

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | September 2021

TO COUNCIL

TOWN MANAGER'S MESSAGE

Last week, I modified the staff policies regarding masks due to an increase in positive COVID cases among the team, including potential workplace exposure. All staff must wear masks in common indoor spaces regardless of vaccination status in accordance with the recommendations by the Pima County Public Health Department. We are also strongly recommending all visitors do the same. As we reconvene in person for Council meetings this week, we will ask all attendees to follow this same policy.

Last month, the UA College of Veterinary Science began its second cohort of 110 students at its facility in Oro Valley. I joined Council Members Greene and Solomon, along with several staff, for a tour of the college by Dean Julie Funk. In addition to the robust classrooms and innovative teaching methods, the UA has remodeled a large building across the street to serve as a student lounge and learning space complete with cozy cubbies, comfortable furniture, and inviting outdoor spaces. They are completing the remodel with on-site offices for staff in the next month. Dean Funk is very pleased with the warm welcome by the community, as are the students. In other matters:

- The Town is finalizing the expected \$25M parks and recreation bond with financial advisor Stifel. Bond counsel is reviewing all documents and the authorization will be on the Town Council's September 22 agenda for approval. The Town has hired a project manager who started late August. On Friday, September 3, the Town received four proposals for design services for Naranja Park, which are currently under evaluation. Progress is being made for all the capital priorities of Council, and further detail can be found later in this report.
- I held another employee town hall in August where I announced the Town's vaccination incentive and reviewed the COVID protocols with staff. I also shared information on the planned return of employee quarterly recognition and other announcements.
- I joined Mayor Winfield and Chief Riley in sharing remarks and thanking our wonderful CVAP volunteers. They met in person again for the first time in nearly 18 months, and it was great to see their enthusiasm for serving the community has not waned. We appreciate all they have done and continue to do to support the safety of our community.
- I had the privilege of speaking to the Oro Valley Rotary Club last month as well. As groups are returning in-person, it's such an honor to reconnect face-to-face again.
- The August **This is Oro Valley** podcast features Officer Roger Reynolds, K-9 officer, talking with me about the Town's K-9 program. It's a great podcast you won't want to miss. I just recorded another outstanding podcast today with two of our School Resource Officers, so look for that release later in September. We are thrilled with the community interest in this program.
- Finally, I want to mention that our own Margie Adler was recognized at the Oro Valley Chamber of Commerce annual awards breakfast recently for her dedication and commitment to the businesses of our town, specifically her work in helping businesses apply for funds through the OVSafeSteps program. Margie is deserving of this recognition and is truly the face of the Town when it comes to supporting our local businesses.

As always, if you have any questions regarding the content of this report, please do not hesitate to contact me.

Mary Jacobs, Town Manager



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POLICE DEPARTMENT

Cases, Incidents and Stats

Sexual Relationship with a Minor Arrest

In June 2021, members of the Criminal Investigations Unit began an investigation into the allegation of a former Ironwood Ridge Highschool teacher who allegedly engaged in a sexual relationship with a student, approximately 20 years prior. It was learned that the suspect was teaching in the Aurora School District in Colorado. Despite the acts happening almost two decades ago, investigators were able to establish probable cause for 3 counts of sexual conduct with a minor under the age of 15, 1 count of sexual abuse of a minor and 17 counts of sexual conduct with a minor under the age of 18. The case was presented to the county attorney and once an indictment was issued a probable cause warrant was obtained. Investigators responded to Colorado, worked in partnership with Aurora's fugitive taskforce, and took the suspect into custody.

Car Bust Suspects Arrested

Midnight patrol officers received a call for service reference a vehicle break in. Officers were able to obtain information reference one of the victim's stolen credit cards being utilized in Catalina. Video surveillance footage of the suspects and their vehicle was obtained at one of the locations the card was used. Next, the card was tracked to a self-service car wash. The suspects were located and detained, within an hour of the initial call for service. The victim's stolen property was recovered. After further investigation the suspects were ultimately charged with various crimes to include 3rd degree burglary, fraud, computer tampering and narcotics sales.

Recognitions

Recognition of Actions Above and Beyond

In March 2021, Sgt. Andy Lopez received a written commendation for actions he took while off duty. He was on a hunting excursion when he heard cries for help from a Mexican National who had been brought across the border by human traffickers. Once across the border the subject was robbed of his possessions, money and clothing then left to suffer for an extended period of time in the elements. Lopez provided initial medical attention, food and helped hydrate the subject. He hiked to a roadway and contacted a Border Patrol Agent who provided medical transport. It is without question that Sgt. Lopez saved the subject's life, which is why Sgt. Lopez was selected for recognition by the Southern Arizona Law Enforcement Foundation (SALEF) for their Unsung Hero Award.

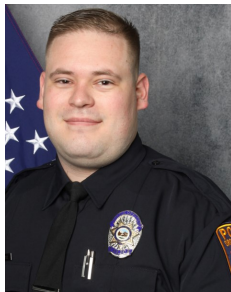


Years of Service



Lorinda Navarro

Crime Analyst Lorinda Navarro was recognized for 30 years of service with the Town.



Zachary Schmitz

New Employees

We welcomed the following new members to the Oro Valley Police Department:

Officer Zachary Schmitz

Public Safety Telecommunicator Courtney Santiago

Public Safety Telecommunicator Russell Jackson



Kristine Filippelli

Officer Kristine Filippelli was recognized for 20 years of service with the



Courtney Santiago



Russel Jackson

Community Involvement

Coffee with a Cop & Judge

Judge Hazel joined members of command staff to engage in conversation with members of the community over a cup of coffee.

Donations

- Vested Interest in K9s, Inc. donated a ballistic and stab protected vest for K9 Risu.
- Barbara Bridges with AZ K9 Heroes donated an orthopedic bed for retired K9 Justin.



Regional Support

Funeral Services

There were two funeral services held in Oro Valley. One was for a Border Patrol Special Agent that paid the ultimate sacrifice in the line of duty and another was for an Emergency Medical Services responder who was fatally shot while responding to a call for medical assistance in the City of Tucson. Members of the department worked with local, regional and federal partners to ensure the service was safe while properly honoring the sacrifice of the agent. Members of the traffic unit participated in the motorcade escort of the agent. Members of the Honor Guard assisted with honoring the agent during the memorial. Oro Valley officers coordinated and provided the site security during the service, which was attended by various dignitaries.



Special Events

Dispose A Med

The Community Resources Unit hosted a drug take back Dispose-A-Med event. Members of CRU took in approximately 112 pounds of various medications for proper disposal.

COMMUNITY AND ECONOMIC DEVELOPMENT

Trends

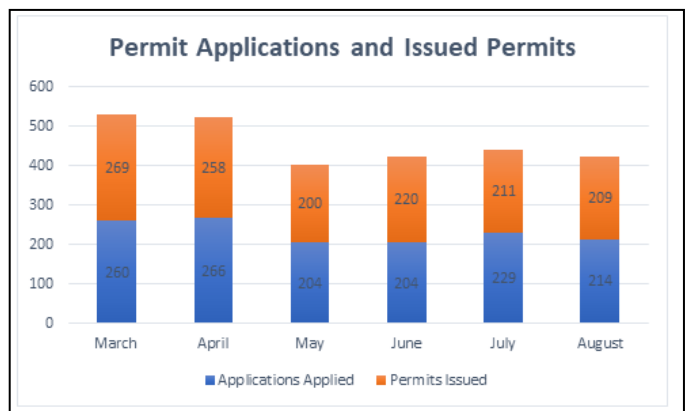
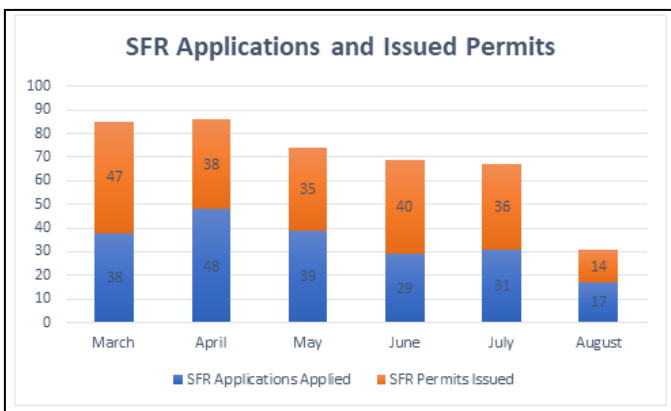
Single Family Residential Activity

14 new Single Family Residential Permits were issued during the month of August compared to 36 SFR permits issued in July. Year to date, 311 SFR permits have been issued since the beginning of the year compared to 208 issued during the same period in 2020.

Permitting Activity

209 total permits were issued during the month of August compared to 211 permits issued in July. Year to date, 1,773 total permits have been issued since the beginning of the year compared to 1596 issued during the same period in 2020.

Below are charts showing overall activity for the last 6 months:



Meetings

Planning & Zoning Commission

The Planning and Zoning Commission approved a Sign Criteria for a self-storage facility under construction at the northwest corner of Oracle Road and Calle Concordia.

The Board of Adjustment

The Board of Adjustment will consider an appeal of a zoning interpretation on September 28. The interpretation published by the Planning and Zoning Administrator on May 27, affirmed a 75' building height zoning allowance and other requirements for the "resort" property (outlined in yellow) in Rancho Vistoso Neighborhood 11, Stone Canyon were only applicable to a specific hotel use. The appellant asserts the height allowance also applies to a proposed senior care facility. More information about this case is posted on OVProjects.com under the case name "Stone Canyon Resort Site- Zoning Appeal."



Neighborhood Meetings

Four Focus Area meetings were conducted for immediate neighbors of the Oro Valley Marketplace to have an in-depth discussion with the applicant and staff. Approximately 25-35 people attended each meeting. The priority was given to those living within the designated focus area, all participants were able to participate. A second community-wide neighborhood meeting is scheduled for September 13th. Recorded meetings etc. have been posted on OVprojects.com.

Planning Project Highlights



A pre-application was held for a proposed 44-lot single family subdivision at the northwest corner of El Conquistador and Oracle Road. The use is permitted in R-6 zoning. If the property owner wishes to proceed, a neighborhood meeting will be required prior to a formal application submittal.

Please visit OVprojects.com for more information.



A revised rezoning application for the Oro Valley Church of the Nazarene (located at the northeast corner of Calle Concordia and Calle Buena Vista intersection) as a Planned Area Development (PAD) has been submitted.

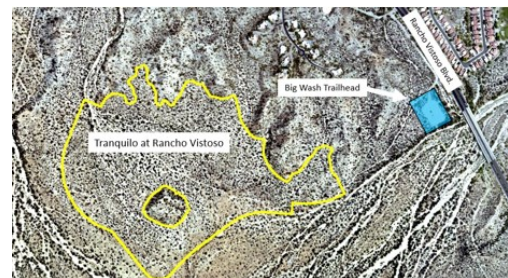
The Church proposes an approximately 76,000 sq ft indoor sport and classroom facility and an approximately 100,000 sq ft outdoor athletic field. After further review and an additional neighborhood meeting(s), the application will ultimately be considered by the Planning and Zoning Commission and Town Council.



A rezoning pre-application meeting was held for a proposed 89-unit development for rental homes on a vacant parcel adjacent to the Safeway shopping center, northeast of the Tangerine Road and Rancho Vistoso Blvd. intersection. If the applicant wishes to proceed, a neighborhood meeting will be held prior to a formal submittal being received.



A formal Conceptual Site Design Package has been submitted for an 18-unit single-family attached subdivision at the east corner of Morning Vista Drive and Rancho Vistoso Boulevard. This is a permitted use within the Rancho Vistoso Planned Area Development High Density Residential zoning.



Grading, including an area for a new access road to Rancho Vistoso Blvd, and native plant salvage started for an approved 227-lot residential subdivision, known as Tranquilo at Rancho Vistoso. The new development is located adjacent to the Big Wash Trailhead off of Rancho Vistoso Blvd and approximately one mile north of Tangerine Road. As a zoning requirement, new trails and improvements to the Big Wash Trailhead are planned.

Permitting Major Activity

New Businesses

- *Aspen Dental at San Dorado* – 10580 N Oracle Road #100 (Building TI Permit applied)
- *Crumbly Cookies at Oracle Crossings* – 7805 N Oracle Road #151 (Building TI Permit applied)
- *ICON Electric Vehicles at Rooney Ranch* – 10565 N Oracle Road (Building TI Permit issued)
- *Karl Hahn Consulting Office at Ridgeview Plaza* – 190 W Magee Road #142 (Building TI Permit applied)
- *Oppenheimer and Company, Inc. at El Conquistador Executive Office Plaza* – 10195 N Oracle Road #115 (Building TI Permit issued)

Other Permits

- *Arby's at Ridgeview Plaza* - 8060 N Oracle Road (Building TI Permit issued for interior/exterior remodel)
- *Fairway Independent Mortgage at El Conquistador Executive Office Plaza* – 10195 N Oracle Road #121 (Building TI Permit approved for interior modifications)
- *QuikTrip at Steam Pump Village* – 11045 N Oracle Road (Building TI Permit approved for interior modifications)
- *KS Classic Homes at Oro Valley Retail Center* – 11901 N 1st Avenue #100 (Building TI Permit issued for Office)

Business Retention/ Expansion and Attraction/Marketing

New Businesses

One store front, three home-based and three businesses using a shared space were licensed in July.

Completed Projects (Certificate of Occupancy Issued)

Anytime Fitness -7937 N. Oracle Road (new owner)

Anytime Fitness - 11911 N. 1st Avenue (new owner)

Business Change

Sonoran Tasting Tours changed their name to AZ Winery Tours. They moved from 7790 N. Oracle Road, Ste. 140 and are now working out of the Intelligent Office at 1846 E. Innovation Park Drive.

New Development

Economic Development and New Projects

Economic Development staff provided responses to four requests for site information from the Arizona Commerce authority related to primary employer relocation.

Other News

Thanks to everyone's participation in the decennial census, the Town had the highest response rate (74.5%) in Arizona! On August 12, the U.S. Census released the second 2020 databases, which reported the Town's population increased by 12% from 2010 (41,011 people) to 2020 (47,070 people). The Census will release the data in a publicly viewable format by the end of September. Please stay tuned as more information describing "Who is Oro Valley" will be posted on the Town's website soon after.



PUBLIC WORKS

Major Projects

ORACLE ROAD, STATE ROUTE 77

SR 77 from River Rd to Calle Concordia – The contractor, Granite Construction, recently completed the paving. By this completion the old deteriorating rubberized asphalt has been removed and replaced with much more durable standard asphalt mix.

Part of the project is to construct bus pullout stops. Those should be completed shortly. Then beyond what's currently completed, ADOT will still need to apply the first coating of striping as well as adjust any covered valves, manhole covers and survey monuments.

A minimum of 30 days later, ADOT will return to place the second and final striping. The project will continue south of Oro Valley, so be aware that Oracle Road restrictions will still be present.

Later in the project schedule, ADOT will return to add the second turn lane within the Magee intersection as well as construct the sidewalks.

Pavement Management

Town of Oro Valley Surface Treatment Phase I Project – this phase consists of removing and repaving fatigued pavement sections throughout the town. Tucson Asphalt Contractors anticipates completing the project by late September.

Town of Oro Valley Surface Treatment Phase II Project – this phase consists of applying an HA5 treatment at various locations. Holbrook Asphalt will preform the work starting October 4 and continue until November 5.

Town of Oro Valley Surface Treatment Phase III Project – this phase consists of applying polymer modified slurry seal fiber reinforced treatment at various locations. VSS International will preform the work starting October 13 and continue until November 19.



Fleet and Facilities

Facilities:

As August 24, the Facilities Maintenance team completed 169 tasks, averaging 10 tasks per day. Of note:

- Town Hall Stucco Repair and Painting: In process.
- Council Chambers Renovation: the construction is complete. Staff oversaw some final finishing touches, such as replacing the wood veneer on the dais.
- The Steampump Ranch Garage is moving into the construction phase. The project has just completed a rigorous value engineering exercise to reduce the cost as much as possible, while delivering the expected project.

Fleet:

Fleet Reorganization: Staff has identified several areas for improving operations and safety. With addition of the new Fleet Attendant, which the new hire is scheduled to begin work on August 30.

Vehicle procurement: A PO has been issued to San Tan Ford for five of the eight vehicles. POs have been requested for two more and we are waiting on pricing for the final one.

Monsoon Season 2021

Citizen Complaints

The Town received roughly 40 complaints related to monsoon rainfall issues this year, primarily about sediment and debris located within rights-of-way.

Several construction sites were alerted to SWPPP failures and they are responding to the request for mitigation of the storm runoff and potential MS4 pollution. These issues are documented within our Cartegraph Asset Management System.

The Carmack Wash Catchment had significant rainfall impacts to the streets, slopes, and drainageways with serious erosion. The Sundown Village Apartments and Oracle Crossing Commercial Center had internal drainage systems breaching capacity that caused flood damage to a building. The Northern Avenue sidewalk had water emanating from the emergency spillway of the Oracle Crossing on-site basin. The Rancho Catalina and Sunnyslope Subdivisions had sediment and erosion issues.

Rainfall

Rain Gauge 1230 located at 680 Calle Concordia registered 10 inches of rain during the monsoon season to-date, exceeding last year's total of 4.25 inches.

Outreach

Oro Valley Stormwater Utility (SWU) staff partnered with the Pima County Flood Control to send out Monsoon Awareness information via mail to Oro Valley residents that are located within the Big Horn Fire Potential Flood Hazard Areas.



Sandbag Program Update

The Oro Valley Sandbag Program at Naranja Park distributed roughly 5,000 sandbags to-date.

SWU staff presented the proposed changes at the Town Council meeting on June 2 as a resolution for public hearing and an ordinance for the amendments. The resolution was passed, but the ordinance was held for further discussions.

Staff met with Council Members Barrett and Bohlen on August 17 and received a list of 19 items to address. A Council Report is still in process. The intent is to present these updated amendments to Council for possible adoption after review of the Council Report.

Gravel Pit Wash Repair

The shotcrete banks and channel bottom of the gravel pit wash downstream of Lambert Lane is cracked in several places. SWU is submitting procurement documents to remove and replace it to prevent bank failure.

This project occurs adjacent to Riverfront Park and coordination with the Parks and Recreation Department will continue as the project is delivered. In addition, Southwest Gas and Tucson Electric Power have facilities in the area and have been contacted.

Catalina Ridge Channel

Staff is completing a scope of services to hire a design consultant to develop construction documents and analysis to address the head cutting of this channel along Avenida Vallejo, just north of Lauren Ashley Place.

This issue has been evaluated previously with long term solutions running the extent of the channel from Lambert Lane to Naranja Drive. This current endeavor seeks to address the critically eroded area of the channel, providing some channel bed stabilization and erosion protection.

SWU staff will use these documents to establish a CIP project for the 22-23 fiscal year.

Transit

Ridership

Ridership is continuing to grow, even beyond current projects. We are now averaging 275 trips a day with the system. That could translate to more than 5,000 trips monthly.

Staff is in the process of evaluating the service and adjusting to accommodate the ridership.

Transportation Engineering

Lambert Lane Shoulders

The monsoons did impact construction progress. However, Tucson Asphalt Contractors have resumed and continue to work on the improvements and anticipate paving September 13 and 14. The project is scheduled to be completed by September 27 pending any other major weather events.

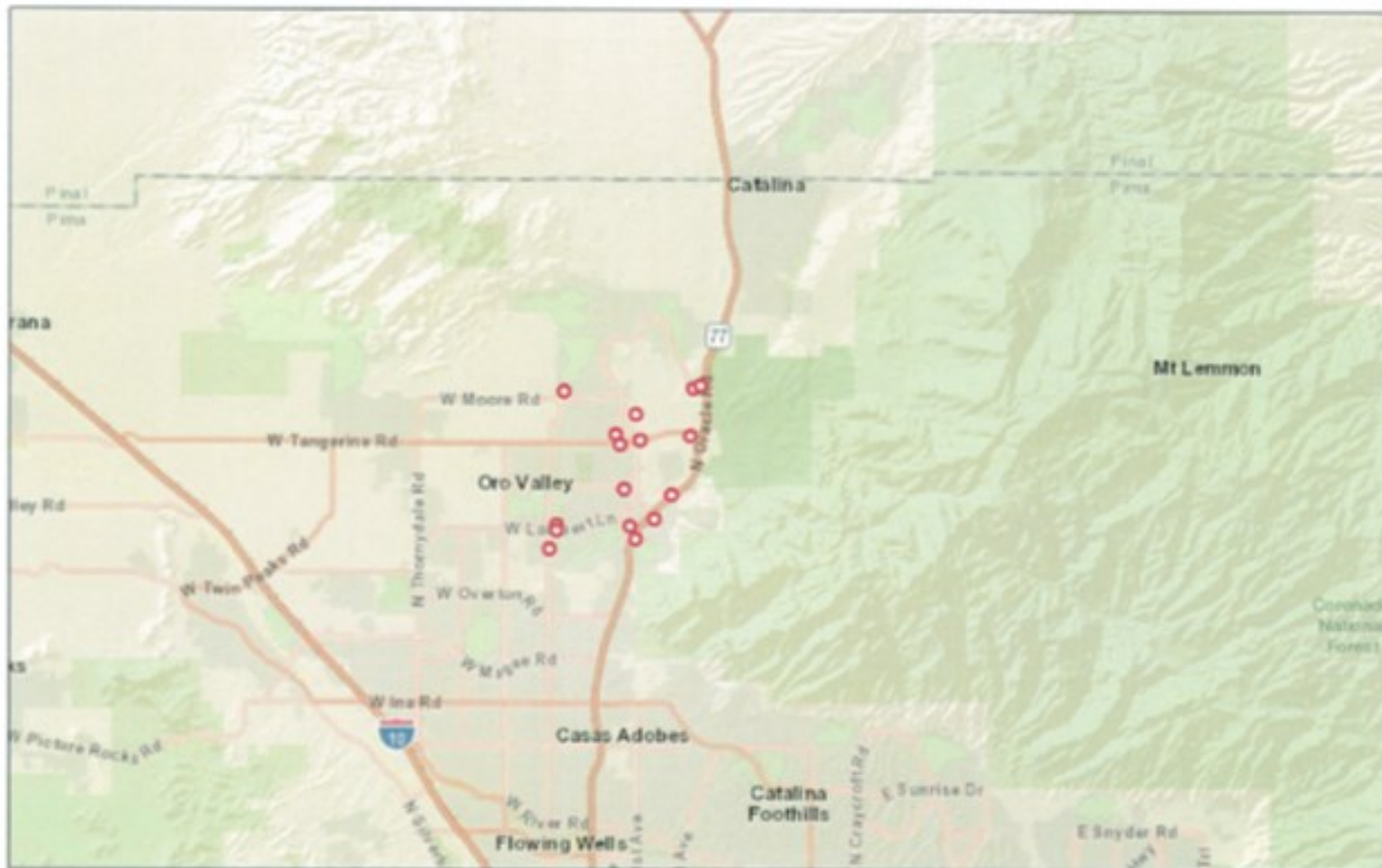
Scioto Pavement Repair Update:

This work consists of removing and replacing damaged asphalt pavement due to a water main break. Tucson Asphalt Contractors will preform the work starting September 7 and continue until September 17. During this time there will be lane restrictions as we accommodate neighborhood ingress/egress.

Graffiti Removal

Last month staff was busy removing graffiti throughout the Town. All graffiti cases are reported to the Police Department for investigation before quickly being removed, and to date, none of the instances appears connected to gangs. Since July 1, the Town received 16 cases of graffiti. Most of the cases are located adjacent to Lambert Lane, Tangerine Road and SR77. Map below pinpoints the graffiti locations:

Since July 1 there have been 16 Graffiti Cases



PARKS & RECREATION

Administration

Meetings

- Historic Preservation Commission meeting, September 7 at 5 p.m. in the Hopi
- Parks and Recreation Advisory Board meeting, September 21 at 6 p.m. in the Hopi

\$25M Park Bond Project Update

- Keith Wood was hired as Project Manager with Public Works to oversee the Naranja Park improvements. Keith has a Civil Engineering degree from A.S.U. and is a registered Professional Engineer and Certified Project Manager. Prior to joining us, Keith was a Senior Project Manager for the Central Arizona Project where he had the opportunity to work on a variety of park projects in the Phoenix metro.
- The Naranja Park Request For Qualifications (RFQ) for design was due on Friday, September 3. A five-person team will review the submittals with the goal of completing the final selection/award by the end of September.
- The Naranja Park RFQ for construction is due Friday, September 16. A five-person team will review the submittals to narrow down the top candidates for interviews. It is anticipated to have a contractor on board by early October. The contract award will be a Construction Manager at Risk (CMAR).
- Bond authorization will be presented to Council at the September 22 regular meeting.
- Staff is working on the development of a project webpage for bonding projects, which will be the landing page. Signage/banners are also being developed that will be placed on-site.

Recreation and Culture

- In an effort to provide better customer service at the archery range, credit and debit cards will now be accepted as a form of payment for daily drop-in fees. Range users now have the option to scan a QR code (posted at the range) and pay online with a card instead of needing to have cash on hand. This was one of the biggest complaints received about making payment onsite.
- September will begin the start of the fall First Friday Concert series featuring Final Approach. Concerts will run through November and start back up in March 2022. This is a free event and will have food trucks and beverages available for purchase.

Aquatics

- The fall season is in full swing at the Oro Valley Aquatic Center. Along with a schedule change, the Oro Valley Aquatic Center is again home to three local High School Swim Teams (Canyon Del Oro, Ironwood, and Pusch Ridge Christian Academy). In addition to the schedule change, the Oro Valley Aquatic Center still retains 583 active memberships.
- September 10 - 12 the Oro Valley Aquatic Center will host the Patriot Swim Meet presented by the FAST swim team. This event is expected to attract around 250 athletes from across the State.
- On September 18, the Oro Valley Aquatic Center will host the CDO Swimming Invitational. This event is expected to attract 16 High School teams from across Southern Arizona.

Park Management

This year's monsoon season kept the Park Management team busy with storm cleanup, weeds, and extra mowing. The team begun renovation of the irrigation systems associated with the soccer fields at Riverfront Park. This work will continue through September in preparation for the fall overseeding. Design concepts for the Naranja Park Walkway Project and James D. Kriegh Park are being finalized for upcoming CIP project implementation.



Indigo Golf

Golf play

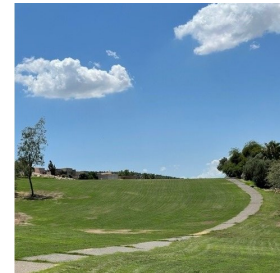
Golf rounds for September are forecasted at 5,200 total rounds.

Maintenance

- Fairway herbicide application, sand top dressing of greens, tree pruning, and the preparation and overseeding of the course on September 20.

Projects Scheduled for Pusch Ridge

- General course maintenance, cart path cleanup and the preparation and overseeding of the course in late September.



Rounds and Membership Report

There are currently 298 full memberships, four (4) Corporate Memberships, and two (2) 60-day memberships. The marketing focus for September will be on membership and announcing the re-opening of the Pusch Ridge Course on November 1.

Overall, facility financial performance is expected to be \$50,000 better than budget with estimated irrigation savings from the rain in August. This puts the facility roughly \$120,000 better than 2020 in July and August.

- 2021 Total August Rounds exceeded budget by 7%
- 2021 Total August Rounds were 9% less than 2020 – main source is the Non-Member Rounds on the Member Course (approximately 400 less) and can be contributed to several factors (rain, heat and the fact that last year there were no indoor activities available due to pandemic restrictions).
- 2021 Total August Rounds were 62% higher than 2019 including a 69% increase in Non-Member Paid Rounds while Non-Member Paid rounds were down to 2020, Outing Rounds were significantly up (345 to 91) over 2020

Full Time Memberships are currently 302 and are projected to grow to 325 with the return of the winter members this fall. The current number is an 18% growth in membership over August 2020 and a 27% increase over August 2019.

Month End Rounds Count and Golf Members												
07/21-06/22												
ROUNDS												
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds	Non-Mem Rds On Member Course	\$'s from NM Rds on Mem Course					
7/31/2020	1780	2781	213	294	5068	758	\$17,111.42					
8/31/2020	1922	3008	303	345	5578	717	\$17,533.82					
Total Rounds	3,702	5,789	516	639	10,646	1,475	\$34,645.24					
MEMBERS												
Month	Total Members	Res Afternoon	Res Individual	Res Junior	Res Family	Res Weekend Warrior	30/60/90	International	Corporate	Medical Leave	Over 90	Under 18
7/31/2020	296	33	115	21	67	35	2	1	4	5	2	16
8/31/2020	304	35	123	23	66	34	2	1	4	5	2	16

Community & Recreation Center

- The Community & Recreation Center (CRC) will undergo several projects and improvements this fiscal year. Some of these projects include: upgrades and expansions to the security cameras throughout the facility, replacement of shade cloths at the facility, the enlargement of a racquetball court door to create ADA accessibility, placement of new treadmills and new floors in common areas to include the locker-room areas.
- The CRC will resume member trips this fall, beginning with a trip to the University of Arizona Football team's home opener on September 11 against San Diego State! The trip includes dinner and drinks at the Overlook restaurant, a bus ride to and from the game and tickets in the lower level near midfield.



- The CRC and Pusch Ridge Tennis Facility will be hosting the Arizona Junior Challenger Level 5 on September 11—13. The event will feature high-level play from the top junior tennis players from the Southwest. Boys and girls 12 and under through 18 and under will compete in singles and doubles matches.
- The CRC KidZone (formally Kid's Korner) reopened on August 2 with some big changes! Families are returning to the center to take advantage of the child watch service. The service is open Monday – Sunday from 7:30 a.m. - 1:30 p.m.
- The center has expanded the Movie on The Lawn summer series into the fall to include Raya and the Last Dragon on September 18 and Onward on November 20. These movies are free and will begin at sundown.



WATER UTILITY

Oro Valley's Colorado River Water Supply Series

Lately, the media outlets are filled with reports and editorials about the continued drought in the Southwest States and the imminent Colorado River water shortage.

Some of the questions surrounding the Colorado River water shortage include:

- What triggers a supply shortage?
- How much will the Tier 1 supply shortage be and who will it affect?
- How did we end up in a supply shortage situation to begin with?
- At what point does the water surface elevation at Lake Meade stabilize?
- What is being done to mitigate the supply shortage?
- What does our future use of Colorado River water look like?

We will explore and answer each question in three parts. The focus being on Arizona, Oro Valley and our position with respect to Colorado River water availability.

Part 1: Oro Valley's Colorado River Water Supply

Availability of Colorado River water to Arizona, California, and Nevada (Lower Basin) is determined by the water surface elevation of Lake Meade at Hoover Dam compared to sea level. Reductions of Colorado River water to users is predetermined according to the U.S. Bureau of Reclamations Drought Contingency Plan (DCP). This plan calls for increasing restrictions (curtailments) of Colorado River water deliveries to users as water in Lake Meade declines. There are predetermined trigger points based on water surface elevations that are referred to as tiers.

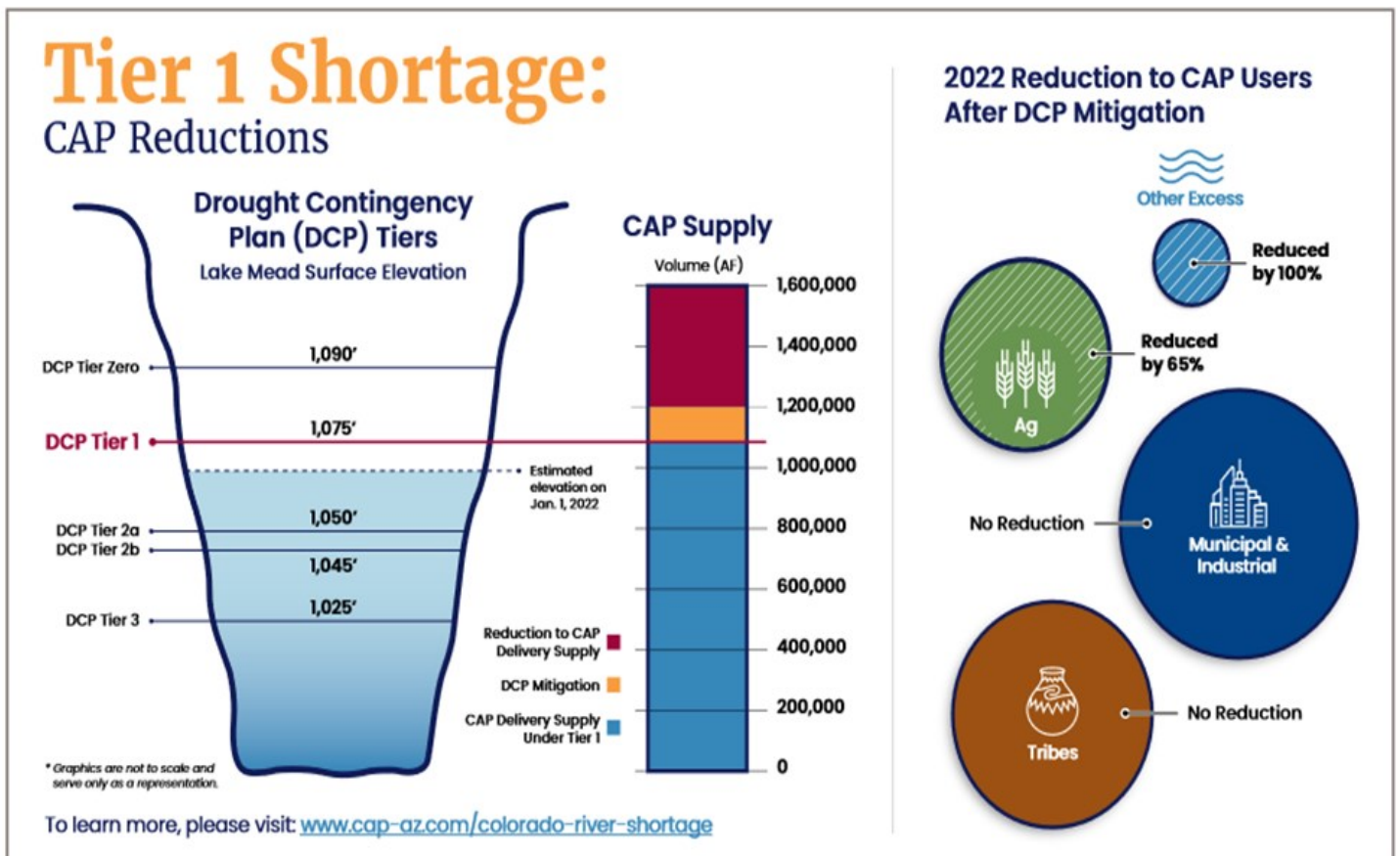
Late last month, the U.S. Bureau of Reclamation published the results of its modeling simulations which predicted the water surface elevation of Lake Meade at Hoover Dam would fall below an elevation of 1,075 feet. This change in elevation effectively triggered a Tier 1 shortage. New curtailments related to the Colorado River water deliveries will begin in January 2022.

A Tier 1 shortage results in an estimated 30% reduction to Colorado River supplies delivered by the Central Arizona Project to water users in Maricopa, Pinal and Pima Counties.

Arizona has a longstanding priority system that governs who receives Colorado river water in times of shortage. The Central Arizona agricultural users have the lowest CAP priority and therefore will feel the impacts of the Tier 1 shortage reductions first. Municipalities and tribes have the highest CAP priority and would feel the impacts of shortages last. Municipalities, like Oro Valley, will not face CAP water delivery reductions in 2022.

Under the current DCP, municipalities like Oro Valley, would not see any reductions in the Central Arizona Project deliveries until a Tier 3 shortage was declared. This would happen if the water surface elevation of Lake Meade at Hoover Dam were to fall below an elevation of 1,025 feet.

The infographic below shows the relationship between the water surface elevation of Lake Meade, a Tier 1 shortage and which users are affected:



ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
August 2020	24	12
August 2021	37	12



Innovation and Technology

On August 23, members of Youth Advisory Council held their officer elections and selected the committees they will work on developing throughout the year. Please welcome our 2021/2022 YAC Officers, President Rya Kiernan, Vice President Faith Kirkland, Secretary Matthew Kim, Treasurer Tanish Doshi and Historian Cialyn Floyd.

Innovation & Technology

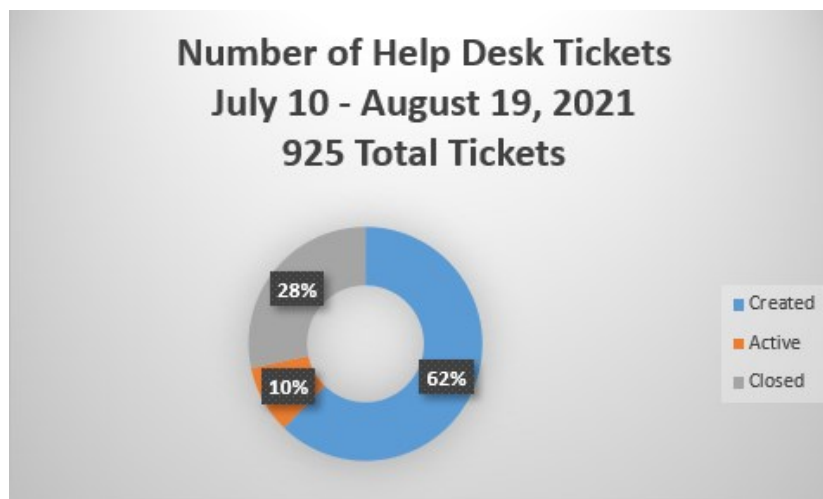
OV Peak Performance

- Two Oro Valley Peak Performance classes were conducted in August with 18 new full-time employees trained on process improvement.
- 25 employees began their Lean Six Sigma Green Belt Training and Certification last month.

Emergency Management

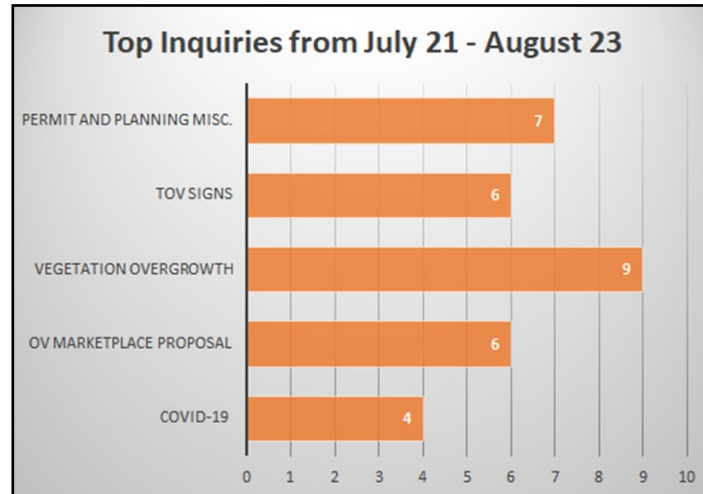
- Emergency management is participating in the collaborative working group to update the Pima County Multi-Jurisdictional Hazard Mitigation Plan. The Federal Emergency Management Agency (FEMA) requires the plan to be updated every five years to maintain eligibility for certain FEMA funding programs.

Help Desk Tickets



Innovation & Technology (Continued)

Ask OV Inquiries



Regional Partners

- **Southern Arizona Arts and Cultural Alliance (SAACA)** – Ashley White is the artist that was selected to create a mural at James D. Kriegh Park. The mural is possible thanks to the support of SAACA, Greater Oro Valley Chamber of Commerce and Visit Tucson. “Dream it, then do it” was inspired by the words of James D. Kriegh. The artist will be collaborating with the community to add their dreams to the background of the mural.
- **Visit Tucson** – According to the Destination Analysts travel sentiment study issued August 9th, the Delta variant is causing trip postponements and cancellations, with more than 54% of American travelers saying COVID-19 has them less interested in traveling now. Optimism about the pandemic has fallen 40 percentage points, down to 20.4%, since early June. The good news shared in the study is that ¼ of the unvaccinated say they will get vaccinated before the end of 2021 and that many travelers are proceeding with fall travel. It appears a growing percentage of that travel, though, will be by automobile vs. flying.

On August 17, representatives from Innovation & Technology and Communications met with Visit Tucson to discuss their new website. Town staff will have access to Visit Tucson’s new website to ensure timely content updates.

Tourism

- The 2021 Arizona Senior State Championships held from July 22 -25 attracted 345 athletes (278 from out of town) with 76 trackable room nights in Oro Valley (El Conquistador and Westward Look) representing an estimated economic impact of \$50,847.45.



- Total room nights: 133 at El Conquistador with an estimated economic impact of \$65,891.68 based on 113 overnight attendees.
- Representatives from Innovation & Technology, Communications, Community and Economic Development and Parks and Recreation began the process of creating a tourism marketing strategy as part of the Council Strategic Leadership Plan.

Communications

Communications Division August Productions

- Explorer article by Chief Kara Riley: [Town Talk: Welcome back students, teachers and staff!](#)
- Publication: [September Vista Newsletter](#)
- Publication: [Behind the Meter Water Utility Fall Newsletter](#)
- Video: [Proposed New Use and Standards for the Oro Valley Marketplace Focus Area 1](#)
- Video: [Proposed New Use and Standards for the Oro Valley Marketplace Focus Area 2](#)
- Video: [Proposed New Use and Standards for the Oro Valley Marketplace Focus Area 3](#)
- Video: [Proposed New Use and Standards for the Oro Valley Marketplace Focus Area 4](#)



ORO VALLEY MAYOR & COUNCIL

Joe Winfield, Mayor

Melanie Barrett, Vice Mayor

Tim Boben, Councilmember

Harry "Mo" Greene, Councilmember

Joyce Jones-Ivey, Councilmember

Josh Nicolson, Councilmember

Steve Solomon, Councilmember

For Mayor and Councilmembers,
call: (520) 229-4700
council@orovalleyaz.gov

Town Manager
Mary Jacobs (520) 229-4725

Got questions? Ask OV!
ask@orovalleyaz.gov

Design & Production by
the Town of Oro Valley
Communications Division.

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www.orovalleyaz.gov

La Cholla Boulevard: Project of the Year Award



The Arizona Chapter of the American Public Works Association has named Oro Valley winner of the 2021 Project of the Year for Transportation Projects \$5 - \$25 million for its project, La Cholla Boulevard: Overton Road to Tangerine Road. Throughout the design and construction, the Town of Oro Valley partnered with Pima County and the RTA. The improvements provide traffic capacity and all-weather crossings, improve user safety and operations, and increase mobility. Safety upgrades include widening, roadway profile, bicycle lanes, separate path/sidewalk, turn lanes at intersections, signalized pedestrian crossings, an equestrian crossing, and stormwater conveyance under La Cholla Blvd. that also provides safe animal crossings. The project was designed by AECOM, and construction provided by Hunter Contracting.



Have you heard the latest episode of the Town's podcast, This is Oro Valley? In this month's episode, host Town Manager Mary Jacobs sits down with Officer Roger Reynolds to discuss the Oro Valley Police Department's K-9 unit. If you love dogs, you won't want to miss this one! Be sure to subscribe to the podcast on Apple Music, Google Podcasts or Spotify. You can listen directly from the Town's website by [clicking here](#), or visit www.orovalleyaz.gov and type "PODCAST" in the search bar.

Communications (Continued)

Communications Division August Productions

- Advertising & Promotion :
 - ◇ Dispose-A-Med Explorer print ad

UPCOMING EVENT



Safely dispose of your unused medication.*

*Please keep pills in original containers. Pill and powder medications only. No liquids, gels, creams, sharps or inhalers. All medications and labels are incinerated with the help of the Drug Enforcement Administration.

DISPOSE-A-MED ORO VALLEY

• Saturday, August 21 | 9 am - noon | Oro Valley Police Department, 11000 N. La Canada Dr.



www.orovalleyaz.gov

- ◇ OVPD Recruitment Explorer print ad

ORO VALLEY POLICE DEPARTMENT
NOW HIRING
ENTRY LEVEL POLICE OFFICERS **\$50,559**
STARTING SALARY
APPLY ONLINE: www.orovalleyaz.gov/police
For more information, contact: 520-229-4912 | ovpdrecruiting@orovalleyaz.gov | [f](#) [t](#) [i](#) [v](#)

- ◇ Parks & Recreation Tennis Instructional Programs Explorer print ad
- ◇ This is OV – Monsoon Preparedness Explorer print and digital ads
- ◇ Parks & Recreation Junior Tennis Instructional Programs Bear Essential print ad
- ◇ Steam Pump Ranch Friday Night Concerts Explorer print ad

ORO VALLEY
FRIDAY NIGHT CONCERTS
FREE EVENT | 7-9:30 P.M. | STEAM PUMP RANCH 10901 N. Oracle Rd.
LIVE, FAMILY-FRIENDLY MUSIC • FOOD TRUCK • SMOOTHIES • SONOITA VINEYARDS WINERY
We recommend coming early and bringing your own chairs and blankets. Please maintain six feet of physical distancing. Masks are strongly recommended when physical distancing cannot be observed. Feel free to bring in your own food. No outside alcohol allowed.
UPCOMING CONCERTS
Sept. 3 "Final Approach" performing hits from the 50's to 90's
Oct. 1 "Good Trouble" performing classic rock hits from the 60's, 70's and 80's
Nov. 5 "OnesAll Bands" performing funk/rock
For more information, please visit www.orovalleyaz.gov.