

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | May 2023

TO COUNCIL



I recently had an opportunity to meet with Westward Look General Manager John Ault to discuss and work through issues related to the roadway and monument sign projects. We made great progress, and I look forward to continuing to grow that partnership in the future.

On Friday, May 5, the Town's new short-term rental ordinance goes into effect, which means CED staff will be working to address complaints and violations. Public messaging will go out next week to remind residents that the new ordinance is in effect, encouraging them to license their property if they haven't already, and explaining the enforcement process should a violation occur.

The Planning Division, in partnership with Town Manager's Office staff, has been working with consultant WestGroup Research to develop two housing surveys to identify Oro Valley's housing needs and goals. Survey data will be used to help craft housing policies and create an actionable plan. One survey will be created for residents, and the other will be for non-residents who work in Oro Valley or own a business here. To collect a statistically valid sample, WestGroup will conduct the residents' survey via phone, and Town staff will conduct online versions of both surveys so that everyone has an opportunity to participate. The surveys will go live next week and will be announced via press release, social media and newspaper print ad and more. They will be available through May 31.

On May 5, the Permitting Division successfully launched a streamlined permitting and inspections program for residential rooftop solar, called SolarAPP+ (a program of American-Made Solar Automated Permit Processing Plus). SolarAPP+ automatically performs a compliance check based on inputs supplied by the contractor to ensure the proposed system is safe and code compliant, which eliminates waiting time and allows the permit to be issued within 24 hours. The Town issued approximately 700 solar permits in 2022, so this web-based, automated process will increase staff efficiency and make solar more accessible to homeowners. A full announcement will be next week via press release.

As many of you know, work has just wrapped on a new segment of pathway, extending the Chuck Huckleberry Loop north, from Tangerine Road to Rancho Vistoso Blvd. This effort was done in partnership with the Pima County Regional Flood Control District, and the path extension eliminates the need for users to travel over dirt segments when transitioning from roadway to pathway. It also improves user safety and provides for better access to the wash for monitoring and maintenance needs. Town staff is working with the County on a press release with complete details on this joint effort.

Please let me know if you have any questions about this month's report.

Chris Cornelison
Interim Town Manager



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POLICE DEPARTMENT

CASES AND STATISTICS

Case 1

On April 5, OVPD was made aware of threats made at Leman Academy of Excellence, Oro Valley. The investigation led to the arrest of a juvenile. The threats were isolated and no general threat to school safety was believed to have been present.

Case 2

On April 7, a case of a separate threat was brought to OVPD from Pusch Ridge Christian Academy. In this case, the arrest of an 18-year-old student was made after the investigation led to probable cause for several different charges. The suspect was booked into jail.

Stats/Information

The OVPD Communications Bureau submitted its application for accreditation. Meeting the requirements for accreditation is a huge task that takes about a year. The process includes meeting a set of standards and an onsite assessment.



RECOGNITION AND SPECIAL EVENTS

OVPD hosted the **Arizona Law Enforcement Accreditation Program** conference in Oro Valley. Chief Riley spoke at the conference, which assists departments working towards accreditation. OVPD received accreditation last year, and is working towards additional accreditation in the areas of dispatch and property/evidence.



OVPD partnered with the Marana Police Department on April 7 to run the **Special Olympics Torch Run** and raise awareness and celebrate Special Olympic athletes. Special Olympics Torch Run is an event that has been going on since the 1980s.



COMMUNITY INVOLVEMENT

OVPD participated in the Public Safety Day event held at the Tucson Mall. The event was coordinated by Tucson Fire Department with numerous agencies from around the region attending and nearly 12,000 attendees.



REGIONAL SUPPORT

OVPD continues to work with regional partners in the area of active attacker training. The goal is to have all agencies in the region acquire the same training so that in a critical incident the officers from all agencies have the same tactics and training to accomplish the mission at hand.

COMMUNITY AND ECONOMIC DEVELOPMENT

TRENDS

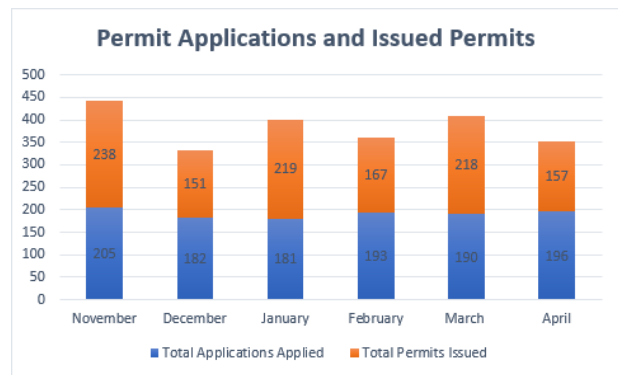
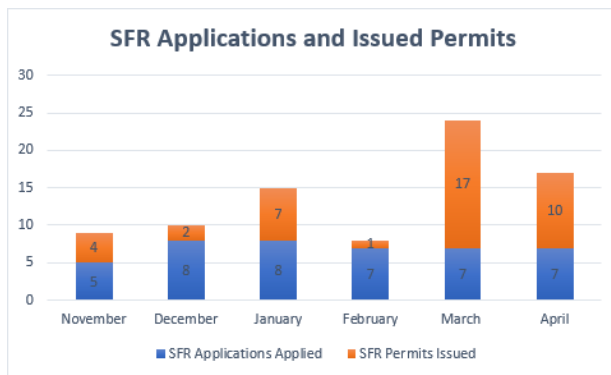
Single Family Residential Activity

10 new Single Family Residential (SFR) Permits were issued during the month of April compared to 17 SFR permit issued in March. Year-to-date, 35 SFR permits have been issued since the beginning of the year compared to 94 issued during the same period in 2022.

Permitting Activity

157 total permits were issued during the month of April compared to 218 permits issued in March. Year-to-date, 761 total permits have been issued since the beginning of the year compared to 887 issued during the same period in 2022.

Below are charts showing overall activity for the last six months.



MEETINGS/OTHER NEWS

Planning and Zoning Commission

On May 2, the Commission:

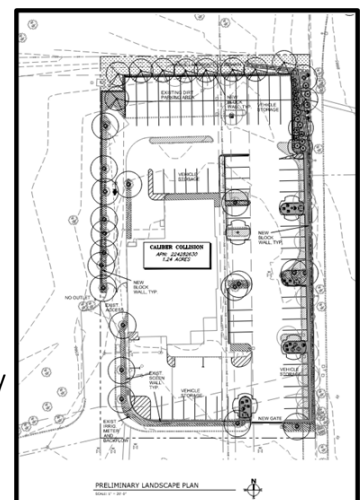
- Initiated a request for staff to conduct research for a potential code amendment regarding keeping small farm animals (chickens, miniature goats, and other farm animals similar in size) on residentially zoned properties. This is in response to a request from a property owner interested in keeping small farm animals on a one-acre parcel, and staff noted OV's code is highly restrictive. Staff will commence a process to review, research, identify and potentially propose a code amendment regarding the keeping of small farm animals.
- Approved a request for initiation of a code amendment regarding mobile food units and food trucks. Recently, staff received a pre-application for a food truck park within the Mercado Del Rio center (Pusch View Lane near Oracle Road), and this proposed use is not addressed in code. Staff will commence a process to review, research, identify and potentially propose specific modifications to this section of code that ensure any type of food truck standards uphold development standards and objectives.



Town Council

On April 19, Town Council:

- Conditionally approved an amendment to the existing [Conditional Use Permit for Caliber Collision](#) located in the Mercado del Rio commercial center on Pusch View Lane, approximately ¼-mile west of Oracle Road. The request is to enable outdoor storage for vehicles awaiting repair.
- Denied a Conditional Use Permit request for the [Mercado del Rio self and RV storage facility](#) located in the Mercado del Rio commercial center on Pusch View Lane, approximately ¼-mile west of Oracle Road.



Neighborhood Meetings

- On May 15, a neighborhood meeting will be held regarding an applicant's request for a rezoning and development plan to [develop 132 multi-family residential units, a clubhouse and pool, and trailhead parking area for the Vistoso Trails Nature Preserve](#), on an approximately seven-acre property located on Vistoso Highlands Drive at the old Golf Club at Vistoso clubhouse site.
- On May 17, a neighborhood meeting will be held regarding an applicant's request for a Type 2 General Plan Amendment and rezoning (Rancho Vistoso PAD amendment) to [accommodate a 56-lot single-family residential subdivision](#), located south of Moore Loop and east of Rancho Vistoso Blvd. (formerly a proposed Amphi school site).



Other News

- The [Oro Valley Church of the Nazarene's proposed rezoning](#) to Planned Area Development is on hold. The applicant is updating the traffic analysis based on newly derived traffic counts. No changes to the site design are anticipated. Town Council review will likely be scheduled late summer or early fall. The application entails expansion of church uses and athletic facilities at the Oro Valley Church of the Nazarene located on the northeast corner of the Calle Concordia and Calle Buena Vista intersection.

NEW DEVELOPMENT

The Town responded to one request for site selection assistance from a biomedical (vaccine manufacturing) company. This was an updated request on a project staff responded in September 2022. Lots in Innovation Park met the requirements.

Oro Valley was unable to respond to three projects because we do not meet the minimum requirements:

- Projects 1 and 2 require heavy industrial zoning which is not available in Oro Valley
- Project 3 needed an existing 200,000 sq. ft. building

BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

New Businesses

In March, business licenses were issued to two storefront locations, five home based occupations, and one business in a shared location.

Completed Projects (Certificate of Occupancy Issued)

- Integrative Touch Healing Center** — 7493 N. Oracle Road #103
- Sonoran Foot and Ankle Institute** — 760 E. Pusch View Lane #130
- Vertica Fitness** — 1335 W. Lambert Lane #115 (new name of Centre Stage Pole Fitness)

Business Closures

- Anthony Lux, MD PC** — 1521 E. Tangerine Road, #205
- Freedom Smoke** — 7493 N. Oracle Road
- Pella Windows & Doors** — 7790 N. Oracle Road (relocated outside of Oro Valley)

Business Celebrations



Oro Valley Urgent Care
Grand Opening
11015 N. Oracle Road #121



The Buttes at Reflections
One year under new management
9800 N. Oracle Road

Making Connections

35 Oro Valley businesses were visited in April. Town staff was accompanied by Mayor Winfield, Councilmember Nicolson and Oro Valley Chamber President Kristen Sharp. Businesses are appreciative of the attention they receive through these personal visits.



PERMITTING MAJOR ACTIVITY

New Businesses

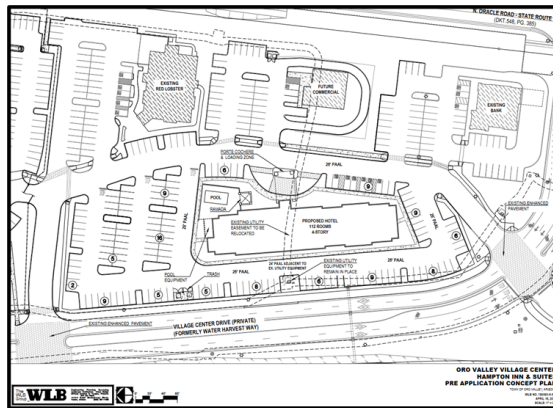
- **Dr. Roberts Dental at Entrada del Oro** – 7921 N. Oracle Road (Building TI Permit Applied)
- **The Bailey Veterinary Medical Center at San Jose Plaza** – 10140 N. Oracle Road (Building TI Permit Issued)
- **Nautical Bowls at Rooney Ranch** – 10515 N. Oracle Road, #167 (Building TI Permit Issued)

Other Permits

- **Kohl's Sephora Beauty Supplies at Oracle Crossings** – 7785 N. Oracle Road (Building TI Permit Issued)
- **Long Realty at Shoppes at Oracle** – 8580 N. Oracle Road, #180 (Building TI Permit Issued)
- **Roche Ventana Medical Systems, Inc.** – 1910 E. Innovation Park Drive (Building TI Permit Applied)

PLANNING PROJECT HIGHLIGHTS

- A pre-application was held on May 4, regarding a proposed **Hampton Inn Hotel at the Oracle Hotel site in the Oro Valley Village Center** (formerly, Oro Valley Marketplace) near the northwest corner of Oracle Road and Water Harvest Way.



- The Town of Oro Valley is conducting a **survey about current and future housing needs**. Survey responses will be included in a study that will be used to help identify the community's housing goals and policies to create an actionable plan. Everyone who lives, works, or owns a business in Oro Valley is invited to participate. Two surveys (one for residents and one for business owners and employees) will be conducted via telephone by West Group Research and online throughout May. You can access the surveys by visiting www.orovalleyaz.gov and scrolling down to "Featured content" for details.

TOURISM

April events included contracted rates at Oro Valley hotels for the USA Artistic Swimming National Senior and Junior Championships and National Team Trials.

Upcoming Oro Valley conferences and tournaments include the American Legion (estimated 900 attendees) and a tennis tournament (estimated 200 attendees).

PUBLIC WORKS

BOND PROJECTS

Naranja Park

Construction of fields 5 & 6 continues to progress and the placement of sand on field 6 will be done in early May. Crews have begun to irrigate the sand in preparation for smoothing and compacting the 8-inch sand layer. The first round of concrete was poured for the concrete edging around field 6, called the 'mow-curb.' The utility installation contract has been mobilized and the main pipe installation connecting and extending the domestic and irrigation water throughout the site will be starting in the near future. The contract for the fields included only the reclaimed water (irrigation) piping, while the utility contract includes the extension of the domestic to the new restrooms and fire hydrants. Electrical connection was installed early May across the parking lot to serve the new irrigation booster pump to the west near Musette Drive.



Cañada Golf Course Irrigation Replacement Project

The project has officially commenced.

ENGINEERING/GENERAL PROJECT UPDATES

Steam Pump Ranch BBQ and Bunk Buildings

The contractor finished installing the rough plumbing (sewer and water) and placing concrete on the BBQ and Bunk Buildings. The construction is expected to be finished late July.



La Cañada Drive Mill/Fill – Tangerine to Moore Road

Sunland's subcontractor recently applied the second coat of paint and installed raised pavement markings and delineators. The project is now complete.



Shannon Road Reconstruction and Water Line Replacement

Crews recently applied the second coat of paint and installed raised pavement markings. Delineators were added around the bend along with rumble strips and a 'curve ahead' pavement marking. The project is now complete.



Community Center ADA Upgrades — Elevator and Path

Path construction is now complete.



Pavement Preservation Projects

Pavement Preservation phases for FY 2022/23 will finish in May.

Annual Main Line Striping

Speedy Striping will complete striping work in May.



STORMWATER AND STREET OPERATIONS

Oracle Road Median Maintenance

Street Operations is planning to perform bi-annual median maintenance on Oracle Road from Ina Road to milepost 84 (approximately 1,200 feet north of Big Wash Overlook Place) May 22 through May 26. This will be a moving operation starting at Ina Road progressing northbound with closures to various sections of the #1 northbound lane of Oracle Road everyday between the hours of 8:30 a.m. to 1:30 p.m. as crews make their way to milepost 84.

FY 2022/23 Annual Crack Sealing

Crews are working to complete the Monterra Hills, Monterra Knolls, and Monterra Ridge subdivisions. Crews have removed and repaved the delaminated asphalt crosswalk area on Chapala Drive on the west side of the Paseo Del Norte intersection. Arterial and collector sweeping continues townwide. Right-of-way landscape maintenance by both the Arizona Department of Correction crews and contractors continues on Linda Vista Boulevard, Naranja Drive and Tangerine Road.

Big Wash Pathway Extension South of Rancho Vistoso Boulevard

Pima County has begun the second phase of the Big Wash pathway extension along the east bank of the wash. This nearly ½ mile phase of work was intended to make a connection to Rancho Vistoso Boulevard increasing access opportunities and providing a connection to the Oro Valley Marketplace and the Cañada Del Oro Wash pathway and Pima County Loop system. Work should be completed in early May.



FLEET AND FACILITIES

Fuel Shortage

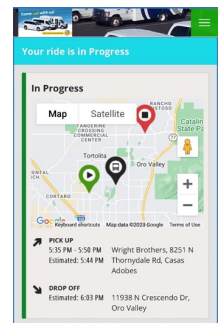
Tucson and the surrounding areas are currently experiencing a fuel shortage of regular (87 octane) gasoline due to reduced production. This issue has been ongoing for several weeks. The Town's fuel provider is rationing fuel as they are able but can only partially fill the Town's tanks. Therefore, it is critical that the Town conserve fuel to ensure that essential services are not disrupted.

Fleet and Facilities Division is working closely with the Town's Executive Leadership Team and the Emergency Response Coordinator to assess regional gasoline availability and ensure that the Town's essential services are not disrupted. For the time being, staff have enacted interim solutions between fueling off-site when needed and accepting an alternative higher-octane gas that is not in short supply. Fleet and Facilities expect this situation to be resolved within the next couple of weeks.

TRANSIT

The Transit Services Division is preparing to roll-out a **new Passenger Portal** at the end of May. Once registered, passengers will be able to reserve rides, see reservations, and receive ETA's of bus and destination arrivals. Currently, the Transit Division has staff taking calls for trip requests, which must be entered into a scheduling program. With the new portal, the customer will be in charge of scheduling rides, saving time with less calls into the office and improving accuracy. The portal is currently in test mode.

The Transit Services Division received its **Letter of Compliance** for the Town of Oro Valley's Title VI Implementation Program in compliance with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990 (ADA) and Section 504 of the Rehabilitation Act of 1973.



The Transit Services Division reached another milestone when it had its first **300 trip request in a day** on April 19.

PARKS & RECREATION

ADMINISTRATION

A Parks and Recreation Advisory Board Meeting will be held May 9 at 6 p.m. in Council Chambers. The final draft of the Vistoso Trails Nature Preserve Master Plan will be presented.

AQUATICS

On May 5-7, the **Mayflower Swim Meet** will be presented by the FAST Swim Team. This event is projected to attract over 500 athletes from across the state. This event is a long course (50 meters) competition.

May 20 is the start of the **summer schedule** which will run through July 30 and will offer daily access to recreational amenities such as the recreation pool, splash pad, slide and diving boards.

The **\$5 Sunday Family Funday** will be offered again this summer at OVAC. This is a \$5 promotion that allows families of up to six entry into the Aquatic Center. This promotion runs from May 21 – July 30.

Camp Splash at the Oro Valley Aquatic Center begins the week of May 22. This full day camp runs through July 21. All nine weeks of camp are currently full.

COMMUNITY AND RECREATION CENTER (CRC)

Camp SPF (Swim, Play, Fun) and I Can Too! will begin May 30 and run through July 28. The camps will include games, arts and crafts, swimming, tennis, pickleball and golf. Registration for almost every session is full (130 campers per week)!

In celebration of the CRC's anniversary month, the facility will **waive the \$20 activation fee** for the month of May.

The CRC will be hosting the first **Movie on the Lawn** of the summer season on May 27 at 7:30 p.m. The free family-friendly event will feature Puss in Boots: The Last Wish and the movie will be shown on a large inflatable screen.

The facility is approaching completion of the racquetball court conversion project, which will be home to a **new recreation lounge space**. The most recent progress included painting the room, which features a large 10' x 10' OV logo. Staff anticipate this space opening at the beginning of May and will include shuffleboard, ping pong, foosball, video game consoles and tables and chairs for card and board games.



OUTDOOR RECREATION AND CULTURE

Friday Night Concerts at Steam Pump Ranch on May 5 will feature Vinyl Tap.

Parents Night Out returns to Steam Pump Ranch on May 12. The Ranch will host kids 5 –12 years old in the evening so parents are able to have an evening by themselves. There will be games, crafts, food, drinks and snacks for the kids.

The inaugural **Family Camping at Steam Pump Ranch** will be held on May 13. This new program is an overnight campout at Steam Pump Ranch with hot dogs, s'mores, a movie and a pancake breakfast.

STEAM Camp at Steam Pump Ranch begins on May 30. Improvements to the buildings have allowed the nine week summer camp to now be run as an all day camp.

May is the start of a **Lifetime Learning program at Steam Pump Ranch**. Gadget guidance will be offered to individuals who need education and training on their personal electronic devices.

PARK MAINTENANCE

Staff installed **two new memorial benches**, one at Riverfront Park and the other at the Vistoso Trails Nature Preserve.

Additional **park maintenance projects** included the handball court at James D Kreigh Park receiving a new coat of paint, new parking blocks being installed at the Naranja Park Archery Range parking lot, and repairs to the concrete path at Vistoso Trails Nature Preserve.

May is transition month, and the team will be working on bringing the park athletic fields back from overseeding and getting them ready for the summer season.

Arbor Day was celebrated at Riverfront Park with a local Girl Scout Troop.



GOLF

Golf Rounds for April show 8,477 total rounds at the 36-hole facility and 2,471 rounds at the Pusch Ridge Facility.

| ROUNDS - 36 HOLE | | | | | |
|---------------------|---------------|----------------|--------------|---------------|---------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | Outing Rounds | Total Rounds |
| 7/31/2022 | 2478 | 1950 | 149 | 223 | 4800 |
| 8/31/2022 | 2643 | 2101 | 171 | 192 | 5107 |
| 9/30/2022 | 2829 | 2315 | 210 | 255 | 5609 |
| 10/31/2022 | 3149 | 1926 | 158 | 388 | 5621 |
| 11/30/2022 | 3175 | 3766 | 313 | 894 | 8148 |
| 12/31/2022 | 3135 | 2936 | 504 | 208 | 6783 |
| 1/31/2023 | 3792 | 3323 | 505 | 466 | 8086 |
| 2/28/2023 | 3247 | 3601 | 440 | 395 | 7683 |
| 3/31/2023 | 4626 | 4944 | 655 | 551 | 10776 |
| 4/30/2023 | 3707 | 3262 | 445 | 1063 | 8477 |
| 5/31/2023 | | | | | 0 |
| 6/30/2023 | | | | | 0 |
| Total Rounds | 32,781 | 30,124 | 3,550 | 4,635 | 71,090 |

| 2021/22 ROUNDS - 36 HOLE | | | | | |
|--------------------------|---------------|----------------|--------------|---------------|---------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | Outing Rounds | Total Rounds |
| 7/31/2021 | 1780 | 2781 | 213 | 294 | 5068 |
| 8/31/2021 | 1922 | 3008 | 303 | 345 | 5578 |
| 9/30/2021 | 2235 | 2525 | 292 | 232 | 5284 |
| 10/31/2021 | 2630 | 2163 | 231 | 283 | 5307 |
| 11/30/2021 | 2874 | 3745 | 354 | 756 | 7729 |
| 12/31/2021 | 3484 | 2829 | 308 | 329 | 6950 |
| 1/31/2022 | 3591 | 4258 | 190 | 493 | 8532 |
| 2/28/2022 | 3152 | 4091 | 146 | 696 | 8085 |
| 3/31/2022 | 3976 | 5738 | 112 | 283 | 10109 |
| 4/30/2022 | 3298 | 3834 | 158 | 923 | 8213 |
| 5/31/2022 | 2828 | 2627 | 84 | 673 | 6212 |
| 6/30/2022 | 2587 | 1843 | 65 | 301 | 4796 |
| Total Rounds | 34,357 | 39,442 | 2,456 | 5,608 | 81,863 |

| PUSCH RIDGE ROUNDS | | | | | |
|--------------------|---------------|----------------|-------------|---------------------|--------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | ague/ Outing Rounds | Total Rounds |
| 7/31/2022 | 0 | 0 | 0 | 0 | 0 |
| 8/31/2022 | 0 | 0 | 0 | 0 | 0 |
| 9/30/2022 | 0 | 0 | 0 | 0 | 0 |
| 10/31/2022 | 0 | 0 | 0 | 0 | 0 |
| 11/30/2022 | 320 | 1385 | 213 | 413 | 2331 |
| 12/31/2022 | 216 | 1232 | 166 | 217 | 1831 |
| 1/31/2023 | 279 | 1611 | 189 | 345 | 2424 |
| 2/28/2023 | 323 | 1703 | 146 | 201 | 2373 |
| 3/31/2023 | 301 | 2654 | 200 | 404 | 3559 |
| 4/30/2023 | 244 | 1774 | 150 | 303 | 2471 |
| 5/31/2023 | | | | | 0 |
| 6/30/2023 | | | | | 0 |
| Totals | 1683 | 10359 | 1064 | 1883 | 14989 |

| 2021/22 PUSCH RIDGE ROUNDS | | | | | |
|----------------------------|---------------|----------------|-------------|---------------------|--------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | ague/ Outing Rounds | Total Rounds |
| 7/31/2021 | | | | | 0 |
| 8/31/2021 | | | | | 0 |
| 9/30/2021 | | | | | 0 |
| 10/31/2021 | | | | | 0 |
| 11/30/2021 | 139 | 1687 | 78 | 364 | 2268 |
| 12/31/2021 | 124 | 1208 | 83 | 275 | 1690 |
| 1/31/2022 | 216 | 1864 | 146 | 465 | 2691 |
| 2/28/2022 | 189 | 1615 | 111 | 384 | 2299 |
| 3/31/2022 | 294 | 2427 | 155 | 487 | 3363 |
| 4/30/2022 | 244 | 1808 | 116 | 371 | 2539 |
| 5/31/2022 | 35 | 324 | 24 | 15 | 398 |
| 6/30/2022 | 0 | 0 | 0 | 0 | 0 |
| Totals | 1241 | 10933 | 713 | 2361 | 15248 |

As of April 23, there are 356 Full Memberships with 11 Corporate Memberships. The **marketing focus for May** will continue to focus on fulltime and corporate memberships.

May events include weekly ladies, men's and couples competitions, Mother's Day brunch on May 11, MGA monthly event and luncheon on May 20, and a Memorial Day scramble on May 29. There is also one large outside outing for the Nogales Border Patrol (144 players) on May 13.

May projects and maintenance activities include cart path edging, herbicide spot applications, Cañada bunker edging, stump grinding, tree pruning, desert clean up and Conquistador irrigation audit. The Cañada course continues to be closed due to the irrigation project that has started.

Pusch Ridge will be open for golf through May 14. Current planning is taking place on Pusch Ridge to set up a **Disc Golf season** beginning June 1 through September 30. Disc golf baskets will be installed last part of May.

WATER UTILITY

WATER OPERATIONS AND MAINTENANCE

For the month of April the Utility added **18 new service connections**. The Utility now has a total of 21,274 service connections.

Water Operations continues to perform **maintenance on the Utility's water system assets** as well as manage the Utility's Arizona Department of Corrections program. The Utility is valued at over \$115 million and requires perpetual maintenance to ensure that our community has a safe and reliable water supply. For this reporting period, water operations installed and/or repaired water meters, booster pumps, instrumentation, pressure regulating stations and disinfection systems.



CAPITAL IMPROVEMENT PROGRAM

Well C6 Rehabilitation

Water Utility staff continue to successfully implement this year's Capital Improvement Program. Well rehabilitation work is currently underway on Production Well C6. Work includes pulling the pump, assessing the condition, performing repairs if needed, cleaning and re-equipping the well with a new pumping unit. Once completed the well and equipment should provide over a decade of reliable service.



WATER DELIVERY METRICS

2023 1st Quarter Water Delivery Metrics by Water Type

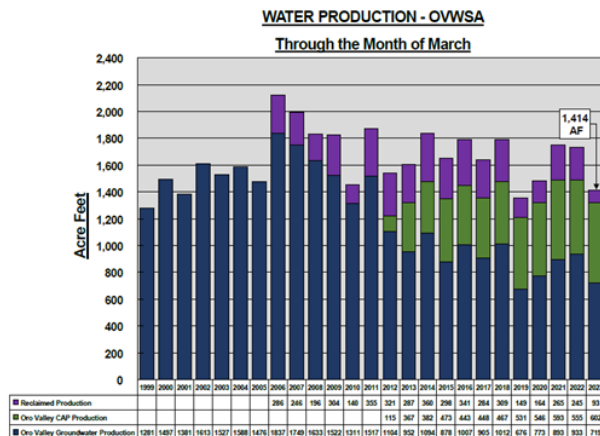
The following graphs compare water deliveries to both the Oro Valley service area and countryside service area by water type for the 1st quarter in each of the last 25 years.

Water deliveries to the Oro Valley service area for the 1st quarter of 2023 consisted of:

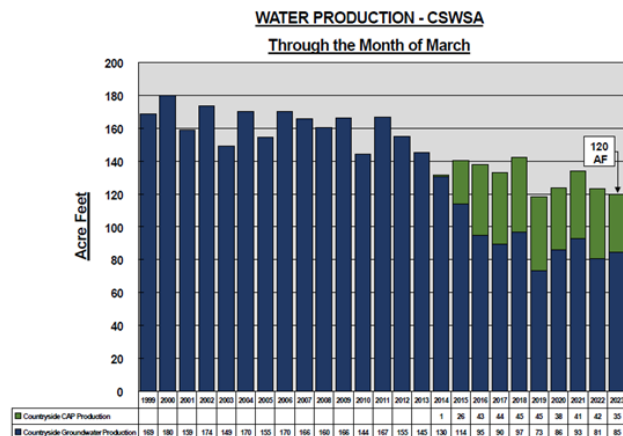
- 30 million gallons of reclaimed water
- 196 million gallons of CAP water
- 234 million gallons of groundwater

Water deliveries to the countryside service area for the 1st quarter of 2023 consisted of:

- 11 million gallons of CAP water
- 28 million gallons of groundwater



The Utility's **main service area** experienced one of the lowest first quarter water resource consumptions since 1999.



The Utility's **countryside service area** experienced one of the lowest first quarter water resource consumptions since 1999.

ADMINISTRATION

PUBLIC RECORDS REQUESTS

| Time Period | Number of Requests | Staff Time To Process (Hours) |
|-------------|--------------------|-------------------------------|
| April 2022 | 52 | 29 |
| April 2023 | 43 | 16 |

INNOVATION AND TECHNOLOGY

Ask OV Inquiries

For a detailed breakdown of department level inquiries, please see the attached quarterly report.

Ask Inquiries in April:

- Right-of-way: 12
- Right-of-way maintenance: 4
- Parks and Recreation: 8
- Non-Town municipal: 7
- Compliance: 4
- Permitting: 10

Youth Advisory Council

The Youth Advisory Council (YAC) held interviews for prospective new members in April. 10 new members have been selected and notified:

- Patrick Lu - Canyon del Oro High School
- Grayson Kang - Canyon del Oro High School
- Taylor Rayl - Canyon del Oro High School
- Sylvia Russell - Canyon del Oro High School
- Valerie Maynard - Ironwood Ridge High School
- Elizabeth Sheppard - Pusch Ridge Christian Academy
- Estelle Lee - Salpointe Catholic High School
- Matthew Querimit - BASIS Oro Valley
- Daren Crusenberry - BASIS Oro Valley
- Devak Biswas - BASIS Oro Valley

Emergency Management and Safety

Emergency Management is updating the Town of Oro Valley Emergency Operations and Continuity of Operations Plan. Local governments are required to prepare and respond to emergencies and disasters through Federal Homeland Security Directives and Arizona Revised Statutes. Key to those requirements is the adoption of an Emergency Operations Plan, which provides the framework for how the Town prevents, protects, mitigates against, responds to, and recovers from disasters. The Town of Oro Valley Continuity of Operations Plan establishes and prioritizes the Town's Essential Functions and builds upon strategies to ensure those functions remain operational during an emergency or incident.

Staff continues to assess existing First Aid and AED equipment in Town occupied facilities. New and updated First Aid cabinets are being put in place to offer a variety of life saving equipment in addition to some basic over-the-counter medications.

OV Peak Performance

As part of OV Peak Performance, the Town's ongoing process improvement initiative, one new staff member, Jorge Aguilar, IT NetOps Manager, has completed certification and earned his Lean Six Sigma Green Belt.

COMMUNICATIONS AND MARKETING DIVISION

April Productions

- Campaign to promote Board and Commission openings. Campaign focused on individual opportunities/interests (as opposed to grouping and advertising them all together).
 - * Targeted and specific social media posts throughout the month:
 - ◇ [Make a difference with Boards & Commissions](#)
 - ◇ [Health Care Benefits Trust](#)
 - ◇ [Historic Preservation Commission](#)
 - ◇ [PSPRS System Board](#)
 - ◇ [Tucson-Pima Bicycle Advisory Committee](#)
 - * “Boosted” (paid) social media posts to maximize engagement:
 - ◇ Historic Preservation Commission: boosted 4/20-5/1
 - ◇ PSPRS System Board: boosted 4/24-5/3
 - * Print ad in the Explorer Newspaper on April 5 ([Click here to view](#))
- Podcast: [Tucson Bicycle Classic WHAT A RIDE.](#)
- Video for social media: [OV’s employee Earth Day event](#)
- Video (not public yet—will be rolled out soon): [How to search for meeting and agenda information on the Town website.](#)
- Explorer article: [OV Town Talk: Highlights from the Town Manager’s Recommended Budget](#) (by Chris Cornelison)
- Publication: [Vista Newsletter April/May](#)
- Press release: [Oro Valley names two finalists for town manager](#)
- Press release: [Public invited to provide input on town manager finalists on April 12](#)
- Press release: [SR 77 Wildlife Gate and Fence project ribbon cutting on April 19](#)
- Press release: [Town Manager’s Recommended Budget for fiscal year 2023/24 released](#)
- Press release: [OV staff to join Earth Day effort at Vistoso Trails Nature Preserve](#)
- Press release: [Oro Valley Town Council appoints Jeff Wilkins as next town manager](#)
- Press release: [Pavement preservation begins May 1 in Oro Valley neighborhoods](#)
- Press release: [Splash into summer with OV Parks and Recreation](#)
- Press release: [POSTPONED: Friday’s Battle of the Bands concert will be rescheduled](#)
- Collateral/Poster: MOVE Across 2 Ranges support (in partnership with Marana)
- Paid advertising:
 - * Battle of the Bands Explorer print ads
 - * Celebrate Oro Valley Explorer print ads
 - * Friday Night Concerts at Steam Pump Ranch Explorer print ad
 - * May Membership Specials Explorer print ad
 - * This Month in Parks & Recreation Explorer print ad
 - * This is Oro Valley podcast Explorer print ad
 - * Movies on the Lawn Bear Essentials ad

FREE EVENT FOR ALL AGES
TOWN OF ORO VALLEY
MOVIES ON THE LAWN

MOVIES BEGIN AT 7:30 PM
Oro Valley Community & Recreation Center
10555 N. La Cañada Dr.

Join us for our summer movie series! Movies will be shown on a giant, inflatable screen, and attendees are welcome to bring their own chairs and blankets. No registration required. Food and drinks available for purchase. Please be courteous to others and leave your pets at home.

MOVIE SCHEDULE

- May 27 Puss in Boots: The Last Wish
- June 17 Lyle, Lyle, Crocodile
- July 1 Moana
- Aug. 19 The Mitchells vs. the Machines
- Sept. 16 The Little Rascals

For more information, visit www.orovalley.gov

MOVE 2023
MOVING FROM THE PAST TO THE FUTURE

THANK YOU FOR YOUR SUPPORT!
RECORDED BY: 05/2023



THIS MONTH
in Oro Valley Parks & Recreation

May

All activation fees will be waived for new memberships at the OV Community and Recreation Center and at the OV Aquatic Center!

Have you signed up for summer camps yet? Spots are still available! Visit PlayOV.com and search **SUMMER CAMP** for a list of options.

MAY EVENTS

For complete details on these and other events, visit orovalley.gov.

Friday Night Concerts at Steam Pump Ranch
Friday, May 5
7 to 9:30 p.m.
Music by: Vinyl Tap
19001 N. Oracle Road

Second Saturdays at Steam Pump Ranch
Saturday, May 13
8 a.m. - 10:00 a.m.
10901 N. Oracle Road

Overnight Family Camping & Movie at Steam Pump Ranch
4 p.m. on Saturday, May 13 through 10 a.m. on Sunday, May 14
19001 N. Oracle Road
Cost: \$40 for a family up to 16 (6) Register at www.orovalley.com

Movies on the Lawn
Saturday, May 27
7:30 p.m. - 9:30 p.m.
Movie: Puss in Boots: The Last Wish
Oro Valley Community and Recreation Center
10555 N. La Cañada Drive

55 Sunday Family Fun Days at the Oro Valley Aquatic Center
Every Sunday, May 21 - June 30
Admission: good for up to 16 (6) family members

Don't forget!
Youth scholarship funds are available for qualified OV children under the age of 17 (up to \$200 per child). Visit orovalley.gov for details.

Interested in being a lifeguard? Red Cross Lifeguard Certification Courses are offered in May and June! Registration is \$300. www.redcross.org