

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | SEPTEMBER 2019

TO COUNCIL

TOWN MANAGER'S MESSAGE

Last week, I was privileged to present a check to the Oro Valley Innovation Labs (OVIL) for \$110,000, which represented the remaining \$50,000 contribution from the Town and the matching \$60,000 from Pima County to see the planned incubator facility move forward. This investment was key to moving the project to the groundbreaking stage and supporting the partnership with the University of Arizona, and I look forward to providing more details of the groundbreaking event on September 4 in next month's Executive Report.

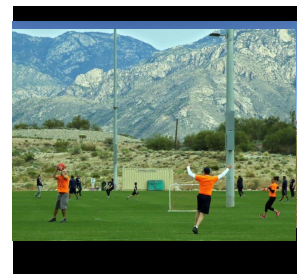
Later this month, Borderlands Construction will begin construction of the planned roundabout at the intersection of La Cañada Drive and Moore Road. As you know, it was decided that the safest and most efficient way to get this project completed is to close the intersection for the nine-week period from September 18 to November 22. The outreach effort continues, with articles in the Explorer, postcards mailed to over 2,000 area residents, extensive social media, information in the monthly Vista newsletter, and in-person discussions/presentations with area schools and HOAs. The Town is committed to addressing any issues that arise, and the Police Department is poised to conduct targeted and proactive traffic enforcement to protect neighbors.

Last month, the Town held its kickoff for the FY2019 annual employee year of wellness. The event was well attended by more than 125 employees. This year's theme is "What's Your Peak?" and the Town's Wellness Committee has done an excellent job developing programs that support overall physical and mental employee health. In FY2018, the Town's health insurance advisor calculated that the Town saved \$142,000 in employees utilizing the on-site health clinic, with over 80% participating in the annual "Know Your Numbers" assessment. United Healthcare said this participation rate is at the top of their book of business, which is essentially their client list. Our on-site clinic administration said many of their other employers would be happy if they could reach even 50%. With healthier employees, the Town added \$400,000 to the self-insurance trust last fiscal year, above the projected target. In other matters:

- ◆ The Town said farewell to CFO Stacey Lemos as she takes her new leadership position with the University of Arizona, and hello to Interim Finance Director Kevin Artz. Kevin has years of executive level experience in municipal government, most recently as the Assistant City Manager for the City of Avondale, where he also spent nearly a decade as their CFO. He will be with us for the next several months until a new CFO starts. The position is currently under national recruitment.
- ◆ Congressman O'Halleran was in Oro Valley several times in August, first to meet with representatives of the OVIL Board and hear about the planned incubator, and also to meet with Mayor Winfield, Chris Cornelison and I regarding Town issues. We appreciate his interest in the community.
- ◆ You may notice some construction activity on the Town's main campus. The buildings are getting some much needed TLC with roof replacements, and the public bathrooms in the breezeway will soon get a facelift. Staff and the contractors are being very mindful of safety for both employees and the public.
- ◆ Management Intern Mackenzie Letcher left last month, and the Town is fortunate to have new intern Amanda Bruno in the Town Manager's Office for the fiscal year. Amanda is similarly earning her MPA at the University of Arizona, and she is also very involved in the ICMA student chapter. If you haven't met her, please stop by and introduce yourself.

As always, please let me know if you have any questions regarding any of the Executive Report content.

Mary Jacobs
Town Manager



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SEPTEMBER 2019 EVENTS

Friday Night Concerts at Steam Pump Ranch

Friday, September 6, 5 p.m.
“Hot Lizards” performing dance tunes from the 60s, 70s and 80s.
Fun activities in the grass for children, food trucks, Sonoita Vineyards Winery, patio heaters for colder months and lots of fun.

Oro Valley Kids Concert Series

Saturday, September 7, 10 a.m.
Music & Dance Academy, 7954 N. Oracle Rd.

Explore the Music & Dance Academy

Free Dance day (10 a.m. to 2 p.m.) and Instrument petting zoo (3 to 4 p.m.) Enjoy dance and musical instrument demonstrations by faculty and students of the Music & Dance Academy!

Dispose-A-Med Sun City

Tuesday, September 10, 9 - 11 a.m.
Sun City OV, 1565 E. Rancho Vistoso Blvd.
Bring your unused or expired prescription and over-the-counter medications and we will properly dispose of them for you. We accept pills and liquids. Please DO NOT bring batteries or household hazardous waste.

Second Saturdays at Steam Pump Ranch

Saturday, September 14, 9 a.m.-noon
Steam Pump Ranch, 10901 N. Oracle Road
Kids crafts (this month: Pine Cone people or Pine Cone bird feeders), Heirloom Farmers Market

Teen Dive-In Movies at the Aquatic Center

Saturday, September 21, 7:30 p.m.
OV Aquatic Center, 23 W. Calle Concordia

Movie: ***Captain Marvel***

This FREE summer movie series is presented by the Youth Advisory Council and is a fun, safe and secure event for Oro Valley teens, ages 13-19. Join us for pool games and a movie!



POLICE DEPARTMENT

Cases, Incidents and Stats

Threat to Canyon Del Oro High School (CDO)

On August 21, OVPD School Resource Officers (SRO) received a report of a threat to CDO. The incident was investigated and a 15-year-old student, who had made a threat, via computer, warning other students not to attend school the next day and threatened to commit a school shooting, was identified. The student was charged with Interference with an Educational Institution and was booked into the Pima County Juvenile Detention Center.

Recognitions

AZPOST Annual Audit Report

OVPD was found to be “in compliance” during the annual AZPOST training audit. The AZPOST auditor reported that there were “no deficiencies” during the audit and commended the OVPD staff for doing “an exceptional job in complying” with AZPOST standards and record maintenance.

Drug, Alcohol, and Impaired Driving (DAID) Conference

On August 10, Chief Sharp presented Crash Prevention through High Visibility Enforcement (HiVE) at the 25th annual DAID Conference in Anaheim, California.

Mothers Against Drunk Driving (M.A.D.D.)

On August 8, the Pima County Chapter of M.A.D.D recognized Officer Goss for his exceptional efforts to stop drunk driving. Officer Goss received his award at a banquet honoring officers around the region that had been nominated for their efforts.



Magee Substation Grand Opening

On August 7, OVPD hosted a grand opening for the new Property and Evidence Magee Substation. The building was officially christened the **Daniel G. Sharp Police Department Substation and Evidence Facility**. The facility has been in the works for a long time and is a much-needed addition, and thanks to everyone who has been involved the hard work paid off.



Regional Support

Regional Criminal Investigation

In August, OVPD detectives and the CAT squad participated in a joint operation targeting sexual predators across Pima County. The operation successfully arrested 21 sexual predators attempting to lure children under the age of 15 into a sexual encounter. Five of those investigations are Oro Valley cases.

Community Involvement

Upcoming Safety Awareness Fight Education (SAFE)

OVPD members will be teaching a two-day SAFE self-defense class for females. The first session will be held on September 14 from 8 a.m. to 1 p.m. at the Oro Valley Innovation Academy (825 W. Desert Fairways Dr) and the second on September 21 from 8 a.m. to 1 p.m. in the Oro Valley Town Council Chambers (11000 N. La Cañada Dr).

Upcoming Citizen Academy

OVPD members will host the second Police Department Citizen Academy of the year. The academy begins on September 3, and will run through November 9. The 36-hour academy is designed to give the public a comprehensive overview of the department and consists of twelve classes taught by sworn police personnel.

Upcoming Special Olympics Award Ceremony

On September 14, OVPD members will be participating in the annual Special Olympics Award Ceremony held at the Edith Ball Recreation Center in Tucson, where Special Olympians from across Southern Arizona will be recognized.

Shop with a Teacher Event

The annual Shop with a Teacher event was held on August 20 at the Target in Oro Valley. This event is sponsored by the Oro Valley Fraternal Order of Police Lodge 53. A total of 13 local schools were supplied with \$2,800 worth of school supplies.



COMMUNITY AND ECONOMIC DEVELOPMENT

Highlights

SFR Activity – 19 new Single Family Residential Permits were issued for the month of August compared to 35 SFR permits issued in July. Year to date, 196 SFR permits have been issued since the beginning of January compared to 238 issued during the same period in 2018.

Permitting Activity – 186 total permits were issued during the month of August compared to 220 permits issued in July. Year to date, 1,622 total permits have been issued since the beginning of January compared to 1,822 issued during the same period in 2018.

Business Retention/Expansion and Attraction/Marketing

- **Sun Cleaners Plus**, 12995 N. Oracle Rd #171 has a new owner, CO was issued.
- **Charred Pie Wood Fired Pizza Kitchen**, 12125 N. Oracle Rd #105, CO was issued.

BioSA/OV Innovation Labs

The University of Arizona Center for Innovation at Oro Valley groundbreaking was held September 4, from 7:30 - 9:00 a.m. at 1806 E. Innovation Park Drive. Mayor Winfield, along with UA President Bobby Robbins and Paul August, Chair of the Oro Valley Innovation Labs Board of Directors, all spoke at the event.

Donation to BioSA/OV Innovation Labs
Town Manager Jacobs presented a check to Dr. Paul August in support of the generation of the business accelerator and to help develop new life science and high technology companies in Southern Arizona.



Community Academy October 3-24

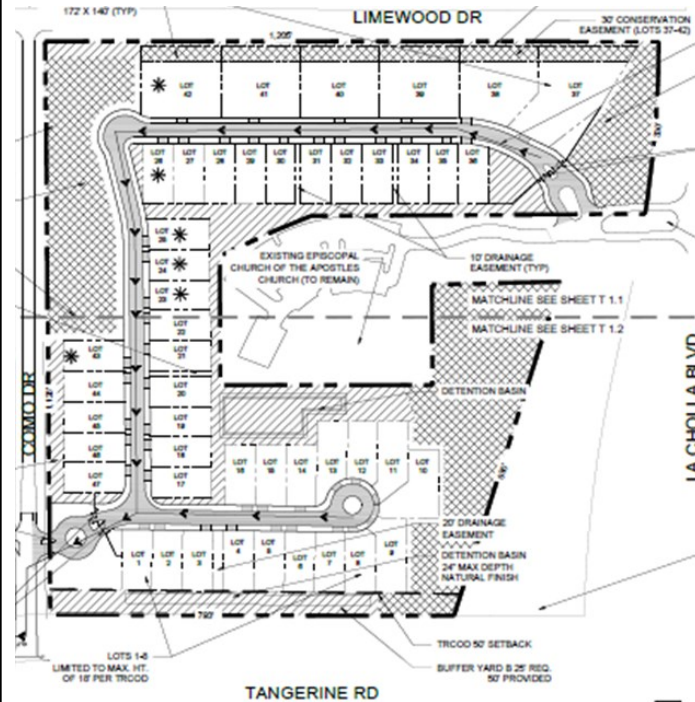
People are signing up! Classes will be held twice a week from 6 to 8 p.m. on Town campus, culminating in a graduation ceremony with Town Council on November 6. Topics include:

- The Town's Strategic Leadership Plan and Finances - Oct. 3
- The History of Oro Valley - Oct. 8
- Town Infrastructure and Services - Oct. 10
- Town Water Resource Planning - Oct. 15
- Planning for Community, Economic Vitality and Future Growth - Oct. 17
- The Legal Parameters of Zoning - Oct. 22
- The Development Review Process - Oct. 24

Meetings

Rancho Vistoso PAD neighborhood meeting

A neighborhood meeting was held for a Rancho Vistoso PAD (zoning) amendment to enable a constructed landscape buffer yard (shown right delineated within yellow box) instead of natural open space. This site is located at the northwest intersection of Rancho Vistoso Blvd and Oracle Road.



Upcoming Planning & Zoning Commission (September 10)

- A Grading Exception application (map to left) to establish a home site within the Valle Del Oro Subdivision will be considered. The property owner wishes to grade and/or fill the site beyond code requirements due to extreme terrain. It is located at 945 W. Valle Del Oro Road, Oro Valley Estates lot 6.

- The property owner has proposed a General Plan amendment & rezoning for the northwest intersection of La Cholla Blvd and Tangerine Road (right, below). The site, commonly referred to as Cresta Morado, is adjacent to the Episcopal Church of the Apostles and abuts Tangerine Rd, La Cholla Blvd, N. Como Dr and Limewood Dr.

New Development



- The Planning & Zoning Commission has recommended approval of rezoning (R1-144 to Tech Park) and a conditional use permit to enable construction of a self-storage facility with executive suites office space. Town Council will consider these two applications at the September 18 regular meeting.
- There is a proposed amendment to the Rancho Vistoso Planned Area Development (PAD) to establish a Neighborhood Commercial (C-N) zoning district. The applicant's purpose is to enable development of a Senior Care Facility on an approximately 8-acre site located near the northeast corner of Tangerine Road and Rancho Vistoso Boulevard, immediately north of the Safeway shopping center.
- An application to increase building height allowances within areas zoned Technological Park is under review.

Permitting Major Activity

New Businesses

Oro Valley Synagogue at Mountain View Plaza, 1171 E. Rancho Vistoso Bl, #131

- Building TI Permit applied

Santa Fe Leather at the Rancho Vistoso Center, 12925 N. Oracle Rd, #111

- Building TI Permit issued

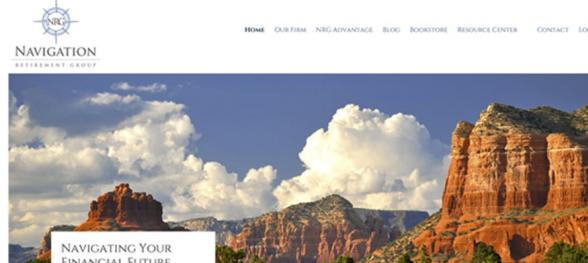
Other Permits

Goodwill Store at Oro Valley Retail Center, 11941 N. 1st Ave, #104

- Building TI Permit applied to relocate within same commercial center

Navigation Retirement Group at Oro Valley Marketplace, 12115 N. Oracle Rd, #151

- Building TI Permit issued; moving to new location



New Spec Shell Building at El Corredor, 9730 N. Oracle Rd

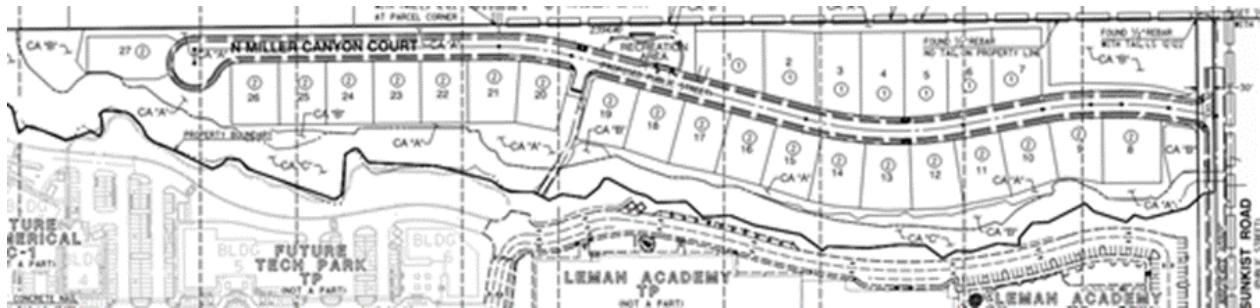
- Building Permit applied for new building, no tenants identified

Stone Canyon VIII, Phase 4

- Grading Permit applied for Phase 4 construction of new private roads to serve Stone Canyon VIII

Residences at Miller Ranch, located west of Lemman Academy

- Type 2 Grading Permit issued for 27-lot subdivision by DR Horton



PUBLIC WORKS

Moore/La Cañada Intersection Roundabout

Roundabout construction will begin Wednesday, September 18 and conclude on Friday, November 22, pending any major weather delays. In the planning efforts for the project and the closing of the intersection, Staff has conducted a major information campaign to alert and coordinate with the public. This notification has included mainstream media outlet articles, social media posts, the Town's website, as well as mailing over 2000 postcards to adjacent residences. And all of this communication was conducted weeks ahead of the actual closure for residents to adjust their travel plans as needed.

To reiterate why the intersection will be closed, it's for two primary reasons: safety and minimizing the impact to the community by cutting the duration to 1/3 of the original scheduled time. From a safety standpoint, keeping the intersection open would have caused a great amount of delay, particularly during rush hours, and there is a basic tenant in transportation engineering that is constant: traffic will find the path of least resistance and flow in that direction. In this situation, traffic would naturally avoid the area and filter through all the neighborhoods, uncontrolled, for six months. By closing the intersection, a detour corridor is able to be established, and the behavior of traffic will be controlled with an enhanced Police presence on said defined corridor. In addition, traffic will not be mixing with construction activities, which renders the area safer for everyone.

Also, by cutting the timing down to a third of what it would ordinarily take to construct, the intersection will be completed prior to the upcoming holiday season, rather than in February as was originally stated to the public.

Project Updates

Transportation Engineering-Signage & Markings

Pavement marking and sign personnel began working at night to re-stripe the crosswalks at 10 locations. Depending on the retro-reflectivity of the pavement marking, the crosswalks are re-striped annually to ensure visibility at night. The retro-reflectivity of the white and yellow markings are measured with a Stripe Master 2 Reflectometer. Locations were identified to be below the required retro-reflectivity threshold and consequently were scheduled for re-striping. Most of the re-striping is performed during the daytime; however, the major intersections are re-striped at night because the low traffic volume makes it safer for Town personnel to setup traffic control and close lanes without impacting the traveling public. Night work also provides more flexibility in lane shifts, costs less to setup and take down traffic control devices and the cooler temperatures makes it more favorable to personnel and construction materials.

The following intersections will be striped:

1. Rancho Vistoso Boulevard and Vistoso Highlands Drive
2. Hardy and Northern (The Roundabout)
3. Ina and Paseo Del Norte
4. Innovation and Vistoso Commerce Place
5. Rancho Vistoso Boulevard and Tangerine Road
6. First Ave and Palisades
7. First Avenue and Naranja
8. First Avenue and Lambert Lane
9. First Avenue and Main
10. Naranja (the Ironwood Ridge school crosswalks)



Project Updates (Cont.)

La Cholla Widening Project

Hunter Contracting began work on the frontage road located east of La Cholla Boulevard between Owls Peak and Lucero Road. The existing lay of the land at this location is very steep for the driveways to safely connect to La Cholla, while the new frontage road will lower the slopes of the driveways and reduce the number of driveways connected. Overall, the frontage road will make it safer for residents to access La Cholla Boulevard and safer for motorists travelling northbound and southbound. Hunter is currently removing soil to allow the construction of the retaining wall footing (18 foot tall at its maximum height). The retaining wall will provide additional area for the La Cholla widening.



Safety Project– Kick Off

Over the next year, the front counter at the Public Works and Community and Economic Development building will undergo a transformation to enhance safety. Over the next few months staff and Breckenridge Group Architects/Planners will develop construction documents with the intent of starting physical construction at the beginning of 2020. On August 6 the first meeting with staff from both departments occurred to discuss a vision for the space, review concerns and outline a tentative timeline. The project team will include IT, Planning, Risk Management and will be led by Facilities.

Main Campus Roof Repair– Take two!

The Town is once again soliciting bids for roof repair services for the Town's main campus. Last year's project was rolled over to this fiscal year when the contractor pulled out prior to beginning the work. The Administration, Courts and Police Department buildings are all scheduled to have the tile roof areas rehabilitated. In addition, the most deteriorated flat roof over the breezeway will be replaced at this time within the funding. The work will begin after Labor Day and will be completed prior to Thanksgiving.



Bridge Deck Repairs

The Street Maintenance crews have been busy completing multiple repairs to the northbound lanes of the La Cañada bridge deck that have been deteriorating and spalling. Crews must work quickly to repair these areas, as the material used is an extremely fast-setting, high-strength specialty concrete mix. Not only are these repairs important to the ride-ability qualities of the driving surface, but also to the integrity of the bridge deck structure and the overall aesthetics of the bridge deck. Staff will be performing similar repairs to various other bridges around the town over the next few months.



Transit

A Sun Shuttle Dial-a-Ride insert in the Water Utility billing ran from August 7-21. Over 18,000 homes received the insert. This insert provides awareness of a regional service available to residents of Pima County residing within the Town and surrounding areas.



We listened! Your valuable feedback provided insight which led to these improvements:

- Scheduling efficiencies
- Improved safety rating
- Age of fleet dropped to 3.5 years old
- On-line reservations & voucherless fares
- Available to anyone

Need a ride? Call 520-229-4990

For the upcoming Moore & La Cañada Intersection construction project, Transit will modify routes to avoid the anticipated congestion. The TripSpark scheduling software allows Transit to inactivate this intersection. However, that alone will not completely address the routing issue. Designated detour route(s) will be established and Transit will make sure those roads are at adequate speeds to meet travel time expectations. The surrounding roads of this intersection are strictly residential, and Transit doesn't want the software to take just any road so some roads will need to be slowed down to make the software follow the roads Transit wants it to utilize. This in-turn gives proper pick-up and drop off times for customers. The goal is to continue to provide consistent and predictable service to the customers by planning around temporary impediments.

PARKS & RECREATION

Administration

- Oro Valley hosted the Arizona Parks and Recreation Association annual conference in August. Mayor Winfield welcomed more than 400 attendees at the general session.
- Several staff members will be attending the National Recreation and Park Association conference in Baltimore in September. This conference hosts over 5,000 park and recreation professionals from all across the United States and sessions highlight best practices and emerging trends.
- **Naranja Park Playground Project** – In a Strategic Plan implementation, a firm has been selected to lead the Naranja Park Playground Project, with fees currently being negotiated. A Request for Proposal for the Needs Assessment and Master Plan Project was posted August 13 and will close September 13. A review and interview process will follow and the contract is anticipated to be awarded in late September/early October.

Aquatics

September 13-15: The Oro Valley Aquatic Center (OVAC) will be hosting the Patriot Swim Meet presented by the Town's home team FAST. This event will attract over 300 youth swimmers to the area.

September 28: The OVAC will be hosting the Find Your Fins All Aquatic Triathlon. This event is designed to attract disabled individuals and seniors, among others, and features three, five-minute sections of the race. Participants can choose three different styles of swimming including kicking with a kick board, running in the pool and swimming. This event attracts over 50 participants from the area and attracts the assistance of many high school swim teams.

Community Center

- On September 21, the Community Center will host another member engagement event to provide a fun opportunity for members to socialize and interact with other members. The event will be tailgate-themed, with lawn games and a corn hole tournament!
- The fall kickball league has started, with 10 teams registered. The league is hosted at James D. Krieger Park and runs for eight weeks with the championship tournament taking place on October 13.



This summer, the Community Center had a total of 805 kids enrolled in the camp throughout the 11-week program.

This is the **highest number of enrollments in program history**, which resulted in a 36% increase in collected revenue.



Park Management

August was a busy month for the Park Management team. Even in 108+ temperature the team completed several projects:

- Installed 155 cubic yards of Desert Gold decomposed granite at the Steam Pump Ranch Farmers Market vendor area that helps not only in visual improvement but dust control (shown right).
- Installed 600' of erosion control waddle along the west side of James D. Kriegh Park for Stormwater Management, which will help keep field investments intact)
- Installed a temporary outfield fence on field 3 at James D. Kriegh Park in preparation for the CDO Little League fall season.



September projects cued up include landscape improvements in the Proctor/Leiber house backyard, fencing and painting Pickleball courts at the Community Center and softball field improvements at Riverfront Park. The restroom for James D. Kriegh Park has also been ordered and planned to be installed this fall.

Troon

Golf

- The weather was much dryer than anticipated in August leading to additional need for irrigation.
- The El Conquistador golf course hosted the 2019 Arizona Parks and Recreation Association Annual Golf Tournament Fundraiser on Tuesday, August 20. The event included 80 golfers, representing parks and recreation organizations throughout Arizona, as well as other vendors and sponsors.
- A Members Labor Day tournament raised funds for Folds of Honor, which provides educational scholarships to children and spouses of fallen and disabled service members.
- Tucson Girls Golf will facilitate a junior girls golf clinic on Saturday, September 7.
- September features 506 tournament rounds and the re-opening of 36-holes of golf seven days a week through September 23.
- Over-seed begins on the Conquistador course on Monday, September 23.
- The nationally recognized First Tee Program continues in September. The program will be co-managed by the Troon Golf staff and the First Tee of Tucson, while several El Conquistador members have also volunteered to facilitate the activities for the kids.
- The Southern AZ Golf Association will be here on September 28.

The Overlook

The Overlook restaurant and Sunset Room continue to host meetings, wedding showers, specialty dinner nights and local business meetings. On September 11, as part of the AZ Planning Associations conference at the Hilton, the Overlook will host a dinner for 175 guests.

WATER UTILITY

WaterSmart

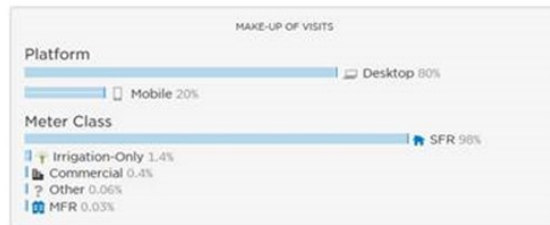
The WaterSmart customer self-service portal continues to grow in popularity with Water Utility customers. Metrics shows that in the past 90 days 1,714 customers visited the WaterSmart self-service portal. Of the 1,714 customers visits, 58% have visited 5 or more times resulting in a total of 15,132 customer visits. Of those 15,132 customer visits, 80% accessed the portal using a desktop type computer and 20% accessed the portal on a mobile device. WaterSmart registration also continues to grow. **20% of Water Utility customers are now registered for the self-service portal.**

Portal Visits

Visits

SEE ALL

15,132 visits
in the past 90 days



Unique Visitors

1,714 visitors
in the past 90 days



La Cholla Roadway Widening Project

The water main relocation part of the La Cholla roadway widening project is underway and on schedule. The waterworks portion of the work included approximately 1-mile of 12-inch transmission main to be installed. The contractor is approximately 95% complete with the relocation work.



Hunter Contracting installs a section of 12-inch PVC water pipe

Nakoma Sky well site

Site improvement work continues; riprap and other slope stabilization work is being performed.



The Water Utility contracted with Borderland Construction Company to construct the slope stabilization elements for the Nakoma Sky well site.

Main break on North Meadow Sage Road

On Friday, August 16, at about 6:00 p.m., Water Utility staff were alerted to a main break near 1300 N. Meadow Sage Rd. OVPD was on site to ensure the public's safety since a significant hole had been excavated due to the escaping water. Water Utility staff achieved a good shutdown that left approximately 10 homes without water service. Utility staff excavated the water main to discover a stress fracture due to a rock resting against the 8-inch PVC water main. Staff replaced the damaged section of water main and backfilled the area. Water service was restored at approximately 2:00 a.m. the following day. Special thanks to the Town's Police Department, Public Works Department and Public Information Office for their assistance.



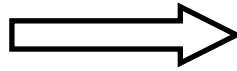
Oro Valley Water Utility Staff expose the 8-inch PVC water main to determine the limits of the damage and to prepare for a section of the existing water mains removal and replacement.

ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
August 2018	35	16
August 2019	43	17

The September Vista can be viewed [here](#).



Press Releases Issued in August

- OVPD: UPDATE: Victims Identified in Fatal Crash, 8-23-19
- OVPD: Arrest made in threat to CDO, 8-21-19
- Construction alert—La Canada Drive/Moore Road, 8-21-19
- OVPD: Double Fatality in Oro Valley, 8-21-19
- OVPD: High Visibility Enforcement (HiVE) August Deployments, 8-21-19
- Construction alert- La Cañada Drive/Moore Road. 8-21-19
- Oro Valley Kids Concert Series; not the same old song and dance!, 8-14-19
- Town of Oro Valley's S&P Bond Rating improved to AA+, and Town receives national award for procurement, 8-13-19
- OVPD: 15th Annual Shop with a Teacher, 8-9-19
- OVPD: Back to school safety awareness, 8-2-19
- Fall 2019 Parks & Recreation Program Guide now available, 8-1-19

Capital Improvement Program Update

The Capital Improvement Program Status Report as of June 30, 2019 is attached to this document for your review.

Special Events

Staff is currently in the process of reviewing four Special Event Applications:: Mighty Mujer Triathlon, Saguaro Sunrise Skate, Arizona Distance Classic and the Festival of the Arts/Tree Lighting.

Youth Advisory Council

- On September 11, the Oro Valley Youth Council will be hosting youth councils from Tucson and Sahuarita, in partnership with DemocraSeed, to develop an innovative program to increase civic engagement.

Regional Partnerships

- Staff met with the new Hilton El Conquistador sales team on August 6. As a follow up to the meeting, Hilton will be conducting site visits of the Aquatic Center, Community Center and Steam Pump Ranch, so Hilton can refer clients and event organizers to Town facilities.
- Representatives from the City, County, Kino Sports Complex and Oro Valley met with Visit Tucson to discuss the feasibility of Major League Soccer returning to the region. Staff will keep Council updated on the outcome.
- The Tohono Chul Park Events Pavilion should receive a Certificate of Occupancy in approximately 8 weeks. Check out the construction progress!



Cyber Security

The Town's cyber security posture follows a layered approach, as is best practice. For FY 19/20, the Town expects to provide four specific trainings to Town employees regarding cyber security. This is the first and best defense to cyber threats as Town's computer users are the primary targets of cyber criminals. In addition to training, IT periodically test users with phishing e-mails with links to additional training if there is an errant click, and they regularly update staff computers, servers, firewalls, and antivirus software, as well as regularly monitor and test backups. The Town has a computer security incident plan that is periodically reviewed and is formed of a cross-departmental team so the whole Town can react to a computer security incident.

GOLDER RANCH FIRE DISTRICT

General Obligation Bond Election– November 5, 2019

A brief overview of the bond is attached to this document.