

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | March 2022

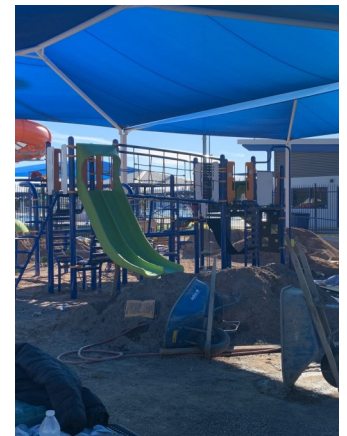
TO COUNCIL

TOWN MANAGER'S MESSAGE

With The Conservation Fund (TCF) ownership of the former Vistoso Golf Course, Mike Ford and his team have already begun the coordination effort with Town staff to jointly plan for the immediate remediation efforts and the eventual transfer of the property to the Town this summer. TCF is finalizing a contract with a vendor to remove the Russian Thistle and cut back vegetation along the path in the near future. Staff is developing a plan for safety improvements on the pathways and investments in the restrooms to get them operational as soon as possible. TCF has welcomed community use of the property in the meantime, and Ross Rulney is currently allowing continued parking on his property until such time as he pursues development.

With the current situation in Ukraine, federal law enforcement recently briefed Town officials regarding concerns of expected increases in hacking attempts. The Town is taking steps to further enhance network security, and additional training is being deployed for all employees to mitigate potential risks through email phishing attempts. All employees and members of the Town Council are being reminded to err on the side of caution when reviewing emails, and to refrain from responding or clicking on any questionable links. Please reach out to the IT Help Desk when in doubt. In other matters:

- Construction has resumed at the Steam Pump Ranch garage following the structural assessment and revised drawings of the architect. It is expected that the additional cost to complete the project will be between \$125,000 and \$200,000, and the additional funds will come from the other SPR projects originally budgeted for completion this fiscal year, which will be re-budgeted next year.
- The Pusch golf course successfully held another disc golf tournament last month, attracting spectators from the neighborhood. The removal of the former pump house is now complete. The course continues to exceed budgeted revenue projections.
- I received an update from board members of the Veterans and First Responders Memorial project, which has now been renamed the Arizona Heroes Memorial. Town Council previously approved space at Naranja Park for this memorial, and while the pandemic paused fundraising activities, the board has now hired an executive director and is proceeding with stepped up efforts to get the project funded and started this calendar year.
- We are in the midst of interviewing for the Human Resources Director position and are pleased to have received a number of highly qualified candidates. I hope to make a decision this month. Judy Boros' last day with Oro Valley is March 18 before she returns to the City of Phoenix. We appreciate her time and contributions with the Town and wish her well in her future endeavors.
- With updated information from the CDC and Pima County, I have lifted the mask mandate in common areas of Town buildings.
- I held my monthly employee town hall via Zoom, where I had the opportunity to recognize 20 newly minted Lean Six Sigma Green Belts to the team. Employees from nearly all departments have been participating in this training over the past 4-5 months, and their new skills will assist the Town in continuing our process improvement efforts. I also reviewed with employees the budget priorities that I shared with Town Council at your retreat last month.
- Starting this week, the Town will be rolling out a new public awareness video reminding residents to pick up after their pets. This light-hearted approach has been in the works for a few weeks and is intended to generate interest and shares on social media with the goal of raising awareness and hopefully changing behavior.



| | |
|--|----|
| Inside | |
| Police Department..... | 2 |
| Community and Economic Development | 3 |
| Public Works..... | 6 |
| Parks & Rec..... | 8 |
| Water..... | 10 |
| Administration..... | 11 |

As always, please let me know if you have any questions about any of the content in this report.

Mary Jacobs, Town Manager

POLICE DEPARTMENT

CASES, INCIDENTS AND STATS

Organized Retail Theft/Possession of Narcotics

Patrol officers were focusing their deployment efforts in retail areas during a targeted patrol deployment (which is a Strategic Leadership Plan public safety objective). During the deployment, an officer saw two suspects running out of a retail store, having just committed shoplifting. The suspects left the area in a vehicle, which had two additional suspects inside. Officers were able to stop the car and detain all four suspects. Officers recovered the stolen items, as well as stolen items from a separate Oro Valley retailer and a Marana retailer. Fraudulent ID's, narcotics and paraphernalia were also recovered. After a detailed investigation, all four suspects were charged. Charges included organized retail theft, fraudulent schemes and artifices and drug related offenses.

REGIONAL SUPPORT

Commercial Vehicle Safety

Officer Derek Smith, a certified commercial vehicle inspector, joined inspectors from local, regional and state agencies during Operation Southern Shield, a deployment effort to enhance the safety of commercial vehicle operations.



COMMUNITY INVOLVEMENT

Project Graduation Donation

The Oro Valley Chamber of Commerce made a generous donation to benefit Project Graduation. The Chamber has been a valued partner in the success of the program, which provides a safe, alcohol and drug free event for graduating high school seniors.

SPECIAL EVENTS

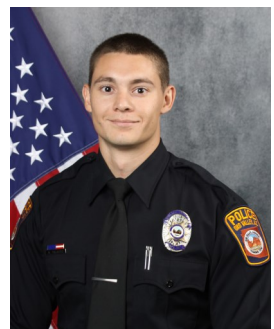
Dispose-A-Med

The Community Resources Unit with members of the Citizen Volunteer Assistants Program hosted a Dispose-A-Med event. Over 80 pounds of expired or unused medication were taken in for proper disposal.

RECOGNITIONS

Special Weapons and Tactics (SWAT) Selection

Officer Matthew Palacios was selected as the newest member of the Pima Regional SWAT Team.



COMMUNITY AND ECONOMIC DEVELOPMENT

TRENDS

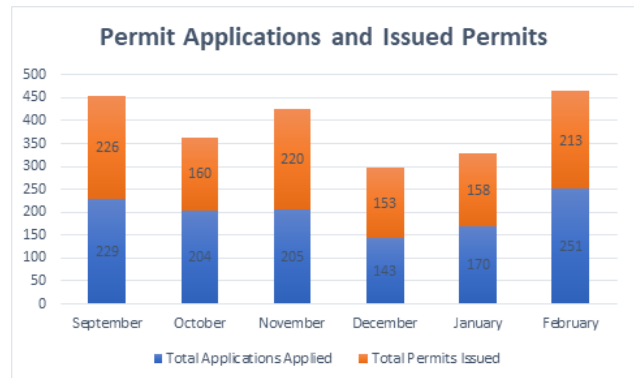
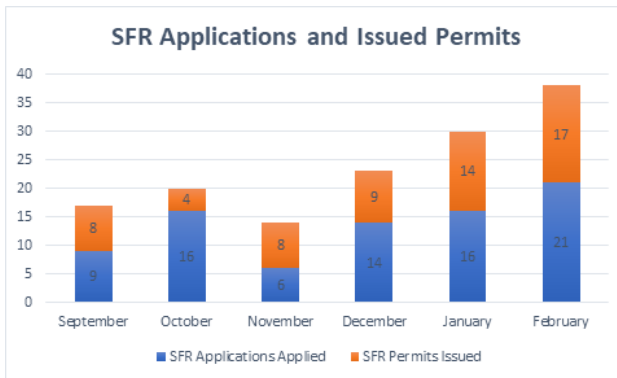
Single Family Residential Activity

17 new Single Family Residential (SFR) Permits were issued during the month of February compared to 14 SFR permits issued in January. Year-to-date, 31 SFR permits have been issued since the beginning of the year compared to 101 issued during the same period in 2021.

Permitting Activity

213 total permits were issued during the month of February compared to 158 permits issued in January. Year to date, 371 total permits have been issued since the beginning of the year compared to 406 issued during the same period in 2021

Below are charts showing overall activity for the last 6 months.



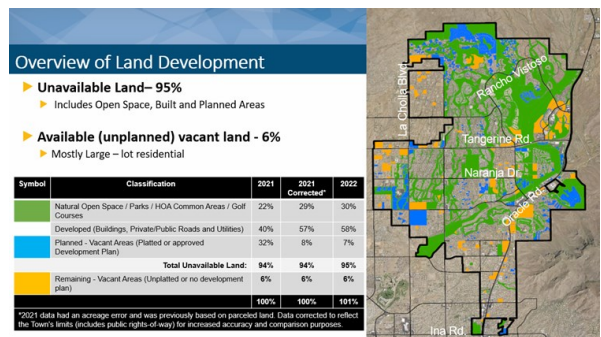
MEETING/OTHER NEWS

Planning & Zoning Commission

A study session to present information and discuss a proposed code amendment to revise the development review process was held on March 1. The proposed code amendment aims to streamline the review process while maintaining the amount and effectiveness of public participation opportunities. The changes are focused on process and do not change design standards.

The Town's land supply and growth for 2022 was discussed on March 1. Several larger subdivisions were completed in the past year increasing the amount of built land by 1%. However, the amount of available (land without previously approved plans) vacant land remains at 6%.

Planning staff is seeking initiation of a zoning code amendment to update and clarify standards in the R-6 zoning district. R-6 is the Town's highest density zoning district permitting housing products ranging from single-family homes to apartments. However, the standards are intended for larger, compact apartment complexes not low-rise, higher density products being proposed.



Town Council

A Public Hearing was held for four applications related to proposed changes at the Oro Valley Marketplace, located on the southwest corner of Tangerine Road and Oracle Road. The applications were continued at the request of the applicant to a future date (undecided) with direction to revise the plans to be consistent with existing building height and setback standards.

On March 2, 2022, Town Council approved a proposed 7-lot R1-144 single-family subdivision on 25 acres south and west of Tortolita Mountain Circle. The proposal is for 3.3 acre and larger lots with custom homes.

MEETING/OTHER NEWS (CON'T)

Board of Adjustment

On February 22, the Board of Adjustment approved a variance to reduce the rear yard setback from 5 feet to 2.5 feet to accommodate a swimming pool at 2290 W. Azure Creek Loop.

Neighborhood Meetings

A neighborhood meeting was held on February 10 for a proposed 112,000 square foot self-storage facility with 4,000 square feet of retail on a 2-acre site near the northwest corner of Tangerine Road and La Cañada Drive. The proposal would require a conditional use permit for the self-storage use within the area's existing Technological Park zoning.

NEW DEVELOPMENT

Sun Corridor provided Oro Valley a general lead for one prospective business this month. The Town was unable to provide a qualified site because the site required 8 — 12 acres with an existing 50,000 — 75,000 square foot building with the ability to expand to 150,000 square feet.

BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

New Businesses

- 7 home-based and 4 businesses using an intelligent office or shared space were licensed in February. Intelligent offices are physical locations that a business owner can use for package and mail delivery, meetings and other business-related functions.

Completed Projects (Certificate of Occupancy Issued)

- *Icon Golf Cars* — 10565 N. Oracle Road #155 (Temporary C of O)
- *Pedego Electric Bikes Oro Valley* — 11835 N. Oracle Road
- *Poochini's* — 7705 N. Oracle Road #125 (new owner)

Business Closures

- *Face the Sun* — 1820 E. Innovation Park Drive
- *Inner Journey Psychological Services* — 7790 N. Oracle Road #120
- *Sunstreet Mortgage* — 7445 N. Oracle Road #201

Ribbon Cuttings

- *Wendy Wise State Farm* — 1880 E. Tangerine Road, Suite 130
- 10 year anniversary (top picture)

Business Visits (Making Connections)

- *Fry's Food and Drug* — 10450 N. La Cañada Drive
- Councilmember Greene joined Pam Giannonatti, Fry's Corporate Affairs Manager, Store Manager Chris Larue and Oro Valley Chamber President Dave Perry (bottom picture)



Community Academy

The 24th Annual Community Academy programs started on March 3 and runs throughout the month. 62 residents have signed up for this year's highly engaging program to learn about Town governance, finances, history, growth, economic development, zoning, roadways, stormwater management, water resource planning, parks and recreation and public safety. The program will culminate in a graduation with Town Council on April 2.

PERMITTING MAJOR ACTIVITY

New Businesses

- *Hoppy Vine at Oro Valley Marketplace* — 12125 N. Oracle Road, Suite #137 (Building TI Permit Issued)
- *Village Medical at Walgreens* — 11951 N. 1st Ave. (Building TI Permit Applied)

Other Permits

- *Artistry Academy at Safeway Vistoso Plaza* — 12112 N. Rancho Vistoso Blvd., Suite #120 (Building TI Permit Issued)
- *Basis at Steam Pump Village* — 10134 N. Oracle Road (Building TI Permit Applied)
- *Casas Church* — 10801 N. La Cholla Blvd. (Building TI Permit Applied)
- *Integrus Rx at Rancho Vistoso Office Park* — 12450 N. Rancho Vistoso Blvd., Suite #100 (Building TI Permit Applied)
- *Oro Valley Dental Group at Rooney Ranch Profession Offices* — 750 E. Pusch View Lane, Suite #150 (Building TI Permit Issued)
- *Victory Worship Church* — 2360 W. Tangerine Road (Grading and RW Permits issued for connection to, and associated off-site improvements to Como Drive)
- *Walmart at Oro Valley Marketplace* — 2150 E. Tangerine Road (Building TI Permit Applied)

PUBLIC WORKS

BOND PROJECTS

Naranja Park Expansion Bond Project

As the Town works towards a May 31 groundbreaking, a new element has been added to the project. Originally, the RC Fliers (the model airplanes that currently fly at the park) were going to be relocated elsewhere as the park expanded. However, all parties involved have determined that they should stay at Naranja Park. The Town is adding another design element to relocate this activity and create a flying space that will safely work for everyone. The preliminary design will place a new runway on the existing park central ridgeline and the RC Fliers will fly out and over Gravel Pit Wash.

Golf Course Irrigation Replacement

The contractor, Wadsworth Golf Construction Company, delivered a construction trailer to the Community Center. Wadsworth anticipates receiving the first of the irrigation materials soon. Given the volatility of inflation, the construction market and general instability in the petroleum world, staff and the contractor have decided that it is prudent to purchase the materials for phase 1 and 2 now. All materials will be stored within the dirt area adjacent to the Community Center main parking lot.



Tennis Court Reconstruction & Expansion

The project continues to move forward, with construction plans complete and now out for bid. Staff is tentatively planning for an April groundbreaking.

La Cañada Multiuse Path

Water Utility and Public Works are evaluating if there is a need to include a new 8" watermain to replace the one recently ruptured on La Cañada Drive. Since the construction project removes the existing sidewalk and connects the west side of La Cañada Drive from Lambert Lane to Naranja Drive, this creates an opportunity to place a new watermain that is less disruptive and less costly than if it was needing to be replaced in the future. Construction on the multiuse path is set to begin July 1.



GENERAL PROJECT UPDATES

Transportation Art by Youth Update

Pima Association of Governments Transportation Planning Committee approved the Town of Oro Valley's Transportation Art by Youth grant application on February 16. The Artist application opened March 4, [click here](#) for more details. The [student application](#) will open March 15. The project is expected to be completed by the end of this summer.

ADOT SR-77 (Oracle Road) Pavement Reconstruction (Calle Concordia to Tangerine Road)

Sunland Asphalt started work in early February and anticipates finishing in early August. Concrete work will be performed during the months of March and April, milling/paving turn-lanes during the months of April and May and milling/paving the main (through) lanes during the months of June and July.

FLEET AND FACILITY MAINTENANCE

680 Admin Remodel

The project has been delayed due to the discovery of a structural wall that required a partial redesign. The revised plans were submitted to permitting and are being reviewed.

680 Maintenance Bay

The demolition phase is largely complete. Removal of the north wall to install the new overhead door still needs to be finished.

Fleet

The fleet team decommissioned 10 vehicles and prepared them for sale, 9 vehicles were delivered to auction. Fleet also conducted routine maintenance including tire and brake replacements and preventative maintenance inspections.

ENGINEERING

Pavement Preservation

Staff is preparing to begin work on Phase IV which consists of applying a fog seal to sections of Ina Road, Lambert Lane, Tangerine Road and La Cholla Blvd. from Tangerine Road to south of Lambert Lane. Phase IV is anticipated to start in April.

Mercado Del Rio Access Path

Sunland Asphalt will start construction on March 21 and finish by April 15. This project consists of constructing a 6-foot-wide sidewalk path from the trail head parking lot to the CDO Lineal Park.

Lambert Lane Shoulders and Overlay

The contractor will return in the spring to apply an HA5 surface treatment to the recently constructed multiuse path.

Moore Road Asphalt

Staff is working with a potential contractor who will perform the work, which is anticipated to start in April and finish in June. Work consists of an asphalt overlay and adding 6-foot paved shoulders from La Cholla Blvd. to King Air Drive.



STORMWATER AND STREET OPERATIONS

Tranquilo Neighborhood Development

Bank protection has started in the Tranquilo subdivision development. Excavation for the soil cement bank protection along the west bank of Big Wash is well underway and soil cement production should be starting in the near future.

Habitat preservation, sediment and traffic control measures continue to be in place allowing the contractor to minimize disturbance to the natural environment and residents of Oro Valley as required by permit.

Coordination with Pima County Regional Flood Control District is ongoing for this project as they will be the owners and managers of the bank protection infrastructure once completed. This will allow the County to continue to consistently manage the Big Wash/Honeybee Wash floodplains.



Staffing and ADC Availability

Due to lack of availability of Department of Corrections crews and some recent staff turnover, roadside maintenance is currently experiencing a backlog. It is expected to take several months to catch up as positions are filled and DOC crews return to work.

PARKS & RECREATION

ADMINISTRATION

Upcoming Meetings

Parks and Recreation Advisory Board meeting on March 22 at 6 p.m. in the Hopi Conference Room.

RECREATION AND CULTURE

The Recreation and Cultural Services Division was selected by the University of Arizona School of Government and Public Policy for a Capstone project. Students will help create a local registry of historic places by placing at least one home on the Oro Valley Local Registry. This project, in coordination with the Oro Valley Historic Preservation Commission, will be in the Suffolk Hills neighborhood, which has homes over 50 years old.

PARK MAINTENANCE

Contractors associated with ExerPlay, Inc. demolished the **playground at James D. Kriegh Park** and have begun replacing equipment and safety surfaces. Completion is scheduled for late March, followed by a grand reopening of the playground. The new ramada scheduled for the project has been delayed to November 2022 because of supply chain issues associated with the pandemic.

Park Management staff began installing **solar lights along the dark portions of the Riverfront Park** walking trail to enhance safety. Completion of this project is schedule for end of March.

Riverfront Park received a **new memorial bench** thanks to Michael and Bonnie Quinn in memory of their son PJ.



JDK Playground Renovation



Riverfront Park Solar Lights



Riverfront Park Memorial Bench

AQUATICS

The Oro Valley Aquatic Center will be offering **Red Cross Lifeguard certification courses** in March. One course will take place during the University of Arizona's spring break and the other during Amphitheater School District's spring break.

On March 10 - 13, OVAC will host the **Age Group State Short Course Swimming Championships**, which will attract over 600 youth athletes to Oro Valley.

On March 19, the Oro Valley Aquatic Center will host the annual **OV Sprint Triathlon**. This event already has over 200 individuals registered. The Triathlon will also use James D. Kriegh Park and surrounding roads.

On March 26 - 27, OVAC will be host the **State Artistic Swimming (Synchronized Swimming)** event, which will bring over 200 youth athletes to Oro Valley.

March 21 marks the start of the **Long Course season**. The facility will be offering long course (50-meter lengths) four days a week until the first week of August.

COMMUNITY AND RECREATION CENTER

The Community & Recreation Center (CRC) continues to welcome new and returning members daily. **Membership numbers** have climbed over 2,000 for the first time in the last two years and facility usage is averaging 315 visits a day this year.



The CRC completed more **facility improvements** in the month of February, including updating the shade cloth fabrics for the large canopies around the facility.

The CRC will be hosting **Spring Break Camp Swim Play Fun (SPF)** March 14 -18. This youth camp typically brings in 30 to 40 kids aged 6 through 12 for a variety of activities, including swimming, arts and crafts and sports.



The CRC and Pusch Ridge Tennis Facility will be hosting **two national level tennis events** in March. The USTA National Level 1 Spring Team Championships will take place March 4 - 8 and the USTA Level 3 Go for the Gold tournament will take place March 19 - 21.

As a part of the Town’s process improvement program, the CRC had two employees receive their **Lean Six Sigma Green Belt certificate**. Amanda Hale (Recreation Supervisor) and Nick Scala (Recreation Facility Manager) now join Jon Schumacher (Assistant Recreation Manager) as CRC green belts. Other Parks and Recreation green belts include Matt Jankowski (Assistant Director) and Brandon Laue (Aquatics Manager). Check out the additional employees who received Green Belt Certifications under the Innovation and Technology section found on page 11.

GOLF

Golf Rounds for February show **8,085 total rounds** at the 36-hole facility and **2,299 rounds** at Pusch Ridge.

| ROUNDS - 36 HOLE | | | | | |
|------------------|---------------|----------------|-------------|---------------|--------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | Outing Rounds | Total Rounds |
| 7/31/2021 | 1780 | 2781 | 213 | 294 | 5068 |
| 8/31/2021 | 1922 | 3008 | 303 | 345 | 5578 |
| 9/30/2021 | 2235 | 2525 | 292 | 232 | 5284 |
| 10/31/2021 | 2630 | 2163 | 231 | 283 | 5307 |
| 11/30/2021 | 2874 | 3745 | 354 | 756 | 7729 |
| 12/31/2021 | 3484 | 2829 | 308 | 329 | 6950 |
| 1/31/2022 | 3591 | 4258 | 190 | 493 | 8532 |
| 2/28/2022 | 3152 | 4091 | 146 | 696 | 8085 |

| 2020/21 ROUNDS | | | | | |
|----------------|---------------|----------------|-------------|---------------|--------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | Outing Rounds | Total Rounds |
| 7/31/2020 | 1554 | 4070 | 179 | 139 | 5942 |
| 8/31/2020 | 1967 | 3641 | 328 | 91 | 6027 |
| 9/30/2020 | 2039 | 3285 | 301 | 304 | 5929 |
| 10/31/2020 | 2335 | 2325 | 192 | 275 | 5127 |
| 11/30/2020 | 2921 | 3891 | 354 | 379 | 7545 |
| 12/31/2020 | 2807 | 3688 | 227 | 287 | 7009 |
| 1/31/2021 | 3139 | 3266 | 279 | 272 | 6956 |
| 2/28/2021 | 3561 | 3983 | 283 | 569 | 8396 |

| PUSCH RIDGE ROUNDS | | | | | |
|--------------------|---------------|----------------|-------------|-----------------------|--------------|
| Month | Member Rounds | Non-Mem Rounds | Comp Rounds | League/ Outing Rounds | Total Rounds |
| 7/31/2021 | | | | | 0 |
| 8/31/2021 | | | | | 0 |
| 9/30/2021 | | | | | 0 |
| 10/31/2021 | | | | | 0 |
| 11/30/2021 | 139 | 1687 | 78 | 364 | 2268 |
| 12/31/2021 | 124 | 1208 | 83 | 275 | 1690 |
| 1/31/2022 | 216 | 1864 | 146 | 465 | 2691 |
| 2/28/2022 | 189 | 1615 | 111 | 384 | 2299 |

The Pusch Ridge Course hosted a **Disc Golf Pro Tour Event** from February 9 – 13. A hole-in-one made by one of the disc players was featured on ESPN Sports Center Top 10 Plays of the Day.



The **marketing focus** during March will be on membership promotion for both the 36 hole and Pusch Ridge courses, 30-60-90-day membership options and event information and general course emails for both properties.

March maintenance projects include spiking of greens on Conquistador, Poa Annu weed suppression on Cañada greens, tree pruning, desert clean up, sprinkler head and valve edging on Conquistador, herbicide application in desert areas, landscape area detail work and top dressing of all greens. Staff is looking at options to expand the size of select tee boxes on the Conquistador Course over the next few months. Certain tee boxes are showing excessive wear and tear from increased play over the past two seasons and are not adequate in size to accommodate the increase in rounds. The maintenance team would perform all necessary work.

WATER UTILITY

METER OPERATIONS

During the month of February, the Utility added **8 new service connections**. The Utility now has a total of 21,069 service connections.

STEAM PUMP RANCH WATER MAIN CONSTRUCTION

In February, Water Utility staff completed the water main construction at Steam Pump Ranch. This project was required to provide adequate domestic water service and fire protection at the Ranch so building improvements could be constructed. This project included the installation of approximately a half-mile of 12-inch and 8-inch ductile iron pipe, 4 fire hydrants, 2 fire protection services and 3 service lines.

Water Utility Engineering staff developed the engineering plans for the project, obtained all the required permits and inspected the installation of the water main. The water main construction was self-performed by the Utility's distribution and construction inspection staff. By self-performing the engineering design, plan set development and construction work, the Utility saved the General Fund an estimated \$150,000 freeing up General Fund dollars for building renovation work.



ADMINISTRATION

PUBLIC RECORDS REQUESTS

| Time Period | Number of Requests | Staff Time To Process (Hours) |
|---------------|--------------------|-------------------------------|
| February 2021 | 34 | 19 |
| February 2022 | 46 | 27 |

INNOVATION AND TECHNOLOGY

Ask Inquiries

**Top Inquiries from
January 14, 2022 - February 18, 2022**

| Inquiry Category | Number of Inquiries |
|------------------------|---------------------|
| ORO VALLEY MARKETPLACE | 10 |
| NARANJA PARK | 4 |
| RIGHT OF WAY | 6 |
| COMPLIANCE INQUIRY | 6 |
| PERMITTING CODE | 10 |

OV Peak Performance

Green Belt Certifications in the month of February:

- Bayer Vella — Community and Economic Development
- Larry Merrell — Community and Economic Development
- Margie Adler — Community and Economic Development
- Kale Labby — Water Utility
- Jeff Kane — Water Utility
- Danielle Tanner — Water Utility
- David Allred — Water Utility
- Jack Romaker — Water Utility
- Karn Boyce — Water Utility
- Jen Inboden—Human Resources
- Karl Shaddock — Town Manager’s Office
- Brandon Laue — Parks and Recreation
- Nick Scala — Parks and Recreation
- Amanda Hale — Parks and Recreation

COMMUNICATIONS

February Productions

- Publication: [Spring 2022 Parks & Recreation Program Guide](#)
- Publication: [March Vista Newsletter](#)
- Publication: [Behind the Meter Spring Newsletter](#)
- Explorer Article: [What is stormwater and how is it managed in Oro Valley?](#) (by John Spiker)
- Explorer Article: [Preservation of Vistoso property is a huge win for the community](#) (by Mayor Joe Winfield)
- Press Release: [JDK Park playground temporarily closing for upgrades](#)
- Press Release: [Town budget recognized, Popular Annual Financial Report released](#)
- Press Release: [Big Wash Trailhead temporarily closing for construction](#)
- Press Release: [Town announces purchase and final settlement of former Vistoso Course](#)
- Press release: [Spring 2022 Parks and Recreation Program Guide now available](#)
- Podcast: This is Oro Valley: [Let’s Play Pickleball](#)
- Videos: Editing safety/training video series for use at Transit conference (not posted online)
 - Series included things such as assisting passengers, improper securements, reversing and inappropriate passenger behavior
- Paid advertising:
 - This is OV podcast Explorer digital ads
 - This is OV Pickleball giveaway Facebook boosted post
 - Spring Program Guide Bear Essentials printed ad

