

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | July 2023

TO COUNCIL

In my first few weeks as Oro Valley's Town Manager, I've had the opportunity to meet with each Councilmember, Executive Leadership Team, managers, several staff members, Police Officers Association, and community organizations including the Chamber of Commerce and Oro Valley Sports Alliance. I continue to schedule meetings with community leaders and stakeholders to gain their insight.

I am pleased to say everyone has been friendly, welcoming, and positive about the Town and our future. I'd also like to express my sincere appreciation to Mayor Winfield and Council, as well as staff for their input and efforts during this time of transition. Although Council will be on summer recess for the month of August, I will still provide an August Executive Report to keep you up to date on the Town's projects and initiatives.

Other updates:

- In June, I attended multiple meetings with the Pima Association of Governments (PAG)/RTA in regard to RTA Next and future regional transportation projects. As you know, this effort is important for the entire region as we approach the 2026 expiration of the current RTA. The group is making progress, planning through a committee structure with input from the public and each municipality to build a plan that meets the transportation needs of the entire region. The outcome of this work and referendum will impact Oro Valley's highly utilized transit services.
- I had the pleasure of attending the Town's July 4th Celebration at James D. Kriegh Park. The event was impressive and well-planned. The community seemed to truly enjoy the day, so my sincerest thanks to all dedicated volunteers and staff of Parks and Recreation, OVPD, Golder Ranch Fire District and others who helped make this day a success.
- Following public discussion of disc golf at the June 21 Council meeting, I was interested in learning more about the game and the people who play disc golf here in Oro Valley. On the morning of Saturday, June 24, I decided to walk the Pusch Ridge Course first-hand, and was fortunate to join a couple of local disc golf players (one is a senior at the UofA) who were happy to let me walk with them as they played and explained various elements of the game and nuances of our course.
- On July 5, work began on the parking lot improvement project at the Community and Recreation Center. This project, which is part of the \$25 million Parks and Recreation bond projects, will take approximately four months to complete and will add 120 much-needed permanent parking spaces to the facility. However, we will have some growing pains during the process since a portion of the existing parking lot must be cordoned off during construction, temporarily reducing the number of parking spaces. This will be particularly challenging during peak use hours, such as the morning pickleball and tennis groups and summer camp drop-offs. Staff has been keeping members up to date on the project and actively monitoring the situation.



Inside	
Police Department.....	2
Community and Economic Development	3
Public Works.....	6
Parks & Rec.....	10
Water.....	12
Administration.....	14

Please let me know if you have any questions about this month's report.

Jeff Wilkins
Town Manager

POLICE DEPARTMENT

CASES AND STATISTICS

Case 1

On June 3, OVPD officers were dispatched to a possible burglary in progress. Upon arrival, they contacted an off-duty TPD officer who was the neighbor of the victim. The suspect had fled to the desert behind the victim's residence and was taken into custody by OVPD. Numerous items and cash belonging to the victim were recovered from the suspect.

Case 2

On June 10, the driver of a stolen vehicle fled from Marana Police (MPD). OVPD officers later located the vehicle and attempted a traffic stop. The vehicle stopped and the driver/suspect was taken into custody without incident. OVPD is working with MPD on suspect identification and assisting with their case of fleeing from police.

Information

Sadly, retired OVPD K-9 Bruno has passed away unexpectedly. Bruno served the Town of Oro Valley from 2013 to 2020. Bruno was credited with locating nearly a million dollars worth of drugs and cash. After retirement, he lived with his handler Officer Reynolds, and will be missed by his family.



RECOGNITION AND SPECIAL EVENTS

The OVPD Cadet Program helped conduct the Southern Arizona Law Enforcement Explorer Academy. The two-week academy was held at the Tucson Police Academy in partnership with Tucson Police and Sahuarita Police Explorer programs.



COMMUNITY INVOLVEMENT

OVPD held another Coffee with a Cop event at the Starbucks on Oracle Road on June 14. OVPD was able to spend quality time visiting with members of the community. Many citizens came to ask questions and meet members of our department. This is an event that the department tries to hold each quarter.

REGIONAL SUPPORT

OVPD's two new K-9s, Vito and Cash are now fully certified as patrol K-9s. They have assisted with cases with Tucson Police Department and within Oro Valley, and have already helped capture wanted felons, and several cases where illegal narcotics have been located.



COMMUNITY AND ECONOMIC DEVELOPMENT

TRENDS

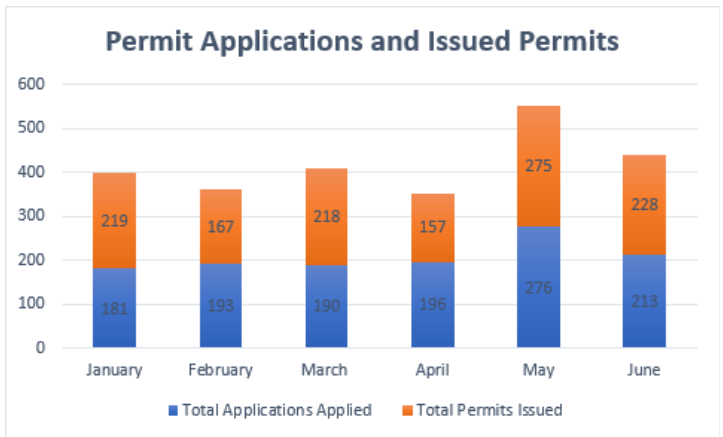
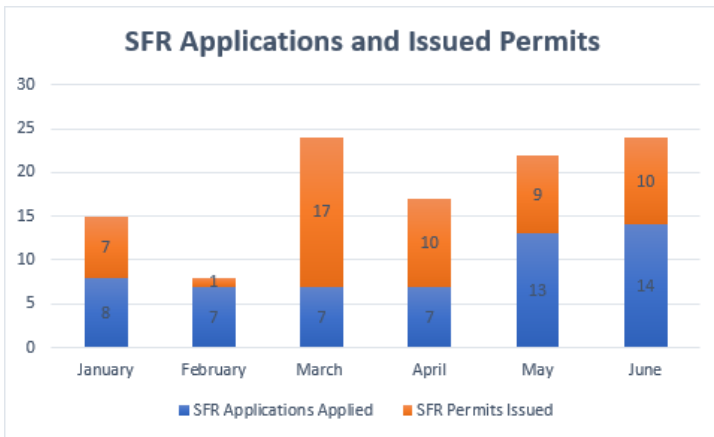
Single Family Residential Activity

10 new Single Family Residential (SFR) permits were issued during the month of June compared to nine SFR permits issued in May. Year-to-date, 54 SFR permits have been issued since the beginning of the year compared to 120 issued during the same period in 2022.

Permitting Activity

228 total permits were issued during the month of June compared to 275 permits issued in May. Year-to-date, 1,264 total permits have been issued since the beginning of the year compared to 1,258 issued during the same period in 2022.

Below are charts showing overall activity for the last six months.



MEETINGS/OTHER NEWS

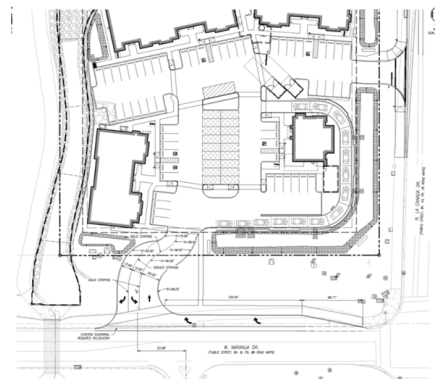
Planning and Zoning Commission

On June 6, the Planning and Zoning Commission recommended approval of a Type 2 General Plan amendment, and conditional approval of a rezoning (Rancho Vistoso PAD Amendment) to accommodate a [59-lot single-family detached subdivision on 36 acres south of Moore Loop](#) between Rancho Vistoso Blvd. and E Kalalau Drive, formerly a potential Amphi School site. The conditions for the rezoning include limiting the subdivision to single-story homes and requiring the developer to screen the nearby Oro Valley Water Utility facilities with art.



Town Council

On July 19, Town Council will consider three items related to a [proposed commercial development on the northwest corner of La Cañada and Naranja Drives](#). The items were continued at a public hearing on March 15 to allow the applicant more time to address remaining traffic concerns. The applicant's revised design has shifted the Naranja Drive entrance further to the west to provide additional separation from the intersection.



Board of Adjustment

On June 27, the Board of Adjustment voted to continue a [zoning variance request to construct a detached accessory structure in the front yard](#) of 12453 N. Placita El Cobo. The property is located in the La Cañada Ridge subdivision west of La Cañada Drive, immediately north of Lemay Academy.

Neighborhood Meetings

On June 27, a neighborhood meeting was held for a proposed 1,649 sq. ft. [drive-thru smoothie restaurant](#) located on the southern vacant pad within the Cañada Crossings shopping plaza at the southwest corner of La Cañada Drive and Lambert Lane. The next step in the Conditional Use Permit process will be a hearing before the Planning and Zoning Commission.

NEW DEVELOPMENT

Oro Valley was included in statewide searches by five prospective businesses in June. The Town was unable to meet the minimum requirements listed below and did not respond to requests for information:

- Project 1: 150 acre site and rail access
- Project 2: 65 acre site
- Project 3: Heavy Industrial Zoning
- Project 4: Heavy Industrial Zoning and 75 acre site
- Project 5: 400,000 sq. ft. building on 30 acre site with room for expansion

BUSINESS RETENION/EXPANSION AND ATTRACTION/MARKETING

New Businesses

In June, business licenses were issued to six store front locations, three home-based occupations, and one business in an intelligent office which is a physical location that a business owner can use for package and mail delivery, meetings, and other business-related functions.

Completed Projects (Certificate of Occupancy Issued)

- **Stacks Book Club** — 1880 E. Tangerine Road, Suite 140
- **The Art of Nails by BH LLC** — 11931 N. 1st Avenue, Ste. 103 (C of O for new owner)

Business Closures

- **Tuesday Morning** — 11835 N. Oracle Road #117
- **Pedego Electric Bikes** — 11835 N. Oracle Rd #197 (temporary closure during the summer)

Ribbon Cuttings

- **Peachwave Frozen Yogurt & Gelato** — 12155 N. Oracle Road #121 (Two year anniversary ribbon cutting)
- **Sola Salon Studios** — 2040 E. Tangerine Road (Grand opening and ribbon cutting)



Making Connections

Town Staff, Town Council and the Oro Valley Chamber visited Oro Valley Hospital, one of our largest employers with over 500 employees. Visits were also made to two new business, Timeless Play and Stacks Book Club, and to several other businesses in the Oracle and Magee area including the three pictured below.



Play It Again Sports
7963 N. Oracle Road



WaFd Bank
8001 N. Oracle Road



Walmart Neighborhood Market
7951 N. Oracle Road

PERMITTING MAJOR ACTIVITY

New Businesses

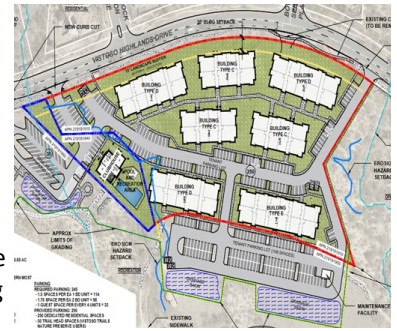
- **3 Degrees Infrared Sauna Studio at OV Marketplace** – 1930 E. Tangerine Road, #100 (Building TI Permit Issued)
- **BFT (Body Fit Train) at Steam Pump Village** – 11015 N. Oracle Road, #101 (Building TI Permit Applied)
- **Dr. Roberts Dental Office at Placita del Oro** – 7921 N. Oracle Road (Building TI Permit Issued)
- **Stretch Lab at Rooney Ranch** – 10515 N. Oracle Road (Building TI Permit Issued)

Other Permits

- **GNC at Rooney Ranch** – 10515 N. Oracle Road, #145 (Building TI Permit Applied)
- **The Motive at Vistoso Commerce Plaza** – 2530 E. Vistoso Commerce Loop (Building Permit Issued)

PLANNING PROJECT HIGHLIGHTS

- CED received a formal submittal for the proposed [multi-family residential development at the former clubhouse site on Vistoso Highlands Drive](#). The request is to develop 132 multi-family units with associated recreation facilities. Applications include a Type 1 General Plan Amendment, a PAD Zoning Amendment and Development Plan. Each is currently being reviewed and once code compliant, will be scheduled for the following: neighborhood meeting, Historic Preservation Commission, Parks & Recreation Board, Planning and Zoning Commission and Town Council.
- Since 2003, the Town has had temporary sign zones to allow members of the public to place signs in the public right-of-way throughout the year. CED and Public Works staff are working together to make the **temporary sign zones map more user-friendly**. Using updated GIS technology, staff has re-mapped each sign zone for accuracy and code compliance. An interactive map and markers in the field will be available to the public soon.
- **Oro Valley Assisted Living Community**, a permitted senior living project located along Vistoso Park Road, submitted development plans and architecture plans for staff review and approval as the site lies within the Economic Expansion Zone. The project site is located within the Rancho Vistoso Innovation Park and zoned Campus Industrial and directly east of All Seasons Oro Valley. The project is approximately eight acres and composed of a three-story assisted living facility and includes 20 single-story independent living casitas.
- A pre-application review was held on June 8 regarding a previously approved development for the **proposed Villa Milagro subdivision** located on the northwest corner of Oracle Road and El Conquistador Way. The site is 6.25 acres and is zoned R-6. The proposed project includes 28 residential lots and business offices.



TOURISM

- **The Van Gogh Experience** signed agreement for location in the Oro Valley Marketplace formerly the World Market retail location. The show kicks off on August 11 and runs for six months.
- Town staff conducted a **planning meeting with Town of Marana** to review partnership events like MOVE Across Two Ranges event and related sporting tournaments to increase longer length of stay visitation in the region.

PUBLIC WORKS

BOND PROJECTS

Naranja Park Expansion

The project continues to be ahead of the original schedule with substantial completion currently expected in March 2024. The project remains on budget, at \$21.6M. The only anticipated change within the current value-engineered (VE) plan is paving. We are not able to procure a singular contractor to both install the chip-seal surface and then coat it with a slurry seal. So, the project will utilize conventional asphalt paving that was eliminated during the VE process. The added cost of returning to this paving type may be able to be accommodated within the current project budget by utilizing the internal contract contingency. This contingency is included within the construction contract and is not the Council's authorized contingency that was identified during the VE process. We are still working on the physical and financial details.

The final amendment to the contract has been signed and crews are moving ahead with construction of the park improvements to include the parking lots, roads, lighting, irrigation, landscaping, maintenance yard, pickleball courts, splash pad and skate park/pump track.

Construction of fields 5 and 6 continues with the start of installation for the Musco brand field lights. Installation of the "backstops" of the field is also underway, which includes a section of fence at the end of the fields with a 20-foot chain link fence centered and a six-foot fence to either side. This is provided to reduce the chances of a wayward ball leaving the field.



Golf Course Irrigation Replacement Project

The project is on schedule and within budget. The project is fully underway with mainline irrigation pipe and communication wire installed for holes #1, 2, 3, 4, 16, 17 and 18. The lateral and sprinkler head installation has been completed on holes #1, 17 and 18. Eight out of nine road and wash crossings to accommodate the installation of irrigation pipes have been completed. Road crossings were completed in compliance with the approved traffic control plans issued by the Town. All crossings were installed using trenchless drilling methods. The project schedule indicated that all road and wash crossings will be finished by the end of July.



La Cañada Multiuse Path: Cañada Hills Drive to Community Center

Construction is anticipated to start at the end of July. The designer is currently working on the retaining wall details. The construction date is anticipated to coincide with the competition of a scheduled Water Department water main project.

Community Center Parking Lot

This project is starting as scheduled, however, the schedule provided by the contractor is a four-month duration, which places completion of the parking lot by mid-October, close to the opening of the Cañada Golf Course after the irrigation replacement is finished. Staff will closely monitor this work and scheduled progress as it needs to be opened before the Cañada Course is completed.



ENGINEERING/GENERAL PROJECT UPDATES

Steam Pump Ranch BBQ and Bunk Buildings

A ribbon cutting is scheduled for July 18. The last remaining projects for the contractor include finishing painting and tiling for the bathroom wall and installing electrical lights.

Westward Look Drive Reconstruction

The designer is revising plans to reflect monument wall modifications, and coordinating with Tucson Electric Power on electrical service upgrades.

Community Center ADA Upgrades — Elevator

The elevator construction plans are complete and are being packaged for submittal through permitting. Once permitted, the design package will be advertised for contractor bidding.

Town Hall Sidewalks

The project is complete.

Adopt-A-Road quarterly update

During the fourth quarter of Fiscal Year 2022/23 (April — June), a total of 52 clean-ups were completed. At the same time, there were eight total renewals. There are six sections of roadways remaining to be adopted.

Big Wash Overlook Access Ramps

The access ramps at Big Wash Overlook and Scenic Overlook are being replaced. KE&G is the prime contractor with Nobleman Construction as the subcontractor.



Traffic Signals

- Crews set up a trailer to do traffic counts at Calle Concordia and Calle Buena Vista. The data collected will be used for the Oro Valley Church of the Nazarene rezoning request.
- Crews corrected a faulty wire at the intersection of First Avenue/Palispades Road/Tangelo Drive which was putting the signal in a flash state repeatedly.

STORMWATER AND STREET OPERATIONS

Street Operations

- Street crews continue sidewalk repairs mainly in Sun City Vistoso Units 5,6, and 7 subdivisions. Crews are also working to complete needed asphalt repairs to eastbound Rancho Vistoso Blvd. between Sun City Blvd. and Silverton Ave.
- Summertime crack repair has been completed to the Lambert Lane multiuse path between First Ave to just west of the Pusch View Bridge and is continuing in the Oro Valley Estates subdivision.
- Crews are performing pre-monsoon drainage preparations at various locations throughout Town. Quarterly sweeping of all arterial and collector streets continues as Townwide right-of-way landscape maintenance.

Oro Valley Sandbag Program

The Stormwater Utility is offering the yearly sandbag program to Oro Valley residents. This year, sandbags can be picked up at a new location at James D. Kriegh Park. Oro Valley residents can pick up to 10 sandbags now through September 30, or while supplies last.

Sierra Wash Box Culvert Outlet Spillway Repair

The Stormwater Utility has issued a substantial completion to KE&G Construction for the repair of the failed spillway outlet apron on Sierra Wash at Naranja Drive. Repairs included a new concrete drop spillway and gabion energy dissipation elements to meet the elevation downstream.



Catalina Ridge Drainage Channel Improvements

The Stormwater Utility has issued a substantial completion to KE&G Construction for its work in the drainage channel located within the Catalina Ridge Subdivision downstream of Joy Mariah Drive along Avenida Viejo. Improvements included installing an access ramp for maintenance and inspection needs, channel re-grading and rip-rap salvage and replacement.



FLEET AND FACILITIES

Project and Tasks

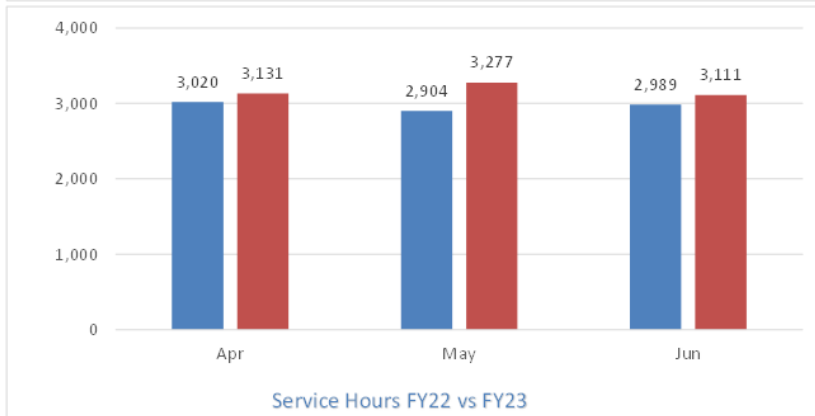
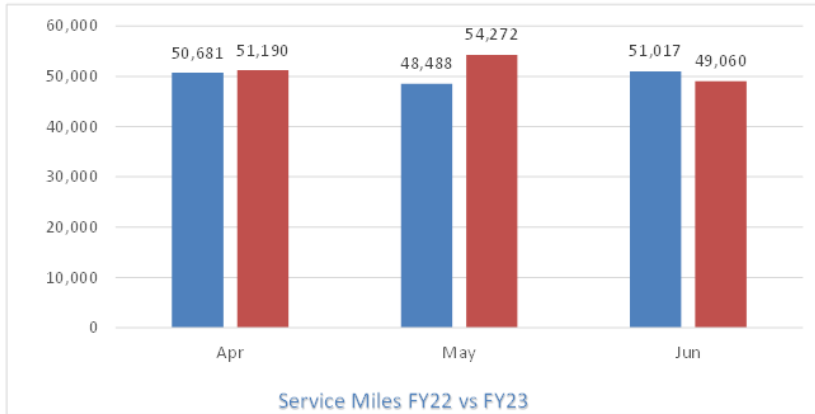
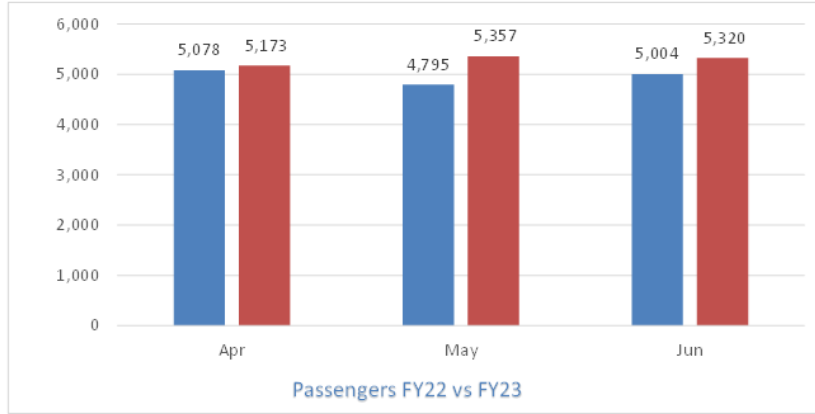
- Tangerine Police Substation Flooring Replacement — Project is complete.
- Community and Recreation Center Overlook Restaurant Floor — Repairs are complete.
- Cellular Connectivity — Sprint has removed the cellular communication equipment from the Community and Recreation Center. Roof repairs are pending the contractor's availability.

TRANSIT

Fiscal Year 2022/23 Numbers

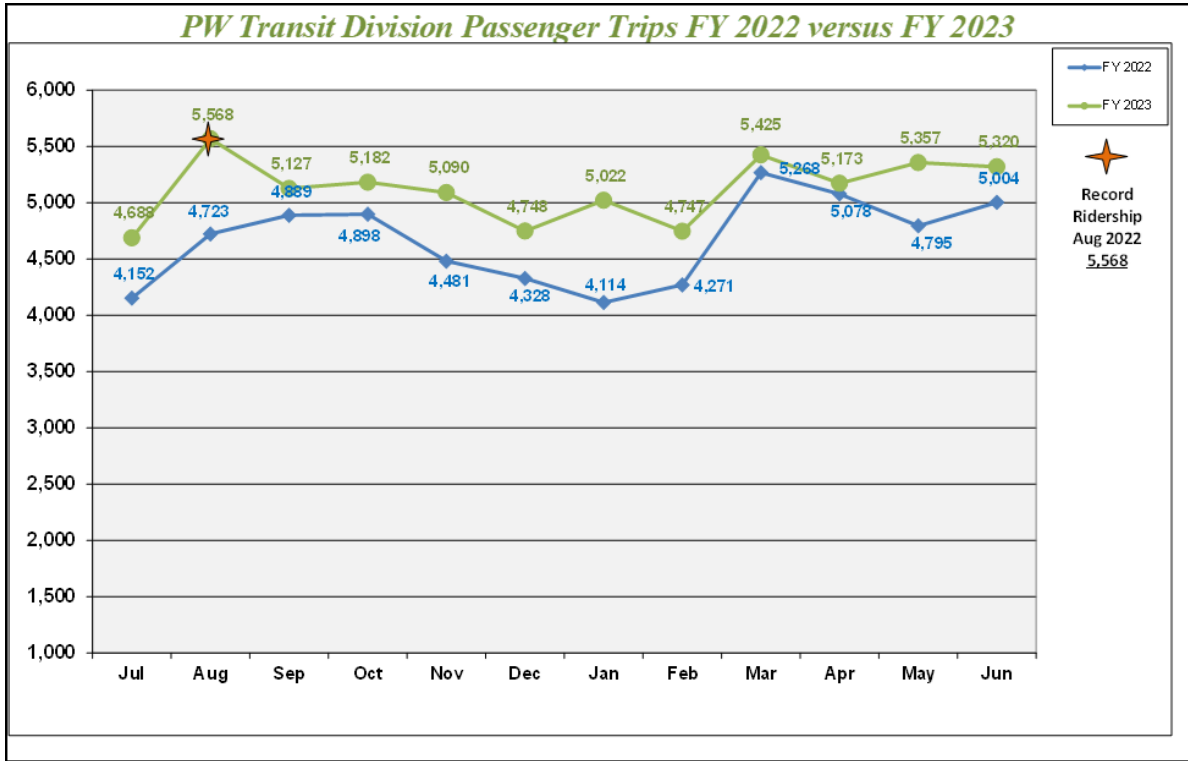
Sun Shuttle Dial-a-Ride had another ridership record of 61,447 for fiscal year 2023. This represents a 9.7% increase.

Transit Services Quarterly Key Performance Indicators 4rd Quarter - FY 2023



■ FY 2022 ■ FY 2023

TRANSIT (CONTINUED)



PARKS & RECREATION

AQUATICS

On July 10—13, the Oro Valley Aquatic Center will be hosting the **Southern Arizona Aquatic Association's (SAAA) summer swimming championship**. The SAAA program is Southern Arizona's summer swim league with teams from all the local summer pools. This event is estimated to attract over 1,000 youth swimmers over the four days. This event will be presented by the Aquatic Center's home team, the Push Ridge Pirates.

On July 22, the Youth Advisory Council will be hosting the **Youth Teen Dive-In** event. During this event, teens will get to take advantage of all the facilities amenities while a DJ provides music for the participants to enjoy.

COMMUNITY AND RECREATION CENTER (CRC)

Summer Camps at the Community and Recreation Center will run through July 28. The CRC has completed a successful first month of summer camps with most at full capacity.

The July **Movies on the Lawn** series will be on July 15 and will feature the animated comedy, *The Bad Guys*.

On July 29, the CRC will be hosting **Put Me in Coach**, an event that features informational booths from OV sports organizations. The event will be hosted on the lawn near the facility entrance and is an opportunity for the community to learn about different sports organizations and leagues in the area.

PARK MAINTENANCE

In June, all **Naranja Park sports fields received maintenance to the irrigation and sod repairs**. In July, staff will continue to monitor temps and irrigation accordingly. Fertilization and aerification are scheduled as well as the pruning of trees surrounding the playground area. Riverfront Park will also receive fertilization and aerification of fields this month.

Wiese Painting Contractors completed **painting the ramadas at Honeybee Canyon Park**. Landscape pruning for visibility will continue in the area, and directional markers and an information kiosk will be installed in the near future.

Scheduled and budgeted **Vistoso Trails Nature Preserve path repair work** has been completed for fiscal year 2022/23. Repairs will continue into fiscal year 2023/24. The Town is working with Ninyo & Moore to commence maintenance yard cleanup and Brightview Landscaping to continue maintenance of the cart path.

The **ADA sidewalk project at the Pusch Ridge Tennis facility** is complete. Staff is now performing landscaping work including irrigation repairs, mowing curbs, trees, rip rap and decorative gravel.

RECREATION AND CULTURE

STEM+Art= STEAM Camp at Steam Pump Ranch continues through July. This award-winning educational camp uses science, technology, engineering and math (STEM), plus art, and the outdoors to teach students. The camp has seen a successful first month, with most weeks at full capacity.

July's **Parents Night Out at Steam Pump Ranch** will be held July 14. This program allows parents to drop off their kids and take the evening off. Staff have crafts, games, food, and drinks as well as a movie for the kids. Cost is \$20 per child.



Single Senior Mingle will be held July 27. This new senior program is offered as an opportunity to stay engaged with others.

GOLF

Golf Rounds for June show 5,428 rounds at the 36-hole facility and 0 regular golf rounds and 280 disc golf rounds at the Pusch Ridge Facility.

ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2022	2478	1950	149	223	4800
8/31/2022	2643	2101	171	192	5107
9/30/2022	2829	2315	210	255	5609
10/31/2022	3149	1926	158	388	5621
11/30/2022	3175	3766	313	894	8148
12/31/2022	3135	2936	504	208	6783
1/31/2023	3792	3323	505	466	8086
2/28/2023	3247	3601	440	395	7683
3/31/2023	4626	4944	655	551	10776
4/30/2023	3707	3262	445	1063	8477
5/31/2023	3228	2407	414	421	6470
6/30/2023	2939	2093	76	320	5428
Total Rounds	38,948	34,624	4,040	5,376	82,988

PUSCH RIDGE ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2022	0	0	0	0	0
8/31/2022	0	0	0	0	0
9/30/2022	0	0	0	0	0
10/31/2022	0	0	0	0	0
11/30/2022	320	1385	213	413	2331
12/31/2022	216	1232	166	217	1831
1/31/2023	279	1611	189	345	2424
2/28/2023	323	1703	146	201	2373
3/31/2023	301	2654	200	404	3559
4/30/2023	244	1774	150	303	2471
5/31/2023	124	765	132	69	1090
6/30/2023	12	86	0	182	280
Totals	1819	11210	1196	2134	16359

NOTE FOR JUNE PUSCH RIDGE - All rounds in June are Disc Golf Rounds
 League/Outing Rounds - Indicate the number of rounds prepaid using Civic Rec
 Non-Mem Rounds are rounds paid in the Golf Shop

2021/22 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2021	1780	2781	213	294	5068
8/31/2021	1922	3008	303	345	5578
9/30/2021	2235	2525	292	232	5284
10/31/2021	2630	2163	231	283	5307
11/30/2021	2874	3745	354	756	7729
12/31/2021	3484	2829	308	329	6950
1/31/2022	3591	4258	190	493	8532
2/28/2022	3152	4091	146	696	8085
3/31/2022	3976	5738	112	283	10109
4/30/2022	3298	3834	158	923	8213
5/31/2022	2828	2627	84	673	6212
6/30/2022	2587	1843	65	301	4796
Total Rounds	34,357	39,442	2,456	5,608	81,863

2021/22 PUSCH RIDGE ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2021					0
8/31/2021					0
9/30/2021					0
10/31/2021					0
11/30/2021	139	1687	78	364	2268
12/31/2021	124	1208	83	275	1690
1/31/2022	216	1864	146	465	2691
2/28/2022	189	1615	111	384	2299
3/31/2022	294	2427	155	487	3363
4/30/2022	244	1808	116	371	2539
5/31/2022	35	324	24	15	398
6/30/2022	0	0	0	0	0
Totals	1241	10933	713	2361	15248

As of June 22, there are 341 Full Memberships with 13 Corporate Memberships. The **marketing focus for July** will continue to focus on full time and corporate memberships.

July events include weekly Ladies, Men's, and Couple's competitions. There are two luncheon events, the Fourth of July Scramble and an MGA Monthly Event on July 8. Five outside events have been scheduled for the Overlook including a two day Mahjong event.

July projects and maintenance activities include top dressing and verti-cutting greens, fertilization, tree pruning, rock installation, herbicide application, bunker edging, irrigation repairs and general clean-up.

WATER UTILITY

METER OPERATIONS

For the month of June, the Utility added 17 new service connections. The Utility now has a total of 21,300 service connections.

WATER CONSERVATION

Community Partnerships

Water Conservation staff completed a turf audit for the Logan's Crossing HOA. HOA board members requested that Utility staff review the landscape contractors proposed watering schedule. Additionally, there appears to be more interest in turf reduction, discontinuation of overseeding and turf removal, which would save water and money.

Irrigation Leaks

The beginning of the warmer months is an exceptionally busy time for Water Conservation staff. With the warmer temperatures comes increased irrigation usage. Commercial and residential irrigation leaks are very common as these systems fall into disrepair from not being used over the winter. Water Conservation reaches out to these customers and works with them to resolve their irrigation leaks.



WATER OPERATIONS

Water Operations has completed the Countryside Auto-Transfer Switch (ATS) and generator work. This is important to the Countryside community that the Utility serves. This satellite service area of the Utility has no high-water storage infrastructure. In the event of a power failure loss of water service for a large portion of the service area is likely. With the completion of this project, there is now a backup power supply that will automatically start to keep critical infrastructure operational in the event of power failure.



2023 SECOND QUARTER WATER DELIVERY METRICS BY WATER TYPE

The graphs on the next page compare water deliveries to both the Oro Valley service area and Countryside service area by water type through the 2nd quarter in each of the last 25 years.

Water deliveries to the **Oro Valley service area** through the 2nd quarter of 2023 consisted of:

- 186 million gallons of reclaimed water
- 403 million gallons of CAP water
- 629 million gallons of groundwater

Water deliveries to the **Countryside service area** through the 2nd quarter of 2023 consisted of:

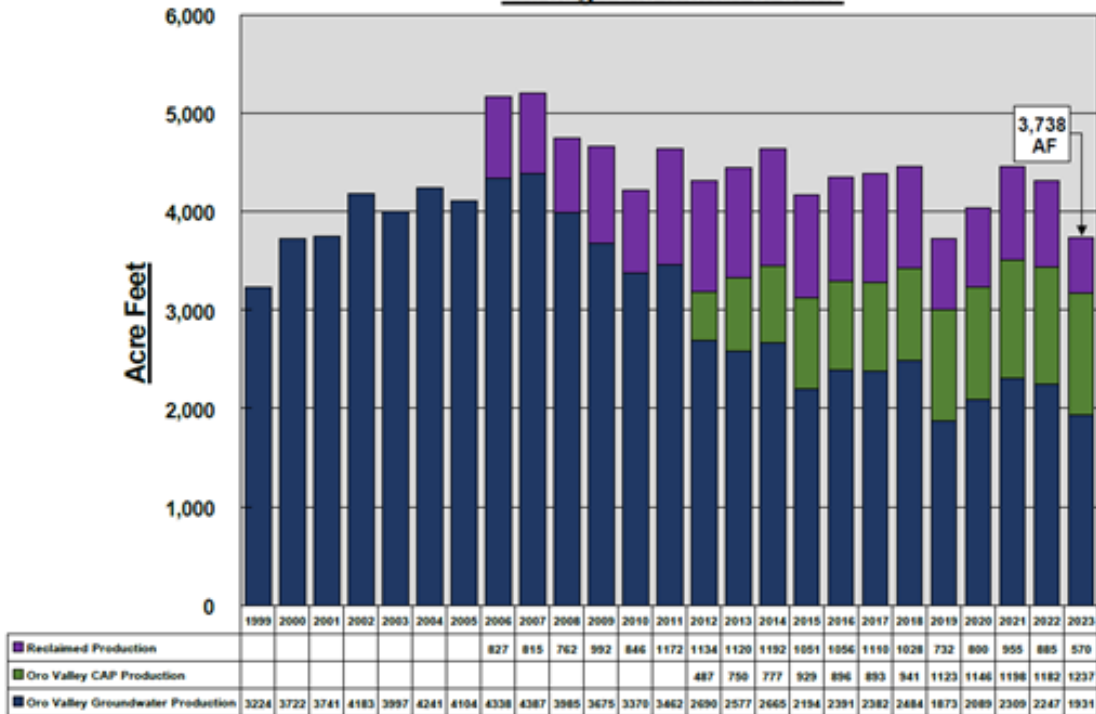
- 28 million gallons of CAP water
- 66 million gallons of groundwater

Both the Utility's main service area and the Countryside service area experienced one of the lowest second quarter water resource consumptions since 1999. A wet winter, spring, and the Utility's Conservation program all contribute to this.

2023 SECOND QUARTER WATER DELIVERY METRICS BY WATER TYPE (CON'T)

WATER PRODUCTION - OWSA

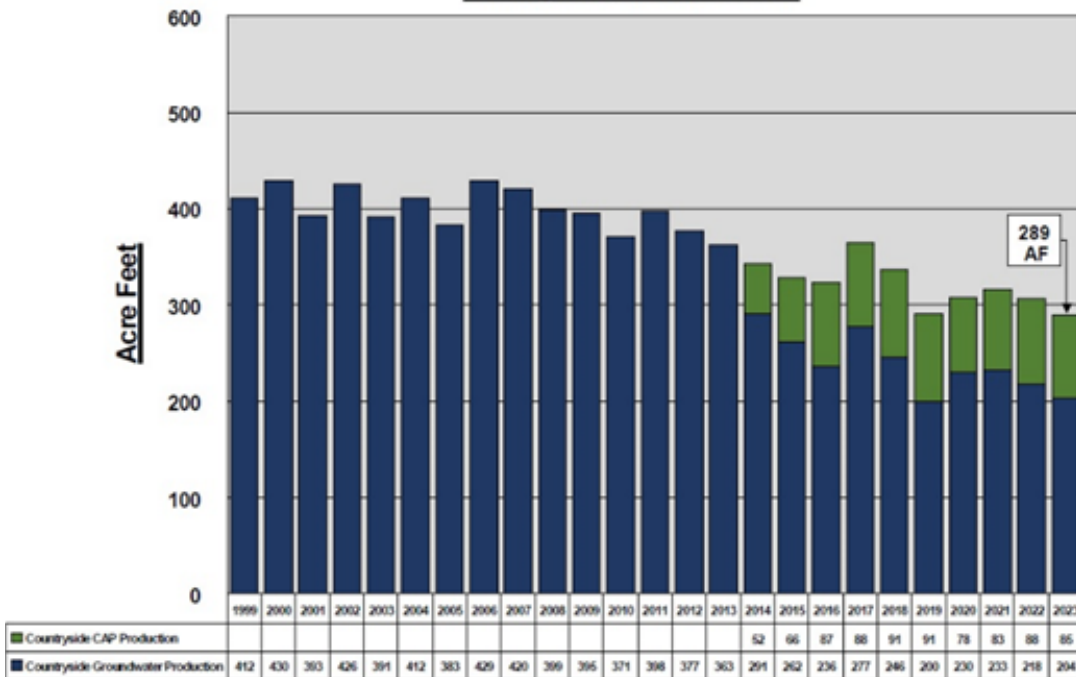
Through the Month of June



Oro Valley Service Area

WATER PRODUCTION - CSWSA

Through the Month of June



Countryside Service Area

ADMINISTRATION

PUBLIC RECORDS REQUESTS

Time Period	Number of Requests	Staff Time To Process (Hours)
June 2022	39	21
June 2023	36	10

HUMAN RESOURCES

Human Resources held its 3rd and 4th Quarter Employee Recognition event on July 6. From January to June, the Town hired nearly 70 people, with two employees returning. The following employees were promoted:

- Bryan Fjelseth — IT Technician (previous position was Water Utility Operator I)
- Brock Long — Recreation Leader (previous position was Lifeguard)
- Nicole Melonis — Recreation Supervisor (previous position was Facility Attendant/Recreation Leader, Recreation Aide)
- Aubrey Pettitt — Recreation Leader (previous position was Recreation Aide)
- Leshanda “Shanda” Yazzie — Assistant Recreation Manager (previous position was Recreation Leader)
- Kyle Packer — Senior Planner (previous position was Planner)
- Jacob Scherzinger — Water Utility Operator II (previous position was Water Utility Operator I)

INNOVATION AND TECHNOLOGY

June ASK OV Inquiries

Parks & Recreation	9
Right-of-Way Maintenance	9
Planning project	6
Non-Town Municipal	5
Permitting	4

Emergency Management and Safety

On June 23, the Oro Valley Monsoon Preparedness Team met to review emergency communications, preparedness activities, and response operations for monsoon season. The team updated road closure notifications, barricade locations, and planned for real time updates in the event monsoon storms threaten safety or damage streets and property. Coordination with the National Weather Service’s Tucson Office also occurred to provide the Oro Valley Monsoon Preparedness Team with new early warning and alerting tools for weather preparedness.

OV Peak Performance

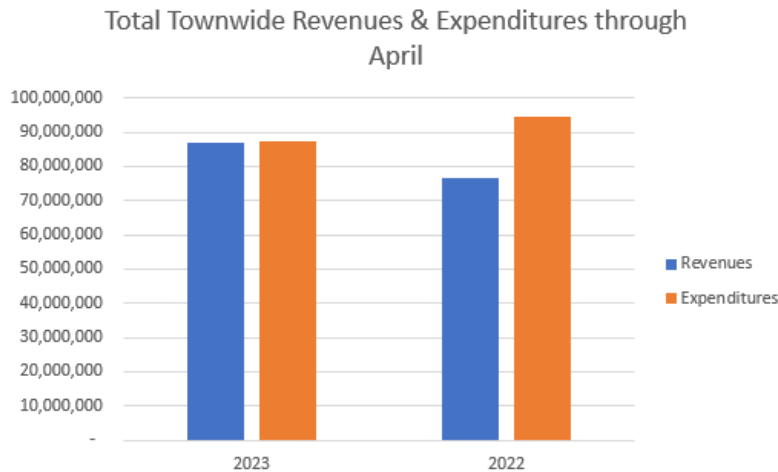
The CED Permitting Team received and began utilizing their first Peak Performance lean huddle board. A huddle board is a standardized visual management tool used in Lean and Six Sigma that is meant to help teams collaborate on and visualize all the tasks necessary to manage their work and complete special projects. The Permitting Team’s huddle board will be used to manage their recurring business processes, track progress towards projects and goals, identify and overcome challenges and bottlenecks, and communicate important information to team members.



FINANCE

Financial Performance

Overall, the Town is performing well financially this fiscal year. Excluding “other financing sources” which includes the Town’s two debt issuances in FY2022, total Townwide revenues are up \$10,030,111 through April 2023 in comparison to April 2022. Meanwhile, total Townwide expenditures are down year-to-date through April 2023 in comparison to April 2022 by \$7,287,263. Total Townwide Fund Balances through April 2023 are \$99,302,414, which is only \$515,833 less than the Town carried into the fiscal year.



COMMUNICATIONS AND MARKETING DIVISION

- **Publication:** [Marketing Brochure update](#)
- **Publication:** [July/August Vista Newsletter](#)
- **Press releases:**
 - ◇ [Round Up at the Ranch 5K run/walk on June 18](#)
 - ◇ [Fireworks and family fun at Oro Valley’s July 4th Celebration](#)
 - ◇ [Free shred event returns to Oro Valley June 17](#)
 - ◇ [New sandbag pickup location for OV residents](#)
- **Photos and video:** Comms staff, in partnership with a local photographer, spent several days out in the community, taking fresh photos and video of Town amenities as well as staff in the field, providing services to the community. Photos and images will be used in a video series featuring Town staff and services (currently in development) and for the purposes of marketing and tourism.
- **Collateral:** New logo and sticker for OV Archery
- **Collateral:** New giveaway items for FY 23/24 based on the Welcome to Oro Valley mural at the Marketplace. Items include tote bags, microfiber lens cloths, lip balm and magnetic bookmarks, and will be debuted at the Arizona League of Cities and Towns Conference.
- **Paid advertising:**
 - ◇ This Month in Parks & Rec Explorer print ad
 - ◇ This Month in Parks & Rec digital ad
 - ◇ New programs at SPR Explorer print ad
 - ◇ Sunday Family Fun Day Explorer print ad
 - ◇ Ask OV Explorer print ad
 - ◇ Connect with Us Explorer print ad
 - ◇ Movies on the Lawn Explorer print ads (2)
 - ◇ Shred event Explorer print ad
 - ◇ July 4th Explorer print ads (2)

