

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | DECEMBER 2020

TOWN MANAGER'S MESSAGE

As you know, the region, state and country continue to see a distressing trend in increased COVID-19 infections, hospitalizations and related deaths. Governor Ducey issued several new Executive Orders this week. One order enhances health and safety requirements for large public events approved by local cities, towns and counties (+50). The Town already has a process in place to review such events, utilizing the Pima County Public Health Department for assistance; we will continue to diligently screen and limit such gatherings. Another will make it easier for restaurants to expand outdoor dining spaces, something the Town has been allowing for six months under the Mayor's Emergency Proclamation. The Governor has also set aside funds to assist restaurants with costs associated with outdoor expansions. In addition, he has revised and enhanced enforcement guidance from ADHS for businesses out of compliance.

These orders are currently under review by Town staff for appropriate compliance. In the meantime, I have authorized additional restrictions on the use of Town facilities to be more consistent with the region's public amenities, which will go into effect on Saturday, December 5 through January 4, at which time we will revisit. In consultation with the Mayor, and not requiring emergency orders at this time, these include the use of Town fields only for team practices; no games or tournaments; eliminating ramada reservations (but they will not be cordoned off); and enhanced mitigation procedures at the Town's pools. While not done happily, further restrictions may be necessary down the line depending on COVID spread, Pima County actions, and additional gubernatorial orders. Please send any concerns regarding these restrictions to me.

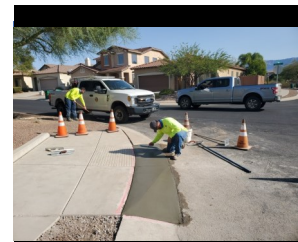
In other matters:

- Next week, we will be sending out 192 gifts to our volunteers to thank them for their service this past year, in lieu of an in-person event. The envelope will include a gift card to a restaurant they selected among those participating in OVSafeSteps, an OV shopping bag, OV mask and sticker, and a letter from the Mayor. The change this year allowed the Town to support 18 local restaurants with \$4,900 in gift cards purchased.
- On Tuesday, I will be joining four regional leaders from Tucson, Sahuarita, Marana and the University of Arizona Center for Innovation in a virtual roundtable with representatives of the Site Selectors Guild. The Guild members represent a variety of industries across the country and world, and they are the chief representatives when companies are exploring possible relocations. The joint discussion as a region allows us to show a united front for cohesive economic development.
- I was able to tour the 4,000 sq. ft. University of Arizona Center for Innovation (UACI) at Oro Valley incubator yesterday and learn more about the outstanding support the current and future bio-tech start-ups will receive at the facility. We welcome UACI at OV to our community and look forward to meeting and supporting the businesses.
- We are up to 125 businesses registered and approved for assistance through OVSafeSteps. As of this week, the Town has reimbursed nearly \$160,000 to these businesses.
- Mayor Winfield has agreed to host two blood drives this month through the American Red Cross' Mayoral Blood Drive Alliance. If you are a blood donor, I encourage you to sign up for the one at Town Hall on December 14 or the one scheduled at the Oro Valley Country Club on December 15. As a lifelong blood donor, I'll be personally "buying lunch" via a gift card for any employee who participates as a first-time donor!

As we close 2020, I'd like to take a moment on behalf of the staff to wish the Town Council a very Happy Holidays and a Happy New Year. We wish you health and joy in what we all hope will be a much better year in 2021!

Mary Jacobs, Town Manager

TO COUNCIL



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EVENTS & CANCELLATIONS

CANCELLED—Holiday Drive-through at the Community Center

Due to the COVID-19 pandemic, this event has been cancelled.

Seventh Annual Hot Cocoa 5K VIRTUAL Run/Walk

The seventh annual Hot Cocoa 5k will take place along the The Loop multi-use path, beginning at Steam Pump Ranch. This race will be run under COVID-19 virus precautions; please see below for more information. Participants have the option to run/walk this race at Steam Pump Ranch, or run/walk 3.1 miles at a location of their choice during the January 1, 2021 to January 3, 2021 time frame.

- In order to get an official time and to be eligible for awards, you must email jocuffari@comcast.net by 5 p.m. on January 4, 2021.
- Children 12 and under race for free with a paying adult.
- All entries registered by December 15, 2020 will receive a unisex T-shirt. Please indicate size when you enter.
- Proceeds will benefit Oro Valley's Round Up for Youth Recreation Scholarship Program.
- Race numbers and T-Shirts will be available for pick up at the Oro Valley Community Center during these times:
 - December 30, 4 p.m. to 6 p.m.
 - December 31, 8 a.m. to 10 a.m. and 4 p.m. to 6 p.m.

Registration link:

<https://www.active.com/.../hot-cocoa-virtual-event-2021...>

For more information, please call 520-229-5050.

POLICE DEPARTMENT

Cases, Incidents and Stats

Sex Trafficking Activity

Patrol officers responded to a report of a domestic violence incident in progress. Upon contacting the involved female party, officers were able to identify indicators that she may be the victim of a sex trafficking operation. The male suspect had departed the scene. Members of the Criminal Investigations Unit responded. A warrant was served on the residence and evidence was obtained establishing probable cause reference sex trafficking-related charges. The male suspect returned to the residence while the warrant was being executed. He was taken into custody and booked on sex trafficking-related charges.

Mental Health

Patrol officers responded to a report of a missing 11-year-old female. Preliminary information indicated the female had just fled from her residence, was possibly suicidal, and was possibly in possession of a knife. Officers located the female. She fled on foot along Magee Road. She ultimately stopped in a public parking lot and held the knife to her stomach. Officers engaged in crisis communication. They were able to talk her into dropping the knife. She was transported by medical personnel and treated for superficial injuries she inflicted on herself. She also received mental health services.

Recognitions

New Police Officer

Officer Derek Smith (pictured right) joined the Oro Valley family. He lateralled to Oro Valley having served six years with the Tucson Police Department. It was a “return home” for Ofc. Smith; he was a member of the Oro Valley Cadet program in his youth.



Retirement

Lead Police Officer Michael Warren (pictured left) retired after serving the Oro Valley community for 23 years. He served as a patrol officer, member of the State Gang Taskforce, K9 handler, Lead Police Officer and Field Training Officer. Prior to law enforcement, he served as a medic in the military and as a corrections officer. We wish him the best in future endeavors.

Community Involvement

Active Shooter Preparedness

School Resource Officers Vivian Lopez and Anthony Castiglia provided active shooter instruction to the faculty of the Lemay Academy.

Navy Veteran Appreciation

Navy veteran and Oro Valley resident, Ernie, turned 100 years old on Veterans Day. Patrol and traffic officers joined Golder Ranch FD and members of the community in a parade to wish him a happy birthday.

Officer Appreciation

Autumn Hufault, representing Country Financial, partnered with Fork and Fire BBQ to provide first responders with lunch (pictured right). She also donated funds to the Oro Valley Cadet Program.



Regional Support

High Visibility Enforcement

Members of the Pima County Sheriff’s Department’s traffic unit assisted Oro Valley traffic officers with a High Visibility Enforcement (HiVE) deployment. The deployment was to increase traffic safety awareness in the Oracle corridor between Magee and Ina.

COMMUNITY AND ECONOMIC DEVELOPMENT

Trends

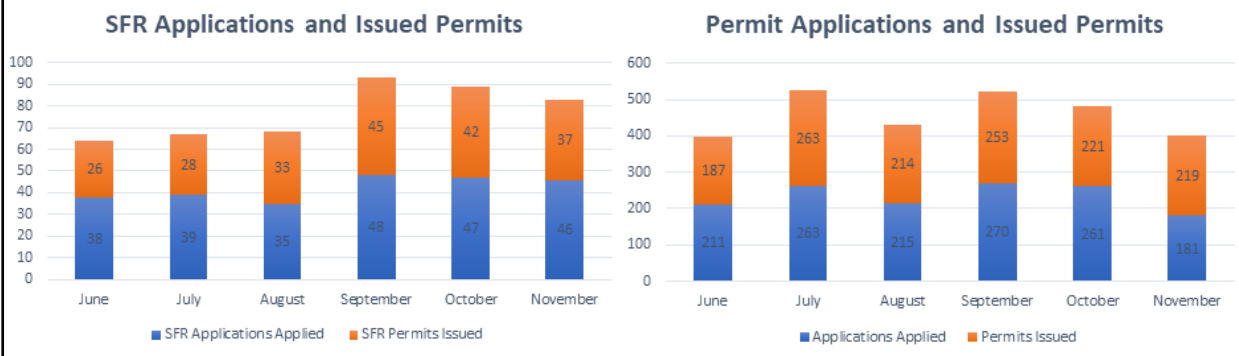
Single Family Residential Activity

37 new single family residential (SFR) permits were issued for the month of November compared to 42 SFR permits issued in October. Year to date, 332 SFR permits have been issued since the beginning of the year compared to 242 issued during the same period in 2019.

Permitting Activity

219 total permits were issued during the month of November compared to 221 permits issued in October. Year to date, 2,285 total permits have been issued since the beginning of the year compared to 2,163 issued during the same period in 2019.

Charts below show overall activity for the last six months – numbers continue to be strong.



Meetings/Other News

Planning & Zoning Commission

Commissioner Neal Hearst has submitted his letter of resignation from the Planning and Zoning Commission effective immediately, as he and his family are relocating. A vacancy announcement has been published to fill his seat.

Neighborhood Meetings

A neighborhood meeting was held on November 17 for a proposed rezoning for the Oro Valley Church of the Nazarene. The proposal would accommodate new enclosed sports facilities, student center and an outdoor amphitheater—see graphic on the right. Approximately 42 neighbors and interested parties attended the meeting. Key concerns included compatibility with the surrounding area, proposed building mass, view impacts and traffic. An informational video was posted prior to the meeting and currently has been viewed 260 times. A second Zoom neighborhood meeting will be scheduled following a formal submittal. All Zoom meetings are held at 6 p.m.



Meetings/Other News (Cont.)

Neighborhood Meetings

A second neighborhood meeting is anticipated in the near future for a proposed apartment development near the southeast corner of the La Cañada Drive and Lambert Lane intersection adjacent to Noble Hops—pictured lower right. The proposal is for 16 apartment units—a permitted land use—on a vacant 0.9-acre parcel. The first neighborhood meeting was held in February and key concerns include mass of building, view impacts and parking. Staff has received a formal submittal and is reviewing for code compliance prior to scheduling the next neighborhood meeting. An informational video will be posted online prior to the meeting.



Business Retention/Expansion and Attraction/Marketing

Two store fronts, one intelligent business, and six home-based businesses were licensed in October. Intelligent businesses are physical locations that a business owner can use for package delivery, meetings, etc.

- Elegant Nails, 11165 N. La Cañada Drive #125, has a new owner.
- Fire Truck Brewing, 9630 N. Oracle Road #110 is the new name of former restaurant Growler USA.

Certificate of Occupancy

Rutledge Dental (formerly Flynn Dentistry); 12470 N. Rancho Vistoso Boulevard, Suite 100 (C of O for expansion and new owner)

The Back Alley received a C of O for their new location at 1880 W. Tangerine Road, Suite 110

Business Closures

Gloss Salon, 7923 N. Oracle Road (moved out of Oro Valley)

Goodwill Donation Center, 7705 N. Oracle Road #133

OVSafeSteps

The amount of reimbursements eligible businesses can receive is now \$4,500 divided evenly between PPE (safety items necessary to keep customers and staff safe); Marketing and professional technical consultations or services (excluding equipment or material purchases) to improve business operations in marketing, finance, legal advice, human resources, technology; business planning.

119 Oro Valley businesses had been approved (as of December 2) as being eligible to receive assistance through OVSafeSteps. 70 of these have requested and received reimbursements in each of these areas:

\$71,203 for PPE

\$63,918 for Marketing

\$18,969 Professional Technical consultations or services.

\$154,090 - Total reimbursements



Permitting Major Activity

New Businesses

Ashley Furniture at Oro Valley Marketplace - 11935 N. Oracle Road
Building TI Permit Applied

Other Permits

CVS at San Dorado – 10650 N. Oracle Road
Building TI Permit Applied for Interior Remodel

Kentucky Fried Chicken at Entrada de Oro - 7901 N. Oracle Road
Building TI Permit Applied for Remodel

Oro Valley Library - 1305 W. Naranja Drive
Building Permit Issued for new Outdoor Patio Improvements

Planning Project Highlights

Community Academy

Community Academy is going virtual! The 2021 Academy is scheduled for February and will pair engaging videos with informational question and answer sessions. The videos will be posted online in February for the general public to view. Those who register for the academy will get to participate in online Q&A sessions with each speaker. Stay tuned as more information will be available at www.ovalleyaz.gov

Westward Look

The Westward Look applications for General Plan Amendment and Rezoning have been resubmitted and are currently under staff review. The applications are anticipated to be considered by the Planning and Zoning Commission at two required public hearings in January and February, followed by Town Council consideration in March.

Naranja Trails

Naranja Trails continues to move through the Conceptual Site Plan stage and staff review comments are being compiled. The site is just west of the Pusch Ridge Vistas, south of Naranja Drive. There are currently 48 lots proposed as a permitted land use on the roughly 58-acre site, with much of the land being preserved for the existing watershed. A second neighborhood meeting will be scheduled once the design achieves code compliance.

Self-storage Facility

A pre-application meeting was held for a proposed self-storage facility in the remaining Tech-Park zoned portion of the Miller Ranch property (south of Leman Academy) located near the northwest corner of La Cañada Drive and Tangerine Road (shown right). A conditional use permit is required if the landowner proceeds with an application.

Setback Modifications

On October 7, Town Council approved a Zoning Code text amendment providing for administrative review and potential approval of minor building setback modifications of 10% or less. The amendment stemmed from a variance request for a building setback reduction that the Board of Adjustment appropriately denied because it did not meet all required findings per state law. The applicant has now applied for the new setback modification process and their application is currently under review by Town staff.



Planning Project Highlights (Cont.)

General Plan Progress Report

Town staff completed the 2020 annual General Plan progress report. The progress report reflects a commitment to fulfill promises made in the *Your Voice, Our Future, General Plan*. The General Plan is a 10-year policy document used to guide Town decisions. There are 310 action items in the General Plan that are prioritized every two years through strategic plans adopted by Town Council. The Town is about halfway through the lifespan of this General Plan, which will be the basis for three more strategic plans. Key updates are summarized below:

- The Town has completed, maintained, or is in the process of completing 92% of the General Plan action items. This is a 7% increase from last year.
- Notable achievements include the approval of several code amendments to balance economic development with the community's values, increased public engagement through informational videos and online meetings, adoption of a comprehensive annexation policy and advancements with the Parks and Recreation Master Plan and Drainage Criteria Manual.
- The remaining 24 items are recommended for a future strategic plan to prioritize resources for completion.

2019 STATUS		2020 UPDATE ON THE 126 REMAINING TASKS (PREVIOUSLY REPORTED AS IN PROGRESS OR FUTURE ITEMS)	
Completed items	69	Completed items	+15
Maintained items	115	Maintained items	+21
In progress	73	In progress	66
Future items	53	Future items	24

Ribbon Cuttings

Mayor Winfield, Vice Mayor Barrett and Council attended four socially distanced ribbon cuttings this month, including:

- The View Golf Course (pictured right)
- Artists & Makers Studios
- Freytag Orthodontics
- Desert Dance Collective.



PUBLIC WORKS

Engineering

La Cañada Safety Improvements/Leman Academy

The Town, Leman Academy and DESCO (owner of the remainder of Miller Ranch), have come to a mutual agreement on revising the traffic flow for student drop off and pick up. The circulation pattern around the school will be reversed. The median on La Cañada will be reconfigured to accommodate ingress into the campus north of the exiting egress vehicular movements. The new traffic arrangement is similar to the following exhibit; the only difference to what's being constructed is the addition of a southbound right turn deceleration lane at the ingress drive:



The construction plans are complete, and the contractor is getting ready to mobilize. The construction window for this project has been identified as Leman's winter break – December 18 to January 4.

The Town will be notifying the public of the upcoming construction through a press release and HOA notifications for affected neighborhoods. During the construction, there will be lane closures to accommodate a safe work zone.

One issue may affect construction timing: the Tucson regional concrete supplier, CalPortland Cement's (formerly Arizona Portland Cement) main Rillito plant lost its kiln and cannot produce cement, the critical material in concrete. This means most if not all of Arizona has no access to construction quantities of concrete. We are hoping the Rillito plant is up and running before our winter window starts.

Stormwater

Big Wash Multi-Use Path Extension

Pima County, in partnership with the Town, is extending the current multi-use path (MUP) spur that ends at the Big Wash bridge on Tangerine up to Rancho Vistoso Blvd. The Pima County Regional Flood Control District is prepared to construct this extension provided they are able to obtain—at no cost—an easement or dedication of property of a 30-foot wide corridor to make these improvements. If completed, this would connect some of the larger employment centers in Oro Valley to the Loop making these facilities available to a broader cross section of the general population.

The Town is excited to help make this a reality, and staff is happy to reach out and facilitate the acquisition efforts for the necessary easements. We have tasked the Town's Stormwater Utility Division Manager as the project lead. The next steps will be meeting with the private landowners, presenting the plan and hopefully obtaining their concurrence for the creation of the MUP by the donation of necessary easements.

Facilities Maintenance

MOC Security Lighting

The Facility Maintenance team has completed this project.

Aquatic Center Painting

Scheduled to begin the second week of December.

680 Facility Maintenance Shed and Main Building Roof Replacement

The purchase order has been issued and the work will begin in December.

PD Security Wall

Biff Baker Fence Company has been selected to do the work. A construction contract is pending the contractor's signature. The contract stipulates completion by March 31.

Tangerine Substation Generator Install

The site has been excavated and the utilities located. Further work on this project is pending delivery of the ATS and generator. We anticipate completion by mid-March.

Touchless Facilities

Kitchenette touchless faucet installs are in progress. Four remain to be installed, two of which are pending remodel or install work. We are looking at options to replace existing ADA door opening push buttons with wave sensors.

COVID-19 Hygiene

Cintas has been contracted to provide cloth masks at the OVAC. The masks are issued to patrons on request and then dropped in a hamper when the patron leaves the facility. Cintas picks up the used masks and drops off new ones weekly.

Street & Drainage Operations

Vegetation Maintenance

Streets ADC crews remain on hold due to COVID-19; however, the Streets ADC crew leader continues to perform essential vegetation maintenance and removal where needed. In addition, the Town's landscape vendor BrightView Landscape Services continues vegetation maintenance and cleanup of Town right of ways and will continue to work with the ADC crew leader to prioritize and schedule work.

Sidewalk Repair

Street Maintenance Operations have completed multiple sidewalk repairs (picture right) on Rancho Vistoso Blvd. in Sun City and are continuing repairs in the Rancho Vistoso neighborhood seven, parcel F, as well as in neighborhood three, blocks one through six.



Crack Sealing

Street crews are continuing hot applied (winter) crack sealing surface treatment within Rancho Vistoso neighborhood 10 and 11 (1-360) subdivision.

Naranja Park Playground

The Naranja Park playground parking lot was scheduled for the week of November 30 in order to complete final grading in preparation for asphalt paving on December 9. That deadline has been extended for one week, depending on weather and contractor paving contractor availability.

Fleet Support

All light duty trucks for Fiscal Year 21 have arrived and are being prepped for service by Fleet Operations, with continued support from the Street Operations Department, in addition to performing all other daily Fleet tasks as ADC personnel continue to be unavailable.

Transit

Ridership

Ridership is holding steady after increasing each month since March. COVID-19 caused an initial 80% drop in ridership. Ridership now seems to be holding at about 55% of what it was pre-pandemic. The recent spike in cases does not seem to be causing a decrease in ridership, but it has flattened. Typically, there is an expected drop in ridership in December, January and February of about 10%.

Funding

Transit recently received \$3,261 from ADOT for COVID-related expenses that were incurred in August and September. Transit has a grant award for these COVID-related expenses through September 2021 and will be submitting for reimbursement at the end of each quarter until the funds are used up. Transit has also completed semi-annual vehicle lift inspections and preventative maintenance on our fleet of 28 vehicles. ADOT awarded a grant for these expenses. We will be submitting a request for reimbursement within a few weeks once all the invoices are completed.

Driver Staffing

We are impressed by the dedication of our driver staff for their sense of duty in transporting our general public, senior and disabled riders during the pandemic. They have not hesitated to provide this essential service even though most of them are unbenefited part-time employees who have retired from their careers and are just earning a little extra income. We believe most of them continue to drive and risk their own health because they care for our riders.

In addition, the drivers take cleaning, disinfecting, maintaining social distance between all occupants and following best practices very seriously. As a result, there has been no COVID related illnesses as a result of our transportation service.

PARKS & RECREATION

Administration

Upcoming Meetings

- Parks and Recreation Advisory Board meeting (Zoom), December 7 at 5 p.m.

Master Plan Project update

Community input for the five concept plans is open through December 18. All comments will be shared with the consultant team so that they can make changes based on community feedback. The updated concept plans will be presented on January 7 during the next Community Meeting and then to PRAB on January 19. The consultant team and staff are also working on the connectivity analysis and CIP that will also be presented to PRAB at the January 19 meeting.

Aquatics

The Oro Valley Aquatic Center remains open for lap swimming with social distance precautions in place. Due to the elevation of cases, and evaluating other municipal pool restrictions across the region, the pool will similarly begin enhanced mitigation efforts starting Saturday, December 5. These efforts will be reevaluated in the coming weeks as more data is shared by the county and state in hopes of removing them in the future.

Last month staff began working with the non-profit swim groups to address the temporary fee reduction. Many of the teams had prepaid through March. The cost difference will be credited to their account and applied to their summer season that begins in April. Representatives from the swim teams continue to be thankful that OVAC is open for their athletes and appreciative of the fee reductions.

The Oro Valley Aquatic Center will be closing at noon on Christmas Eve and closed on Christmas day.

Community & Recreation Center

The CRC continues to see more members returning to the facility to take advantage of its offerings. As we start to see rising COVID cases in Pima County, staff is working diligently to ensure the facility remains clean and sanitized. The safety of staff and members continues to be the CRC's number one priority, and the Town will continue to monitor guidance of the Governor on potential further restrictions.

In November, the center began offering *Young Rembrandts*—art classes for children. The classes have been well attended and will continue for the foreseeable future.

The CRC will be closing at noon on Christmas Eve and closed on Christmas Day.

Park Management

Construction of the Naranja Playground Improvement Project reached substantial completion and was opened to the public November 17 with an opening ceremony. Immediately, the new playground was a success. Families have been visiting daily from early morning to closing. Great reviews, lots of fun.



Recreation and Culture

Steam Pump Ranch

The department is proud to be offering its Seventh Annual Hot Cocoa 5K in a virtual-only version this year. This event will take place January 1 to 3. Participants can run or walk starting at Steam Pump Ranch or a course of their choice during that time period. T-shirts will be given to registered participants.

El Toro Flicks will continue offering drive-in movies through December.

The Steam Pump Ranch chalk art drawings project will continue in December. This project takes place on the cement slab at the ranch. Participants are encouraged to bring their own chalk and create beautiful chalk art drawing for the community to enjoy. The project is intended to highlight pollinators and many artists as well as future artists have provided a beautiful art project to the slab.

The Historic Preservation Commission has been working with staff for several months to develop a capital improvement prioritization philosophy and plan for Steam Pump Ranch. They approved the following:

- Prioritization philosophy – focus on the restoration of structures in the historic core first
- Prioritized structures for Fiscal Year 21/22 are bunk houses and BBQ building

The Oro Valley Historical Society have been given permission to resume tours of the ranch and the Pusch house using all of the safety precautions recommended by Pima County.

Indigo Golf (Formerly Antares Golf)

Month End Rounds Count and Golf Members
07/20-06/21

Month	ROUNDS					MEMBERS											
	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds	Total Members	Res Afternoon	Res Individ.	Res Jr.	Res Fam.	Weekend Warrior	PX9	Int'l	Corp.	Med. Leave	Over 90	Under 18
7/31/2020	1554	4070	179	139	5942	257	22	108	16	64	37	0	0	1	3	2	7
8/31/2020	1967	3641	328	91	6027	257	22	107	16	65	37	0	0	1	3	2	7
9/30/2020	2039	3285	301	304	5929	261	22	109	16	66	37	0	0	1	2	2	6
10/31/2020	2335	2325	192	275	5127	261	25	104	16	68	38	0	0	1	2	2	7
11/30/2020	2921	3891	354	379	7545	279	26	114	19	73	37	0	0	2	3	2	6
Total Rounds	10816	17212	1354	1188	30570												

Golf rounds for December are forecast to be 4550 rounds. Reviews remain highly favorable via online comments regarding course conditions and overall experience. We anticipate 10 students for the Get Golf Ready program in December, which will feed a Beginner Golf League that we plan to launch in January.

Indigo will be hosting a Golf Club Demo Day on December 6; an Ugly Sweater Holiday Scramble Event for our membership on December 10; and will have the Annual Member Holiday Sale on December 11.

The Overlook Restaurant will be changing hours in December with limited seating per state and county mandates. Hours of operation will be from 11 a.m. to 4 p.m. Monday through Wednesday and 11 a.m. to 6 p.m. Thursday through Sunday. Seating will be limited to less than 50% capacity. There will be new menus for lunch, happy hour and a children's menu.

Indigo's partnership with Hilton has enabled our members to receive a 20% discount at SpaWell, a 10% discount on room reservations and a 10% discount on food and non-alcoholic beverage purchases at the resort. Our December marketing initiatives will feature these new benefits in our membership packages.

Indigo Golf (Cont.)

December projects for golf maintenance include desert/wash clean up on the Conquistador Course, tree trimming work, curb clean up along cart paths identifying pace of play challenge areas, and sod work on the Conquistador Greens and west practice putting green.

Wash cleanup



Curb clean up—before



Curb clean up—after



The focus at Pusch Ridge will be on tree trimming and cleanup. Work started on Hole 2 in November and we will continue hole by hole throughout the golf course over the next eight weeks to address undesired growth around trees. Biological products have been added to the pond on Hole 5 and perimeter cleanup of the pond has been completed. Our contracted pond company will be onsite the first week of December to reduce the height of the cattails surrounding the pond and the debris will be hauled away within the first 10 days of the month.

Pond 5 clean up



Tree trimming (Hole 2)-before



Tree trimming (Hole 2)-after



WATER UTILITY

Meter Operations

As of October 30, the Utility had a total of 20,615 service connections which includes 57 new water meters installed by meter operations staff in the month of October.

Partnerships

Members of the Water Utility's operational leadership team recently met with members of the Golder Ranch Fire Department's leadership team to discuss ways to improve operational communication between both organizations to ensure mission success as well as improve operational efficiency. Continuous communication and relationship building between our community service partners is an important function for all Water Utility staff.

Capital Improvement Program

Water Utility staff continue implementing this year's Capital Improvement Program.

Allied Signal Reservoir Replacement

Construction of the new 500,000-gallon Allied Signal Reservoir (pictured below) located in the La Reserve neighborhood is 50% complete. This reservoir replaces the previous 40-year old reservoir that reached the end of its service life. Construction is slated to be complete in early March.



(Above) The construction staff of Smyth Industries completes the installation of the perimeter walls of the new Allied Signal Reservoir. Approximately \$750,000 of the Utility's \$6 million 2018 bond proceeds are funding this capital investment effort.

Capital Improvement Program (Cont.)

Well Rehabilitation

For the third year in a row, the Water Utility has aggressively implemented a well rehabilitation program. This year, the Utility is under contract to rehabilitate three wells. The scope of work includes pulling the existing pumping unit, assessing the well casing (and repairing if needed), cleaning the well screen, re-equipping with a new pumping unit and above-ground discharge piping modifications.

(Right) A contractor specializing in well maintenance performs rehabilitation work on one of three wells slated for rehabilitation. Perpetual well maintenance is an important part of the Utility's Capital Improvement Program and ensures a reliable water system for the community. Three years of well rehabilitation work has been funded by the Utility's \$6 million 2018 bond proceeds.

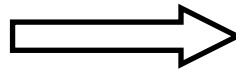


ADMINISTRATION

Public Records Requests

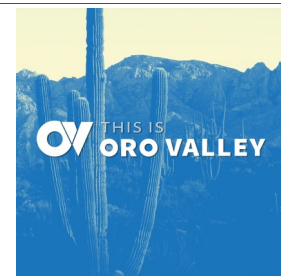
Time Period	Number of Requests	Staff Time To Process (Hours)
November 2019	31	35
November 2020	27	10

The December Vista newsletter can be viewed here.



This is Oro Valley

Town Manager Mary Jacobs hosted her first *This is Oro Valley* podcast in November, featuring Chief of Police Kara Riley discussing Community Policing. This is Oro Valley includes a podcast and a highlight video each month. The highlight video has been viewed 202 times and has received six 'likes'. The podcast has been downloaded 53 times on multiple platforms.



Parks Concept Master Plans on “Discuss” one of top 10 pages

The Parks Concept Master Plans on the Town’s “Discuss” feature on the website were visited 1,712 times in November, making it the eighth most visited page during the month. 128 comments had been made as of December 3.

Media Releases Issued in November

- [Town accepting applications for Planning and Zoning Commission](#) 11-25-20
- [Town launches “This is Oro Valley” podcast and video series](#) 11-24-20
- [Town increases OVSafeSteps financial assistance](#) 11-20-20
- [OV Parks and Rec invites residents to comment on park concept plans](#) 11-20-20
- [Town posts video for Proposed Rezoning—OV Church of the Nazarene](#) 11-02-20

Videos Produced in November

- [Wide Open Spaces](#) (Visit Tucson video) 11-6-20
- [Parks and Recreation Master Plan Meeting](#) 11-12-20
- [Oro Valley Church of the Nazarene](#) 11-19-20
- [Mayor Winfield Thanksgiving Message](#) 2020 11-21-20
- [This is Oro Valley Community Policing](#) 11-24-20

GOLDER RANCH FIRE DISTRICT

GRFD Update

This December, Golder Ranch Fire District will be doing our part to give back to our community!

In November we were contacted by the school nurse at Wilson K-8 who inquired if we would be able to help them with some food baskets and gifts for some of their foster kids who are students at the school. We connected the nurse with our union and they are going to be able to accommodate the request.

We presently have donation boxes at every fire station and both administrative locations to collect new and unwrapped toys to benefit local foster children in our community. This is separate from Toys for Tots and other similar drives. The drive is being organized by Aviva (flyer lower right) and we are hopeful that our participation can bolster the toy collections that they do annually. We have been told that this year, they are concerned about not having enough to help every foster child in the community.

On December 8 we will co-host a food drive with Oro Valley Hospital to benefit Impact of Southern Arizona. The food drive will take place in the parking lot of the hospital and we will accept non-perishable food items in a drive-through format to limit contact and establish social distancing. We are hopeful that collections will help fill the shelves at Impact in order to maximize the number of families that they can assist.

We have been invited to attend two schools, Butterfield Elementary and Painted Sky Elementary, to participate in their drive-through holiday events. We will happily entertain additional invitations as they occur.

The Golder Ranch Fire District Firefighter's Union, Local 3832, will once again sponsor a Shop With a Firefighter event, but this year it will be done by individual appointment over a week long effort. Target in Oro Valley is once again supporting this effort but is asking for us to comply with additional safety measures in order to keep their patrons and our folks safe.

On a personal note, the Golder Ranch Fire District will host a Winter Wonderland drive-through event for employees on December 18 to bring our fire families together in a safe way. Historically, we host a large breakfast with Santa, games, crafts and gifts. This year we had to adapt to the ever changing environment and come up with an innovative way to celebrate with our families. The Winter Wonderland will be set up at our training site with lighted holiday decorations created by each of our fire stations and families will be able to drive through and vote on their favorite display as well as take home a special surprise from Santa and Mrs. Claus. We feel this is the best compromise that still allows us to share a little holiday cheer with our team.

