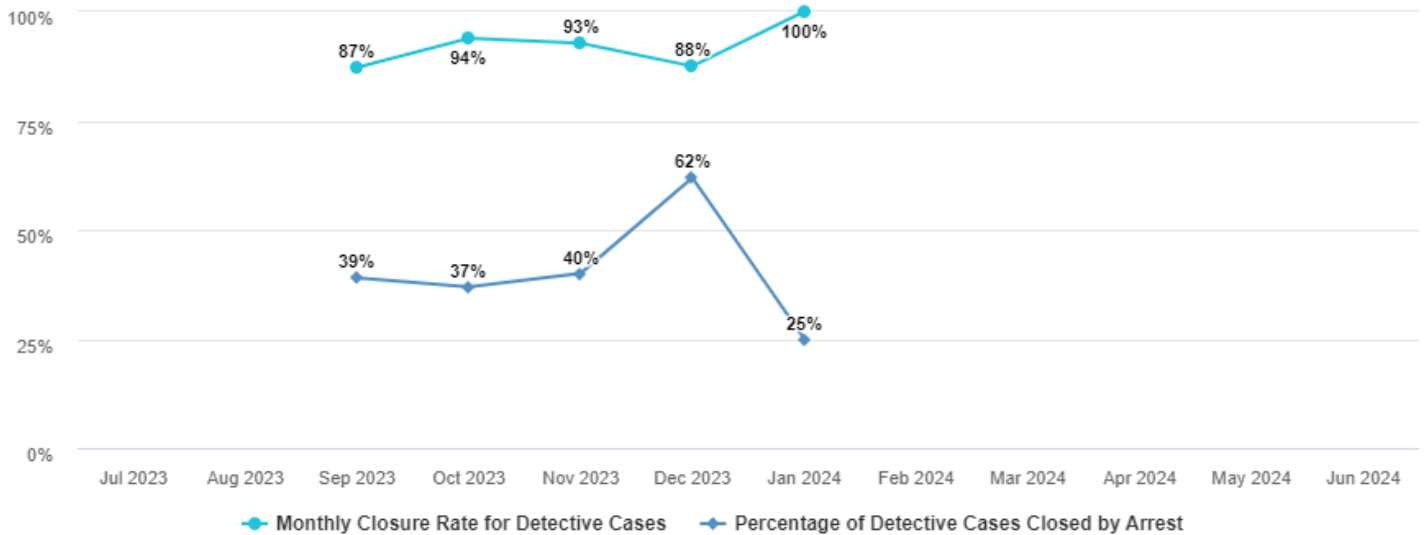
# Balanced Scorecard Operational Metrics

## ORO VALLEY POLICE DEPARTMENT

### OVPD - Priority 1 Service Response Time



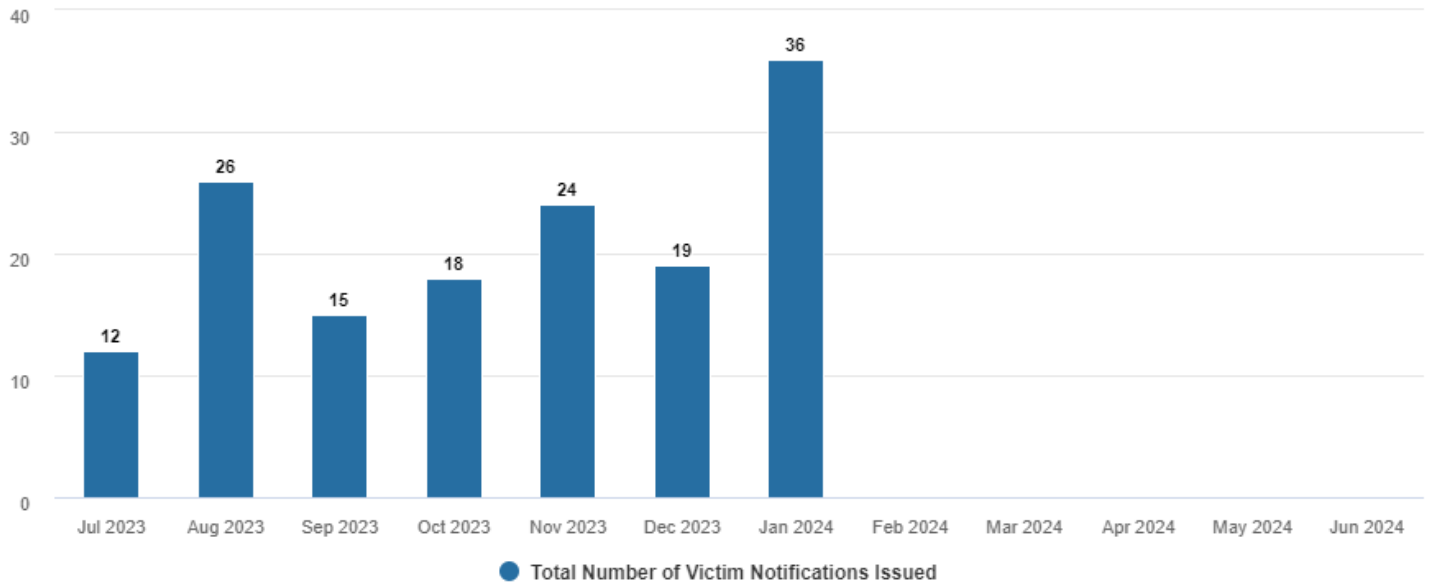
### OVPD - Monthly Detective Case Closure Rates



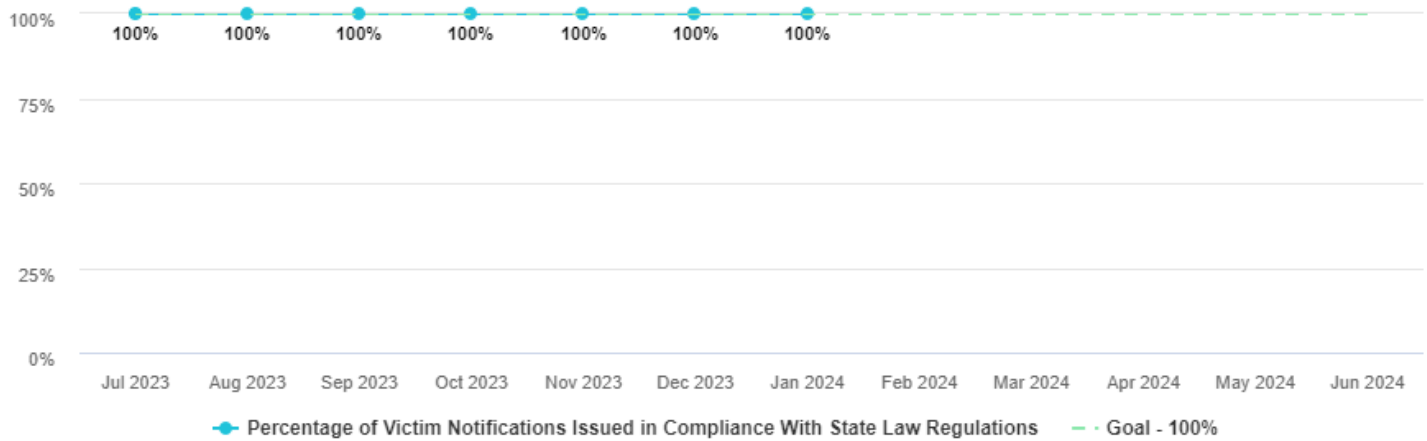
# LEGAL DEPARTMENT

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### Legal - Number of Victim Notifications Issued

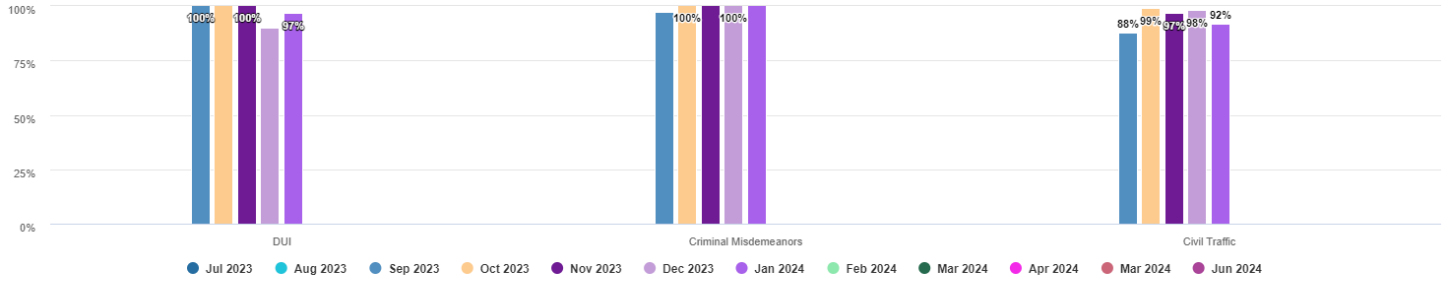


### Legal - Victim Notifications Issued in Compliance With State Law Regulations



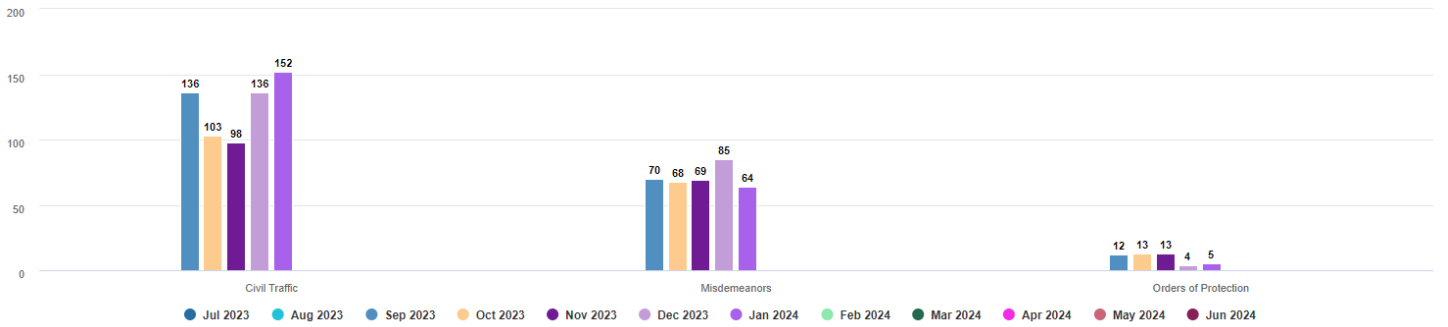
# ORO VALLEY TOWN COURT

### Court - Time to Disposition of Cases



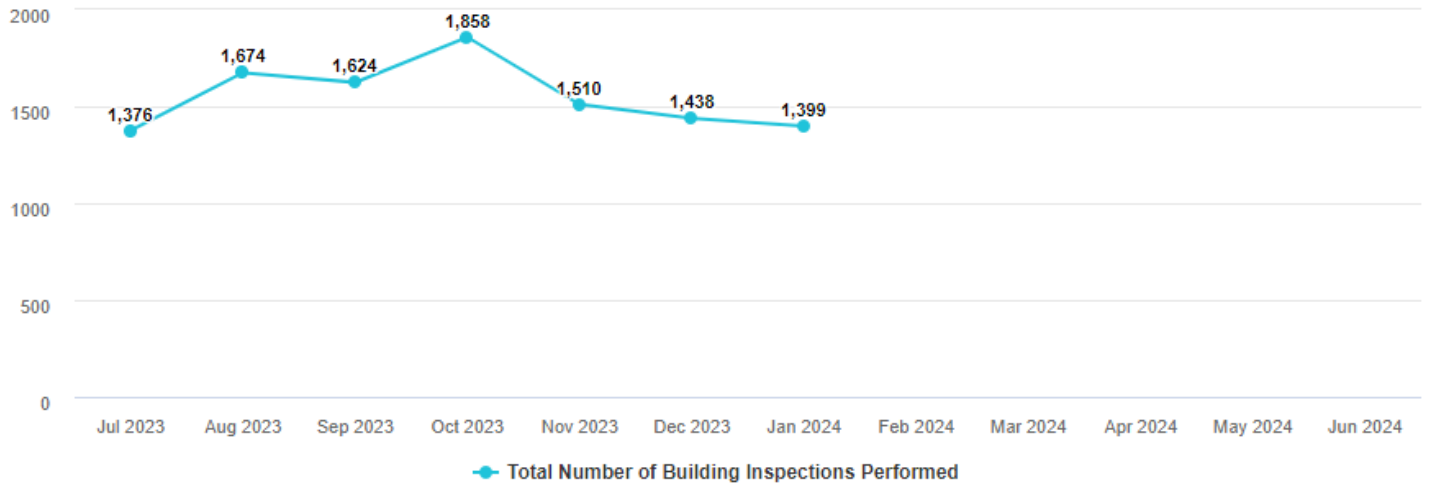
Disposition = case resolution to include either conviction, dismissal, or adjournment of case. DUI Goal - 93% of cases reach disposition within 180 days. Criminal Misdemeanor Goal - 98% of cases reach disposition within 180 days. Civil Traffic Goal - 98% of cases reach disposition within 90 days.

### Court - Number of New Case Filings

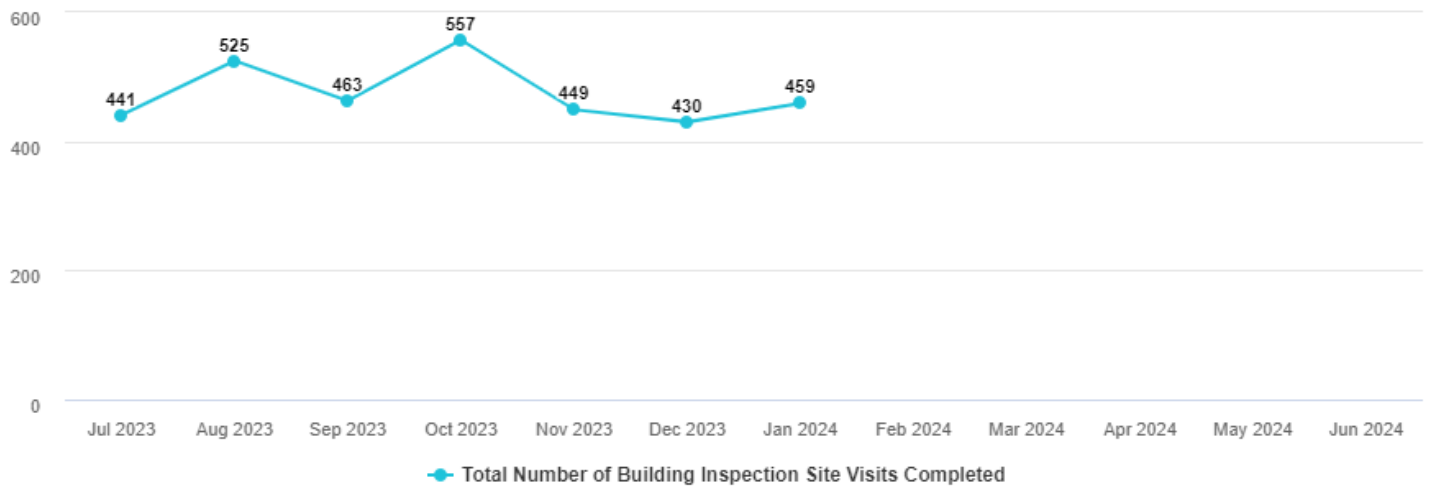


# COMMUNITY AND ECONOMIC DEVELOPMENT

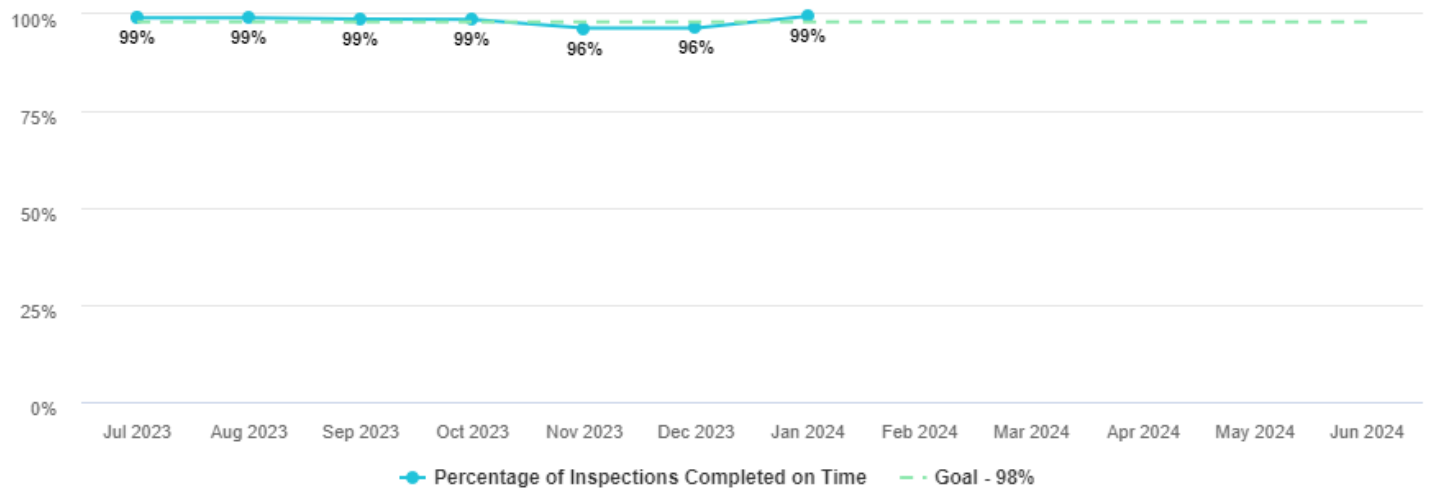
## CED Inspections - Building Inspections Performed



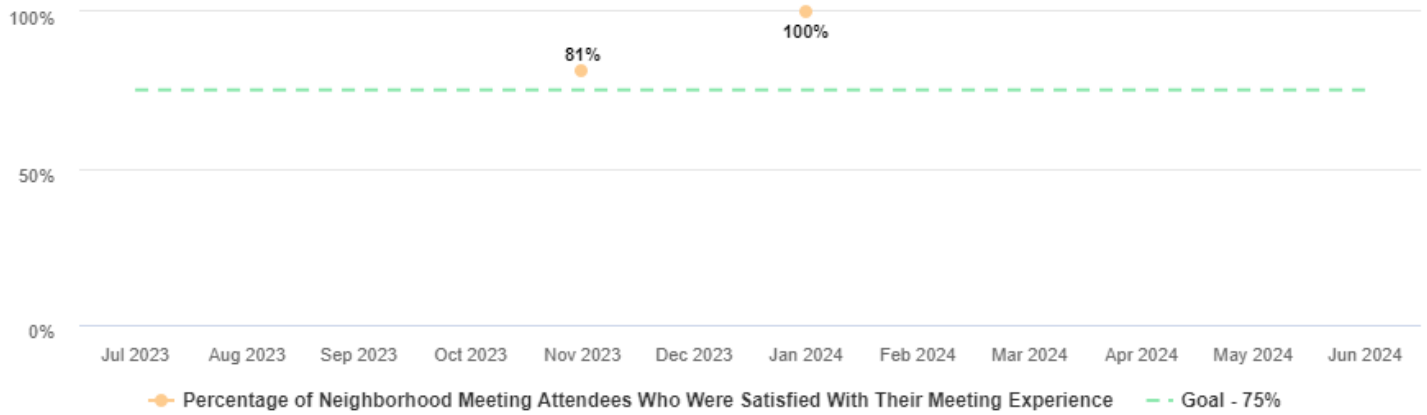
## CED Inspections - Building Inspection Site Visits



## CED Inspections - Percentage Completed on Time

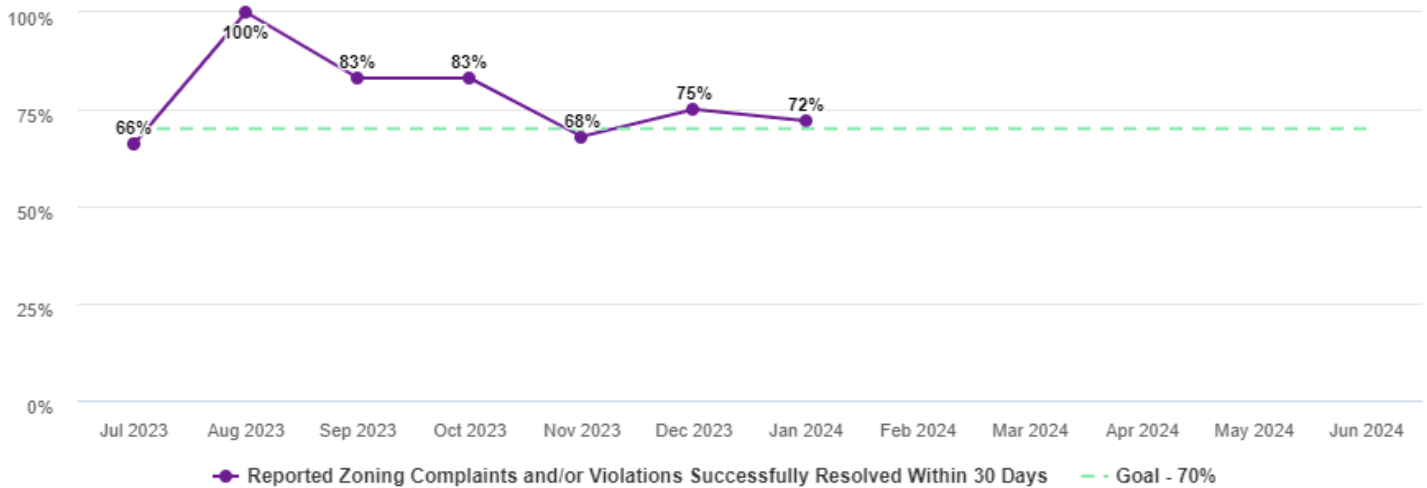


## CED Planning - Neighborhood Meeting Satisfaction



Please note: No monthly data point means no Neighborhood Meeting occurred that month

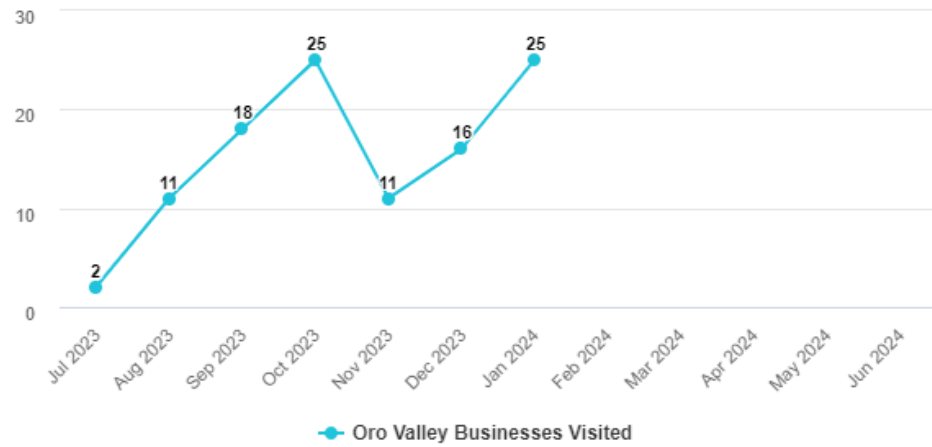
## CED Planning - Zoning Complaints Resolved



### CED Permits - Accuracy of Permit Reviews

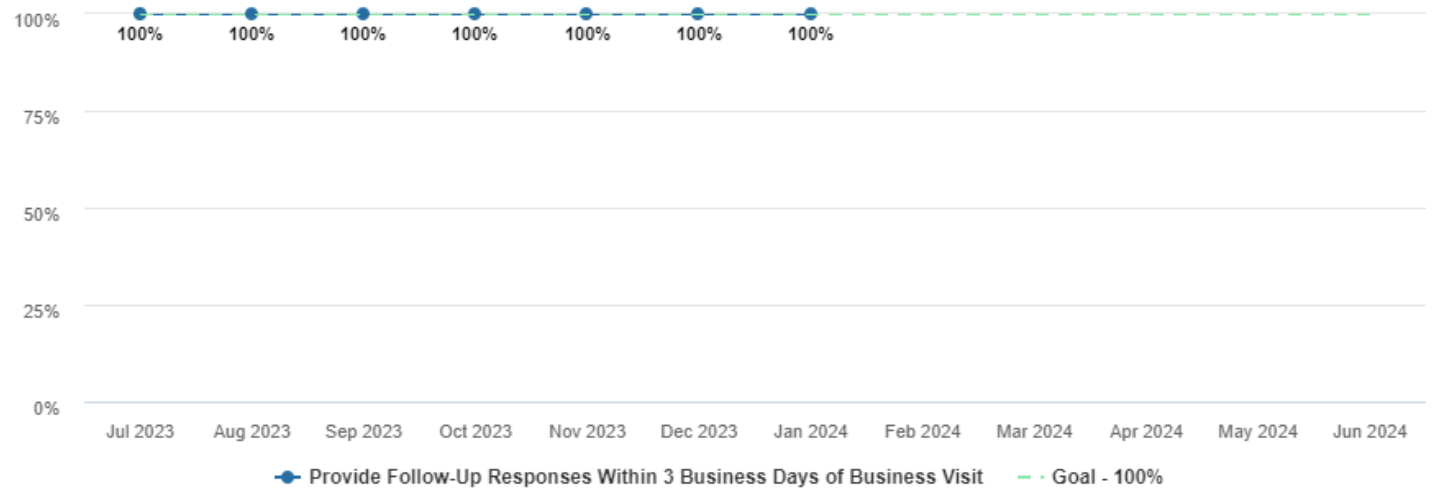


### CED Business Support & Development - Business Visits Conducted



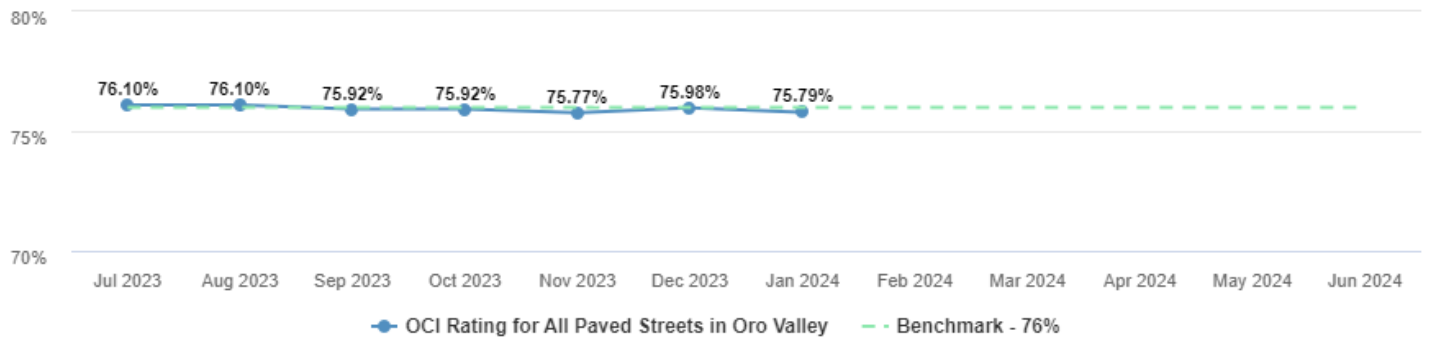
108/200  
**Businesses Visited**  
**FY23-24**

### CED Business Support & Development - Business Visit Responses

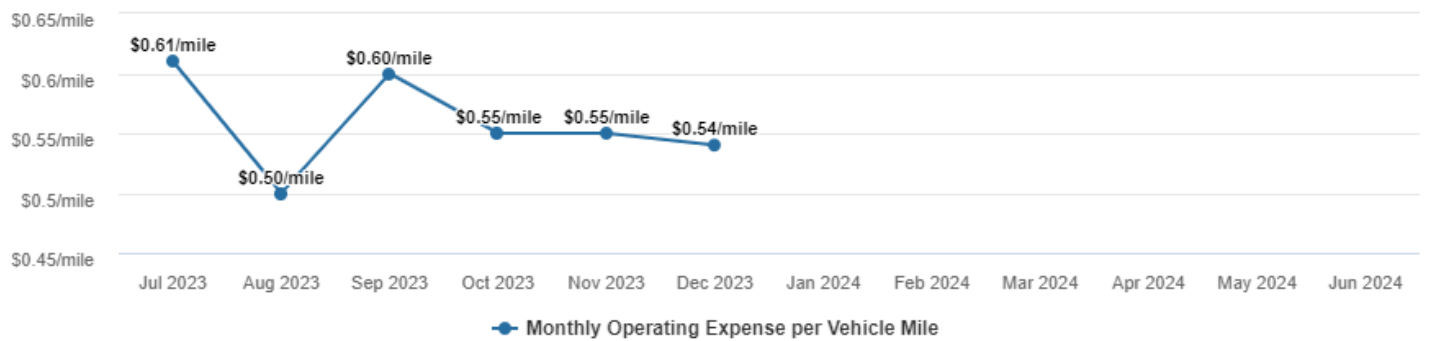


# PUBLIC WORKS

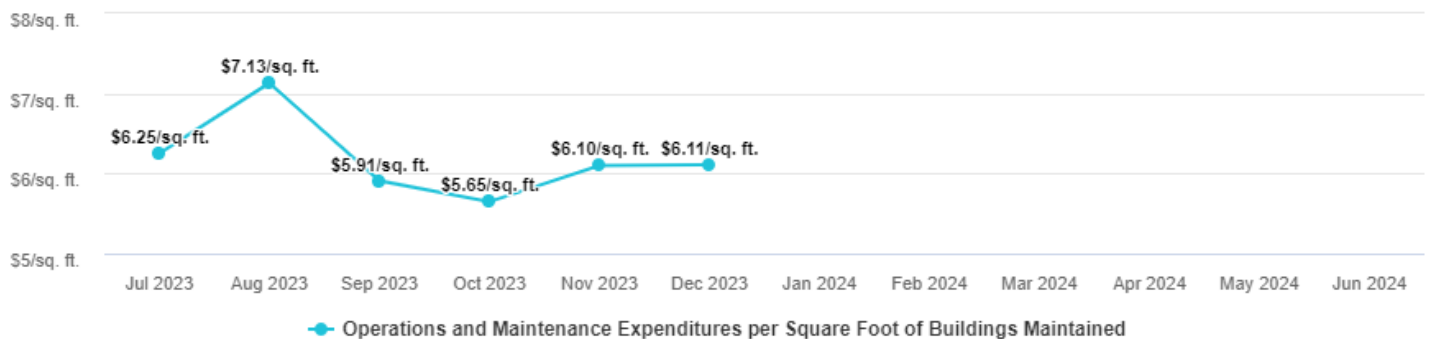
## PW Roads and Streets - Overall Condition Index Rating (OCI) for All Paved Streets in Oro Valley



## PW Fleet - Monthly Operating Expense per Vehicle Mile



## PW Facilities - Building Maintenance





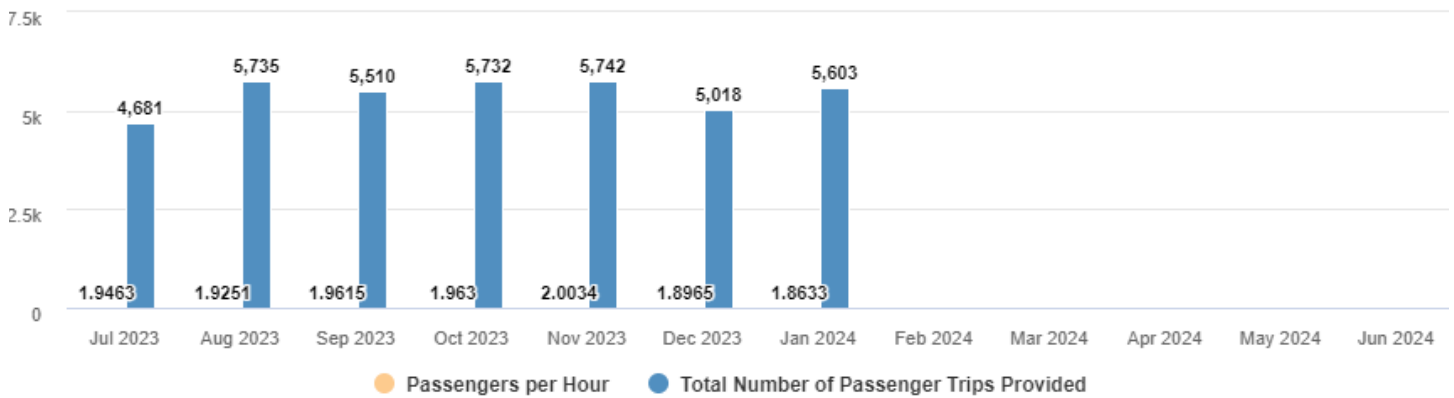
### PW Transit - Total Number of Trip Hours Provided



### PW Transit - Total Number of Trip Miles

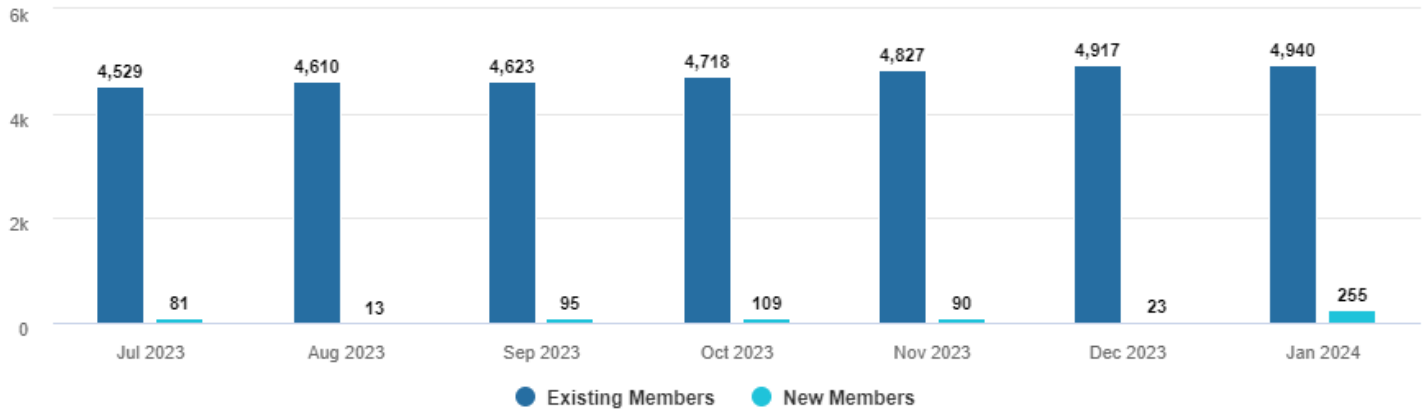


### PW Transit - Number of Passenger Trips Provided & Passengers per Hour



# PARKS AND RECREATION

## Parks and Recreation - Members



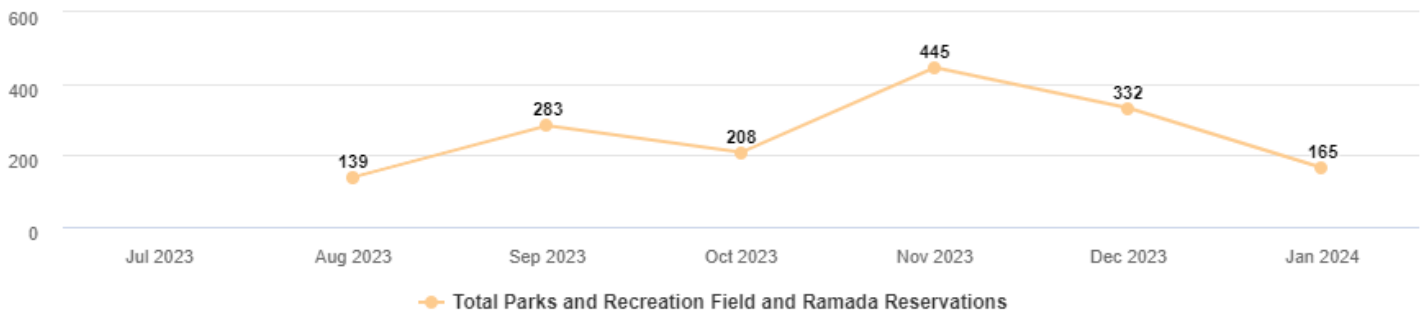
Total number of Community and Recreation Center, OV Aquatic Center, Golf, and Archery Range members

## Parks and Recreation - Members

Month	New Members	Total Members	Monthly Member Percentage Change
Jul 2023	81	4,610	2%
Aug 2023	13	4,623	0%
Sep 2023	95	4,718	2%
Oct 2023	109	4,827	2%
Nov 2023	90	4,917	2%
Dec 2023	23	4,940	0%
Jan 2024	255	5,195	5%

Total number of Community and Recreation Center, OV Aquatic Center, Golf, and Archery Range members

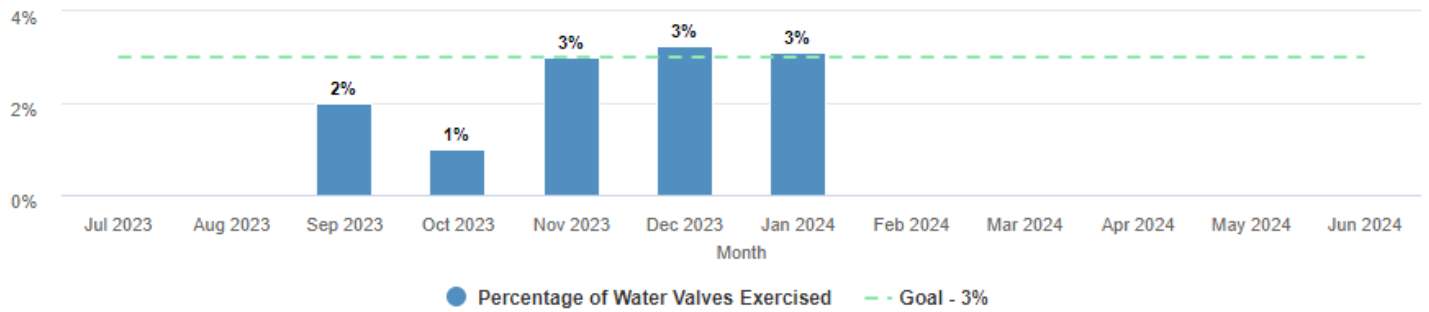
## Parks and Recreation - Field and Ramada Reservations



Please note: October Field and Ramada reservations are down due to overseeding closures

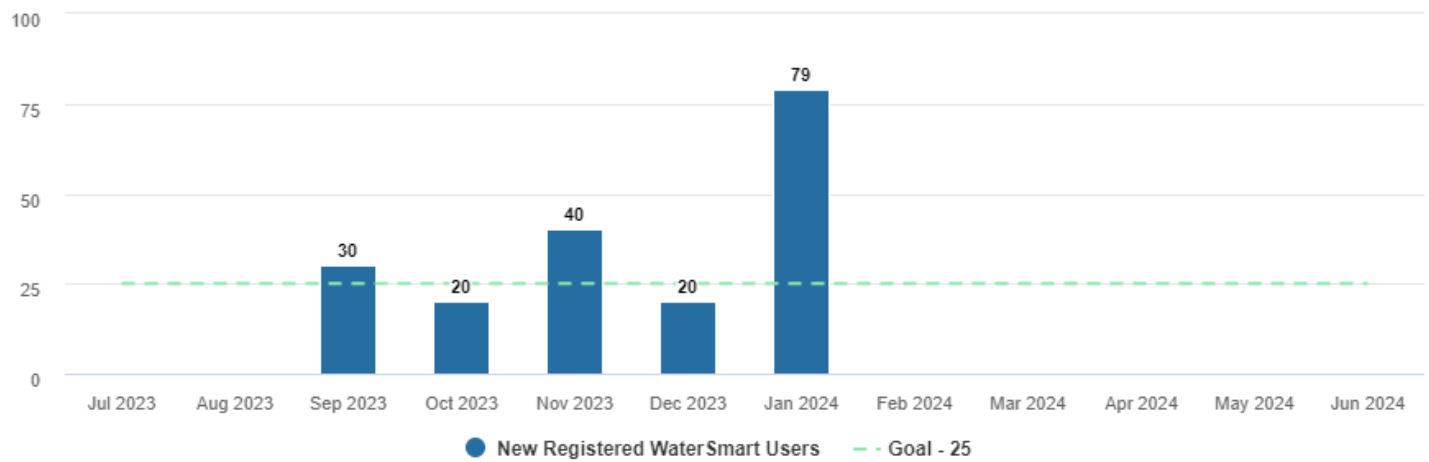
# WATER

## Water Operations - Water Valves Exercised



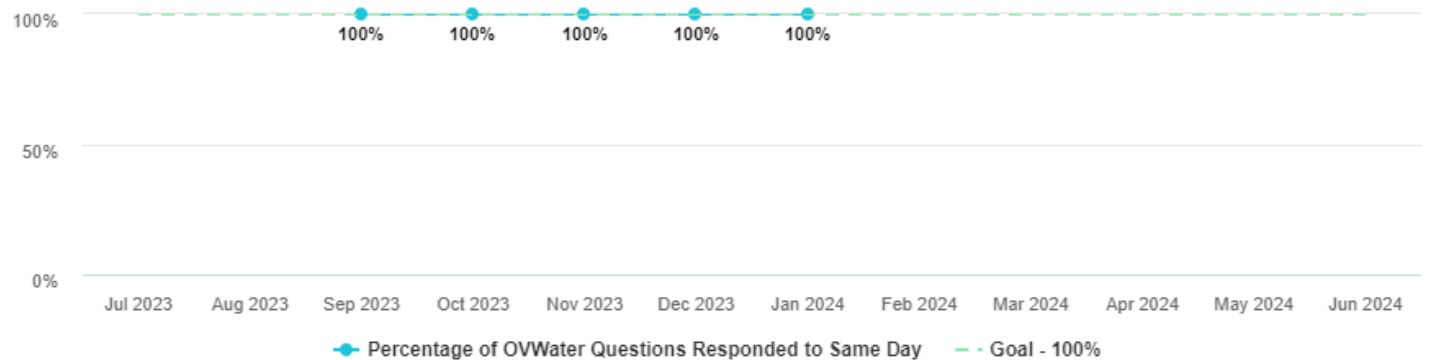
Goal is to exercise all water valves within the system once every 3 years. Exercising 3% of all water valves per month will achieve the 3 year goal.

## Water Operations Conservation - New Registered WaterSmart Users



Goal is to add 300 new registered users to WaterSmart per year. 25 new registered users per month will achieve the goal.

## Water Operations Customer Service - OVWater Response Rate



Goal is to respond to all OVWater questions received during business hours by the end of the same day

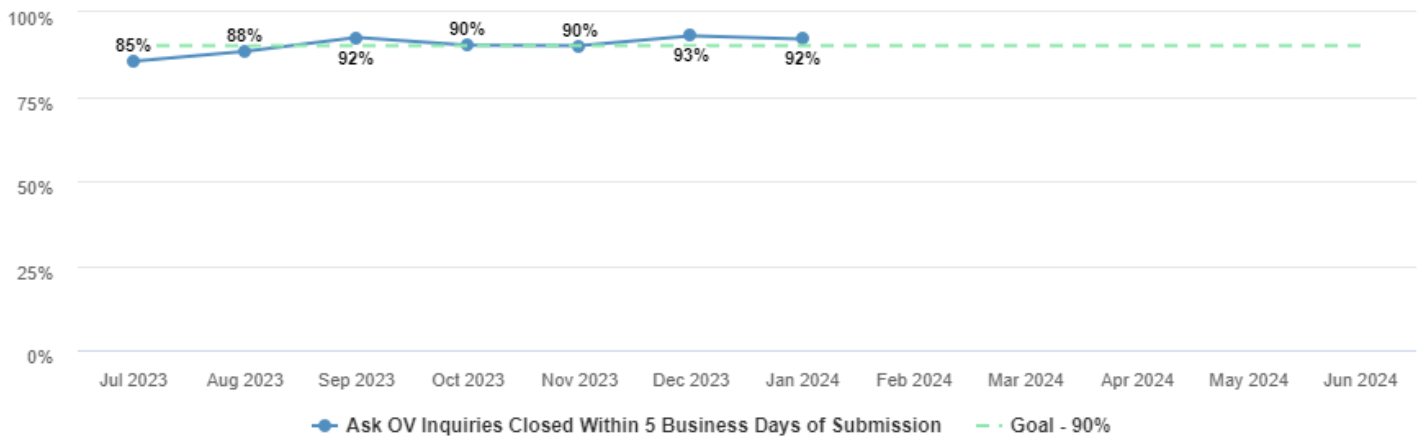
# FINANCE

## Finance - Complete Monthly Financials w/in 45 Days From End of Month



# TOWN MANAGER'S OFFICE

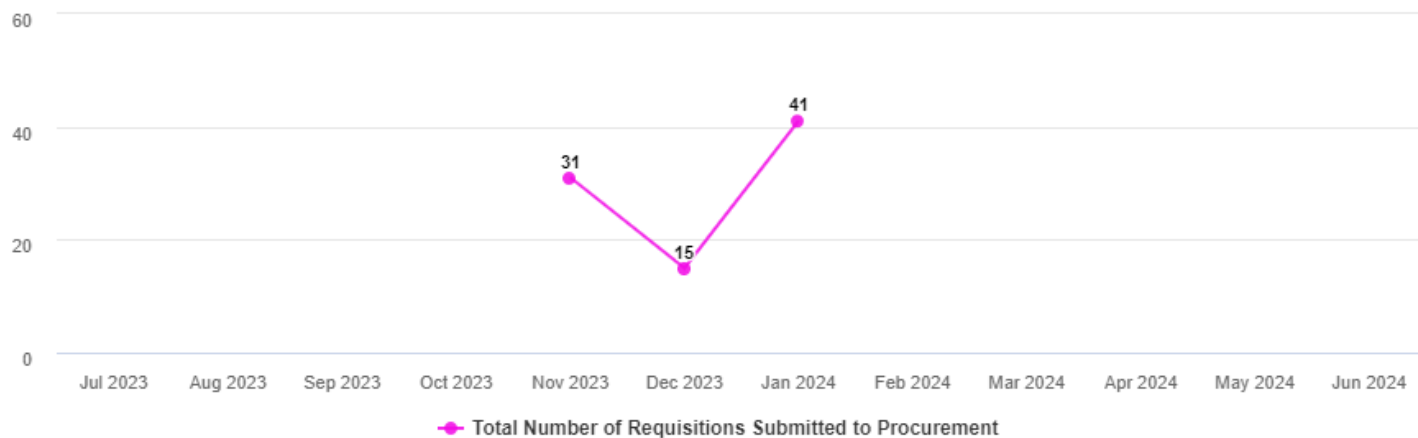
## TM Constituent Services - Ask OV Inquiry Closure Rate



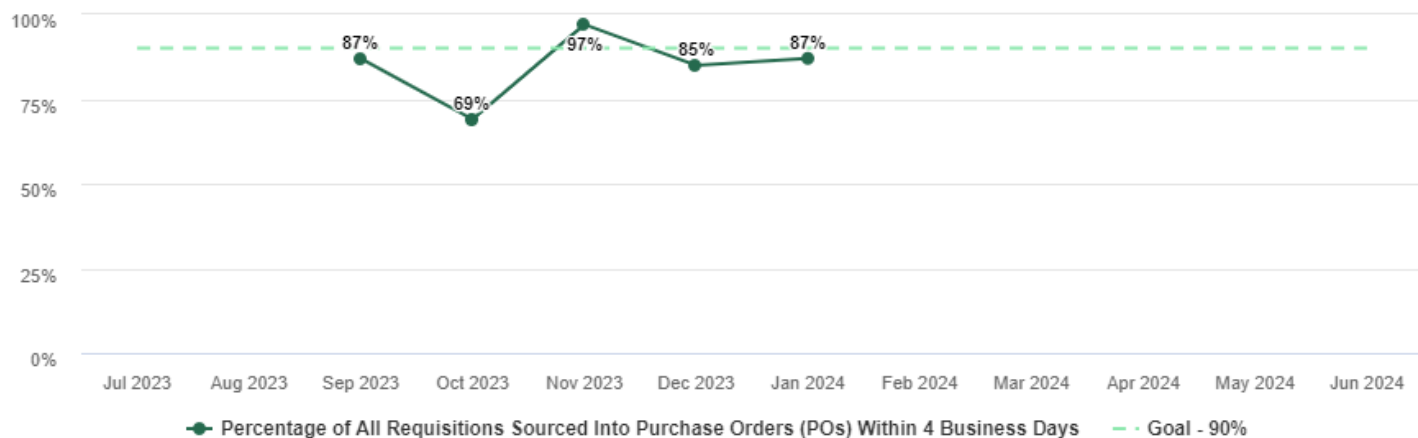
## TM - CIP Projects Expected to Finish Within Budget



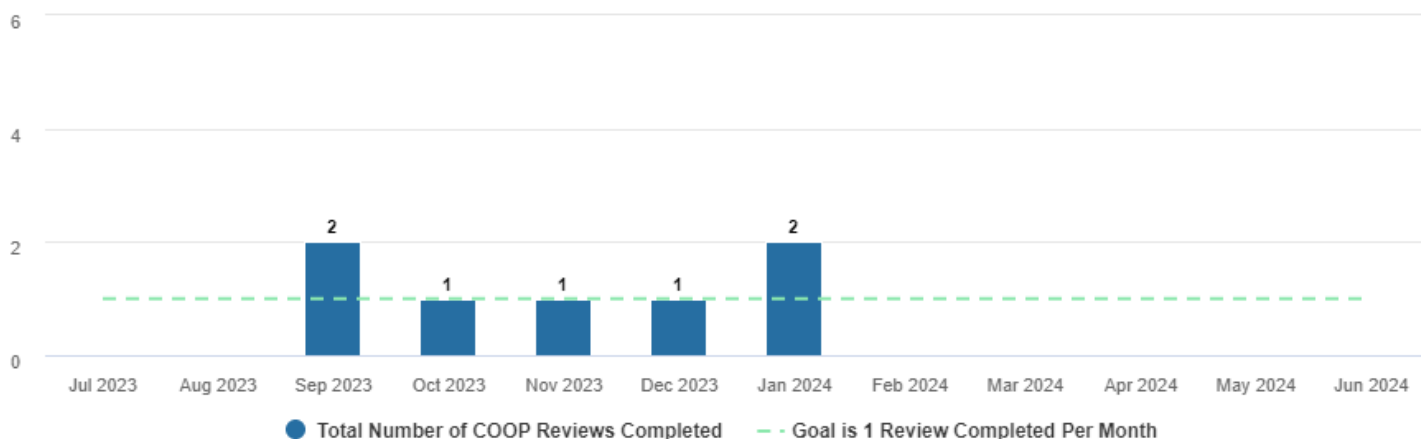
### TM Procurement - Number of Requisitions Submitted to Procurement



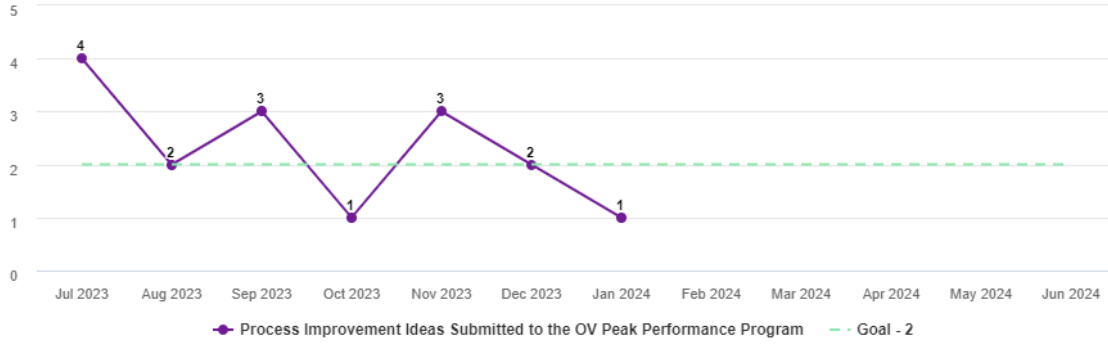
### TM Procurement - Source All Requisitions Into Purchase Orders (POs) Within 4 Business Days



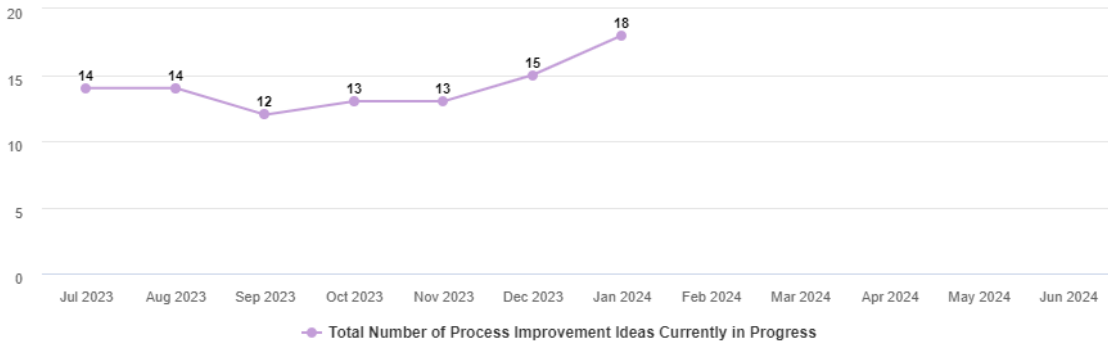
### TM Emergency Management - Town Continuity of Operations (COOP) Reviews



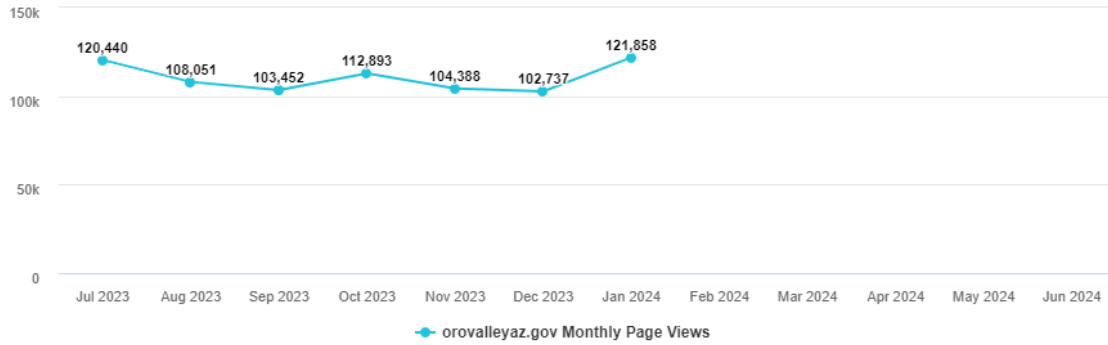
TM OV Peak Performance - Ideas Submitted



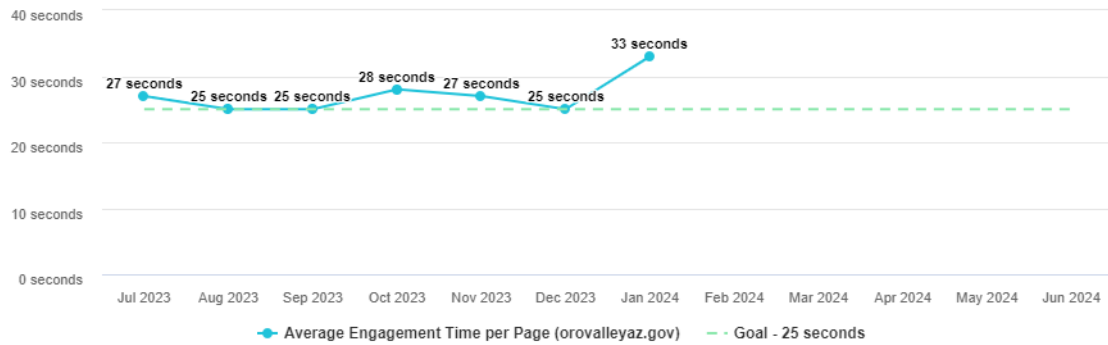
TM OV Peak Performance - Ideas in Progress



TM Communications - orovalleyaz.gov Page Views

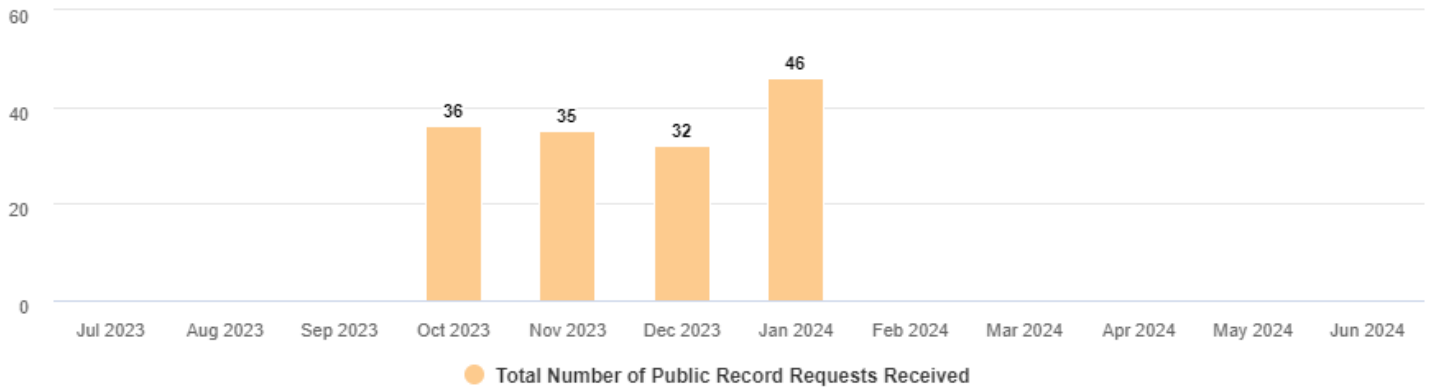


TM Communications - orovalleyaz.gov Engagement Time per Page

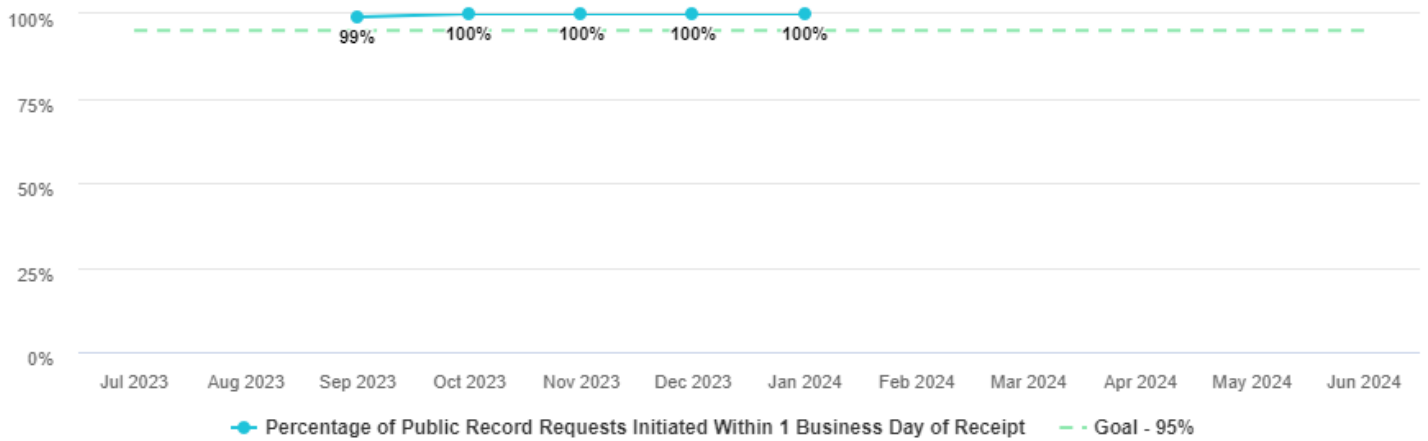


# TOWN CLERK

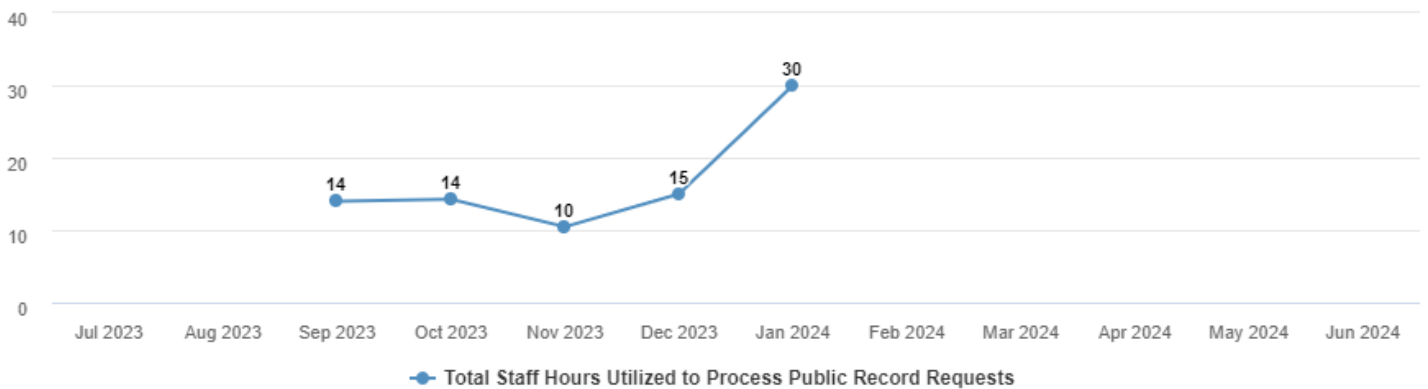
## Town Clerk - Number of Public Record Requests Received



## Town Clerk - Public Record Requests Initiated



## Town Clerk - Time Utilized to Process Public Record Requests

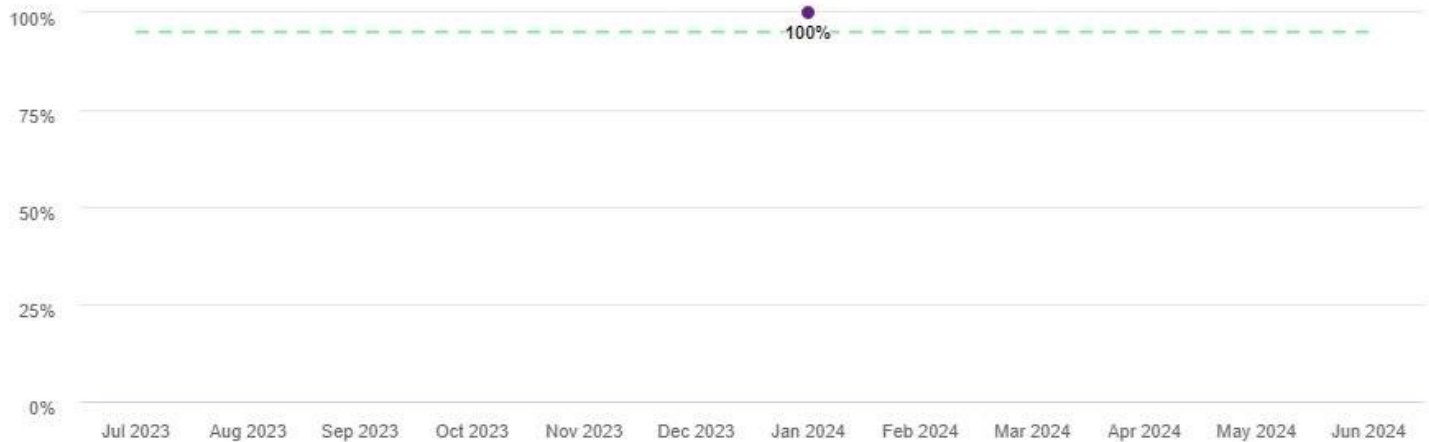


# TOWN CLERK

## Town Clerk - Town Documents Scanned



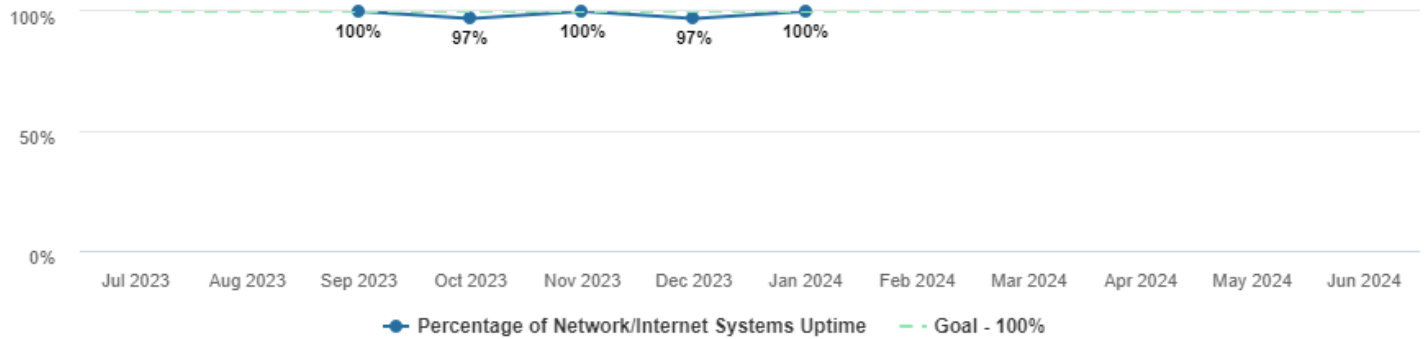
## Town Clerk - Public Meeting Agendas & Notice of Quorums Posted 24 Hours Prior to Event





## IT DEPARTMENT

### IT - Network and Internet Systems Uptime



## HUMAN RESOURCES

### HR Safety - Safety Training Completed



### HR Recruitment - Benefit Eligible Position Status



There Are Currently 356 Benefit Eligible Positions with the Town of Oro Valley

# POLICE DEPARTMENT

## CASES AND STATISTICS

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### Case 1

On January 4th, a man was walking with his two young children when he observed a large dog running toward him and his children. The dog appeared aggressive and was not on a leash. As the dog approached, the man in fear for his and his kid's safety, shot the dog. The man is an off-duty federal agent, and no injuries were sustained by the man or his children. Unfortunately, the dog died as a result of the shooting.



### Case 2

OVPD traffic unit was investigating a hit and run that occurred near First and Tangerine. A photo of the suspect vehicle was posted on social media, and as a direct result of community assistance from the post, the vehicle was located, and the suspect was identified and charged with hit and run.

### Statistics/Information

We want to congratulate Mike Gracie on his promotion to Commander. Commander Gracie has served in numerous positions within the department including SWAT, patrol, instructor and most recently as Executive Officer. He will fill the position vacated by the retirement of Commander (now UAPD Chief) Chris Olson.



## SPECIAL EVENTS

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Oro Valley Police Department K9s Cash and Vito have received bullet and stab protective vests thanks to a charitable donation from non-profit organization Vested Interest in K9s, Inc. Both vests were sponsored by a fundraiser hosted by Debbie Carroll of Tucson Police Scanner Page & Community Info. Facebook Group and embroidered with the sentiment "Gifted by TPSP & Community Info Group, Tucson."



## COMMUNITY INVOLVEMENT

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Nine members of the department and one family member teamed up to run the 54 mile Run Around Tucson (RAT) relay race. The team was sponsored by Tucson Medical Center and On Your Left Timing and Fitness. We are thankful for the support we receive from our community and local businesses. This is a great example of how the employees see the importance of wellness within the department.



## REGIONAL SUPPORT

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Ari, OVPD's Wellness K9 was requested by the Pima County Sheriff's Department to assist at a local school. The school had suffered the loss of a student, and their wellness K9's were unavailable. Ari and her handler responded to the school and assisted with comforting students and staff and provided an outlet to grieve and deal with the loss. This was the first deployment of Ari outside of the department.



# COMMUNITY AND ECONOMIC DEVELOPMENT

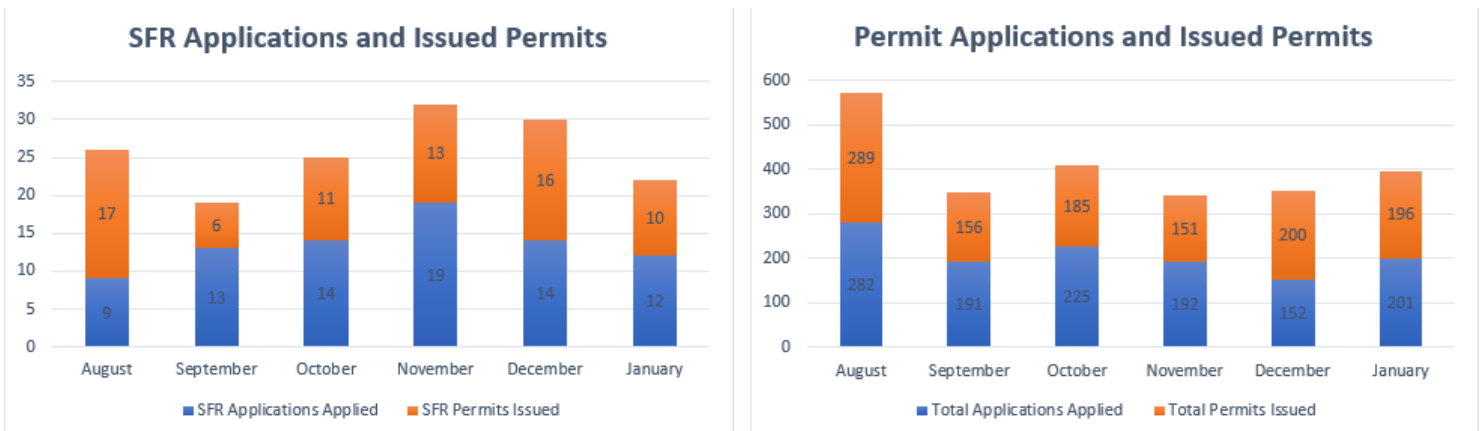
## TRENDS

### Trends

Single Family Residential Activity – 10 new Single Family Residential permits were issued during the month of January compared to 16 SFR permits issued in December and 7 SFR permits issued during January 2023.

Permitting Activity – 196 total permits were issued during the month of January compared to 200 permits issued in December and 219 permits issued during January 2023.

Below are charts showing overall activity for the last six months:



## PERMITTING MAJOR ACTIVITY

### New Businesses

- AT&T at San Dorado – 10556 N. Oracle Road, #142 (TI Permit Issued)
- Urgent Vet at San Dorado – 10556 N. Oracle Road, #182 (TI Permit Issued)

### Other Permits

- Arizona Heroes Memorial at Naranja Park – 660 W. Naranja Drive (Building Permit Issued)
- Taco Bell at Rooney Ranch – 10815 N. Oracle Road (TI Permit Applied)

## OTHER NEWS

### Tourism

Events on the calendar:

Cruise Blues and BBQ: 2/10 at OV Marketplace; Tucson Bike Classic: 2/24 at Naranja Park; Archery Tournament and BBQ: 3/2 at Naranja Park; Project Echelon Fondo Ride: 3/3 at Westward Look; Roche Global Picnic: 3/8 at Riverfront Park; Spring Festival: 3/16 & 3/17 at OV Marketplace; OV Triathlon Festival: 3/16 at JDK Park and the Aquatic Center.

### Short Term Rentals (STR)

Licensing staff were able to identify 68 out of the 122 short term rental units by a physical address search via aerial photography and Pima Maps. Granicus is working on identifying the remaining 54 since most, if not all, are likely located in multi-family units. Of the 68 that were identified, staff have been able to bring 36 into compliance. Out of 312 STR units currently identified, 216 are registered with the Town. On February 1, staff can supply the number of STRs that renewed licenses in January as well as the number that closed their licenses.

### Code Compliance

The 1/29/24 sign sweep enforcement removed 12 unpermitted signs from the rights of way. Businesses were contacted and reminded of Town sign regulations. Sweep to continue throughout the week of 1/29/24 to complete all Town areas.

Code Compliance also continues work with shopping center management companies to complete repairs to parking lot pole lights and building lights.

## NEW DEVELOPMENT

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### Economic Development and New Projects

Roche Tissue Diagnostics, the largest employer in Oro Valley, has purchased the former Sanofi/Icagen building on the southeast corner of Rancho Vistoso Blvd & Innovation Park Drive. They plan to occupy the building the fourth quarter of 2024 and will use the new space to grow their pathology business.

Oro Valley was included in state-wide searches by three prospective businesses in January. The Town was unable to meet their minimum requirements:

- Project 1: Existing 30,000 SF building with expansion room to 200,000 SF and 8-10 acres of and
- Project 2: 285 acres with heavy industrial zoning
- Project 3: Existing 30,000 SF building with 20' ceilings located within 5 miles of interstate
- Project 4: Existing 20,000 SF building with expansion room to 150,000 SF and 4-9 acres of land
- Project 5: Existing 125,000 SF building with 35' ceilings
- Project 6: Existing 85,000 SF building and 6-8 acres of land

## BUSINESS RETENTION/EXPANSION AND MARKETING

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### New Businesses

In January, business licenses were issued to two home-based businesses.

### Completed Projects (Certificate of Occupancy Issued)

- Oro Valley Aesthetics & Wellness; 10445 N Oracle Road #240 (COO for relocation)
- Small Steps in Wellness; 9000 N. Oracle Road, Bldg. B, #125
- Venus Nails; 7870 N. Oracle Road (COO for new owner)

### Business Closure

- Tucson Braces; 180 W. Magee Road #158 (moved out of Oro Valley)

### Making Connections

The Town sponsored the Third Annual Business Summit at the El Conquistador Tucson, A Hilton Resort, on January 30. Hosted by the Oro Valley Chamber of Commerce, the Summit included three workshops that all 150 participants attended:

- Organizational Culture by Brian Stewart, Pima Community College
- AI Integration In Business by Ash Black, University of Arizona Eller Management
- Social Media Marketing by Lacy Cain, Wildjoy

After a delicious lunch, keynote speaker Ryan Lambert, from Three Buckets Wealth Management, gave a presentation on Goal Setting & Leadership.

### Did you know?

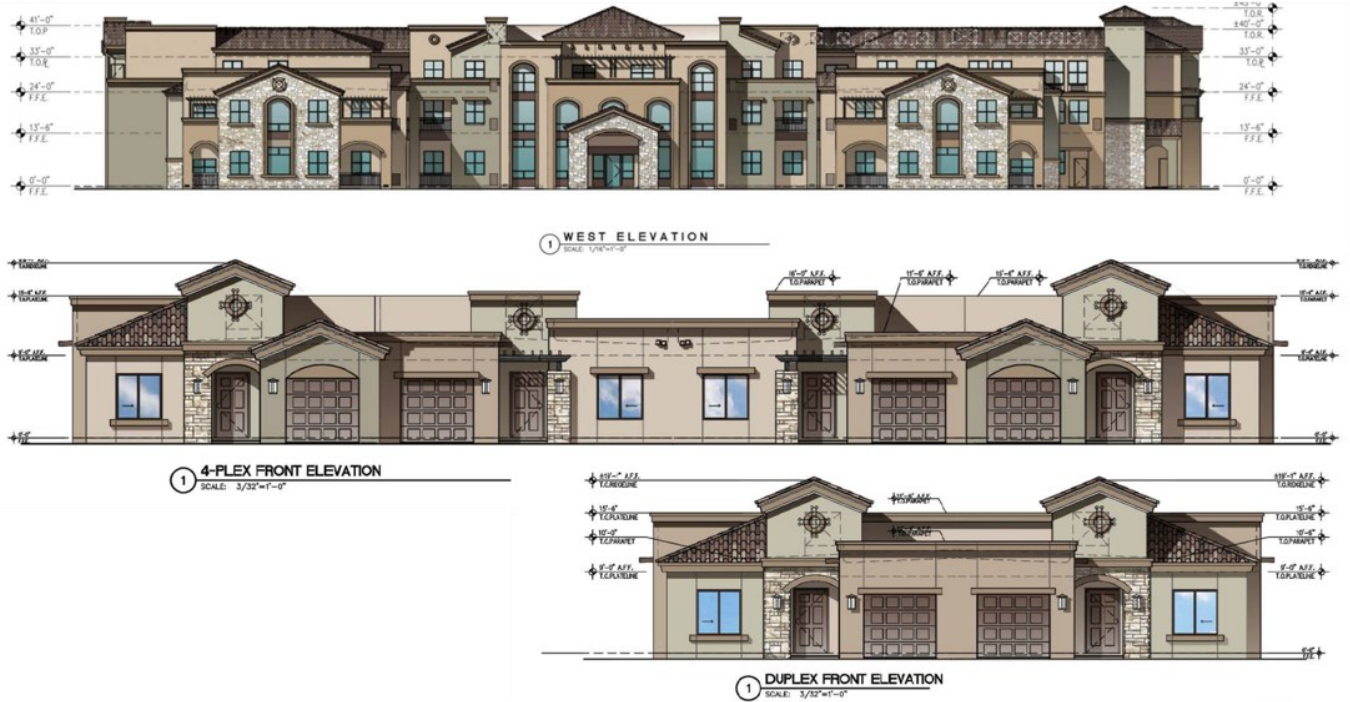
- Oro Valley has 686 brick-and-mortar businesses (traditional storefront operations).
- 30 new businesses opened in FY22/23, and 11 have opened during the first half of FY23/24.

Business Type	New FY22/23	New FY23/24 to date	Current Total
Restaurant	4	1	94
Retail	5	2	111
Service	15	6	267
Medical	6	2	204
Primary Employers	0	0	10
<b>TOTAL</b>	<b>30</b>	<b>11</b>	<b>686</b>

# PLANNING PROJECT HIGHLIGHTS

Staff reviewed and approved architecture for the Oro Valley Assisted Living Community, a permitted senior living project located along Vistoso Park Road directly east of All Season Oro Valley. The project is approximately eight acres and composed of a three-story assisted living facility with 20 single-story independent living casitas. The site lies within the Economic Expansion Zone and is located in Rancho Vistoso Innovation Park commercial development section. Development plans for the site is under review.

## COLORED ELEVATIONS



It's survey time! Please take 10 minutes of your time to answer important questions about our community through an online survey, available now on [OVPathForward.com](http://OVPathForward.com). Everyone's voice is needed!

The purpose of the survey is to understand the community's values, priorities, and expectations for Oro Valley's future. The results of the survey will be used to establish the foundation of the next 10-year action plan, known as OV's Path Forward.

The survey is open through March 15. It will also be conducted by phone through FMR Associates. Questions? Please contact [OVPathForward@orovalleyaz.gov](mailto:OVPathForward@orovalleyaz.gov) or 520-229-4800.



# PUBLIC WORKS

## BOND PROJECTS

### Naranja Park Expansion Project

Haydon and Magnum Paving are working to complete the improvements along Musette including the multi-use path (MUP) and roadway. Finish grading is being completed along with irrigation and plant installation. The asphalt placement on the pump track is complete and work is ongoing for the concrete skate park. Chain link fencing and post-and-cable barrier are being installed throughout the site. The big news is the fabric shade sails at the splash pad were installed last week!

Lots of progress as we push for project completion:



## GENERAL PROJECTS UPDATES

### Westward Look Drive Reconstruction

Project is now complete.

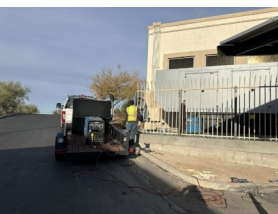


### Oro Valley Town Court Expansion

The Construction Documents are being refined by our architect, Breckenridge, based on comments from the plans examiner. Though the plans are not yet approved, they are close to complete enough to start proceeding with posting the RFP to get contractor bids.

### Community and Recreation Center New Entry Way and Elevator

Construction has commenced. Demolition is in progress. Perimeter fencing is in place. This week Barker (our contractor) will be building a partition wall that separates the restaurant from construction. The first issue found are some structural issues with the original roof beam connection points. The contractor is working on corrective measures to handle the interaction between the existing roof and the new elevator shaft. There is not a schedule or cost impact yet.



### Town Hall, Building A, Back-up Generator Construction

We have achieved substantial completion. The streets maintenance team is constructing the enclosure, using reclaimed fencing that was removed from the PD secure lot in a previous project.

# ENGINEERING

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## Pavement Preservation

- Pavement Preservation Phase I – HA5 treatment by Holbrook – completed.
- Pavement Preservation Phase II – SAM and Fog Seal by VSSI – completed.
- Pavement Preservation Phase III – Liquid Road treatment by KE&G – completed.
- Pavement Preservation Phase IV – Crack Seal Naranja MUP and Glover MUP – start February 26 and finish March 1.
- Pavement Preservation V – Apply Gilsonite to Lambert Lane from Rancho Sonora to La Cholla Blvd – start March 18 and finish April 26.
- Suffolk Hills Cul De Sac (Arundel) – Remove and replace asphalt pavement – start February 20 and finish February 26.

## Mill / Overlay Projects

- La Cañada/Tangerine intersection - Mill and Overlay completed.
- First Avenue (CDO bridge to Oracle Road) - Mill and Overlay completed.
- Rancho Vistoso Blvd. (Vistoso Highland to Honey Bee Bridge) - Mill and Overlay completed.
  - Mid-February - apply second coat of paint (yellow/white striping).
- Lambert Lane (La Cholla Blvd to Town limit) - Asphalt Reconstruction started January 15 and will be completed by late Feb.

## Non-Road Pavement Projects:

- Currently soliciting bids for Naranja multi-use path from Copper Creek to Shannon and Glover.
- Multi-use path from La Cholla to Mountain Breeze.

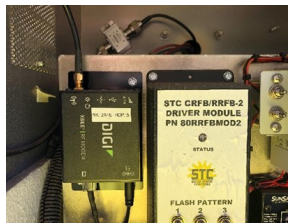
## Pavement Markings and Signs

- Started installing No Parking signs along Vistoso Highland – installed 16 permanent signs and 20 temporary signs. Temporary signs will be replaced as soon as permanent signs are delivered. The purpose of this signage is to mitigate the problem of contractors needing entrance into Stone Canyon from parking along Vistoso Highlands in the mornings before the gate opens. While waiting for the gate, these vehicles are idling, playing music, blocking traffic and generally creating a disturbance to the adjacent neighbors. The goal is to have the contractors arrive when the Stone Canyon gate officially opens, and then they are checked through.
- Staff conducted 922 sign inspections and replaced signs that did not meet the Manual of Uniform Traffic Control Devices (MUTCD) standards.



## Traffic Signals

- Monthly Inspection: Replaced several Traffic LEDs and replaced the battery in the Master Unit of the RRFB at La Cañada/ Cañada Hills.



## Adopt-A-Road quarterly update

- 6 – reminder emails were sent to sponsors to schedule a clean-up event.
- 0 – sponsors excused from scheduling clean-up events.
- 11 – completed clean-ups for period 12/16/23-1/15/24.
- 0 – new applications
- 4 – renewing sponsorships for January (Simpson, Hiremath, Olson and Knight):
  - 1 – January sponsors who renewed sponsorships (Hiremath)
  - 2 sponsors from November (Rehmann and Perez) were sent letters via USPS to renew sponsorship. Have not heard back from sponsors as of 12/28.
  - 1 sponsor (St. Aubin) from the December renewals completed their renewal on 12/20. The remaining December sponsor Gribb needs to complete their renewal. Sent 2nd reminder email on 12/20.
- 1 – cancelled sponsor(s) – Rehmann did not respond to email/certified letters requesting they complete a renewal.

## FLEET & FACILITIES

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### Planned Facility Projects and Tasks

- 680 Fuel Island, Modernization Design: WSM+, the designer, has provided a 90% progress set which was marked up and returned, which was followed by a plan review meeting on January 24.
- 680 Maintenance Bay Water and Electrical Hose Reels: Installation is complete. Permit inspections are complete pending an edit to the chlorination report.
- Community and Recreation Center: Flat roof repair and walk-in refrigerators upgrade. Kittle, the contractor, has been awarded the contract to perform this project. Target start date is May 20.
- Golf Maintenance LED Lighting: Construction has been completed.
- Pusch Ridge Tennis Restroom Remodel: The wall tile has been replaced and the fixtures reinstalled.
- Town Hall, Building A, Lower-Level Remodel Design: This design project has been canceled pending the outcome of the Town space needs study.
- Vistoso Trails Nature Preserve, Restroom: A preconstruction meeting happened on January 22.
- Town Hall, Building F, Communications Server Room Circuit Tracing: Project complete.

### Unplanned Facility Projects and Tasks

- Golf Maintenance Septic Repairs: Design complete.
- Town Hall Map Kiosks: Project complete.
- Community and Economic Development: The Rolling file storage system has been removed from the copy room, freeing the space for other uses.

## STORMWATER & STREET OPERATIONS

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### Stormwater Utility

The Oro Valley Stormwater Utility staff participated in the Richard B. Wilson K-8 School STEAM Night on January 23, 2024, to promote stormwater pollution prevention. A water table board was used to show how contaminants and pollutants which enter the washes and drainageways find their way downstream and can impact wildlife and water quality.



### Street and Drainage Operations

- Street crews have completed sidewalk repairs in the Copper Creek II Block C (1-50) Subdivision, in addition to various other locations around town.
- Crack sealing treatment will be wrapping up within the Rancho Vistoso Neighborhood 7 Subdivision on Woodburne Ave., with crews moving into the Naranja Ranch 1 (1-11, 13-36, 38-170) Subdivision.
- Street crews are also working to complete removal and replacement of asphalt and extruded curb at multiple areas on Atua Drive within the Oro Valley Heights (1-45) Subdivision.
- Arterial, Collector, and residential sweeping continues Townwide, in addition to monthly MUP sweeping.
- Townwide right-of-way landscape maintenance continues at various locations by Town staff, ADC Crew, and contractor crew.



# PARKS & RECREATION

## ADMINISTRATION

Despite the cold weather, the Parks & Recreation Department remained quite active in the month of January. There was a noticeable presence of users at the Town's facilities and programs. On January 10, SilverSneakers was introduced as a new membership category at the Community & Recreation Center, resulting in a busy front desk with numerous inquiries and sign-ups. The number of SilverSneakers members has now reached 87.

The staff are diligently preparing for the upcoming 50th Anniversary of the Town. From the parade and large community celebration event to tree planting and programs, staff are hard at work to make this a celebration to remember.

Looking ahead to February, the department has several exciting initiatives lined up, including Second Saturdays at Steam Pump Ranch on February 10, MOVE Across 2 Ranges event on February 24, and the USTA Junior Level 2 National Tournament taking place from February 10 to 12. Additionally, important ongoing and upcoming projects include the Naranja Park Expansion Project, Entryway & Elevator Project at the CRC, and restroom improvements at Honeybee Canyon Park and Vistoso Trail Nature Preserve.

The Historic Preservation Commission will meet Monday, February 5 at 5 p.m. in the Hopi Room. The next meeting of the Parks & Recreation Advisory Board is scheduled for Tuesday, February 20 at 6 p.m. in the Hopi Room.

## AQUATICS

The Oro Valley Aquatic Center will be offering a new program in February. Intro to Mental Fitness is a course focused on one's mental wellbeing. This course will give participants techniques in staying positive and living a happier life in the face of challenges. This contracted program will have two offerings in February and ideally continue into the Spring.

The colder weather is not slowing down users of the Oro Valley Aquatic Center. The Aquatic Center is maintaining a strong membership base of 463 individuals. In addition, the Aquatic Center user groups are still contributing to over 200 additional participants.

## RECREATION AND CULTURE

The cold spell in January did not keep the kids at Winter Break Camp from having an amazing time. 30 children participated in the program and had fun doing a wide range of activities and even received a visit from KOLD Meteorologist Cory Kowitz.

Second Saturday in February has the Heirloom Farmers Market, Makers Market and Pusch House tours. Archeology Southwest and the Oro Valley Historical Society will be at Steam Pump Ranch interpreting history and primitive living skills for the public.

Lifetime learning with Gadget Guidance and the Single Senior Mingle continue in February. February is a special night for the ever-popular Parents' Night Out. The normal Friday night has been moved to Wednesday and the capacity has been increased in honor of Valentine's Day.



The Oro Valley Hiking Series will get out of town this month and head to Oracle to hike a portion of the Arizona Trail.

The month wraps up with the biggest hiking event of the year. The MOVE Across 2 Ranges is on February 24th. The "Marana Oro Valley Experience" starts in the Tortolita Mountains in Marana and culminates with in Catalina State Park where the finishers celebrate with an afterparty.

## COMMUNITY AND RECREATION CENTER

As of January 12, the Community & Recreation Center now accepts SilverSneakers. Eligible individuals 65+ will receive a free Classic Membership at the facility. In addition to SilverSneakers, the facility also offers Renew Active and Silver&Fit. These three programs capture a large percentage of the senior population and provide expectational fitness opportunities to the 65+ community in Oro Valley.

CRC staff anticipate the pickleball shade construction project to begin in February. The shade project will include installation of two 20-foot x 20-foot structures just east of the lower pickleball courts. The project is a much-needed improvement that will enhance the overall experience at the courts and provide a nice reprieve for players from the sun during the hotter months.

The CRC will be partnering with the Overlook Restaurant to host a trivia event on Saturday, February 3. The event will feature pub-style trivia, happy hour pricing on food and drinks and a child watch option.

El Conquistador Tennis will be hosting a USTA Junior Level 2 National Tournament February 10-12 at the CRC and Pusch Ridge Tennis Facility. This event will feature high level competition from young athletes aged 12 and under.

## PARK MAINTENANCE

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Planned activities for the month of February include:

**Naranja Park** – Fall/Winter field maintenance continues: mowing, fertilization, and irrigation management. Continued maintenance on the existing dog park and newly sodded large dog park. Rolling and compacting the existing soil surrounding the sod to be added to existing maintenance practices. Replacement of play structure viewing windows (bubble panels shown in photo) is complete. Ordered extra bubble panels to prevent future delays in repairs. Defined perimeter edge of sod on west end of fields 1 & 2. Erosion issues south of field one has been addressed.



**Riverfront Park** – Fall/Winter field maintenance continues.

**James D. Kriegh Park** – Fall/Winter field maintenance continues.

**Town Hall/Library/Library** – Continued maintenance of all areas of the Town Hall Campus.

**Vistoso Trail Natural Preserve** – Installed Mutt Mitt stations at all three restrooms. A site visit with Parks & Recreation Director Rosalyn Epting was held on January 24th to discuss maintenance procedures and constituent concerns. The Pre-Construction Meeting was held on January 22nd for Phase 2 of the restroom repairs for restrooms 1 & 2.



**Honeybee Canyon Park** – The Pre-Construction Meeting was held on January 22nd for restroom improvements.

Met with PUG/ Oro Valley Sports Alliance on January 11 to discuss sports field issues. The meeting was successful, and our Parks field maintenance schedule was given to each organization.

Mapping tree locations for the planting of the 50 trees for the 50 Year Celebration.

Successfully passed Arizona Department of Agriculture annual Pesticide/Herbicide inspection.

Met with Girl Scouts for tree planting project to be completed in the Spring of 2024.



## INDIGO GOLF

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Golf Rounds for February are forecasted at 8,150 rounds at the 36-hole facility and Pusch Ridge is forecasted for 2,400 rounds of golf. All 45-holes of golf will be open for play. February is still a timeframe where we will experience frost delays in the morning and potential rainy days.

As of January 20, we have 381 Full Memberships with 15 Corporate Memberships. The marketing focus for February will continue to focus on full-time, monthly and corporate memberships.

February events include weekly Ladies, Men's and Couples competitions, WGC Presidents Cup February 15 and an MGA monthly event on February 10. We will be hosting 13+ social events during the month including Community Trivia, Friday Night Fish Fry, Republican Women's, Valentine's Day Dinner and MADD. We have a major outside golf tournament, OV Cup, planned for Friday, February 2nd and are expecting over 200 players.

We will be experiencing the demo portion of the elevator project in February. The sound walls have been constructed; we may lose business in the Overlook due to noise as the demo phase moves to inside the building. We have been encouraging outside play to visit the Overlook with 15% discount coupons with a purchase of a green fee.

February projects include- Rye fertilization with growth regulator, tree pruning, cart path cleaning & edging, herbicide application in rough, greens fertilization, greens top dressing, rock around #15 tee surrounds, spot spraying and #8 wash clean up.

February maintenance activities include – sprinkler edging, tee fertilization, irrigation repairs, dead tree removal #6 desert, gopher control.

# WATER UTILITY

## METER OPERATIONS

For the month of January, the Utility added 15 new service connections.

The Utility now has a total of 21,407 service connections.

## 2024 ARIZONA GROWING WATER SMART WORKSHOP

In January the Town Mayor Joe Winfield, Vice Mayor Melanie Barrett, Town Manager Jeff Wilkins, Water Commissioner Tom Marek, Water Commissioner Niranjan Vescio, CED Director Paul Melcher, CED Planning Manager Bayer Vella and Water Utility Director Peter Abraham attended a 3-day workshop in Scottsdale, Arizona. The workshop was hosted by the Sonoran Institute and the Babbit Center for Land & Water Policy.

The Oro Valley representatives collaborated with other communities to explore solutions to the statewide water challenges on how local jurisdictions can use land efficiently and conserve water as they plan for the future.



*Oro Valley attendees of the 2024 Arizona Growing Water Smart Workshop discuss the nexus between land use and water conservation among other water-related topics.*

## CIP – CAPITAL IMPROVEMENT PROGRAM

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Water Utility staff continues to implement this year's Capital Improvement Program.

### ***Big Wash 200,000 gallon reservoir rehabilitation:***

The Big Wash 200,000 gallon reservoir was slated for relining as part of this years CIP work. The reservoir was drained, sand blasted and is currently being assessed on its structural condition. The reservoir is slated to be recommissioned for service in May.



*This photograph shows the Big Wash 200,000 gallon reservoir after it was drained prior to sand blasting. The reservoir showed signs that it was past due for rehabilitation work.*

### ***Water Operations:***

Water Operations continues to keep our community's water system operating efficiently.

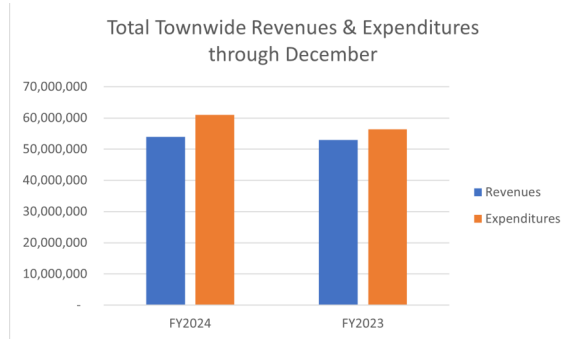
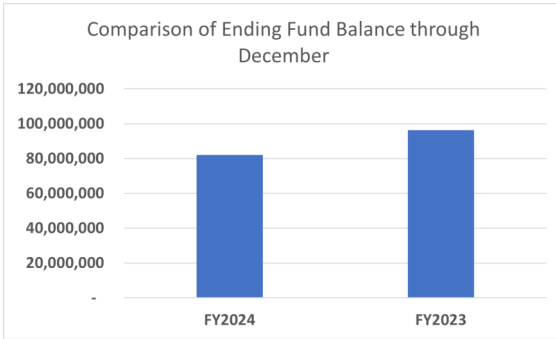


*Meter Operations staff are shown replacing a meter at an apartment complex. Staff perform this type of work daily every day of the workweek.*

# ADMINISTRATION

## FINANCE

The Town continues to perform as expected in the new fiscal year given the myriad of ongoing capital projects. Total Townwide revenues are down \$321,781 through November 2023 in comparison to November 2022, primarily due to \$5.4M in ARPA grant revenues recorded in July 2022. Meanwhile, total Townwide expenditures are less than November 2022 by \$347,249, with Personnel, and O&M exceeding last year. These increases were more than offset by lower capital and debt service expenditures in comparing the periods. Total estimated Townwide Fund Balances through November 2023 are \$85,257,597, which is about \$3.9 million less than the Town carried into the fiscal year.



## TOWN MANAGER'S OFFICE

Ask OV Top Inquiries: Dec. 23, 2023 – Jan. 20, 2024

Non - Municipal	5
Permitting	4
Vistoso Highlands	4
Parks & Recreation Facilities	6
Avilla Project	6

### OV Youth Advisory Council

The Youth Advisory Council is excited to participate in the Town's 50th Anniversary Parade. YAC members are currently planning, designing and constructing a YAC-themed float.

### OV Peak Performance

In support of objective 6.2.2 (strengthen the Town's continuous improvement acumen by developing Lean Six Sigma skills among Town employees) of the FY 23/24 - FY 24/25 Council Strategic Plan and as part of the OV Peak Performance program, the Town's continuous improvement initiative, three new staff members have completed certification and earned their Lean Six Sigma Yellow Belts. Additionally, one of those staff members continued their process improvement education and went on to earn their Lean Six Sigma Green Belt as well.

Please join us in congratulating the Town's newest Yellow Belts:

- Scott Zufelt, Information Technology Director
- Nicole Melonis, Parks & Rec Recreation Supervisor
- Casey Wilson, Parks & Rec Senior Office Specialist

And please join us in congratulating the Town's newest Green Belt:

- Nicole Melonis, Parks & Rec Recreation Supervisor



Nicole Melonis and Casey Wilson



Scott Zufelt

### Emergency Management

The Oro Valley Emergency Operations Plan (OVEOP) establishes a comprehensive Town-wide, all-hazards structure to provide for successful and well-organized coordination of emergency management activities. The Oro Valley Emergency Operations Plan covers the full range of complex and constantly changing requirements in anticipation of, or in response to, threats or other acts of terrorism, major disasters, catastrophic events, and other emergencies. In January 2024, the OVEOP is under revision to meet statutory requirements set by the Arizona Department of Emergency Management and Pima County Office of Emergency Management. The OVEOP is drafted by Town Emergency Management and Safety, and reviewed by the Town Manager's Office, Legal Department, Finance Department, and the Police Department.

# INFORMATION AND TECHNOLOGY

The IT department strives to meet all security challenges. This past month, IT has reviewed four critical advisories from the Cybersecurity and Infrastructure Security Agency (CISA). A thorough review of each of these advisories took place and it was determined that the Town was not affected by these vulnerabilities. The Town as part of the Arizona Municipal Risk Retention Pool (AMRRP), has received a new software to bolster our security scanning. SecurityVue from ePlace Solutions is being rolled out statewide to all AMRRP members. IT will be working closely with ePlace solutions as we conduct external scanning of the Town's network.

The IT director participated in the initial planning meeting for the Connect Pima project. This project, led by Pima County, is for the installation of a fiber network that will encircle the greater metro area of Pima County to include Oro Valley. The purpose of Connect Pima is to provide a fiber infrastructure within the metro area as part of the County's Digital Infrastructure and Inclusion Action Plan. This project was awarded as part of the Infrastructure Investment and Jobs Act.

Also, in January, the IT department met with its vendors to review its disaster recovery procedures. IT conducted a review of its server and data backup capabilities and no deficiencies were found.

# COMMUNICATIONS AND MARKETING

## January Productions

### PRESS RELEASES

- [New entryway and elevator construction to enhance accessibility at CRC](#)
- [Oro Valley celebrates 50 years of history, growth and community](#)
- [Roche and SAACA present art exhibition to honor OV's 50th Anniversary](#)
- [Public input requested at open house for Naranja Drive Multi-Use Path](#)

### ARTICLES

- [OV turns 50 in '24, and it's time for celebration](#)
- [Town Talk: Get a Fresh Start in 2024 with OV Parks & Rec](#)

### VIDEOS

- Internal Video: [CIC We Know Your Worth Business Seminar](#)
- [Oro Valley's Path Forward: Water](#)
- [Oro Valley's Path Forward: Environmental Resources](#)
- [Oro Valley's Path Forward: Ambassador Training](#)
- [Behind the Scenes: Town Clerk's Department](#)
- [Tucson Bicycle Classic 30 Second Video Spot](#)

### PODCASTS

- [What's Happening in Parks and Recreation](#) (Jan)
- [What's Happening in Parks and Recreation](#) (Feb)
- [50th podcast: Way Way Back – Signs of the Hohokam Right here in Oro Valley](#)

### PUBLICATIONS & GRAPHIC DESIGN

- [Vista Newsletter](#) (Feb/March 2024)
- [Popular Annual Financial Report](#)
- [50th Anniversary online media gallery](#)
- 50th Anniversary table cloth & branded booth
- 50th Anniversary letterhead & PowerPoint template
- 50th Anniversary giveaway items (sticker, tote bag, lapel pin, bubbles)
- 50th Anniversary parade evite, social graphics, print notice
- Podcast album covers (50th Anniversary & What's Happening podcasts)

### PAID ADVERTISING

- Destination Tucson print ad
- Business Summit print ad - Business Navigator
- Business Summit print ad - 50th Anniversary sponsorship opportunities
- 50th Anniversary Explorer print ad - Shop OV 50
- 50th Anniversary Explorer print ad - Parade call for entries
- 50th Anniversary Bear Essentials print ad

