



*Town of Oro Valley
Public Works*

TO: FTA Guidance File

FROM: Jon Hawbaker, Transit Crew Leader

DATE: November 12, 2019

RE: Reasonable Modification Policy

Reasonable modification of policy or procedure must be made unless doing so:

1. Would fundamentally alter the nature of the program, service or activity.
2. Would result in a direct threat to the health or safety of others.
3. Without the requested modification, the individual with a disability is able to fully use the transit services for their intended purpose.

Jon Hawbaker
Transit Crew Leader

Oro Valley, it's in our nature.

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