

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | MAY 2020

TO COUNCIL

TOWN MANAGER'S MESSAGE

As you know, yesterday and last week Governor Ducey made some adjustments to his Executive Orders to allow the gradual reopening of businesses and activities in the state. I am working with Town staff to finalize a phased-in plan to reopen Town lobbies to the public on Monday, May 11, and gradually and safely bring employees assigned non-essential work back into the workplace once Governor Ducey lifts the stay-at-home order. Departments have employed a number of work practices, such as telecommuting, staggered start times, E-meetings, and other measures that can continue to be utilized for the foreseeable future to help the Town meet social distancing requirements and reduce the number of employees physically present in shared workspaces. The public will be encouraged to continue to use remote opportunities to conduct business.

Last week, Pima County informed me that they would accept reimbursement requests for COVID19-related expenses, which they intend to fund with federal resources the County has received from the CARES Act. Eligible expenses are only those pandemic-related that were not budgeted, plus employee use of federally-mandated COVID leave. To date, those expenses are about \$120,000 combined. The Town will continue to carefully track expenses and submit for reimbursement monthly.

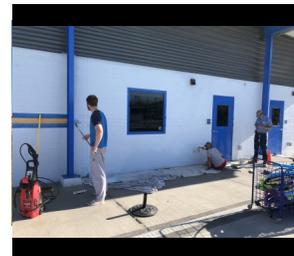
We are finalizing the FY20/21 Recommended Budget, which will be presented at the May 20 Town Council meeting. A budget study session has been scheduled for May 27, with an additional session on May 28 if needed. Town Departments have shown outstanding leadership in identifying budget cuts in order to meet the projected revenue losses next fiscal year attributable to the pandemic.

In other matters:

- Staff has done an outstanding job preparing the Town to utilize the Zoom tool for public meetings. While not ideal, the Town is prepared to continue to use this tool until the Governor allows large groups to gather again, or other alternatives are developed that meet social distancing and community engagement requirements.
- Town residents continue to demonstrate their civic responsibility through the highest self-response rate of all cities and towns in Arizona, at 71.5%. This is in comparison to the state rate of 53.7% and the national self-response rate of 56.8% as of May 5.
- Nearly a dozen Town officials and staff assisted the Amphi School District in installing special signs in the front yards of graduating seniors last Friday. The Town added six congratulatory banners in front of town facilities and parks, and Joe Lunne in Communications is putting the finishing touches on the Town Council video for our graduating seniors that will air starting next week.
- The Town launched its new website last Friday, which is already receiving rave reviews on its fresh, new design and more functional navigation. While there are a few glitches that have been caught to date, I want to give a special shout out to the Communications Division as well as the web editors all over the organization who spent countless hours reviewing, updating and transferring content to the new site. This is a tremendous communication and information source for the Town, and the result is outstanding.
- Beginning later this month, the Town will launch its education effort regarding Proposition 480, the permanent base adjustment. The recent FlashVote survey helped inform the Town as to the information our community needs to be fully educated on the ballot measure.

As always, please contact me if you have questions regarding any content of this Executive Report.

Mary Jacobs, Town Manager



Inside

Events Calendar	2
Police Department	3
Community & Economic Development	5
Public Works	9
Parks & Recreation	13
Water Utility	15
Administration	18
Golder Ranch FD	20

MAY 2020 CHANGES

Oro Valley Concerts Online—SAACA and TOV stream live performances (May 7—June 4)

The Southern Arizona Arts & Cultural Alliance (SAACA) and Town of Oro Valley will partner to launch Oro Valley Concerts Online, a month of free, weekly online streamed concerts with performances ranging from Bluegrass, Bach, Bassoon ensembles, to Boogie Woogie. Every Thursday at 5 PM beginning May 7, residents can tune in from their home computers, smart TVs, or smartphones to see a live performance of some of Tucson's beloved classical and contemporary performers. Each concert will be 60 – 90 minutes in length. The performances will be simultaneously streamed to SAACA's Facebook page and the Town's Facebook page and include:

- May 7—Mr. Boogie Woogie
- May 13—Canyon Currents
- May 21—Alexander Tentser and Anna Gendler
- May 28—UArizona Low Brass Quartet
- June 4—LuftBassoons

Riverfront Park Concert Series (May 3, 17, & 31)

CANCELED

Visit www.saaca.org

Town Council Meeting (May 6 at 6 p.m.)

Online-only

SAACA Spring Festival of the Arts (May 16-17)

Postponed until fall 2020

Visit www.saaca.org

POLICE DEPARTMENT

Cases, Incidents and Stats

First Quarter Statistics

Attached are the first quarter statistics for 2020.

Armed Robbery/Home Invasion

Officers responded to an apartment at 8271 N. Oracle for a home invasion robbery. There were three suspects who fled prior to police arrival, two of which had firearms and wore masks. The suspect(s) struck the victim with a pistol during the course of the robbery. Independent of the robbery, the Community Action Team (CAT) was investigating the victim, having information he was possibly selling drugs from the apartment. Detectives, through the course of the investigation, identified one of the suspects who had recently been released from prison. An arrest warrant was obtained and he was taken into custody for robbery and kidnapping. Detectives monitored his jail phone calls and obtained information utilized to obtain a search warrant for a family member's residence where items from the robbery were recovered.

Recognitions

National Public Safety Telecommunicators' Week

Staff showed appreciation for our outstanding Public Safety Telecommunicators (pictured right).

Traffic Incident Management Recognition

Officer Brian Kleinberg was recognized by the AZTECH TIM Coalition for his commitment to Traffic Incident Management (TIM). TIM is a deployment strategy utilized nationwide to increase public and officer safety through efficient roadway clearance during traffic incidents. Officer Kleinberg was recognized for his dedication to instructing this topic to police, fire, wrecker and public works staff.



Community Involvement during COVID-19

Maintaining A Strong Community Presence

Throughout the COVID-19 pandemic, staff has maintained a highly visible presence in the community.

Offender Watch

An "Offender Watch" Program was acquired to assist the department with mandatory SORT (Special Operations Response Team) notifications while maintaining social distancing.

Regional Support

Regional Collaboration

Staff maintained open lines of communication with regional, state and federal law enforcement partners and health officials for regional preparedness and collaboration.

Hospital Appreciation

OVPD partnered with Golder Ranch Fire District to show appreciation for the hospital workers on the front line of the COVID pandemic. A parade of vehicles passed in front of the Oro Valley Hospital in a display of appreciation.



COMMUNITY AND ECONOMIC DEVELOPMENT

Statistics

Single Family Residential Activity: 32 new Single Family Residential (SFR) Permits were issued for the month of April compared to 29 SFR permits issued in March. Year to date, 105 SFR permits have been issued since the beginning of the year compared to 97 issued during the same period in 2019.

Permitting Activity: 143 total permits were issued during the month of April compared to 210 permits issued in March. Year to date, 784 total permits have been issued since the beginning of the year compared to 786 issued during the same period in 2019.

Economic Development COVID-19 Local Business Outreach

Staff members are in the process of calling all businesses in Oro Valley. As of April 24, **327 businesses** have been contacted. Staff has been requesting updates on businesses and sharing the [Business Resources page](#) on the Town's website. This site provides quick access to:

- Federal Loan information: Economic Injury Disaster Loan (EIDL) and Payroll Protection Program (PPP)
- Coronavirus Tax relief for businesses and non-profits
- Displaced Worker Resources helping to match job seekers with businesses who are hiring
- Mayor Winfield's proclamation that relaxes the sign code in commercial districts to allow businesses additional advertising through temporary signage during this emergency
- Pima Eats—Helping the public locate restaurants and food businesses offering takeout and/or delivery while also providing an avenue for restaurants to advertise

Staff is working closely with the Oro Valley Chamber in the creation of a shared database of businesses in Oro Valley to allow for targeted news releases as needed, information sharing and expedited contact capabilities. Economic Development staff wants to recognize and thank the Town Manager's Office, Communications, Parks & Recreation, Legal, Courts, Police, Clerk's and Community and Economic Development staff who are assisting with these calls. We are receiving compliments of appreciation for these efforts by the Town and as several business owners have said--**this is why we chose Oro Valley!**

Business Retention/Expansion and Attraction/Marketing

- Economic Development staff continues to reach out to prospective businesses who have plans to locate in Oro Valley. While some projects have been delayed, the two U of A projects are still on schedule! U of A Center for Innovation construction has progressed and is now visible above ground and the first cohort of 110 students will begin classes at the U of A Vet College in Foothills Business Park this Fall.
- Community and Economic Development is currently working with ten different residential developments and fifteen commercial projects.
- With an expanded use of electronic documentation, permits are digitally issued and activity remains steady. Inspection cards are digitally issued and inspections are being done remotely via Skype.

Completed Projects (Certificate of Occupancy Issued)

Dunn Edwards Paints; 9610 N. Oracle Road

Dutch Bros Coffee; 9730 N. Oracle Road

Street Tacos; 10785 N. Oracle Road, Ste. 135

Permitting Major Activity

New Businesses – Building TI Permit applications

Luxspace Studios at Two Oracle Place; 7315 N. Oracle Road, Ste. 51

New Businesses – Building TI Permits issued

Ashley Homestore at Oro Valley Marketplace; 11895 N. Oracle Road
Permit issued for demo and furniture storage

Other Permits

Big Horn Commerce Center; 11280 N. Oracle Road
Grading Permit issued for site grading and drainage improvements

Golder Ranch Woodburne Station; 12125 N. Woodburne Avenue
Grading Permit applied for site modifications

Taco Bell at Entrada de Oro; 7915 N. Oracle Road
Building TI Permit issued for remodel

Vistoso Golf proposed General Plan Amendment and Rezoning

An extensive public outreach effort was initiated in April for the Vistoso Golf proposed General Plan Amendment and Rezoning. Due to the ongoing COVID-19 social distancing guidelines, in-person neighborhood meetings are not possible at this time. With this in mind, staff and the applicant put together an informational video for residents to view on ovprojects.com

The video has generated the following:

- Total views: 1400
- # of viewers: 1100
- Average views per viewer: 1.2
- Just under 40% of the viewers are making it all the way through the staff and applicant portions.

The primary traffic source to the video are as follows:

- www.ovalleyaz.gov (70.3%)
- Nextdoor (5.9%)
- Facebook (5.5%)
- YouTube (1.3%)
- The Facebook post announcing both GPA videos reached 1,526 people.
- The Nextdoor post announcing both GPA videos reached 5,168 people.
- The MailChimp email of this had a 58.2% open rate. The Town averages 35.4% on its campaigns.

- ⇒ Residents have been submitting questions and comments to ask@ovalleyaz.gov which are being posted on the project's webpage on ovprojects.com. There have been more than 1100 questions/comments. Those received by April 23 served as the foundation for a second video that was posted on April 30. The second video included staff and the applicant answering the most common questions received.
- ⇒ A web-based and fully interactive neighborhood meeting for the Vistoso Golf proposed General Plan Amendment and Rezoning is scheduled for May 14. The meeting will use the Zoom application, and attendees will be able to attend by phone and by logging in on their computers, smartphones or tablets. Postcards will be mailed to residents and signs will be posted prior to the meeting.

Other Planning Project Highlights

Oro Valley Marketplace/Oro Valley Village Center

The consultants are moving forward to submit the required plans to reimagine the commercial center. Upon submission and after staff review, the Town will work with the applicant to coordinate smaller, focused meetings with surrounding neighborhoods. These meetings are tentatively scheduled for late summer/early fall.

North 1st Avenue and Tangerine Road proposed General Plan Amendment and Rezoning

An extensive public outreach effort was initiated for the North 1st Avenue and Tangerine Road proposed General Plan Amendment and Rezoning. Due to the ongoing COVID-19 social distancing guidelines, in-person neighborhood meetings are not possible at this time. With this in mind, staff and the applicant put together an informational video for residents to view on ovprojects.com that was posted on April 10. The video has generated the following:

- Total views: 400
 - # of viewers: 340
 - Average views per viewer: 1.2
 - Just under 25% of the viewers are making it all the way through the staff and applicant portions.
 - The Facebook post announcing both GPA videos reached 1,526 people.
 - The Nextdoor post announcing both GPA videos reached 5,168 people.
 - The MailChimp email of this had a 58.2% open rate. The Town averages 35.4% on its campaigns.
- ⇒ Residents have been submitting questions and comments to ask@orovalleyaz.gov which are being posted on the project's webpage on ovprojects.com daily. At this time we have received more than 21 questions and comments. Those received by April 23 served as the foundation for a second video that was posted on April 30. The second video included staff and the applicant answering the most common questions received.
- ⇒ A web-based and fully interactive neighborhood meeting for this proposed General Plan Amendment and Rezoning is scheduled for May 21. The meeting will use the Zoom application, and attendees will be able to attend by phone or by logging in on their computers, smartphones or tablets. Postcards will be mailed to residents and signs will be posted prior to the meeting.

Meetings/Other News

Planning & Zoning Commission

- The applicant proposes to establish a master sign program for **Two Oracle Place**, a commercial development that will establish a set of standards for permanent signs on the property. Two Oracle Place is a commercial development built in the 1980s located on the west side of Oracle Road, north of Ina Road. The property is undergoing a revitalization which includes updated architecture and sign designs, all of which are intended to enhance the character and viability of the commercial center.
- **St. Mark Church**, located on Tangerine Road, next to the future alignment of Shannon Road, requests approval to install a monument sign in the Tangerine Road right-of-way.
- A proposed text amendment to add grazing as a conditional use to the Low-Density Residential zoning district within the **Rancho Vistoso Planned Area Development** and a subsequent conditional use permit allowing grazing in a portion of Stone Canyon Neighborhood 7 (located west of Rancho Vistoso Boulevard and north of Tortolita Mountain Circle, extending to the Town's northern boundary) will be considered for recommendation. Upon recommendation, the applicant's request will be tentatively scheduled for the June 3 Town Council meeting.

Meetings/Other News (Cont.)

Town Council

- The proposed code amendment to the Commercial and Tech-Park zoning districts to add needed employment space to the Town while balancing the needs of employers with the community's values will be presented for action by the Town Council on May 20.
- The proposed code amendment to the Economic Expansion Zone (EEZ) to make the Town more economically competitive, while incorporating stricter regulations to safeguard residents, will also be presented for action by the Town Council on May 20.

Other News

- RKA Architects, Inc. submitted tenant improvement plans to build out the 3,600 square foot first floor space of the storage facility at Steam Pump Ranch. This space was reserved for retail or office space as a rezoning condition. The space will contain 12 artists' studios and an office. The studios will provide spaces for creative professionals to paint, sculpt, quilt, etc. at all stages of their careers. A video depicting this business concept is available at <https://vimeo.com/157660299>
- Town staff have been working with a consultant, Real Estate Consulting Group, to provide an objective analysis of apartments in Oro Valley. The study supports the Strategic Leadership Plan Goal 1B, specifically supporting the objective to "work with the Oro Valley Marketplace to create a multi-faceted, mutually agreeable approach to attract and retain new investment and an expanded customer base to that center." It focuses on the current demand, opportunities and challenges for apartments in Oro Valley and delves into the merit of common perceptions (e.g. impacts on crime, schools and renter demographics) surrounding apartment communities. The study is almost complete and will be available to the Planning and Zoning Commission and Town Council once finished.
- Community Academy is a successful program for residents to get engaged and learn about local government by meeting neighbors and Town staff. These in-person interactions are highly valued and largely what makes the program a community gem. In efforts to keep the program's value in our community and respect the safety precautions for social distancing it has been postponed to Spring 2021.

PUBLIC WORKS

News

Moore Road/La Canada Roundabout wins American Public Works Association—Arizona Chapter award

The roundabout has moved up from winning the Southern Arizona Chapter's project of the year for under \$5M – to winning the State Project of the year in the same category. The project has now been submitted to compete for the national award at the APWA National.

Oracle Road

The Oracle Road Pavement rehabilitation (River Road to Calle Concordia)/Sidewalks (River Road to Magee Road)/Street Lights (River Road to Ina Road) has been delayed a bit by the inclusion of additional work:

- Adding another left turn lane to the intersection of Oracle and Magee. This will create a dual left alignment at the intersection to help mitigate the current turning congestion problems.
- Continuing the pavement rehabilitation along Oracle Road (south of River Road) to Miracle Mile, and then along Miracle Mile to I-10. This is a mill and repave through one of the worst sections on the entire ADOT Corridor.
- The impact to the schedule is that the bid solicitation will be advertised in June. Then there will be the public bid process, bid award, contract finalization and mobilization before actual construction begins. Instead of starting in the summer, it is more likely that this project will start in the fall of 2020.
- Striping: after both requests from the Town, as well as resident complaints, ADOT will restripe Oracle Road in a couple of weeks. This will be preceded by a thorough sweeping to clean the asphalt surface.

Street Operations

- Street Maintenance Operations crews have wrapped up surface treatment crack sealing for the season by completing the Tangerine Hills (1-117) and Tangerine Meadows (1-46) subdivisions. Crews have now begun sidewalk repairs in the Rancho Vistoso Neighborhood 7 Parcel F subdivision and will be continuing repairs Town-wide.
- Streets ADC crews continue to be suspended due to the COVID-19 pandemic and the Arizona Stay-at-home order. Although, under the direction of the ADC crew leader, the Town's vendor AAA landscape continues to complete much-needed herbicide applications to keep spring weeds under control.

Fleet/Facilities

- Fleet Operations continue to provide support for all essential departments with the utilization and assistance of one Street Maintenance crewmember as ADC personnel are unavailable.
- In April, the Facilities team signed off on an average of 3.3 tasks per day in Cartegraph. The team has been taking advantage of vacant Town facilities to perform opportunistic maintenance as well as identifying and correcting systems failures as they perform facility walkthroughs.

The maintenance activities include repair and maintenance of:

- About 100' of soffit repair – Wasps were noted entering/exiting, good to get this sealed up.
- Towels and disinfectant were needed at the fuel island.
- Much needed wall repairs, including lots of wall patching in common use areas.
- Water leak found during one of the building inspections; it has now been repaired.
- Start of swamp cooler work and cooler startups in the works.
- Facilities distributed about 28 spray bottles of disinfectant, 32 Liters of hand sanitizer, and more than 120 tubes of disinfectant wipes around Town buildings.

Stormwater Monsoon Preparedness/Channel Maintenance

Staff have been coordinating with Pima County Flood Control to clean up Gravel Pit Wash as it enters the CDO Wash. The channel has become overgrown with vegetation and in turn has aggregated with sediment.

Outreach

Stormwater was successful in meeting Municipal Separate Storm Sewer Systems (MS4s) outreach goals through information flyers inserted into the quarterly billing cycle. Information relating to Stormwater best management practices was printed and shipped to include in the quarterly bill.

News (Cont.)

Pima County begins work on Calle Concordia

Work began April 27 by Pima County to mill and pave Calle Concordia. This project is complete.



Stormwater Inspections – March 2020

Stormwater Pollution Prevention Plan (SWPPP) Inspections - 42

TOV Asset Inspections - 628

COVID-19 Activities

- A two-month essential sanitary supply list was developed. Facilities ordered extra supplies to stock 680, the MOC, the Community and Recreation Center, and Town Hall. OVPD, Parks and Rec and the Aquatic Center were provided the list and advised to acquire a two-month supply.
- Staff is managing the situation, and family members are helping too. One staff member's spouse fabricated 30 cloth masks and donated them to the Facilities group. Donated hand sanitizers and disinfectant wipes were also distributed.
- Disinfectant spray stations have been refilled weekly. About one gallon of sanitizer solution has been consumed from the stations each week.
- Supply chain delays continue to be experienced on hand sanitizers, disinfectant wipes and masks. Sanitary tissues and disinfectants continue to have short lead times.

Project Updates

Naranja Park Playground Project

Streets Crews are continuing to perform earth moving, grading and culvert installations within the Naranja Park playground and parking lot project. First phase paving of the new southern entrance and parking lot is now complete and access to the park from Naranja Drive has been reopened to traffic. Crews will be placing extruded curb to various areas within the next few weeks.



Project Updates (Cont.)

La Cholla Widening Project

- Median curbs south of Lambert Lane were installed and paving was completed the week of April 13. The closure (between Lambert Lane and Overton Road) was lifted on April 21 (one day prior of the scheduled April 22 date) and traffic was moved onto the new pavement with one lane in each direction. Utility removals done during the closure have brought that item to 95% complete.
- Work at the Lambert/La Cholla intersection began April 14 with the removal of the existing traffic signal. The intersection is temporarily set up as a four-way stop and will continue to operate that way for six weeks. Construction of the new signal is underway with pole foundations and conduit currently being installed.
- Crews continue working on storm drains, slotted drain, curb and gutters and RCP pipe throughout the project. This work is quickly followed by curb work to tie-in catch basins and close gaps in the median. The construction of inlet and outlet treatments at drainage structures is ongoing.
- Drainage at the south end of the project is taking shape with a large channel (channel 2) and the large arch (arch 2) structure under La Cholla that carries flows to the Cañada del Oro Wash nearly complete. The combination of this channel and its connection to the arch will provide all weather travel on La Cholla during large monsoon events. The largest use of wildlife fencing is south of Lambert and ties into this channel and arch. Fencing is installed from Overton Road to this arch and progressing north.
- Landscaping installation, starting at Tangerine Road in late 2019, is ongoing and has progressed to the north side of Lambert. This work includes irrigation service lines, irrigation lines, planting and placement of rock in medians.
- The overall project improvements are on schedule to be complete fall of 2020.

Pavement Preservation

- Holbrook Asphalt began applying HA5 treatments to various subdivisions throughout the town and will continue until May 15.
- On April 27, Sunland Asphalt began applying Liquid Road to Sun City Units 8, 9, and 10 and will continue until May 7.



La Cañada/Moore Roundabout

Staff installed new bollards along the northbound multi-use lane approaching the bike ramp. Bike symbols were also striped at the bike ramps to accentuate their purpose and deter confused drivers from running up the ramp with their automobiles.



Pusch View Lane Mill/Overlay

On April 21, Granite Construction milled/overlayed and striped Pusch View Lane from the CDO Bridge to SR77. The project was scheduled for two days of paving, however the contractor was able to complete in one day. Granite returned for some minor finish work to adjust water valve boxes and install new survey monuments.



Stormwater Project Updates

Highland Wash (FEMA Grant Submittal)

Stormwater staff have reached out to the Town's state sponsor for the project to assess schedule or funding impacts due to the global pandemic. Project review is on indefinite hold.

Sierra Wash

Stormwater has contracted with Westland Resources to provide survey and aerial photogrammetry services for three sites on Sierra Wash where channel down-cutting has exposed the culvert foundation structure. Glover, Mandarinina, and Naranja road crossings have all been identified as needing improvement. This survey information will be used to assess site conditions, provide basis for construction documents and hydrologic and hydraulic studies in the upcoming fiscal year. Survey to be completed in May 2020.

Mutterers Wash

Stormwater has contracted with Psomas Consulting to provide survey and aerial photogrammetry services for this wash in the Greenock and Oracle Road area. This information will be used to assess site conditions and provide basis for hydrologic and hydraulic studies in the upcoming fiscal year. Survey to be completed in May 2020.

Drainage Criteria Manual

All chapters have been reviewed and are being compiled into a completed draft document for QC/QA Stormwater review. Anticipated for Town internal review by the end of May.

Facilities

OVPD Remodel

Work was completed two weeks ahead of schedule.

Oro Valley Aquatic Center Painting

Kittle has completed the work and had staff complete a final punch list walkthrough in April. In addition to the contracted painting, the Facilities Maintenance and Aquatic Center teams have collaborated to accomplish some additional painting inside of the facility.

Community and Economic Development/Public Works Lobby

A punch list walkthrough was completed on April 17, resulting in only a few minor items to be addressed. The front counter glass install is on hold, pending delivery from the supplier. Other than the glass installation, this project is substantially complete. The new lobby configuration is a dramatic change and improvement over the original. On top of security, a more modern and efficient lobby has been created creating much more usable staff space and additional conference rooms.

PARKS & RECREATION

Administration

- The Needs Assessment final report will be presented to the PRAB on May 19 and to Council on May 20.
- In an effort to keep the community engaged, the Community Center and Recreation staff have developed a series of social media posts that provide arts-n-craft ideas, hiking tips, pool safety, yoga/ stretching routines, etc. These videos have been very popular and there has been an uptick in engagement on the Parks and Recreation Facebook page.

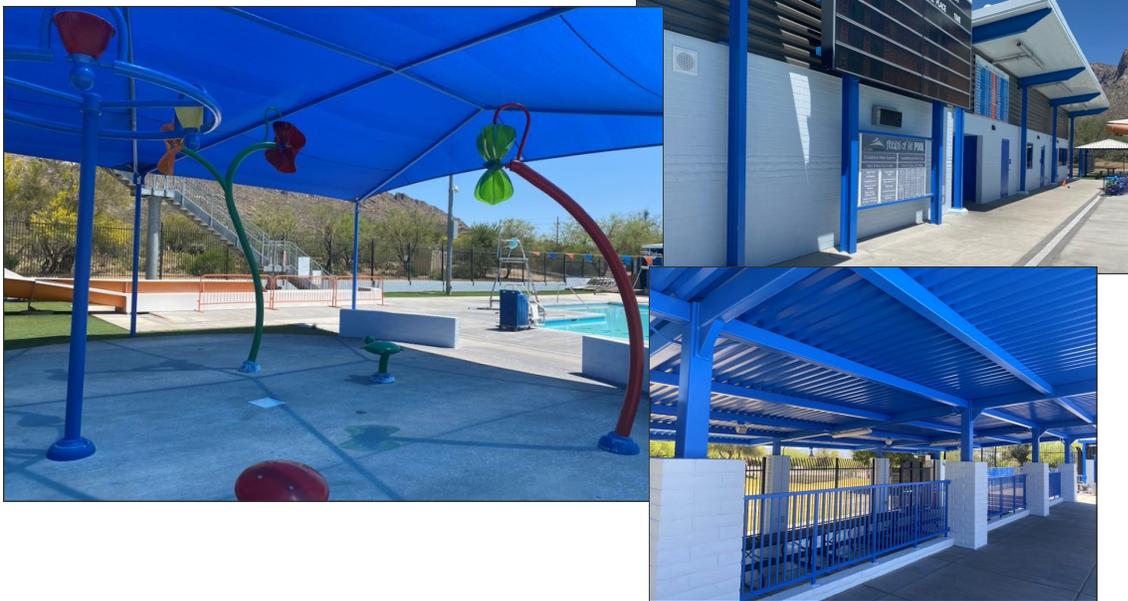
Community and Recreation Center

The annual tennis court crack repair and resurfacing project will begin in May. This project is a requirement to ensure a safe, playable surface for members as well as retaining USTA sanctioned tournaments.

Aquatic Center

During April, the Oro Valley Aquatic Center (OVAC) underwent some much-needed facility improvements. A majority of the improvements came in the form of facility painting contracted to Kittle. Most of the brick, inside of the facility and outside, was painted. In addition, some of the facilities iron fence was given a fresh coat of black paint. The facilities doors along with the splash pad features were sanded and repainted. Lastly, the beams and ceiling of the facilities ramadas were also painted.

In addition to the contracted work, the facilities lifesaving personnel were put to work painting the restrooms and the administration building as well as assisted the Parks division in park maintenance and the painting of James Kreigh Park's posts and cable. The OVAC was also able to repair a leak in one of its main pool pumps. This project would have required some half days' worth of down time for the facility but given the closure, it was all able to be tackled before reopening to the public.



Recreation and Culture

May 9 – In place of Second Saturday at Steam Pump Ranch’s Summer art project highlighting a Mother’s Day gift, Staff will be posting a Mother’s Day craft project children can assemble with items they have in their homes. This will be uploaded at 9 a.m. on Saturday, May 9 on Facebook.

May 16 – The National Parks Trust has been holding a Kids to Parks day for the past 4 years. This year, their 5th anniversary, has been changed to Parks to Kids day. Oro Valley will participate by sharing via social media the many ways kids can have fun in parks.

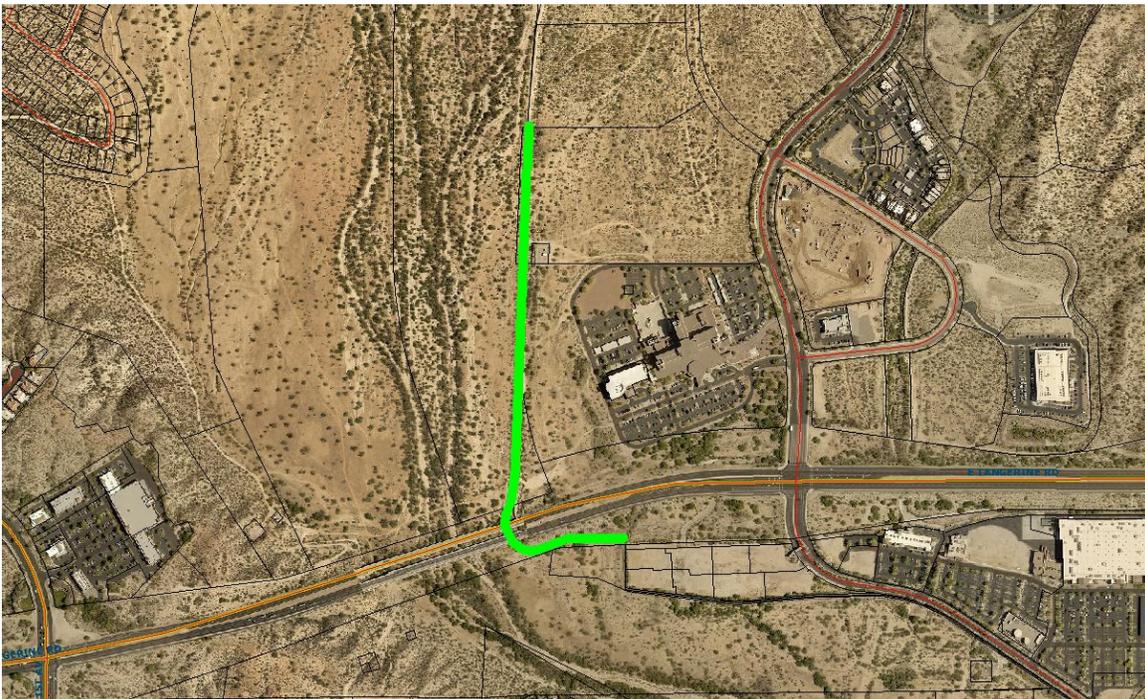


Park Management

At the request of CDO Little League, the team removed turf grass from the infields of ballfields 1 & 2 converting them to multi-use infields that can support both baseball and softball. The turf that was removed was used to add grass to a new lawn at the Steam Pump Ranch Lieber House. The team installed an irrigation system for the new grass. Staff is in the process of adding 30 new trees to Steam Pump Ranch Procter Heritage Garden described in the 2015 Steam Pump Ranch Planting Plan. In May, sidewalks are planned for the new restroom on the north side of James D. Kriegh Park, and staff will be working with TEP and a contractor to bring power to the building. That project will finish with new landscaping.

Big Wash Loop Extension

Pima County Flood Control District will be moving forward with the Big Wash Loop Extension in May! Granite Construction was selected to install the Big Wash Loop extension from the south side of Tangerine Drive up to the north end of the OV Hospital property. Work is tentatively planned to start in early May.



WATER UTILITY

Naranja Reservoir Relining Project

The relining of the Utility's 500,000 gallon Naranja reservoir was completed and the reservoir was recommissioned on April 24. The new lining will provide decades of service. Perpetual capital reinvestment ensures the Utility's water storage infrastructure continues to provide safe, reliable, uninterrupted service.



Smyth Industries performs quality control testing on the new lining. The 500,000 gallon reservoir was drained, sandblasted, repaired, cleaned and relined.

El Conquistador Booster Station Rehabilitation

Constructed in 1983 primarily to serve the El Conquistador resort, the demands placed on the El Conquistador booster station have increased over the past 37 years. After a detailed evaluation, staff determined that the booster station was a prime candidate for rehabilitation.

Pictured right: Herman Contracting installs one of four booster pumps slated for replacement. The new pumps and motor drivers will improve the plant's operating efficiency by over 25%, resulting in lower operating costs while improving reliability and ensuring adequate fire flow to nearby customers. The project is slated for completion by the end of May.



Well C-8 Rehabilitation

Water Utility contracted with Smyth Industries to perform well rehabilitation work on Well C-8. The scope of work included pulling the existing pumping unit, cleaning the well screen, re-equipping with a new pumping unit and above-ground discharge piping modifications. The well was recommissioned on April 16.



Smyth Industries completed well rehabilitation work on Well C-8. Perpetual capital reinvestment in the Utility's water production capability ensures a safe and reliable water supply for our community.

Main Break on East Starmist Place

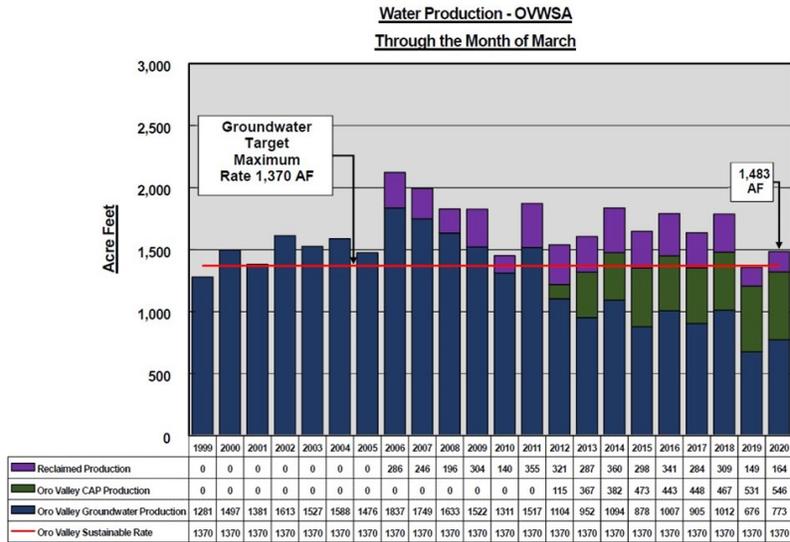
At approximately 8 p.m. on Wednesday, April 22, Water Utility staff were alerted to a main break near 1800 E. Starmist Place. Water Utility staff achieved a good shutdown that left approximately 15 homes without water service. Utility staff excavated the water main to discover a Mesquite Tree root had fractured the 6-inch PVC water main. Utility staff worked through the night to replace the damaged section of water main and backfilled the area. Water service was restored at approximately 6 a.m. the following morning.



A section of the damaged 6-inch PVC water main was removed and replaced

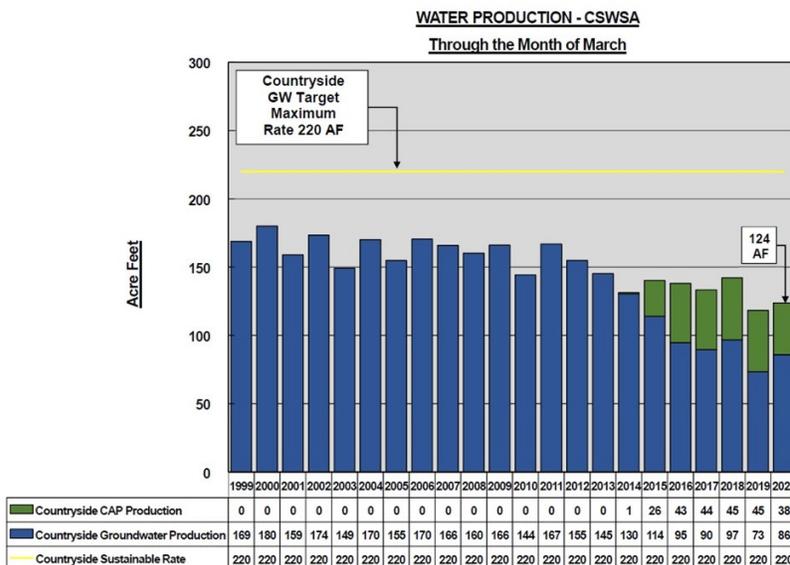
2020 1st Quarter Water Delivery Metrics by Water Type

The Utility continues to successfully deliver Central Arizona Project (CAP) water and reclaimed water to reduce our community's reliance on groundwater. The following graphs compare water deliveries to both the **Oro Valley service area** and **Countryside service area** by water type for the 1st quarter in each of the last 20 years. Water deliveries to the **Oro Valley service area** for the 1st quarter of 2020 consisted of: 53 million gallons of reclaimed water, 178 million gallons of CAP water and 252 million gallons of groundwater



The Water Utility's **main service area** experienced an increase in first quarter consumption compared to this time last year. Since Arizona Governor Ducey issued a COVID-19 stay at home order, the Utility has seen an increase in residential consumption as well as a decrease in commercial consumption. The increase in residential consumption exceeds the decrease in commercial consumption and accounts for a portion of the first quarter spike in demands.

Water deliveries to the **Countryside service area** for the 1st quarter of 2020 consisted of: 12 million gallons of CAP water, 28 million gallons of groundwater



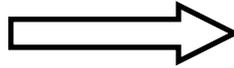
The Water Utility's **Countryside service area** experienced an increase in first quarter consumption compared to this time last year. Since Arizona's governor issued a COVID 19 stay in place order, the Utility has seen an increase in residential consumption as well as a decrease in commercial consumption. The increase in residential consumption exceeds the decrease in commercial consumption and accounts for a portion of the first quarter spike in demands.

ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
April 2019	33	25
April 2020	35	13

The May Vista can be viewed [here](#).



Press Releases/News Articles Issued in April

- [Town of Oro Valley launches new website, 4-30-2020](#)
- [Follow-up informational videos for proposed General Plan, 4-30-2020](#)
- [Oro Valley Town Talk: A message from Police Chief Kara Riley, Explorer Newspaper 4-22-20](#)
- [Town announces pavement preservation schedule and road construction updates, 4-14-2020](#)
- [Informational videos for proposed General Plan Amendments, 4-10-2020](#)
- [Oro Valley Town Talk: Mayor Winfield: Stay Home, Stay Healthy, Stay Connected, Explorer Newspaper 4-8-2020](#)

NEW website-launched on May 1

Keeping the same address of www.orovalleyaz.gov, the new website offers a new modernized design, as well as improved navigation, performance and functionality. The site is user-friendly, with an intuitive search engine and less clicks needed to find what you're looking for. Services will be on one convenient page; you can pay your water bill and Ask Oro Valley a question all from one launching place!

Human Resources

Human Resources is facilitating the Town's first all online, passive open enrollment. Passive enrollment means employees only have to do something if they want to make changes to their plans. This allows employees to simply re-enroll in their current choices with little or no involvement in the open enrollment process. A passive approach saves time, eases some stress from both employees and staff, and eliminates the challenge of employees who forget open enrollment and run the risk of losing coverage.

Retirements (April 1-June 1)

- Lias Gallardo**, New Media Developer, under 8 years.
- Rita Gier**, SR Court Clerk, Magistrate Court, almost 28 years
- Marsha Hanna**, SR Civil Engineering Technician, Public Works, almost 10 years
- Tim Hardin**, Facility Maintenance Crew Leader, Public Works, 20.5 years
- Officer Douglas Hamblin**, Police, 23 years

Thank you for all you did for the Town!

Youth Advisory Council

Due to COVID-19, Youth Advisory Council activities have been suspended. Under normal circumstances, the outgoing seniors (10 this year) would receive a plaque from the Town during a Council meeting. This year, the outgoing seniors will be acknowledged during the May 6 Council meeting and will receive their plaques in the mail. We thank our graduating seniors for their service on the Youth Advisory Council and wish them all the best in their future endeavors!

Oro Valley Public Library set to reopen (curbside service) May 18

The Town received notice from Pima County that it intends to start curbside service at six Pima County libraries—including Oro Valley Public Library—on Monday, May 18. This will provide an opportunity for patrons to get anything they have on reserve, and to return materials to library staff. Traffic barricades will be set up, and the Town will be notified once the traffic control has been determined. The plan is for the library to operate in this manner for a month or two until they get ready to open the building.

Regional Partnerships

- **Oro Valley Chamber** – The Chamber launched their #DineOVAZ social media campaign to support/promote local restaurants, hosted a webinar (in partnership with SBDC and the Town) that focused on Payroll Assistance and Emergency Assistance, developed a list of financial institutions who are accepting Paycheck Protection Plan applications and partnered with the Oro Valley Chamber Foundation, Pima Federal Credit Union, Oro Valley American Legion Post #132, Walmart Foundation and private individuals to contribute \$18,950 toward the purchase of \$75 grocery cards at Walmart. Cards are being distributed to employers who've furloughed or laid off workers because of the coronavirus pandemic. In turn, those businesses will give the cards to workers.
- **Music and Dance Academy** –suspended the Oro Valley Kids Concert Series for the remainder of FY 2019-2020. The Academy is temporarily closed and offering virtual classes to their students.
- **Southern Arizona Arts and Cultural Alliance** – the 2nd Saturday Steam Pump Ranch Concert Series and the Riverfront Park Classical Concert Series are canceled for the remainder of FY 2019-2020. SAACA is reaching out to the groups who planned to perform to create an online three-part concert series. SAACA will produce the concerts with high quality video and audio, and then live stream the concerts at set times to the SAACA Facebook page. SAACA is also planning pre-concert engagement by asking community members to submit questions to ask the performers, and polls to include song requests. Here is a sample: <https://youtu.be/RmXEvy5xB00>
- **Tohono Chul Park** – is temporarily closed, but providing virtual programming.
- **Visit Tucson** – has developed a draft tourism recovery plan and shared travel sentiment survey results (see attached).

GOLDER RANCH FIRE DISTRICT

Social Media Messaging

With the children out of school and families quarantining together, Chief Riley and Golder Ranch Fire Chief Karrer produced videos posted on social media addressing various topics, including pool safety, fireworks and maintaining social distancing through senior prom season.