

# TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | October 2022

TO COUNCIL

Following Town Council's direction at the September 28 Special Council Meeting, staff began the process of recruiting a new town manager. Based upon early communication with executive recruitment firms, we are expecting three of them to submit proposals by the Thursday, October 13 deadline. Reviews and interviews of the participating firms will begin immediately thereafter. We will be sure to keep you up to date as this process unfolds.

Also per Council's previous direction, the Water Utility has contracted with a consultant to evaluate potential reclaimed water alignments to the Town's parks and Pusch Ridge Golf Course, which are currently being served with potable water. The evaluation will include additional infrastructure improvements required and a cost analysis. Work is expected to be completed by the end of the fiscal year, which will then subsequently be presented to Council.

On September 26, the Finance Department received notice from the Government Finance Officers Association (GFOA) that Oro Valley earned the "Triple Crown Winner" designation for the 2020 fiscal year. Of the tens of thousands of government agencies across North America, Oro Valley is one of only 317 to have received this distinction, which is awarded to agencies who have received all three of GFOA's annual finance awards in a single fiscal year: the Certificate of Achievement for Excellence in Financial Reporting; the Popular Annual Financial Reporting Award; and the Distinguished Budget Presentation Award. A press release about this new FY 2020 accolade will be issued next week, followed by a press release announcing the publication of the FY 22/23 Adopted Budget and the reader-friendly "Know Your Town's Budget" document.

In anticipation of Council's swearing-in ceremony on November 16, staff is planning a welcome reception just prior to that evening's Council meeting—at 5 p.m. in the Town Hall courtyard. Councilmembers will soon be provided with a digital invite that they can send to family, friends and colleagues. Additional details are forthcoming.

Staff is also working on a joint ribbon cutting celebration October 26 at 10 a.m. to mark the completion of some high-profile projects at the Community Center: golf course irrigation and tennis/pickleball courts. We anticipate a good turnout at this event, as these user groups are very passionate about their respective sports.

In other news:

- I had the opportunity to serve as guest lecturer for the University of Arizona School of Government and Public Policy's graduate course on September 12, to speak on the topic: Why Strategic Planning is an Important Tool for City Managers.
- At our quarterly employee recognition event on Oct. 4, I welcomed and recognized the Town's 35 new employees and nine promoted employees for the months of July through September 2022.
- I helped kick-off the Town's Fall Community Academy by speaking on the topic: Overview of Town Governance, with the Mayor providing welcoming remarks. We have a phenomenal group of residents enrolled in this series. The Town will recognize graduates of the class at a November Town Council meeting.

Please let me know if you have any questions about this month's report.

Chris Cornelison, Acting Town Manager



Inside	
Police Department .....	2
Community & Economic Development .....	3
Public Works.....	7
Parks & Recreation.....	9
Water Utility.....	11
Administration.....	12

# POLICE DEPARTMENT

## CASES AND STATISTICS

---

### Case 1 — Stolen Vehicle Investigation

On September 6, a suspect arrived at the victim's house in the 9300 block of North Rancho Verde Drive. The suspect entered the house unannounced and began confronting the victim with verbal threats, and referenced that he had a firearm. The suspect demanded the victim's vehicle keys and drove off, returning a short time later. Through the course of the investigation, it was discovered that the suspect arrived in a stolen vehicle, reported missing in Peoria, AZ. The investigation is ongoing.

### Case 2 — Domestic Violence Incident

On September 17, OVPD officers were dispatched to a domestic violence incident that was being reported by a neighbor. When officers arrived, the female victim claimed that she was physically and sexually assaulted by her husband. The suspect had left the residence, and a subsequent search via air support by the Tucson Police Department began. The suspect was found near the scene of the crime. The suspect, who is on probation for domestic violence, was taken and booked into Pima County Jail for aggravated assault with a deadly weapon, kidnapping and three counts of sexual assault.

## COMMUNITY INVOLVEMENT

---

From September 16 through 22, the OVPD Communications Bureau held 911 education classes at Canyon Del Oro High School.

## SPECIAL EVENTS

---

Two OVPD officers were promoted in September. LPO Ken Durbin was promoted to the rank of Sergeant. Sergeant Zach Young was promoted to the rank of Lieutenant.

## OTHER NEWS

---

On September 7, the OVPD Communications Bureau passed a critical **Arizona Criminal Justice Information System audit**.

OVPD staff applied for a Bureau of Justice **grant of \$17,273 for ballistic vests** for police officers. This is the highest award OVPD has ever received from the federal government for ballistic vest reimbursement.

# COMMUNITY AND ECONOMIC DEVELOPMENT

## TRENDS

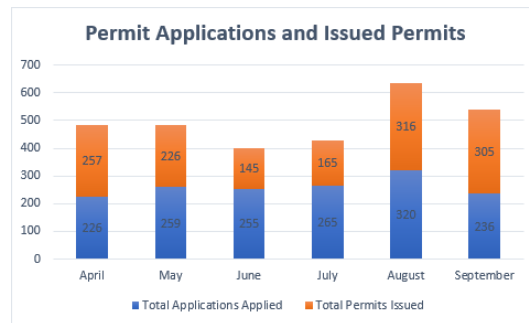
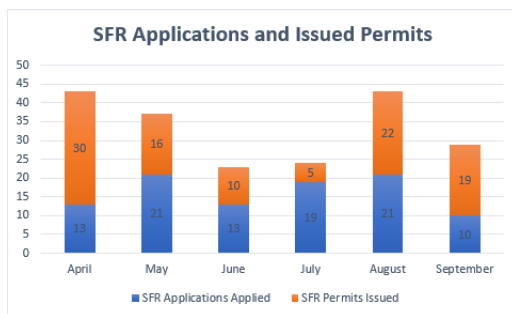
### Single Family Residential Activity

19 new Single Family Residential (SFR) permits were issued during the month of September compared to 22 SFR permits issued in August. Year-to-date, 166 SFR permits have been issued since the beginning of the year compared to 319 issued during the same period in 2021.

### Permitting Activity

305 total permits were issued during the month of September compared to 316 permits issued in August. Year-to-date, 2,044 total permits have been issued since the beginning of the year compared to 2,000 issued during the same period in 2021.

Below are charts showing overall activity for the last 6 months.



## MEETINGS/OTHER NEWS

### Planning and Zoning Commission

On September 6, the Planning and Zoning Commission recommended conditional approval of a **zoning code amendment** to increase efficiency, improve organization, address gaps and add clarification to the development review process while maintaining effective public participation and OV design standards. The amendment also removes any conflicts with new State law.

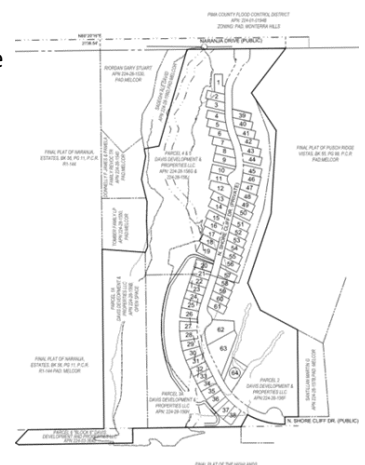
### Town Council

On September 7, Town Council conditionally approved a conceptual site and landscape plan for the project known as **Naranja Trails**, located south of the Naranja Drive and Highlands Wash intersection, approximately ¼-mile west of N. 1st Avenue. Staff anticipates a formal Final Site and Landscape Plan submittal soon.

On September 21, the Town Council provided feedback on the scope of work for the **Oro Valley Housing Study**. Completion of a housing study was established in the *Your Voice, Our Future* General Plan with further direction provided in the Town Council Strategic Leadership Plan. Additionally, the timing of the housing study is aligned with preparation for the next General Plan and will provide critical data that is foundational to conversations with the community.

On October 5, the Town Council considered **two proposed zoning code text changes**:

- Amendments to align and clarify existing development standards to an array of permitted housing types in Oro Valley. The code amendment was recommended for conditional approval by the Planning and Zoning Commission in June.
- Amendments to increase efficiency, improve organization, address gaps and add clarification to the development review process while maintaining effective public participation and Oro Valley's design standards. The proposed code amendment was recommended for conditional approval by the Planning and Zoning Commission in August.



### Neighborhood Meetings

On September 8, a neighborhood meeting was held regarding a **proposed self-storage and RV parking facility** in the Mercado del Rio Shopping Center located north of Pusch View Lane, approximately ¼-mile west of Oracle Road. Staff anticipates a formal submittal soon.



On September 12, a neighborhood meeting was held regarding a proposed **112,000 sq. ft. self-storage building with 4,000 sq. ft. of retail** northwest of the Tangerine Road and La Cañada Drive intersection. The Planning and Zoning Commission reviewed the proposal for the Conditional Use Permit on October 4.

On September 22, a second neighborhood meeting was held for the **Avilla Rancho Vistoso West** project, located northwest of the Tangerine Road and Rancho Vistoso Boulevard intersection. The applicant is proposing to rezone the property from C-1 commercial to high density residential to accommodate approximately 118 single-story rental homes.



On September 29, a pre-submittal neighborhood meeting was held for a proposed Type 2 General Plan Amendment, rezoning and site plan for a **94-lot residential subdivision in Stone Canyon**. The roughly 69- acre area is located north of Tortolita Mountain Circle and west of Flint Peak Place. Staff anticipates a formal submittal soon.

On October 3, a neighborhood meeting was held regarding a proposed Type 2 General Plan Amendment and rezoning for a **41-acre site south of Moore Loop and east of Rancho Vistoso Boulevard**. The applicant is proposing 56 lots with 1 and 2 story detached single-family dwellings.

### Preapplication Meetings

On September 8, a pre-application meeting was held regarding a proposed hotel use in Innovation Park and adjacent to Tangerine Road and Securaplane. The proposal includes an approximately 60' tall building as permitted in the Rancho Vistoso PAD zoning.



**Additional information about each of the projects listed in this section can be found on [ovprojects.com](http://ovprojects.com).**

## NEW DEVELOPMENT

Oro Valley was included in statewide searches by four prospective businesses in September.

**Project 1:** A site in Innovation Park was submitted for Project Spot which is a light industrial use. More information will be provided when available.

**Project 2:** Two sites were submitted for Project Australia which represents an aerospace and defense firm entering the US market to conduct engineering and manufacturing operations in a highly automated facility. More information will be provided when available.

**Project 3:** The Town was unable to respond to a request for site information due to the need for heavy industrial zoning on a 1000-acre lot.

**Project 4:** The Town was unable to respond to a request for site information as the project included 200-acre lot requirement.

## BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

### Business Support and Expansion

Economic Development staff hosted a Startup 101 class on September 29 produced in partnership with StartUpTucson. After the class, the Oro Valley Chamber and UACI Oro Valley hosted a mixer to feature startup tenants in the Oro Valley Incubator.

## New Businesses

Five store front and two home-based businesses were issued licenses in September.

## Completed Projects (Certificate of Occupancy Issued)

- **Block Fitness** — 2060 E. Tangerine Road #102 (C of O for relocation)
- **Edward Jones at Rooney Ranch** — 10445 N. Oracle Road #220 (C of O for relocation)
- **Iron Crane Yoga** — 10420 N. La Cañada #120
- **Snooze A.M. Eatery** — 7315 N. Oracle Road #161 (Temporary C of O)
- **Southwest Kitchen & Bath** — 7780 N. Oracle Road #150 (C of O for new owner)

## Business Closures

- **Chase Bank** — 11625 N. Oracle Road
- **Just Right Mattress** — 7881 N. Oracle Road
- **Northwest Allied Physician** — 7885 N. Oracle Road

## Ribbon Cuttings

- **Walmart Supercenter** — 2150 E. Tangerine Road. The store celebrated completion of a \$6 million renovations
- **Wild Wellness Integrative and Regenerative Medicine** — 7790 N. Oracle Road #120

## Business Visits

Mayor Winfield, Vice Mayor Barrett, Town staff, and Oro Valley Chamber President/CEO Dave Perry met with simpleview CEO Ryan George.



## PERMITTING MAJOR ACTIVITY

---

### New Businesses

- **American Homes 4Rent at Ridgeview Plaza** – 180 W. Magee Road, Ste 140 (Building TI Permit Issued)
- **B & B Urgent Care at Steam Pump Village** – 11015 N. Oracle Road (Building TI Permit Issued)
- **Brutal Doodle Tattoo at Duchess Plaza** – 7980 N. Oracle Road, Ste 120 (Building TI Permit Applied)

### Other Permits

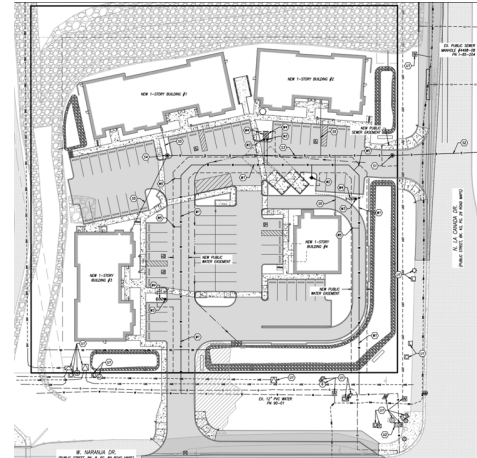
- **Carbon Health & Beltone Hearing Aids at Oracle Crossings** – 7725 N. Oracle Road, Ste 121 and 131 (Building TI Permit Applied)
- **Fry's at Rooney Ranch** – 10661 N. Oracle Road (Building TI Permit Issued)
- **Goodwill Industries at Mercado at Cañada Hills** – 10560 N. La Cañada Drive (Building TI Permit Issued)
- **Sonoran ENT at Vistoso Commerce Plaza** – 2506 E. Vistoso Commerce Loop, Ste 180 (Building TI Permit Applied)
- **Starbucks at Rooney Ranch** – 10615 N. Oracle Road (Building TI Permit Issued)

## PLANNING PROJECT HIGHLIGHTS

---

- The applicant has withdrawn the Type 1 General Plan Amendment and Rezoning applications for the proposed **90-lot single-family rental development** on the southeast corner of Tangerine Road and La Cholla Boulevard. Notices were sent to neighbors regarding the applicant's withdrawal.
- A revised version of the Master Development Plan/Conceptual Site Plan for the **Oro Valley Marketplace** has been submitted by the applicant and posted on [www.OVprojects.com](http://www.OVprojects.com). The project is anticipated to be heard by Town Council at the October 19 meeting.
- The next **Community Academy** program will run throughout the month of October. Over 30 residents and interested parties have registered to learn about Town governance and services in a fun and engaging way. Class topics include an overview of Town governance, creating the Public Participation Plan for the 2026 General Plan, Zoning 101 and development review, Town finances and economic development, Town water resource planning, implementing the Parks and Recreation Master Plan, roadway planning and public safety. Participants who attend at least half of the classes either online or in-person will graduate before Town Council on November 2.

- The **Oro Valley Church of the Nazarene** proposed rezoning to Planned Area Development to accommodate an athletic field and multi-purpose building was re-submitted for staff review on September 6. A focus area neighborhood meeting is tentatively scheduled for October 24 before the project is considered by the Planning and Zoning Commission in November.
- A second review has been completed for a Conditional Use Permit and Conceptual Site Plan for a **proposed medical office and drive-thru development** located on the northwest corner of the La Cañada Drive and Naranja Drive intersection. The applicant is proposing three medical office buildings and a drive-thru. A neighborhood meeting must be held prior to consideration from the Planning and Zoning Commission and Town Council.



## TOURISM

- Staff launched **“The Edge” e-newsletter**. Issued quarterly, the newsletter is a dual data base of local businesses and tourism related businesses, including information regarding new business openings, available sites, tourism news and group travel arrivals.
- Economic Development and Tourism hosted a **Community Birding Group** and Tucson Audubon Society meeting/walk-through of Vistoso Trails Nature Preserve. Parks & Recreation leadership joined the outing, which included a discussion identifying potential needs to create a world-class birding experience at Vistoso Trails Nature Preserve. Tucson Audubon suggested a follow-up meeting with the Town and their Director of Conservation and Research.
- Economic Development and Tourism hosted Oro Valley’s first **tourism forum**. This focus group meeting included local tourism related partners and discussions on tourism awareness, possible promotional strategies, communication to increase tourism revenues, and targeted next steps and group participation. Outcomes of the meeting included discussions of quarterly tourism focus group meetings, updated communication platforms and promoting Oro Valley tourism.

# PUBLIC WORKS

## BOND PROJECTS

Staff presented project updates to the Town Council during the October 5 meeting. As a reminder, weekly updates are available by visiting the [Naranja Park Bond Project Details](#) website at [orovalleyaz.gov](http://orovalleyaz.gov) and clicking on the blue Naranja Park Expansion button on the homepage.

## ENGINEERING/GENERAL PROJECT UPDATES

### **Pavement Preservation**

Pavement preservation contracts have been signed for the Fall 2022 season. Contractors began mobilizing on October 3.

### **Steam Pump Ranch Garage Building Construction**

Crews continue to work on the interior of the building.



### **Naranja Drive HAWK Signal**

The project is complete. The new signal was designed, contracted and constructed within a two and a half month timeframe.

## STORMWATER AND STREET OPERATIONS

### **Monsoon Update**

The Town of Oro Valley saw an active monsoon season this year. Rainfall totals for the season range from the low end of 5.08 inches at the Vistoso Preserve to 12.13 inches at the Big Wash/CDO Wash confluence. The Pima County Rain Gauge at 680 W. Calle Concordia has registered 8.58 inches of rain from June 1 to September 23. Mt Lemmon has seen 32.09 inches of rain during this period. These monsoon totals represent 80 to 90% of the yearly rainfall totals tracked to date.



### **Stormwater Utility Commission Fiscal Year 2023/24 Rate Review**

The Oro Valley Stormwater Utility (SWU) Commission approved a recommendation to the Town Council to keep the current Stormwater Fee of \$4.50 per Equivalent Residential Unit intact for the upcoming Fiscal Year at the last Commission meeting held September 15. The Commission unanimously approved the recommendation, but voiced concern in regard to inflation, material cost increases, and potential Arizona Department of Environmental Quality fee increases. The Commission requested additional future budget scenarios be developed addressing cost increases and updated residential and commercial property forecasts. This information will be used for 5 and 10 year SWU budget projections and allow the Commission a deeper look into the future to ensure the Stormwater Fee remains adequate to address responsibilities of the Stormwater Utility.

### **Oro Valley Small Phase 2 Municipal Separate Storm Sewer System Annual Report**

The Oro Valley Stormwater Utility has submitted our annual report to the Arizona Department of Environmental Quality in regard to compliance with the Municipal Separate Storm Sewer System (MS4) permit. The permit authorizes the discharge of stormwater to protected surface waters from Small MS4s. The annual report will be posted to the Oro Valley Stormwater Utility webpage.

## FLEET AND FACILITIES MAINTENANCE

- **Golf Maintenance Shop Door Landing** — Site visits and planning have been completed. The project was completed near the end of September.
- **Updated Conference Room Signage** — Signs have been ordered for the conference rooms at Town Hall and arrived near the end of September.
- **Tangerine Police Substation Tertiary Power Dock Installation** — The docking hardware has an estimated ship date near the end of October. Installation will be scheduled once shipping is confirmed.
- **CRC Awnings** — The purchase order has been issued, and the supplier expects to complete installation by end of January 2023.

The Fleet and Facilities Maintenance Division hired Manuel Rojo as a project manager.

## TRANSIT

**Oro Valley Sun Shuttle Dial-a-Ride** continues to grow in rides given and new riders. After the first two months of Fiscal Year 2022/23, the service is on track to have more than 60,000 trips this fiscal year.

Transit Crew Leader Jon Hawbaker successfully applied for a **grant to fund two new additional vehicles**.





# PARKS & RECREATION

## ADMINISTRATION

---

### Arizona Parks and Recreation Association Award — Camp I Can Too!

Camp I Can Too! Was selected for “Best Adaptive Program” by the Arizona Parks and Recreation Association. The program is one of the only municipal, fully-inclusive adaptive recreation programs offered in Southern Arizona.

### Arizona Parks and Recreation Association Award — Parks Professional of the Year

Park Superintendent Tom Ellis was named as the 2022 Outstanding Parks Professional by the Arizona Parks and Recreation Association. Tom has served as the Park Superintendent for Oro Valley since 2019.

### Vistoso Trails Nature Preserve Updates

- **Master Plan** — The Sites Southwest consultant team will begin stakeholder interviews in October, talking to representatives from Preserve Vistoso, Rancho Vistoso HOA, local schools and the Audubon Society, to name a few. In the near future, Sites Southwest project managers will meet with Council members and host a full-day community workshop along with a formal public meeting.
- **Restrooms** — Work on the three restroom buildings will continue through October. The contractor expects them to be open by end of month.
- **Grant** — The Town has been awarded a \$20,000 grant by the Arizona Department of Forestry and Fire Management through its 2022 Invasive Plant Grant Program. The grant, entitled “Vistoso Trails Nature Preserve Invasive Grass Control,” will begin the process of returning the Preserve back to a sustainable Sonoran Desert landscape through the control of invasive grass species, buffelgrass and fountain grass. By the end of the three-year grant period, the Town will have an inventory of the property’s saguaros, a map of the populations and densities of the invasive grasses and evidence that native Sonoran Desert plant material is beginning to reestablish in areas that were dominated by grass. Additionally, a model will be created for other Southern Arizona communities wanting to regenerate golf courses back to a natural Sonoran Desert landscape.

## AQUATICS

---

On October 1, the Oro Valley Aquatic Center hosted the “**Find Your Fins All-Aquatic Triathlon.**” This returning event catered to individuals with special needs. Around 100 individuals attended.

On October 28 — 29, the Oro Valley Aquatic Center will host the Southern Arizona Regional **High School Swimming Qualifying Swim Meet.** This event is the last qualifying swim meet for high school swimmers looking to place in the state meet. This event attracts 25 local high school swim teams to the Aquatic Center and acts as the finale to the fall season.

## COMMUNITY AND RECREATION CENTER

---

The Community & Recreation Center (CRC) will host many **activities and events this month.** On October 8, the facility will host another trivia event at the Overlook Restaurant from 4 — 6 p.m. During October 10 — 14, the CRC will host Fall Break Camp SPF and Camp I Can Too!. The CRC will close out the month with the popular Halloween Spooktacular event on October 29 from 5 — 8 p.m.

CRC staff is working to ensure the **tennis and pickleball courts** are ready for play once the construction has concluded at the end of the month. The center is planning to resume programming (clinics, leagues, etc.) at the beginning of November. A ribbon cutting to commemorate the new courts will be held October 26.

The CRC began offering **photography, piano and ukulele classes** in September. The classes have been very popular, attracting as many as 15 participants per session. The classes are introductory level, and the participants range from 13 to 74 years old.



## PARK MAINTENANCE

A new **20' X 24' ramada** has been installed adjacent to the James D. Kriegh Park playground. The ramada is the final piece of the playground improvement project. It was delayed due to supply chain issues. The ramada includes four tables, a grill and solar lighting. It is known as the Hummingbird Ramada in the park inventory.



The **former swimming pool next to the Proctor/Liber House** at Steam Pump Ranch has been demolished. New landscaping will take the place of the old pool.



The **Days of Caring** volunteer event occurred on September 10 and 11. It is the largest volunteer event in Arizona. Oro Valley was represented by more than 70 volunteers digging buffelgrass, painting handrails and brushing trails.

**Park overseeding** for the fall season started with Steam Pump Ranch. Riverfront Park will be closed for two weeks beginning October 3, followed by Naranja Park fields 3 and 4 and James D. Kriegh athletic fields beginning October 17, and ending with Naranja Park fields 1 and 2 beginning October 31.

## RECREATION AND CULTURE

The start of the **Friday Night Concert Series at Steam Pump Ranch** started on September 2. There are a total of five concerts in the series that continues through the month of December.

On October 7, the annual **Monster Mash** will be held at Steam Pump Ranch.

On October 21, a family friendly movie will be shown at the Ranch.

## GOLF

**Golf rounds** for October show 5,609 total rounds at the 36-hole facility. The Conquistador Course and Practice Facility will open on October 10 after being overseeded. The Cañada Course will close October 10 — 30 for overseeding and re-open on October 31. A Friends of Pusch Ridge Course re-opening event will be held October 31.

Month	ROUNDS - 36 HOLE			Outing Rounds	Total Rounds
	Member Rounds	Non-Mem Rounds	Comp Rounds		
7/31/2022	2478	1950	149	223	4800
8/31/2022	2643	2101	171	192	5107
9/30/2022	2829	2315	210	255	5609
10/31/2022					0
11/30/2022					0
12/31/2022					0
1/31/2023					0
2/28/2023					0
3/31/2023					0
4/30/2023					0
5/31/2023					0
6/30/2023					0
Total Rounds	7,950	6,366	530	670	15,516

Month	ROUNDS - 36 HOLE				Total Rounds
	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	
7/31/2021	1780	2781	213	294	5068
8/31/2021	1922	3008	303	345	5578
9/30/2021	2235	2525	292	232	5284
10/31/2021	2630	2163	231	283	5307
11/30/2021	2874	3745	354	756	7729
12/31/2021	3484	2829	308	329	6950
1/31/2022	3591	4258	190	493	8532
2/28/2022	3152	4091	146	696	8085
3/31/2022	3976	5738	112	283	10109
4/30/2022	3298	3834	158	923	8213
5/31/2022	2828	2627	84	673	6212
6/30/2022	2587	1843	65	301	4796
Total Round:	34,357	39,442	2,456	5,608	81,863

As of September 22, there are 332 full memberships with 8 corporate memberships. The **marketing focus** for October will be on full time and corporate memberships. Additionally, a TV ad on the Golf Channel promoting Pusch Ridge will launch in October.

October kicks off our **member social events calendar** with our Monster Mash Shamble on October 22. The event includes 9 holes of golf and dinner in the Overlook Restaurant.

**October projects and maintenance** include overseeding of the Cañada Course, edging of desert tee boxes and bunkers, rye grass fertilization of the Conquistador Course, addition of sand to bunker, tree trimming and pruning, wash clean up, greens fertilization, fungicide applications and gopher trapping.

# WATER UTILITY

## METER OPERATIONS

---

As of September 30, the Utility had a total of 21,186 service connections which includes 40 new water meters installed by meter operations staff in the month of September.

## WATERSMART

---

As of September 30, there are 7,116 registered WaterSmart users. This makes up 34% of the Utility's accounts.



## CAPITOL IMPROVEMENT PROJECTS

---

Engineering continues to administer the Utility's well rehabilitation program. This year, the Utility is rehabilitating two production wells. The photo on the right shows a contractor pulling a pump so that the well can be inspected and rehabilitated.



## WATER OPERATIONS

---

### Arizona Department of Corrections (ADC) inmate work program

The Utility implemented an ADC inmate work program this year as a cost savings measure. ADC workers are performing landscaping and graffiti removal work that used to be contracted out or performed by the Utility's Water Operators.



# ADMINISTRATION

## PUBLIC RECORDS REQUESTS

Time Period	Number of Requests	Staff Time To Process (Hours)
September 2021	40	77
September 2022	33	10

## INNOVATION AND TECHNOLOGY

### Technology Updates

IT Helpdesk is working on improved reporting capabilities in the area of cyber security, with a particular focus on threat-prevention and analysis, phishing attempts, malware detection and ensuring proper access control. This effort will leverage our existing tools to provide a clearer picture of the cyber-risks that could impact the Town of Oro Valley.

### Oro Valley Youth Advisory Council (YAC)

This past month, YAC held its annual officer elections. The 2022 Oro Valley Youth Advisory Council Officers are: President Elena Hendrix, Vice President Tanish Doshi, Secretary Allison Kuester, Treasurer Faith Ryan, and Historian Kennedy Blanchard. YAC also met with the Sun City Pickleball Club to learn about the sport and play a few rounds.



### OV Peak Performance

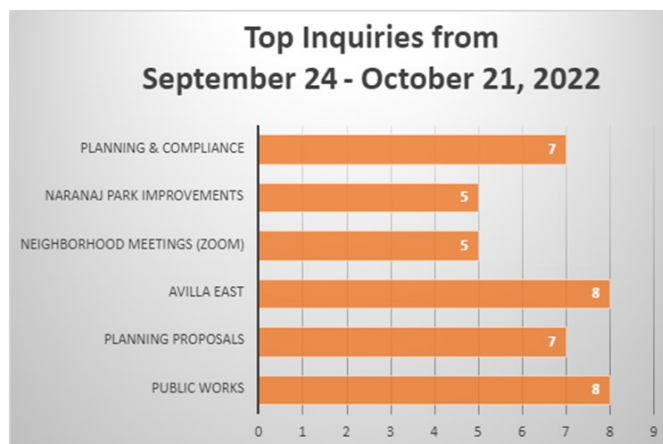
The Town’s Chief Innovation Officer and the Continuous Improvement Analyst attended the National Association of State Chief Administrators Inaugural Summit on Operational Excellence in Scottsdale, AZ on September 16 — 18. The summit focused on growing a culture of continuous improvement, reducing process complexity, reworking systems to increase speed and accuracy and reducing waste.



### Emergency Management and Safety

The Town’s Emergency Management and Safety Coordinator participated in the Arizona Division of Emergency Management’s Threat and Hazard Identification and Risk Assessment (THIRA) workshop series in September. The THIRA is a process that local communities in Arizona use to identify and understand risks and determine levels of preparedness for those risks. Hazards posing the greatest risk to Oro Valley include extreme heat, flood, and wildfire; with mitigation planning coordinated in conjunction with Pima County through the Pima County Multi-Jurisdictional Hazard Mitigation Plan

### ASK OV Inquiries



# COMMUNICATIONS & MARKETING

## September Productions

- Podcast: [Birding in the OV](#)
- Video: [How to: Use a HAWK Crosswalk](#)
- Video: [N Push View Ln Mercado del Rio Commercial Center](#)
- Video: [Type 2 General Plan Amendment, Rezoning and Conceptual Site plan](#)
- Video: [Type Plan Amendment and Rezoning Moore Rd](#)
- Publication: [Oct/Nov Vista Newsletter](#)
- Publication: [Fall Program Guide](#)
- Press release: [Survey for OV residents age 55+ to improve recreational programs](#)
- Press release: [OV Planning Division recognized for policy to conserve saguaros](#)
- Press release: [OV SafeSteps program wins national award in marketing](#)
- Press release: [Register now for the Fall 2022 Community Academy](#)
- Press release: [Fall 2022 Parks and Recreation Program Guide now available](#)
- Press release: [Oro Valley seeks to fill various board and commission vacancies](#)
- Press release: [Town of Oro Valley announces Fall 2022 Pavement Preservation schedule](#)
- Press release: [Town of Oro Valley to begin nationwide search for new Town Manager](#)
- Advertising:
  - Community Academy digital ads and print ads in the Explorer/Tucson Local Media
  - Movies on the Lawn print ad in the Explorer/Tucson Local Media
  - Spooktacular – print and digital ads with Bear Essential News

**TOWN OF ORO VALLEY COMMUNITY ACADEMY**  
ORO VALLEY TOWN HALL, 11000 N. La Cañada Dr.

Enjoy this fun and free 7-part series to learn about your community and local government! Topics: town governance, General Plan 2026 Prep, public safety, roadways, parks, water planning, finance, zoning and economic development.

**Oct. 6 – 27 | 6-8 p.m. | Register by Oct. 1**  
Classes available in-person or online

For details or to register, visit [www.orovalleyaz.gov](http://www.orovalleyaz.gov) or scan the QR code above. Questions? Contact [jan.coona@orovalleyaz.gov](mailto:jan.coona@orovalleyaz.gov) or (520)229-5062.



**TOWN OF ORO VALLEY**  
**HALLOWEEN SPOOKTACULAR**  
SATURDAY, OCT. 29, 5 – 8 P.M.  
Oro Valley Community & Recreation Center  
10555 N. LA CAÑADA DR.

This **FREE** Halloween themed event features games, crafts and a trick or treat lane hosted by local businesses giving away candy! A live DJ will keep the beats going as kids have fun as their favorite costumed characters. Event and candy are free. Food trucks will be in attendance and beverages (alcoholic and non-alcoholic) will be available for purchase.

Questions? 520-229-5050 | [orovalleyaz.gov](http://orovalleyaz.gov)

**TOWN OF ORO VALLEY**  
**MOVIES ON THE LAWN**

**FREE FOR ALL AGES!**

Movies will be shown on a giant, inflatable screen, and attendees are welcome to bring their own chairs and blankets. Outdoor seating allows for social distancing. No registration required. Please be courteous to others and leave your pets at home.

**UPCOMING MOVIE**

September 17  
**“Lightyear”**  
(movie will begin closer to 6:30 p.m.)



[www.orovalleyaz.gov](http://www.orovalleyaz.gov)



**ORO VALLEY FALL PROGRAM GUIDE**

**LOCATIONS**

- Naranja Park 810 W. Naranja Dr.
- Oro Valley Aquatic Center 23 W. Calle Concordia
- Oro Valley Community & Recreation Center 10555 N. La Cañada Dr.
- Steam Pump Ranch 10901 N. Oracle Rd.

**Fall Break Camps**

**OCTOBER 10 - 14**

**/CAM TONI CAMP**  
Dates: 10/10 AM - 10/10 PM  
Time: 9 - 12 PM  
Location: Oro Valley Community & Recreation Center  
Cost: \$150  
Ages: 6 - 12

**NATURE CAMP**  
Dates: 10/10 - 10/14  
Time: 9 AM - 3 PM  
Location: Catalina State Park  
Cost: \$90  
Ages: 6 - 12

Extended care is available for mornings and afternoons for an additional fee.

**CAMP SP4 AT THE COMMUNITY CENTER**  
Dates: 10/10 - 10/14  
Time: 9 AM - 4 PM  
Location: Oro Valley Community & Recreation Center  
Cost: \$150  
Ages: 6 - 12

Extended care is available for mornings and afternoons for an additional fee.

**TGA PREMIER SPORTS CAMP**  
Dates: 10/10 - 10/14  
Time: 8 - 11 AM  
Location: Naranja Park  
Cost: \$175 per week  
Ages: 5 - 14

**Activities for all ages**

**KARATE/TAE KWON DO**  
Dates: Mondays & Wednesdays  
Time: 6 - 7 PM  
Location: Oro Valley Community & Recreation Center  
Cost: \$96  
Ages: 3+

**ORO VALLEY HIKING SERIES**  
Dates: November 5, December 3, January 7, February 4, March 4, and April 1  
Time: Various (Mornings)  
Location: Various  
Cost: \$10 for the six hike series; includes 1-shirt, water and snacks  
Ages: All

**PAINTING AND DRAWING WITH CHRISTINE LYTWYK**  
Dates: Thursdays & Saturdays  
Time: Various  
Location: Oro Valley Community & Recreation Center  
Cost: \$7+  
Ages: 7+

**PHOTOGRAPHY CLASSES**  
Dates: 11/21 AM  
Time: 8 - 12 AM  
Location: Various (Meet at Oro Valley Community & Recreation Center)  
Cost: \$180 for 4 week session or \$50 per class  
Ages: 18+

**UKULELE GROUP LESSONS**  
Dates: Wednesdays, Oct. 19 - Nov. 3  
Time: 4 PM - 5:30 PM  
Location: Oro Valley Community & Recreation Center  
Cost: \$60 for a 4-week series  
Ages: 12+

**YOUNG REMBRANDTS DRAWING CLASS**  
Dates: Tuesdays, Sept. 20 - Oct. 25  
Time: 4 PM  
Location: Oro Valley Community & Recreation Center  
Cost: \$60 for a 6-week series  
Ages: 6 - 12

**Lifeguard Certification**

**LIFEGUARD CERTIFICATION CLASS**  
Dates: October 10 - 14  
Time: 9 AM - 4 PM  
Location: Oro Valley Aquatic Center  
Cost: \$90  
Ages: 15+

**LIFEGUARD RE-CERTIFICATION CLASS**  
Dates: October 14  
Time: 9 AM - 4 PM  
Location: Oro Valley Aquatic Center  
Cost: \$90  
Ages: 15+

Extended care is available for mornings and afternoons for an additional fee.

**Special Events**

**FRIDAY NIGHT CONCERTS AT THE RANCH - FREE!**  
Dates: October 21  
Time: 5 - 8 PM  
Location: Steam Pump Ranch  
Sponsored by Lisa Bayless, Realtor 7 - 10/20/22

**HAUNTED HAYRIDES**  
Dates: October 21 & 22  
Time: 6 - 10:30 PM  
Location: Steam Pump Ranch  
Cost: \$10. Tickets must be purchased in advance at [PlayOV.com](http://PlayOV.com)

**HALLOWEEN SPOOKTACULAR - FREE!**  
Dates: Saturday, October 29  
Time: 5 - 8 PM  
Location: Oro Valley Community & Recreation Center

For complete details or to register for camps and events, visit [PlayOV.com](http://PlayOV.com) or scan the QR code below.

**MONSTER MASH**  
Dates: Friday, October 7  
Time: 5 - 8 PM  
Location: Steam Pump Ranch  
Cost: \$5 for all inclusive ticket. May be purchased in advance or day of

