

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | February 2022

TO COUNCIL

TOWN MANAGER'S MESSAGE

The legislative season has started, and the Legislature is on track for a record-breaking number of bills. With the State Supreme Court ruling last year on the separation of matters from budget bills, state senators and representatives are filing bills on a variety of subjects. We can expect a push for some bills of concern to cities and towns, such as attempts to revisit the tax changes last year where cities and towns were held harmless via some significant negotiation on the part of the League of Cities and Towns. Additionally, there is at least one bi-partisan proposal to essentially remove zoning abilities of local governments (HB2674) by allowing “by right housing” anywhere except industrial lots, including multifamily buildings up to 75 feet in some areas. This bill allows for eight single-family and 12 two-family structures per acre “by right.” We are keeping tabs on these legislative actions, and while it’s early in the session, we will ensure Oro Valley’s voice is heard.

The PAG/RTA Governing Board unanimously voted last month to broaden the membership of the Citizen’s Advisory Commission to include additional representatives from the City of Tucson, mitigating concerns from Tucson and Mayor Romero that their voice was not being adequately heard. Following the vote, the Tucson City Council authorized a ballot measure to extend their half-cent sales tax approved by voters five years ago for another ten years to fund road repairs and safety improvements. Working with Mayor Winfield as Oro Valley’s representative on PAG/RTA, we continue to be engaged in efforts to develop a plan to get an extension of RTA to the voters in the next couple of years. This effort is essential in funding regional infrastructure to accommodate current and future residents.

Departments are fully engaged in the budget development process for next fiscal year, and my team and I are carefully reviewing local, regional and state data for trends that will impact revenues and expenditures. We will be reviewing our preliminary revenue projections with Council at your upcoming retreat. In other matters:

- The Big Wash Trailhead and parking lot will be temporarily closed for construction February 21 through April 4. The trail itself will remain open to the public and can be accessed from other locations. We had hoped to keep both the trailhead and trail open; however, out of an abundance of caution, the decision was made to temporarily close the trailhead for public safety while concrete bank protection is constructed. In addition to a press release, this information will be distributed by Town and Pima County staff to the appropriate trail stakeholders and user groups.
- A contract for the planned Classification and Compensation Study of town positions has been awarded, and the consultant, HR Know, expects the process to be completed by June. As I noted last month, I will include funding in the FY22/23 Recommended Budget for implementation.
- Congratulations again to the Finance Department with considerable support from the Communications Division for another award-winning FY20/21 Popular Annual Financial Report (PAFR). I’m confident that the newly minted FY21/22 PAFR will follow suit next year with similar recognition by the Government Finance Officers Association (GFOA).

Please let me know if you have any question on information contained in this month’s report.
Mary Jacobs, Town Manager



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POLICE DEPARTMENT

CASES, INCIDENTS AND STATS

Quarterly Stats

Please see the attached statistics for the second quarter of the fiscal year.

Recovered Stolen Vehicle and Interstate Criminal Enterprise

A patrol officer identified a stolen vehicle traveling through Oro Valley. The Community Action Team (CAT) followed the vehicle to a residence, while additional resources responded. A team effort of patrol officers, CAT, K9 officers and the Criminal Investigations Unit stopped the vehicle as it left the residence and learned two of the occupants were in the Tucson area visiting from New York. Evidence recovered indicated the suspects were operating a criminal enterprise related to fraudulently receiving federal funding related to pandemic relief. They were in possession of fraudulent state and federal ID cards as well as \$6700. The occupants were charged with crimes related to the stolen vehicle and one of the occupants was taken into custody as a fugitive for a warrant for his arrest out of New York. Federal law enforcement partners were contacted to further investigate charges related to federal laws.

Drug Sales

During federally funded criminal interdiction efforts, K9 Officer Vader displayed a positive alert on a vehicle. Officers searched the vehicle and recovered over 500 Fentanyl pills, 110 grams of Methamphetamine, 24 grams of Heroin and over \$1300. The suspect was taken into custody due to an outstanding parole violation warrant. Charges related to drug sales are pending.

REGIONAL SUPPORT

Regional Training Event

The Oro Valley Police Department hosted an advanced collision investigation course. The class will prepare new investigators from Oro Valley and six other southern Arizona law enforcement agencies to investigate serious motor vehicle collisions.

COMMUNITY INVOLVEMENT

New Vehicles for Citizen Volunteer Assistants

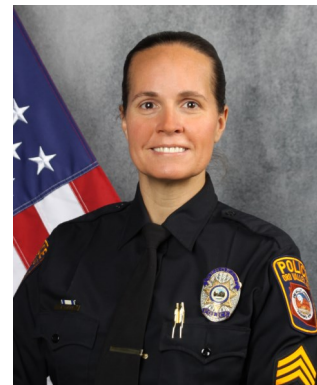
Members of the Citizen Volunteer Assistants Program returned to patrol in the new year with new vehicles.



RECOGNITIONS

Retirement

Sgt. Amy Graham retired after serving the Oro Valley community for 22 years.



COMMUNITY AND ECONOMIC DEVELOPMENT

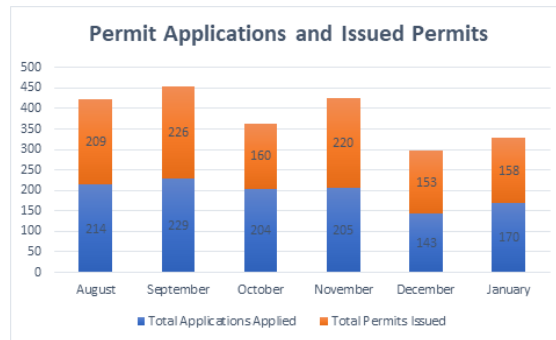
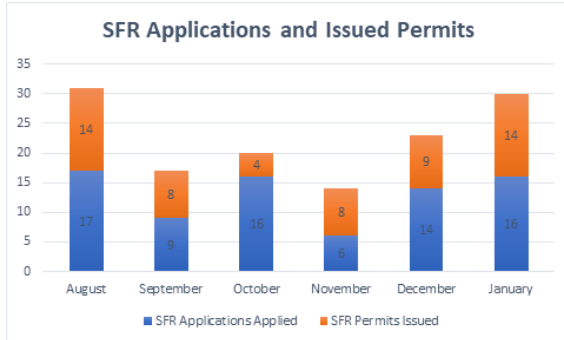
TRENDS

Single Family Residential Activity

14 new Single Family Residential (SFR) Permits were issued during the month of January compared to 9 SFR permits issued in December and 40 SFR permits issued in January of last year.

Permitting Activity

158 total permits were issued during the month of January compared to 153 permits issued in December and 176 permits issued in January of last year.



MEETINGS AND OTHER NEWS

Oro Valley Marketplace

The Planning and Zoning Commission considered four applications related to proposed changes at the Oro Valley Marketplace during a formal Public Hearing on January 6. The applications included:

- Item A: ESL Zoning Map Amendment to permit development of the Entertainment District
- Item B: Request use of the “Mixed-use” ESL Flexible Design Option to enable the apartments
- Item C: PAD Amendment to revise development standards and enable the drive-thru use
- Item D: Revised Master Development Plan to reflect the applicant’s proposed design changes

The Commission voted to recommend approval of Item A and conditional approval of Items B, C, and D. Oro Valley Town Council held a study session on January 19 where Items A-D (shown above) were presented. The items are scheduled for a formal public hearing on February 16.



Neighborhood Meeting

A fully interactive Zoom neighborhood meeting is scheduled for February 10 at for a proposed Conditional Use Permit. The proposal is to allow a 112,000 square foot mixed-use self-storage facility with 4,000 square feet of retail, located near the northwest corner of Tangerine Road and La Cañada Drive. Meeting details and an informational video explaining the proposed project is available on OVprojects.com under the project name: *Near the northwest corner of Tangerine and La Cañada – Conditional Use Permit, 2102939.*



Board of Adjustment

The Board of Adjustment will consider a variance request on February 22. The applicant’s request is to reduce a portion of the required 5 foot rear setback to 2 feet for a swimming pool. The subject property is located at 2290 W. Azure Creek Loop Road in the Saguaro Viejos subdivision.

NEW DEVELOPMENT

Oro Valley was included in statewide searches by five prospective businesses. The Town was unable to respond to any of them. Four were due to a lack of the large site or existing building requirement and one was because of a very large water requirement.

BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

New Businesses

- One new business, an intelligent office, was licensed in January. Intelligent offices are physical locations that a business owner can use for package and mail delivery, meetings and other business-related functions.
- *Cornerstone Wealth Management* — 10371 N Oracle Road Suite. 1-203 was incorrectly listed as closed in December. This business rebranded and has a new name — *Cornerstone Retirement Resources*.

Completed Projects (Certificate of Occupancy Issued)

- *ARBICO* — 10831 N. Mavinee Drive #185 (Certificate of Occupancy for expansion)
- *Arizona Blood & Cancer* — 10390 N. La Cañada Drive #150 (full Certificate of Occupancy — they have been open and operating under a temporary certificate)
- *Cost Cutters* — 12112 N. Rancho Vistoso Blvd. #170 and 10420 N. La Cañada Drive #100 (Certificate of Occupancy for new owner)
- *Healing Touch & Energy Flow* — 11115 N. La Cañada Drive #295
- *KS Classic Homes at Oro Valley Retail Center* — 11901 N. 1st Ave. #101
- *Liberty Tax* — 7927 N. Oracle Road (Certificate of Occupancy for relocation)
- *The Oncology Institute of Hope & Innovation* — 1521 E. Tangerine Road #331
- *Village Medical Center* — 10405 N. La Cañada Drive (inside Walgreens)

Business Closures

- *Cactus Quilt Shop* — 7921 N. Oracle Road (business was sold and is moving out of Oro Valley)
- *Raeanne Hoffmann* — 1521 E. Tangerine Road #141

Ribbon Cuttings

- *Oro Valley Acupuncture* — 190 W. Magee Road #142



Oro Valley Business Summit

In partnership with the Oro Valley Chamber of Commerce, the Town sponsored the first Business Summit at the Westward Look. This will become an annual event. Ninety guests attended workshops on worker recruitment and retention, business marketing, branding and repositioning business after the pandemic. Mayor Winfield welcomed guests and told them about resources the Town provides for businesses which was followed by David Aaker who gave the keynote address titled “Customers for Life.” Town Councilmembers, Town Manager Mary Jacobs and Town staff were in attendance.



PERMITTING MAJOR ACTIVITY

New Businesses

- *La Posada at Pusch Ridge* – 10930 N. 1st Ave. (Building permits applied for new independent living building, parking garage, fitness building and pool)

Other Permits

- *Artistry Academy at Safeway Vistoso Plaza* – 12112 N. Rancho Vistoso Blvd. Suite #120 (Building TI Permit Applied)
- *Desert Palms Physical Therapy at Safeway Vistoso Plaza* – 12142 N. Rancho Vistoso Blvd. Site #150 (Building TI Permit Applied)
- *Fry's Store #18 at Rooney Ranch* – 10661 N. Oracle Road (Building TI Permit Applied)
- *Oro Valley Dental Group at Rooney Ranch Professional Offices* – 750 E. Pusch View Lane, Site #150 (Building TI Permit Applied)
- *Sun City Activity Center* – 1495 E. Rancho Vistoso Blvd. (Grading and Building TI Permits Issued)
- *Ventana Medical Systems* – 1910 E. Innovation Park Drive (Building TI Permit Applied)

PLANNING PROJECT HIGHLIGHTS

Avilla Rancho Vistoso East

Staff is reviewing the first formal submittal for a proposed rezoning located on a vacant parcel adjacent to the Safeway Shopping Center off Rancho Vistoso Boulevard. The proposal, known as Avilla Rancho Vistoso East, is to rezone the property from commercial to high density residential to allow approximately 87 rental homes on the subject parcel. A pre-application neighborhood meeting was held on November 4, 2021, and the proposal will ultimately require consideration by the Planning and Zoning Commission and Town Council. More information about the project can be found at OVprojects.com.

Westward Look

Staff is currently working with Westward Look representatives for landscaping, signage and roadway design improvements on Westward Look Drive.



REGIONAL PARTNERS

SAACA

SAACA is coordinating a call to artists for the **Town's third placemaking mural project**, which will be located at Riverfront Park. The estimated completion is April 2022.

The annual **Cruise, BBQ and Blues Car Show** will be held on February 19 at the Oro Valley Marketplace. The event will feature a car show, live music, activities for children and food vendors.



Tohono Chul Park

Jamie Maslyn Larson will take the lead as the **new executive** director starting February 1. Selected after a five month national search, she is the fourth person to lead Tohono Chul since its founding in 1985 and follows current Executive Director Dr. Christine Conte who retires after leading the organization for more than a decade.

Staff met with the education and marketing team to brainstorm and discuss opportunities to **promote birding in Oro Valley**. The Tohono Chul team will be following up in a month with potential ideas.

PUBLIC WORKS

BOND PROJECTS

Naranja Park Expansion

The Town has started Haydon's (the construction contractor) construction activities with the current alley project between fields 1-2 and 3-4. The waterline for the new field drinking fountains is installed and finalizing testing. Then, Haydon will construct the walkway concrete hardscape and shade structures.

Design is progressing with all parties coordinating the expected programming, the geotechnical testing results and site plan layout.



Golf Course Irrigation Replacement

Staff continues to work with the contractor to pre-order materials, with the materials expected to come in March. These materials will be stored in a portion of the dirt lot next to the Community Center main parking area. In April, the dirt lot will be secured and will act as the main project storage yard throughout the construction of the El Conquistador course irrigation replacement.

In addition, the contractor has requested an early start, ahead of the official closure scheduled for May. This will primarily consist of starting the under-street irrigation main and sleeve placement. To ensure the fall reopening deadline is met, the Town will allow the early construction to start wherever it will not disrupt play.

Tennis Court Reconstruction and Expansion

Design work continues for the Tennis Court renovation. In addition to replacing the old asphalt with post-tensioned concrete slabs, the Town is also adding new pickleball courts. Tennis court #12 will be converted from a singular tennis arrangement to four new pickleball courts and a total of eight new pickleball courts will be constructed along the west side. Once complete, this facility will provide 14 tennis courts and 16 pickleball courts.



La Cañada Multi-Use Path

The design phase will be completed late April and construction is anticipated to start early July. Work consists of building a 10-foot-wide multiuse asphalt path west of La Cañada Drive from Lambert Lane to Naranja Drive.

PROJECT UPDATES

Steam Pump Ranch Garage Building Renovation

The architect recently submitted revised structural plans for the removal and reconstruction of four adobe walls that were determined to be structurally unstable and could not be retrofitted per the plan. The structural plans are currently under review by the project team (staff, contractor and building permits) and a new project schedule reflecting the additional work will be generated after the plans have been thoroughly reviewed and approved. Temporary structural bracing has been placed to help inhibit wall collapse.



Steam Pump Ranch Garage Restoration Project

Staff installed project signage to help the public learn basic project information. The sign includes a QR code that will take residents to the project webpage where they can find more detailed information and project progress.



Mercado Del Rio Access Path

Construction is anticipated to start in March and consist of constructing a 6-foot-wide sidewalk path from the trail head parking lot to the CDO Linear Park. Sunland Asphalt will be performing the work.

Pusch Ridge Golf Former Maintenance/Grounds Building

Public Works contracted with Kittle Construction to remove the dilapidated and abandoned former Pusch Ridge Golf maintenance building on Camino Diestro, within the El Conquistador Resort Patio Homes. This project includes razing and removing the building, proper disposal and construction of a yard perimeter fence. Construction started January 24. The building is now removed and the perimeter fence is almost complete.



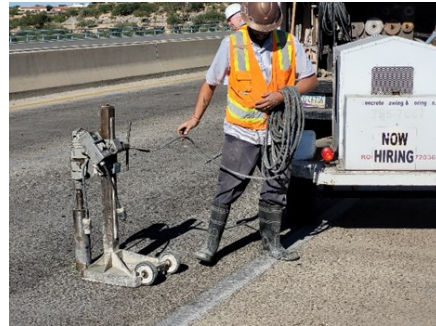
ENGINEERING

Moore Road Asphalt

Staff continues to work on the construction plans and anticipates starting construction in April and finishing late June. Work consists of an asphalt overlay and six paved shoulders from La Cholla Blvd. to King Air Drive.

First Ave Bridge

The structural engineer consultant anticipates having the construction drawings completed by March. Based on recent bid openings and cost of construction materials, the total project cost is estimated to have doubled from the adopted funding amount. Funding permitting, construction will start in April and finish by June.



FLEET AND FACILITY MAINTENANCE

OVPD Main Station Lobby Restroom

The restrooms have reopened. The project is nearing completion, pending delivery and installation of motion sensors that control the lights. The lobby counter will be lowered with a cabinet added beneath for ADA compliance.



MOC Stucco Repair and Painting

Wiese Painting has started work at the site.

MOC Water Utility Leveling

The project is now complete after additional joists and bracing were added, and the interior doors and walls were adjusted.

680 Admin Building Remodel

Construction has started. The work is being done in two phases — phase one should be complete in mid-February.

CED/PW (Building D) LED retrofit

Work on retrofitting the building to reduce energy consumption is finishing.

FLEET AND FACILITY MAINTENANCE (CON'T)

680 Waterline replacement

This unplanned repair is complete and has remedied the low water pressure problems that were occurring in the facility. The replaced line was found to be in even worse condition than staff expected.

Fleet

Fleet has found considerable cost savings through better management operations and inventory. One example is reusing equipment that would have previously been sent to auction. By removing the Opticon system from a surplus vehicle to replace a broken unit, fleet reduced the cost of the repair from \$2200 to \$50.

Fleet will be taking delivery of a new Ford Explorer and an F-150 soon. Once outfitted, the two vehicles will be issued to CED inspections and PW Street Maintenance.



STORMWATER AND STREET OPERATIONS

2021 Rainfall Report

2021 was one of the wettest years on record for the Town of Oro Valley. 14.25 inches of rain were recorded during 2021 at the Pima County rainfall gauge located at the 680 W. Calle Concordia facility. This is the most rainfall recorded at this location since the gauge was installed in 2001. In the Tucson region, the rainfall gauge at the Tucson International Airport recorded 15.19 inches of rainfall for the year. This total represents the wettest year on record since 1992 and falls within the top ten rainfall totals over the last 70 years. The Pima County rainfall gauge on Mount Lemmon recorded 53.58 inches of rain.



National Flood Insurance Program Risk Rating 2.0 Policy Rating Update

The National Flood Insurance Program's (NFIP) current rating methodology has not changed since the 1970s and does not consider individual flood risk and underlying home values. Over time, technology, access to data and the understanding of flood risk have evolved. By leveraging industry best practices and current technology, FEMA can deliver rates that are easier to understand and better reflect a property's unique flood risk. FEMA seeks to achieve more complete recovery by accurately and clearly communicating flood risk and how it is reflected in flood insurance costs, providing individuals with information to make more informed decisions on purchasing flood insurance and reducing flood risk.

Risk Rating 2.0 will fundamentally change the way FEMA rates a property's flood risk and prices insurance by incorporating common sense variables (e.g., more types of flood risk and distance to flooding source) into the rating methodology. Pairing state-of-the-art industry technology with the NFIP's mapping data will establish a new risk-informed rating plan.

The Town's partners at the Pima County Regional Flood Control District are putting together outreach materials to assist the community in understanding the changes to the program. The Stormwater Utility is coordinating with Pima County to bring this material to the Town.

In addition, the Stormwater Utility is seeking to understand the opportunities to pursue a higher Community Rating System ranking which has the potential to further reduce Oro Valley residential flood insurance policy premiums. Analysis of the required tasks and regional partnering resource benefits are being performed.

Risk Rating 2.0 effective dates:

PHASE I: New and renewing policies beginning **Oct. 1, 2021**, will be subject to the new rating methodology.

PHASE II: All remaining policies renewing on or after **April 1, 2022**, will be subject to the new rating methodology.

PARKS & RECREATION

RECREATION AND CULTURE

On February 12, **Second Saturdays at Steam Pump Ranch** will feature an adobe workshop taught by “Adobe Mike” as well as live music from Linda Lou & the Desert Drifters. There will also be western and Americana artisans, an antique fair, commerce corral vendors, crafts for kids, story time reading and tours by the Historical Society.

The Southern Arizona Wine Growers Association will return to Steam Pump Ranch on February 19 for their 9th annual **Off the Vine Wine Festival**. This event regularly attracts more than 2,000 people to the ranch.

The 10th annual **Move Across 2 Ranges hiking challenge** will be February 26. Town of Oro Valley Parks and Recreation partners with Marana Parks and Recreation to provide this event to more than 300 participants. The event, which sold out in early January, is held in the Tortolita Mountains and Catalina State Park.

COMMUNITY AND RECREATION CENTER

The Community & Recreation Center is off to a strong start in 2022, adding more than 100 members since January 1. As of January 24, **the center has 1,985 members**, which is quickly approaching the center’s pre-pandemic membership numbers of 2,200-2,400.

On January 10, the CRC officially opened the **newly taped off pickleball courts** on tennis court #12. This change was made to accommodate the increase in pickleball use at the center. Since opening, the CRC has seen increased pickleball play, while still meeting tennis court availability demands. As a part of the installation of the new pickleball courts, more than 10 pickleball volunteers came out to measure and tape the courts.



A **new vinyl floor** was installed in the CRC locker rooms and hallway that leads up to the fitness area to ensure a cleaner surface that will hold up to general wear and tear. The center also upgraded the treadmills with newer, more advanced machines complete with individual viewing screens.

The CRC hosted a **successful shoe drive** during January. The community donated more than 150 pairs of lightly used athletic shoes and hundreds of new pairs of socks, which will be given to those in need. The drive was done in partnership with Impact of Southern Arizona.



The CRC and Pusch Ridge Tennis Facility hosted the **L4 Color Burst Tournament** January 29-30. This event featured top level players aged 14-18 years old.

PARK MAINTENANCE

The Riverfront Park softball in-fields were renovated in January. This included scraping, leveling, adding new clay infill, releveling and compaction.

Renovation of the James D. Kriegh Park Playground is set to begin February 7. Contractors will replace equipment, safety surfaces and add a new ramada to the play area. Completion is scheduled for late March.

Park staff will install **solar pedestrian lights** along the Riverfront Park perimeter path to improve safety and eliminate the need to use field lights when fields aren’t being used.

The Riverfront Park tennis court is now lined for **pickleball play, and portable pickleball nets** are available onsite. Play is first come, first served, and free to users at this location. Users looking to reserve courts or seeking instruction (tennis or pickleball) can do so at the Community Center courts.

GOLF

Golf play

Golf Rounds for January show **8,532 total rounds** at the 36-hole facility and **2,691 total rounds** at Pusch Ridge.

ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2021	1780	2781	213	294	5068
8/31/2021	1922	3008	303	345	5578
9/30/2021	2235	2525	292	232	5284
10/31/2021	2630	2163	231	283	5307
11/30/2021	2874	3745	354	756	7729
12/31/2021	3484	2829	308	329	6950
1/31/2022	3591	4258	190	493	8532

PUSCH RIDGE ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2021					0
8/31/2021					0
9/30/2021					0
10/31/2021					0
11/30/2021	139	1687	78	364	2268
12/31/2021	124	1208	83	275	1690
1/31/2022	216	1864	146	465	2691

2020/21 ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2020	1554	4070	179	139	5942
8/31/2020	1967	3641	328	91	6027
9/30/2020	2039	3285	301	304	5929
10/31/2020	2335	2325	192	275	5127
11/30/2020	2921	3891	354	379	7545
12/31/2020	2807	3688	227	287	7009
1/31/2021	3139	3266	279	272	6956

Indigo Golf is running a **PGA 17U Junior League** with 6 juniors. Registration for the 13U PGA Junior League opened February 1.

On February 4, El Conquistador Golf Course will once again host the **OV Cup (Project Graduation) event**. The OV Cup is one of the largest fundraisers that benefit the local high school seniors in Oro Valley by providing safe events on graduation night.

The Pusch Ridge Course will be hosting the **Pro Disc Golf Tour** February 9 - 13. There will be 24 of the nation's top-ranked disc golfers in attendance and the event will be telecast by the Pro Disc Golf Tour.

Membership

As of January 18, there are 329 Full Memberships with 8 Corporate Memberships, 25 seasonal 30-60-90 Day Memberships and 18 Pusch Ridge Memberships. The marketing focus for February will be on membership promotion for both the 36-hole and Pusch Ridge course, event and general course emails for both properties and 30-60-90 Day Membership options.

Maintenance

February projects include rye grass fertilization, Poa Annua suppression application on Cañada Course greens, silt relocation on #12 Cañada Course wash, sodding of the west side practice green, sodding of the nursery green, bunker liner removal on the Conquistador Course, tree pruning, landscape area detail and continued wash clean-up. Pusch Ridge maintenance activities include continued clean-up of the wash on #9, fertilization of greens, spot herbicide applications, top dressing of greens and lateral valve marking and edging.

AQUATICS

On February 19 - 20, the Oro Valley Aquatic Center will host the **National Pool Distance Invitational** presented by United States Masters Swimming. This event allows swimmers 18+ to compete in yard and meter distance swims without the need for open water. Approximately 75 swimmers, primarily from the Tucson region, are expected to attend.

Oro Valley Aquatic Center Assistant Manager Jennifer Inboden has achieved her Certified Parks and Recreation Professional certification from the National Recreation and Parks Association.

The Center has had **multiple rental groups** over the winter months including:

- Triathlon Manitoba, a triathlon training group from Canada
- La Paloma swim team
- Tucson Synchronized Swimming

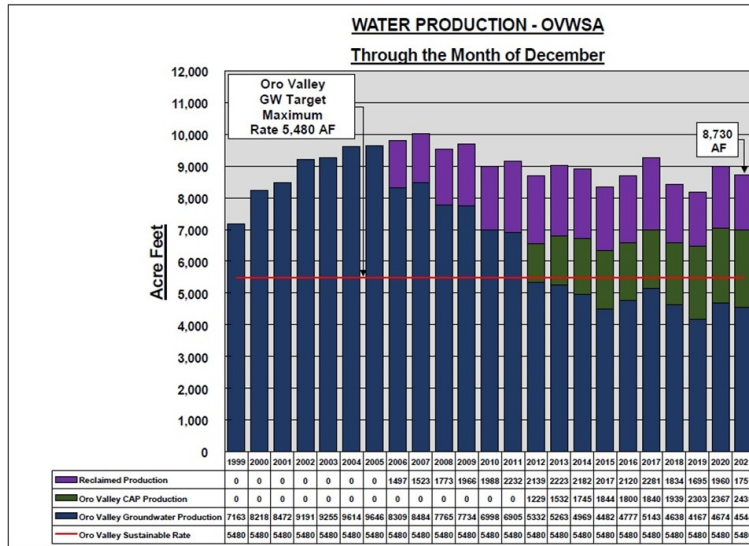
WATER UTILITY

WATER DELIVERY METRICS BY WATER TYPE (CALENDAR YEAR 2021)

The following graphs represent water deliveries to the Oro Valley and Countryside service areas by water type for the past 23 years.

In 2021, the Utility delivered to the **Oro Valley Service area**:

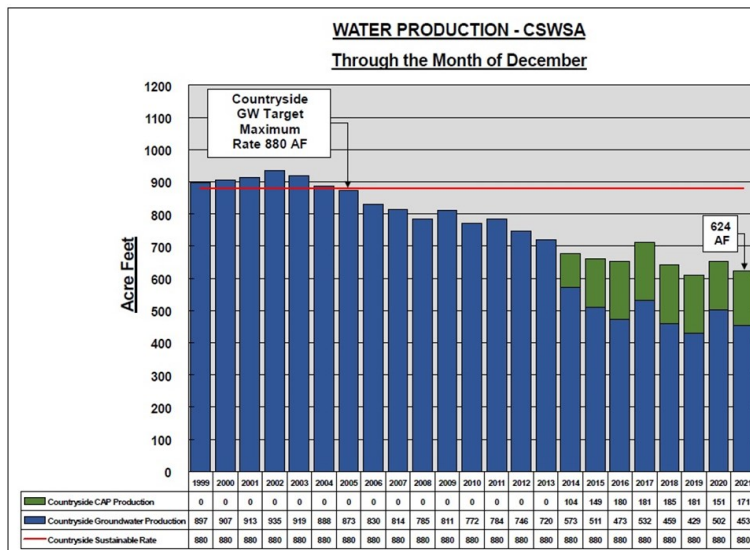
- 571 million gallons of reclaimed water
- 793 million gallons of CAP water
- 1.48 billion gallons of groundwater



The Utility's **Oro Valley service area** experienced a decrease in annual consumption compared to last year. The overall reduction in consumption compared to last year is due to the better than average monsoon season Oro Valley experienced in 2021 as well as continued community water conservation.

In 2021 the Utility delivered to the **Countryside service area**:

- 56 million gallons of CAP water
- 148 million gallons of groundwater



The Utility's **Countryside service area** experienced a decrease in annual consumption compared to last year. The overall reduction in consumption compared to last year is due to the better than average monsoon season Oro Valley experienced in 2021 as well as continued community water conservation.

Meter Operations

For calendar year 2021, the Utility added 306 new service connections. The Utility now has a total of 21,052 service connections.

WELL REHABILITATION - CAPITAL IMPROVEMENT PROGRAM

Water Utility staff continues to successfully implement this year's Capital Improvement Program. Well rehabilitation work is currently underway on two of the Utility's production wells. Work includes pulling the pump, assessing the well's condition, performing well repairs if needed, cleaning the well and reequipping the well with a new pumping unit. Once completed, the well and equipment should provide over a decade of reliable service.



WATER DISTRIBUTION AND ENGINEERING - STEAM PUMP RANCH

The Utility's Engineering staff has completed the design plans for the water infrastructure improvements at Steam Pump Ranch. The Utility's Distribution and Engineering staff is currently self-performing the work necessary to install the water infrastructure improvements at Steam Pump Ranch.



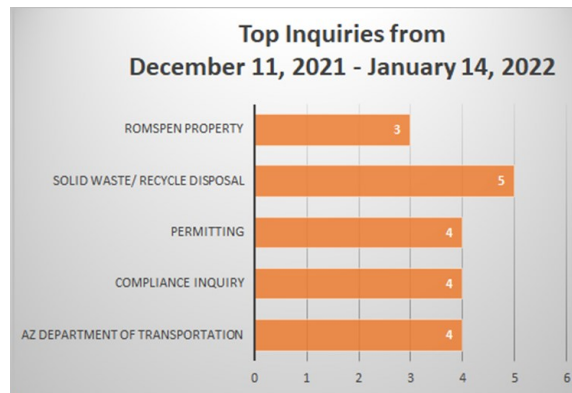
ADMINISTRATION

PUBLIC RECORDS REQUESTS

Time Period	Number of Requests	Staff Time To Process (Hours)
January 2021	37	86
January 2022	33	30

INNOVATION AND TECHNOLOGY

Ask Inquiries



OV Peak Performance

Management Analyst Amanda Jacobs obtained her Lean Six Sigma Black Belt Certification.

COMMUNICATIONS

January Productions

- Publication: [Popular Annual Financial Report \(PAFR\)](#)
- Publication: [February Vista Newsletter](#)
- Video: [Proposed mixed-use self storage near NW corner of Tangerine and La Canada, January 25](#)
- Press release: [Statement from the Town of Oro Valley regarding the Vistoso property](#)
- Press release: [Oro Valley seeks to fill various board and commission vacancies](#)
- Explorer Article: [OV Town Talk: The next steps in local business recovery](#) (written by Paul Melcher)
- Paid advertising:
 - Flashvote Facebook boosted post
 - Oro Valley Photography Competition digital Explorer ads (artwork produced by SAACA)
 - Community Academy Explorer print ad
 - Oro Valley Photography Competition Explorer print ads (artwork produced by SAACA)
 - Spring Break Camps Bear Essential ad
 - Destination Tucson ad



Enjoy this fun, free and unique opportunity to learn about your community and local government. Join Town staff to discuss an array of topics including Town governance, history, growth, roadways, parks, water planning, zoning and development.

**Held twice a week throughout March
Register by Feb. 28**

For details or to register, visit www.orovalleyaz.gov.
Questions? Contact jancona@orovalleyaz.gov
or (520)229-5062.

