

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | November 2021

TO COUNCIL

TOWN MANAGER'S MESSAGE

The Executive Leadership Team spent nearly two days in Lean process improvement leadership training with two specialists from the State of Arizona's own initiative, the Arizona Management System. The team started with a field trip to the local Arizona Motor Vehicle Department office on Shannon Road, where we saw how process improvement has completely transformed the MVD's operations. Their employees showed us how they use daily "huddle boards" to assess issues and review data, and how that data is then used to quickly fix or elevate issues. They explained several of their major changes, and how all employees are trained and invited to share their ideas every day. It was time well spent, and we will be developing a framework for implementation of the top priorities.

We held our first quarterly employee recognition last month where those who had been promoted since July 1 were honored. In addition, we invited all new employees hired since then to attend and be formally welcomed by their colleagues and leadership team.

On Thursday morning, Nov. 4, the Town closed on its Parks and Recreation bond issuance, netting the Town \$25M in bond proceeds after issuance costs. The bond repayment term is 20 years, with an all-in total cost of issuance of 2.31%. Annual debt service on the bonds, including both principal and interest, is approximately \$1.56M per year.

The 9-hole Pusch Ridge Golf Course was successfully opened last weekend with the Friends of Pusch Ridge sponsoring a grand pre-opening tournament and luncheon. There were 104 golfers and plenty of residents cheering on the golfers along the way. We appreciate the work the Friends have done in contributing to some landscaping improvements prior to reopening, as well as the outstanding work of Indigo in preparing the course for play. In other matters:

- I attended the annual International City/County Management Association (ICMA) professional conference in Portland last month. After a virtual event last year, the gathering was welcomed by city management professionals across the country. There was a considerable focus on the effects of the pandemic on the workplace and communities, with many stories and ideas shared.
- The latest This is Oro Valley podcast featuring SAACA Executive Director Kate Marquez and local artist Ashley White will be published next week. Our next podcast will be with GRFD's Chief Randy Karrer.
- I was honored to join the Mayor, Vice Mayor and several Councilmembers at the annual OVPD awards ceremony.
- A transcript of the Mayor's annual State of the Town Address is now on the Town's website; the video will be available soon. This important summary of accomplishments and coming attractions is a team effort, and I want to thank the staff for their outstanding work over the past year.
- Community and Economic Development Director Paul Melcher was recently interviewed by Lorraine Rivera with Arizona Public Media for a segment about business and economic growth in Oro Valley, and emphasized the Town's positive momentum and accomplishments. The segment will air tonight, November 5, and a link will be provided to Council when available.

Please let me know if you have any questions regarding any content in this report.

Mary Jacobs, Town Manager



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POLICE DEPARTMENT

CASES, INCIDENTS AND STATS

Quarterly Stats

Please see the attached statistics for the first quarter of the fiscal year.



Trafficking in Stolen Property

Patrol officers responded to a reported theft, where the victim accused her grandson of stealing approximately \$40,000 worth of jewelry and silver flatware. Members of the Criminal Investigations Unit (CIU) tracked the property to various pawn shops and metal refineries. CIU, along with the K9 Unit and Community Action Team (CAT) located the suspect, who was charged with theft and three counts of trafficking in stolen property.

Firearm Accidental Discharge

Patrol officers responded to an accidental firearms discharge. Upon arrival, the officers encountered a male, under 18-years-old, with a bullet wound to his leg. Police learned that the male was on juvenile intensive probation and was a prohibited possessor. He told police that the weapon accidentally discharged while he was cleaning it. Members of the CIU coordinated with the subject's probation officer. The probation officer booked the subject on weapons offenses once he was released from medical care.

SPECIAL EVENTS

Human Trafficking Awareness

Members of the Community Resources Unit (CRU) joined 18 different organizations to assist the Arizona Attorney General's Office with a Human Trafficking Awareness day event at Steam Pump Ranch.

National Night Out

Members of CRU coordinated the National Night Out & Safe Treats event, which is a nationwide community-building campaign that promotes police-community partnerships.

Special Olympics Fuel of Dreams

In partnership with Fry's Food stores, members of the Department along with members of the Pima County Sheriff's Department pumped gas and washed windshields as a fundraising effort, collecting over \$1800 to benefit Special Olympics. *(See image to the right)*



Dispose-A-Med

CRU hosted Dispose-A-Med, a drug take-back event. Approximately 173 pounds of various medications were taken in for proper disposal.

COMMUNITY INVOLVEMENT

Fall Festivals

Members of CRU assisted the CDO Baptist Church and the Resurrection Lutheran Church with their fall festivals. They also attended each festival to promote positive interactions within the community.

REGIONAL SUPPORT

Funeral Service

OVPD assisted with honoring a fallen DEA special agent who gave his life in the line of duty by escorting the fallen agent and assisting in folding the casket flag, which was presented to the agent's family.

Motor Officer Training

Members of the Traffic Unit worked in collaboration with Pima County Sheriff's deputies and Marana Police officers to facilitate the Pima Regional Motor Academy. Attending officers are taught how to operate motorcycles in a police enforcement capacity.

Missing in America Project

Members of the Traffic Unit joined regional partners to assist the Missing in America Project (MIAP) with the escort of service members who have passed. MIAP ensures service members receive proper honor for their service to our country.

COMMUNITY AND ECONOMIC DEVELOPMENT

TRENDS

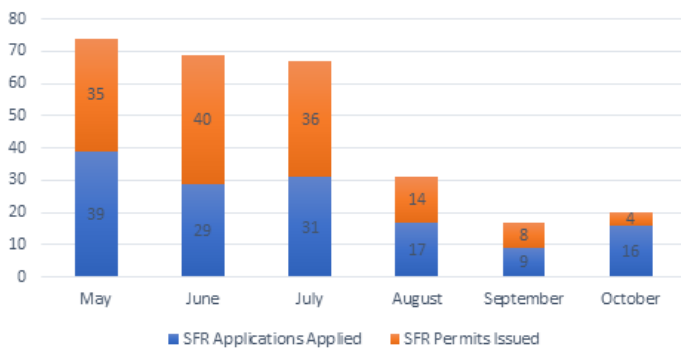
Single Family Residential Activity

Four new Single Family Residential (SFR) Permits were issued in October, compared to eight SFR permits issued in September. Year-to-date, 323 SFR permits have been issued since the beginning of the year compared to 295 issued during the same period of 2020.

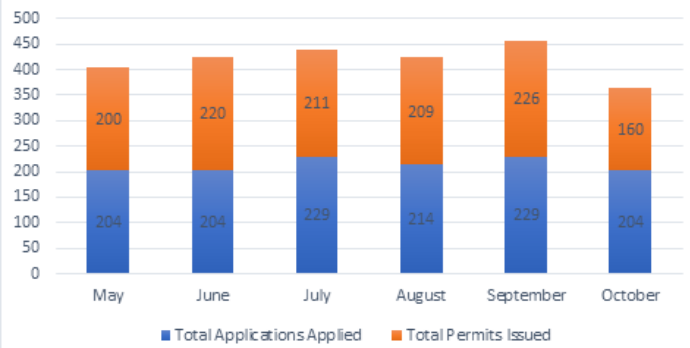
Permitting Activity

160 total permits were issued in October compared to 226 permits issued in September. Year-to-date, 2,160 total permits have been issued since the beginning of the year compared to 2,071 issued during the same period in 2020.

SFR Applications and Issued Permits



Permit Applications and Issued Permits



MEETINGS AND OTHER NEWS

Planning & Zoning Commission

On November 2, a proposed amendment to the **Town's Zoning Code regarding off-street parking and loading** was presented as a discussion item. The goal of the proposed amendment is to update outdated standards, enhance safety, environmental and landscape design standards and support Oro Valley businesses. This is tentatively scheduled for Planning & Zoning Commission consideration at a public hearing on December 7.

The Planning & Zoning Commission will consider a proposed zoning amendment for **24 parcels south and west of Tortolita Mountain Circle**, annexed in 2004. The proposed amendment would remove a condition requiring a minimum lot size of 180,000 square feet and enable the standard R1-144 minimum lot size to take effect. This proposed amendment would resolve long-standing non-compliance for many properties and standardize the entire area into the same standards as all R1-144 zoning.

The Planning & Zoning Commission will consider a request to increase the **building height of the bell tower architectural feature at CDO Baptist Church**, located at the northeast corner of Oracle Rd. and Calle Concordia. The four-foot increase requires Planning and Zoning Commission approval.

2020 Census

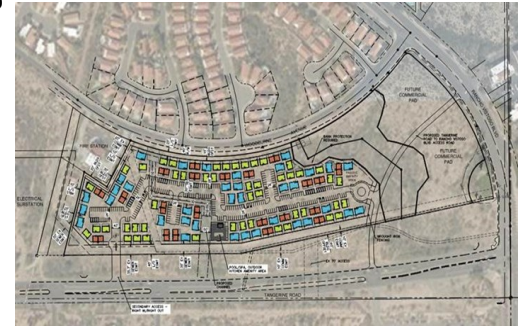
The 2020 Census released population and race results in September. Oro Valley's population has increased 12.2% since 2010, with 47,070 people. Additional 2020 data will not be released until next year, such as housing characteristics, age and income data. The Town has posted available data [online](#), which will be updated as more information is released.

Neighborhood Meetings

A neighborhood meeting was held on November 4 via Zoom for resident feedback on the property owner's proposed rezoning from commercial to high-density residential for a **vacant parcel located adjacent to the Safeway shopping center northeast of the Tangerine Rd. and Rancho Vistoso Blvd.** intersection. The applicant is proposing 85-90 single-story rental homes. This was the first neighborhood meeting for the proposed project, and a formal application has not been submitted.



A neighborhood meeting is scheduled for December 2 at 6 p.m. via Zoom to gather resident feedback on the applicant's proposed rezoning from commercial to high-density residential for a **vacant parcel located northwest of the Tangerine Rd. and Rancho Vistoso Blvd. intersection.** The applicant is proposing approximately 125 single-story rental homes. This is the first neighborhood meeting for the proposed project and a formal application has not been submitted.



Please visit OVprojects.com for more information.

Community Academy

Community Academy 2022 is right around the corner! This is a free service provided by the Town to present and discuss various topics and services with residents. Topics range from an overview of Town governance and finances, history and future planning to current development and infrastructure capacity. The program is offered to existing board/commission members, residents and stakeholders in the community. Community Academy 2022 will be held from 6-8 p.m., twice a week throughout the month of March 2022. The program culminates with graduation before Town Council, friends and family on April 6, 2022. More information about Community Academy and to register can be found [online](#).

PERMITTING MAJOR ACTIVITY

New Businesses

- *AZ MediQuip* at Rooney Ranch – 10515 N. Oracle Rd. #165 (Building TI Permit issued for new location)
- *Hoppy Vine* at Oro Valley Marketplace – 12125 N. Oracle Rd. #137 (Building TI Permit applied for new location)
- *La Posada Sales Office* at El Corredor – 9740 N. Oracle Rd. #102 (Building TI Permit applied for new location)
- *Mali Thai* at Safeway Vistoso Plaza – 12142 N. Rancho Vistoso Blvd. #B120 (Building TI Permit issued for new location)
- *Sherwin-Williams Paint Store* at Rooney Ranch – 10605 N. Oracle Rd. (Building TI Permit applied for location previously occupied by Pizza Hut)
- *UPS Store* at Escondido Plaza – 7966 N. Oracle Rd. #102 (Building TI Permit applied for new location)

Other Permits

- *Arbico* at Foothills Business Park – 10831 N. Mavinee Dr. #185 (Building TI Permit issued for interior expansion)
- *Design Center* – 8454 N. Oracle Rd. (Type 2 Grading Permit issued for new parking lot improvements)
- *Kentucky Fried Chicken* at Entrada de Oro – 7901 N. Oracle Rd. (Building TI Permit issued for interior/exterior remodel)
- *The Oncology Institute of Hope & Innovation* at OV Hospital Medical Building – 1521 E. Tangerine Rd. #331 (Building TI Permit issued for interior remodel)
- *Stone Canyon VIII, Phase 5* – Type 2 Grading Permit issued for extension of Tortolita Mountain Circle
- *TMC One at Shops at Oro Valley* – 10390 N. La Cañada Dr. (Building TI Permit applied for Interior Improvements)
- *Walgreens* at NWC Lambert/La Cañada — 10405 N. La Cañada Dr. (Building TI Permit issued for new interior Village Medical Clinic)

BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

Economic Development and New Projects

Staff responded to two requests for information related to Primary Employer Development. One response included follow-up information to an earlier submittal for a semiconductor equipment supplier site.

Four storefronts, five home-based, and two businesses using an intelligent office or shared space were licensed in September. Intelligent offices are physical locations that a business owner can use for package and mail delivery, meetings, and other business-related functions.

Completed Projects (Certificate of Occupancy Issued)

- *AZ Mediquip* (10515 N. Oracle Rd. #165)
- *Five Below* (10571 N. Oracle Rd.)
- *Greenspring Inspire Medical Aesthetics* (10509 N. Oracle Rd. #141)
- *Just Right Mattress* (7881 N. Oracle Rd. (C of O for new owner)
- *Mali Thai* (12142 N. Rancho Vistoso Blvd. #120)
- *Oro Valley Acupuncture* (190 W Magee Rd. #142)
- *Southwest Kidney Institute* (1824 E. Innovation Park Dr.)
- *VCA Northwest Animal Hospital* (10825 N. Oracle Rd. #101 (C of O for new owner of former Northwest Pet Clinic)

Business Closure

- *Shaffer Dry Cleaning* (10509 N. Oracle Rd. #111)

Ribbon Cuttings

- *AZ Mediquip* (10515 N. Oracle Rd. #165)
- *Wow Wow Lemonade* (7705 N. Oracle Rd. #133)
- *The Landing* (8195 N. Oracle Rd. #105)
- *TreadLogic* (Mobile tire sales & installation)



Doug (Fini) Finical presented Mayor Winfield with a framed artist rendering of Oro Valley Town Hall at the ribbon cutting for The Landing. Fini, a co-owner of the newly opened restaurant, is the son of Irwin Finical who was the architect of the original building.

Making Connections

Local business owners and managers are meeting with the Mayor, Town Councilmembers, Town staff and the Oro Valley Chamber president at their business location. Conversations center on the current status of the business, current challenges and ways the Town can offer support. These visits are one strategy for building on the positive relationships that were developed with local businesses during the OVSafeSteps program.



Best Buy



The Keg



Walmart

PLANNING PROJECT HIGHLIGHTS

A pre-application meeting was held for **Tropical Smoothie**, a proposed 1,740 square-foot drive-thru smoothie restaurant at the **southwest corner of La Cañada Dr. and Lambert Lane**. The proposed drive-thru would require consideration by the Planning and Zoning Commission and Town Council to approve the conditional use.

A pre-application was submitted for a **612 square-foot coffee/smoothie drive-thru** on approximately .93 acres located on the southwest corner of **Oracle Rd. and El Conquistador Way**. The property is currently zoned R-6 and has a previously approved development plan showing an office on this parcel. The applicant's request will require a rezoning and Conditional Use Permit to allow a drive-thru use on the property. If the applicant wishes to proceed, a neighborhood meeting will be required prior to formal submittal of either application. *(See image below)*

A pre-application was submitted for a **3,849 square-foot church** with an associated 4,957 square-foot multi-purpose building on approximately 3.3 acres located on the **northwest corner of 1st Ave. and Naranja Rd**. The property is currently zoned large-lot residential, R1-144 and churches are a permitted use. If the applicant wishes to proceed, a neighborhood meeting will be required prior to formal submittal of an application.

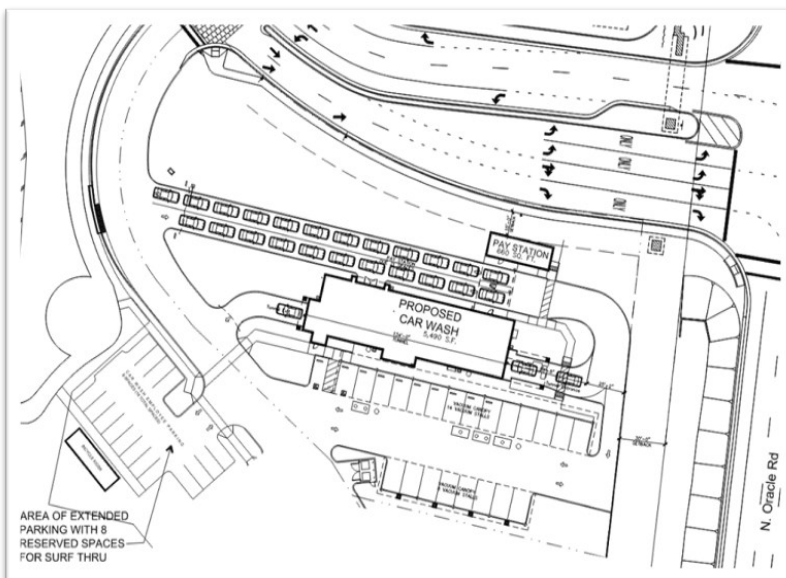
A pre-application was submitted for a **proposed drive-thru car wash facility** on the vacant lot at the southwest corner of Oracle Rd. and Water Harvest Way (**Oro Valley Marketplace adjacent to In-N-Out Burger**). The request will require a Conditional Use Permit and revision to the approved Development Plan, both of which require Town Council approval. *(See image below)*

The fourth submittal of the proposed PAD Amendment and revised Site, Landscape and Recreation Area plans for the **Oro Valley Village Center (formerly Oro Valley Marketplace)** were received. The plans are currently under review and, pending code compliance, are tentatively scheduled to be presented to the Planning and Zoning Commission during a study session later this year.

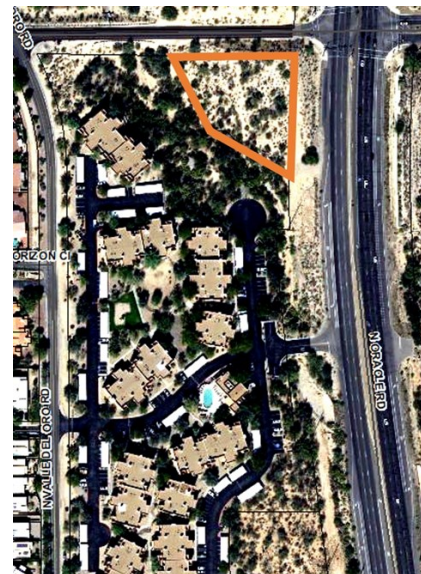
The final version of the official **Westward Look Planned Area Development (PAD)** has been posted on the [Town website](#).

An expansion for the **Sun City Activity Center** was administratively approved. The expansion includes a new lobby area and entrance, as well as the enclosing of an existing patio on the northeast side of the building.

The **fuel station at the northeast corner of Tangerine Rd. and Rancho Vistoso Blvd.** is seeking a lot split from the associated grocery store. Neither lot will change ownership at this time, and while Town staff has approved plans for the minor lot split, the applicant must now record documents with Pima County.



Proposed car wash location



Proposed coffee/smoothie drive-thru location

PUBLIC WORKS

NARANJA PARK EXPANSION BOND PROJECT

Progress since budget adoption:

- Recruited and successfully hired Keith Wood, a full-time, experienced Project Manager dedicated to the project.
- Completed a new aerial topographic survey for the site.
- Conducted an extensive RFQ process to select the design consultant and a contract is currently being finalized with the successful firm.
- Currently in the process of selecting the Construction Manager at Risk (CMAR) contractor, the contract should be finalized within 30-45 days.

The Construction Manager at Risk (CMAR) is a delivery method that entails a commitment by the Construction Manager (CM) to deliver the project within a Guaranteed Maximum Price (GMP), which is based on the construction documents and specifications at the time of the GMP.

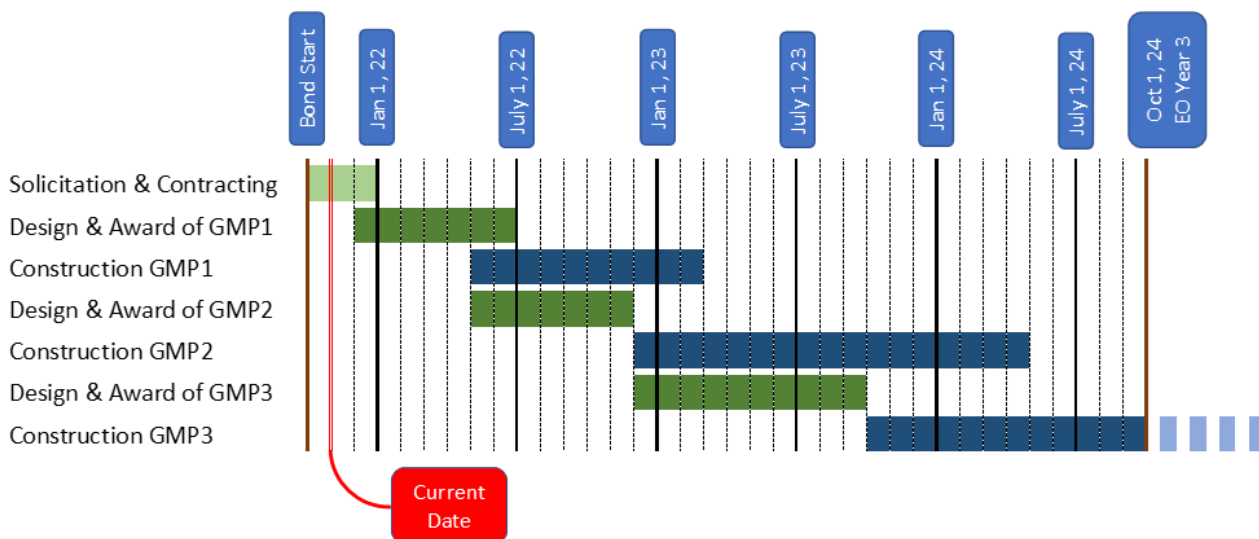
The Town hires both the design consultant and building contractor at the onset of the project. During the design, the owner (TOV), the design consultant and the contractor all work together creating the site planning and construction documents. When finished, the contractor uses the documents to bid and submit a GMP. Once the GMP is accepted by the owner, the contractor begins construction.

During the design, the contractor is not only offering advice on how to most efficiently to build but is also preparing cost and scheduling estimates to help the team understand cost, time and be able to refine the design to stay within budget.

For larger projects, like Naranja Park, there may be several GMP's issued in stages to start construction sooner. In the case of Naranja Park, it is broken down into the following GPM packages:

- GMP1: Mass earthwork and utilities package.
- GMP2: Fields, roads, parking areas, buildings, splash pad.
- GMP3: Skate park, pump track, basketball courts, pickleball courts.

Once the design Consultant and Contractor are onboard, the GMP breakdown may be refined.

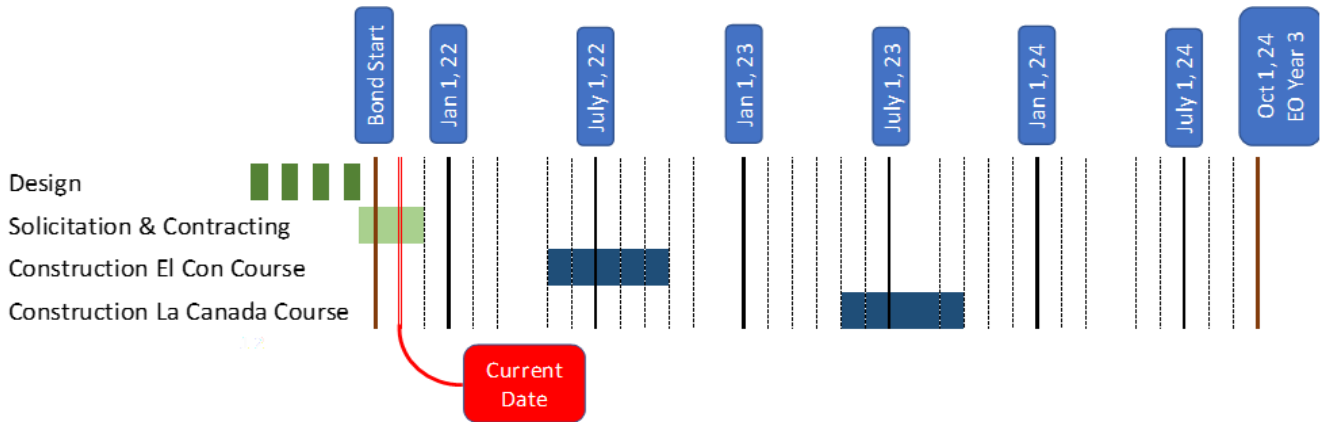


Naranja Park tentative schedule

COMMUNITY CENTER EXTERIOR IMPROVEMENT BOND PROJECTS

Golf course irrigation Replacement progress to date:

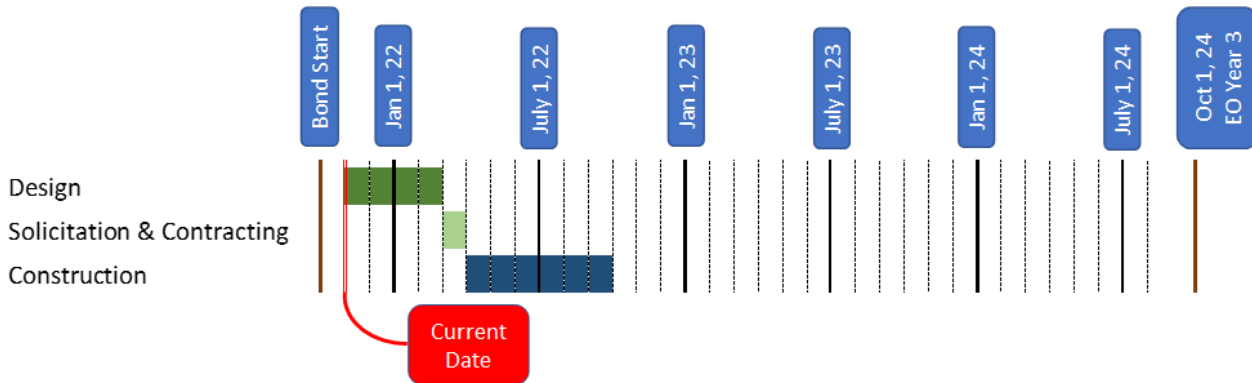
- Design complete and solicitation for contractor bid complete.
- Determining project path forward due to bid cost.



Irrigation replacement tentative schedule (subject to Council direction)

Tennis court reconstruction and expansion progress to date:

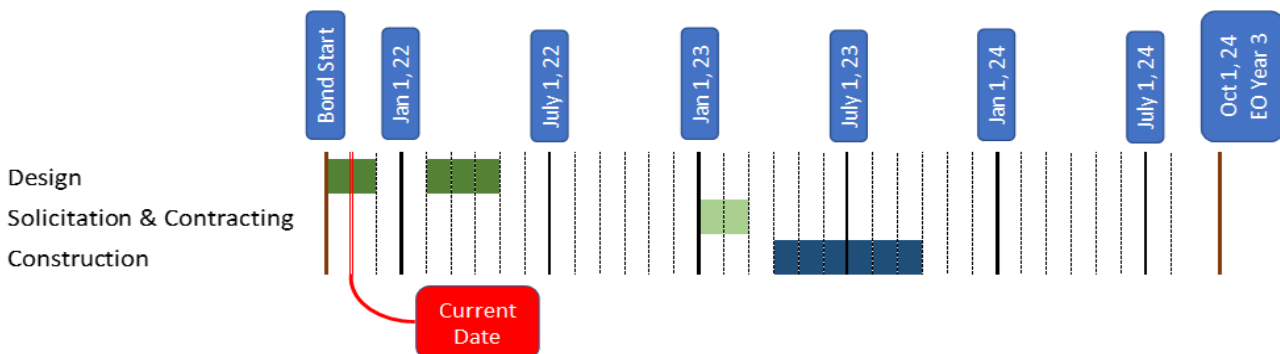
- Securing a design consultant through Job Order Contracting (JOC) process.
- Procurement leading development of Statement of Work and design fee.



Tennis court tentative schedule

Parking lot reconstruction and expansion progress to date:

- Tentative agreement with owner of vacant land for land swap.
- Procured Town's on-call architect to plan the entire space with a preliminary reconfiguration plan and coordinating design.

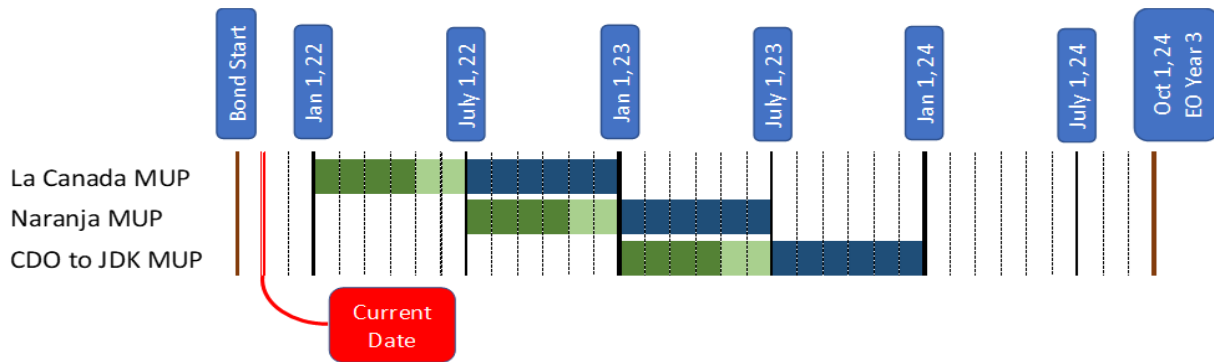


Parking lot tentative schedule

MULTI-USE PATH BOND PROJECTS

Progress to date:

- Through an IGA approved through the RTA Board, the Town has been awarded \$420K to be used for the La Cañada multi-use paths (MUP).



Tentative MUP schedule (pending Council approval)

STEAM PUMP RANCH GARAGE PROJECT

A major structural problem was discovered since the abatement and demolition started. Now that the abatement and demolition have removed coverings on the walls as well as the existing concrete floors, a substantial portion of the structural adobe walls were not installed on foundations. They were installed on compacted soil. This has caused a major structural failure at the very base of the adobe walls, which are now listing. Since the walls are the only thing holding up the roof structure, the entire building is compromised. As such, current construction has stopped until the structural engineer and the adobe specialist can fully analyze and recommend mitigation measures.

STORMWATER AND STREET OPERATIONS

Oro Valley Stormwater Utility Monsoon Sandbag Program 2021

The Oro Valley Stormwater Utility completed another successful sandbag program for the 2021 Monsoon Season. This year, the Town distributed roughly 5,700 sandbags to local residents. This number represents a 200% increase in distribution from the 2020 monsoon season.

New Arizona Department Of Environmental Quality (ADEQ) Small Phase 2 Municipal Separate Storm Sewer System (MS4) Permit

The State ADEQ agency recently updated their Small Phase 2 MS4 permit which went live October 1. The Town of Oro Valley currently holds a Small Phase 2 MS4 permit and will be required to come into compliance with the new permit. Changes to the Stormwater Management Program will be required to meet the new permit requirements to include analytical monitoring of designated outfall locations. A Notice of Intent to file is required to be submitted by November 30. The Town will then be required to update the Stormwater Management Program by June 30, 2022, and submit our first analytical monitoring sample to the State ADEQ by June 30, 2023. The Town is in coordination with the ADEQ office to verify updates are in compliance.



FACILITIES MAINTENANCE

As of October 20, the Facilities Maintenance team has completed 139 tasks, averaging 9.9 tasks per day.

- Town Hall HVAC Thermostat: The low voltage cabling has been installed. The microchip shortage has caused a delay in acquisition and install of the thermostat control units.
- Town Hall Restroom ADA compliance: The OVPD Main Station Lobby restroom construction is scheduled to begin the first week of November. Additional restroom renovations are on hold pending funding of other projects.
- Town Hall Admin Building Generator: Contractor bids for construction are almost twice the allotted budget amount. Facilities is working with the designer GLHN to understand why the project cost has exceeded the specified budget and what the next steps will be for the project.
- Kachina Room ADA improvements: After conducting a site visit with the building official and identifying the deficiencies, the facility maintenance team will be making the required modifications to achieve compliance.
- Community Center, Garden Café exterior door: Purchase orders have been issued to DH Pace and APL for the door hardware and access control. Due to the microchip shortage, scheduling is pending the arrival of long lead time parts.

Work is proceeding in various stages for OVPD and CED/PW interior painting, a water fountain at the Community Center, townwide exterior lighting timers and OVAC main gate access control.



Additional signage was added to the Hopi Conference room to help direct visitors

FLEET MAINTENANCE

The Fleet Maintenance Team has completed 58 tasks, averaging 4.1 tasks per day, down only 0.4 tasks per day from last month. Fleet Division has been short two technicians during this period.

- Fleet has taken delivery of two Ford Edge SUV crossovers for the OVPD Fleet segment. The vehicles, to be used by CVAP, will be sent for outfitting soon.
- CED's 2022 Toyota Camry is scheduled for delivery on December 15. The 2022 Ford Explorer is scheduled for delivery in January.
- Pricing became available for facilities 2022 Ford Ranger on October 11. The Purchase Order has been requisitioned.
- The Water Utility has taken delivery of its F550 Valve Truck. Fleet is in the process of outfitting it with safety equipment.
- Tires continue to be a hot maintenance item in the fleet division, but the team is proactively working to improve safety inspections.
- As of October 20, the Town's fleet has consumed an average of 35.4 gallons of fuel per hour, down from 45.6 last month.

TRANSIT

The Oro Valley Sun Shuttle Dial-A-Ride is achieving record-breaking ridership. Record daily trips are exceeding 275 passengers per day, with monthly ridership at a record 4,800 passenger trips. This month after 26 years of service, the Oro Valley Sun Shuttle Dial-a-Ride served its 600,000th passenger with more than 3.6 million miles traveled.

As previously reported, due to the overwhelming success of Oro Valley's Sun Shuttle, we have had to cap the number of trip requests until we are able to hire enough employees to handle the volume. In the past three months we have transported over 250 trips more each month than any previous month in our 26-year history.

FY13 (July 2012 to June 2013) there was a record number of trips with 32,400. In FY17 (July 2016 to Jun 2017) our new record was 51,100 trips. After the first four months of our current fiscal year, we are on pace to reach 56,000 trips. Over the years we've updated our scheduling software and provided better training to gain the nearly 20% improvement without additional vehicles and the same number of drivers.



PARKS & RECREATION

ADMINISTRATION

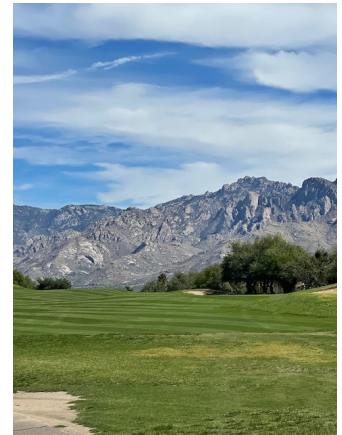
Parks and Recreation Advisory Board meeting, November 16 at 6 p.m. in the Hopi Conference Room.

Several staff attended the annual **Arizona Parks and Recreation Association (APRA) conference** in Fountain Hills earlier this month. Director Diaz-Trahan, who is a past APRA President, was on a speaker panel with colleagues from Fountain Hills and Coconino County discussing the Park and Recreation Master Plan.

RECREATION AND CULTURE

The recently installed **electronic pay option at the Naranja Park Archery Range** has been well received. Staff received a number of positive comments about how much easier and convenient this option is for users to pay onsite for use of the range.

Overseeding of all Town sports fields will be completed mid-month and user groups will have fresh rye-grass fields to play on. This will mark the end of the relocation of many sports groups during the month-long overseed process.



COMMUNITY AND RECREATION CENTER (CRC)

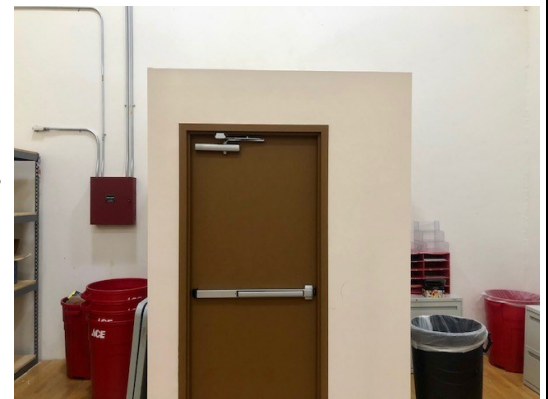
As of mid-October, the **CRC had over 1,700 members**, with more being added each day. The center will continue to add group fitness classes to provide a variety of opportunities to its boosted member base.

The Center has completed the **enlargement of the racquetball court door** that is used for summer camps. This door serves as the main hub for youth programming and equipment storage. Enlarging the door allows for ADA accessibility and improves overall functionality and safety.

Pusch Ridge Tennis Facility hosted **Tennis Congress** October 21-25. Tennis Congress is a high-profile national event that offers unique opportunities for adult amateur tennis athletes to gain world-class education and training. All proceeds from Tennis Congress events benefit the Net Gains Foundation.

The Halloween Spooktacular returned to the center this year on October 29. This event attracted hundreds of families and thousands of kids dressed in their costumes.

On November 20 the Center will be hosting the final **Movie on the Lawn** for the year. The movie will be "Onward" and will begin shortly after sundown near the driving range.



AQUATICS

The Oro Valley Aquatic Center (OVAC) continues to see the benefits of the **online reservation system** that allows members to view lane availability online. An **increase in membership** at the OVAC has grown to 564 active members, which is up from 390 in October 2020.

On October 29-30, OVAC hosted the **Southern Arizona Regional High School Swimming Qualifier**. This event was presented by CDO High School and attracted approximately 530 athletes.

On November 7 the Oro Valley Aquatic Center begins its **winter schedule**. This new schedule reflects the end of the High School swim season and will have slightly reduced hours on Sundays.

On November 12-14 the Oro Valley Aquatic Center will host the **Cactus Classic Water Polo Tournament**, a coed event for adult athletes. This tournament will attract around 100 athletes from the region including Arizona, California, and Colorado.

GOLF

Golf play

Total golf rounds for October were 5307.

Membership

There are currently 307 full memberships, four corporate memberships and two 60-day memberships. The marketing focus for November will be on membership promotion for both the 36-Hole and Pusch Ridge Course, Pusch Ridge general re-opening emails, and the launch of the fall food and beverage lunch menu.

The Pusch Ridge Course opened for daily play on November 1. Tee times are available from 9 a.m. to 4 p.m. daily with the course being closed on Thanksgiving Day. Once the course is opened full time, day-to-day maintenance activities including mowing, tree trimming, weed removal, etc. will be taking place through April 2022.

Maintenance

November projects included tee, fairway and green fertilization on both courses, pre-emergent herbicide application in all roughs, tree trimming, wash cleanup, cart path edging, topdressing of greens on both courses and cart path pothole patchwork.

Month	ROUNDS					Total Rounds
	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds		
7/31/2021	1780	2781	213	294		5068
8/31/2021	1922	3008	303	345		5578
9/30/2021	2235	2525	292	232		5284
10/31/2021	2630	2163	231	283		5307
11/30/2021						0
12/31/2021						0
1/31/2022						0
2/28/2022						0
3/31/2022						0
4/30/2022						0
5/31/2022						0
6/30/2022						0
Total Rounds	8,567	10,477	1,039	1,154		21,237

WATER UTILITY

PART 3: ORO VALLEY'S COLORADO RIVER WATER SUPPLY

Water resource professionals have been planning for a hotter and dryer future for decades. In the face of growing demands and ongoing drought, the 2007 Colorado River Lower Basin shortage guidelines laid the operational foundation for a changing river. The implementation of the 2019 Lower Basin Drought Contingency Plan (LBDCP) built upon these previous guidelines and requires the lower basin states to take larger and sooner reductions in Colorado River water deliveries compared to the original guidelines approved by the Bureau of Reclamation in 2007.

As discussed last month, the potential declaration of a Tier 2 shortage further reduces the demand on the Colorado River by 1,288,000 acre/ft. per year. It is at this point we expect to see the closing of the over-allocation gap and the water surface elevations of Lake Mead stabilize. If the Tier 2 shortage is not enough to mitigate the declining water surface elevation of Lake Mead, a Tier 3 shortage could be declared. A Tier 3 shortage would result in a reduction of CAP water deliveries for the higher priority municipal users like Oro Valley. The Bureau of Reclamation's latest projections indicate that there is a 59% chance that a Tier 3 shortage could be triggered by the year 2025.

Fortunately, Arizona and forward-thinking water providers have been planning for a future where the possibility of reduced CAP water deliveries could become a reality. In 1996, Arizona created the Arizona Water Banking Authority (AWBA) to store the unused portion of Arizona's annual Colorado River entitlement in Central and Southern Arizona. The AWBA stores water in underground aquifer storage facilities. This stored water can be recovered during times of shortage to provide backup water supplies (known as "firming") for Arizona's municipalities.

Since 1996, Arizona has stored nearly four million acre-ft. of groundwater with over 600,000 acre-ft. stored in Southern Arizona. During a Tier 3 shortage any reduction of CAP water deliveries to municipalities would be offset by AWBA water deliveries. Additionally, municipalities, including Oro Valley, have been storing the unused portion of their annual CAP allocation in nearby underground aquifer storage facilities. Like the water stored by the AWBA, this stored water can be recovered during times of shortage.

Oro Valley is also a member of the Central Arizona Groundwater Replenishment District (CAGRD). Being a member of the CAGRD is an important mechanism for Oro Valley to hedge against the possibility of reduced CAP water deliveries. Oro Valley currently uses about 50% of its CAP allocation to replace the groundwater we pump. Replenishing the aquifer with CAP water to offset the groundwater we pump is a requirement of Arizona's 1980 Groundwater Management Act.

At any time Oro Valley can utilize the CAGRD to replenish the groundwater we pump, thereby preserving our CAP allocation for only delivery and storage. The decision to utilize a portion of our CAP water allocation to replace the groundwater we pump in lieu of the CAGRD is a financial one.

Replacing the groundwater we pump with a portion of our CAP water allocation is less expensive than paying the CAGRD to replace the groundwater on our behalf.

Additionally, thanks to the 2017 CAP System Use Agreement that was approved by the Bureau of Reclamation and the CAP, The water system can now be legally used to transport suitable water supplies other than Colorado River water. Allowing for the transportation of suitable water resource supplies other than Colorado River water in the CAP water system has resulted in the emergence of new water markets that create expanded opportunities for the transfer of water resources between sellers and buyers.

In closing, to ensure the perpetuity of a safe and reliable water supply for Oro Valley, the Town is well positioned to meet the challenges presented by the supply shortages on the Colorado River water system. Our water resource utilization plan balances the use of our available groundwater supplies with our CAP allocation, our access to stored water held by the AWBA, our own stored water supplies, membership to the CAGRD as well as our ongoing collaboration with other water service providers, the agricultural industry and Indian Tribes.



An aerial view of an aquifer recharge facility in Southern Arizona. Oro Valley delivers its CAP water to these types of facilities throughout Southern Arizona. The CAP water that is not recovered and utilized

ADMINISTRATION

PUBLIC RECORDS REQUESTS

Time Period	Number of Requests	Staff Time To Process (Hrs)
October 2020	22	10
October 2021	28	10

INNOVATION AND TECHNOLOGY

OV Peak Performance

The Executive Leadership Team attended Lean Leadership Training with the Governor’s Office of Transformation on October 12 and October 22. The training included a tour of the Motor Vehicle Division (MVD) to demonstrate how the organization reduced wait times for customers. The OV Peak Performance Team will begin presenting process improvements in November during Town Council meetings to highlight organizational efficiencies.

Regional Partners

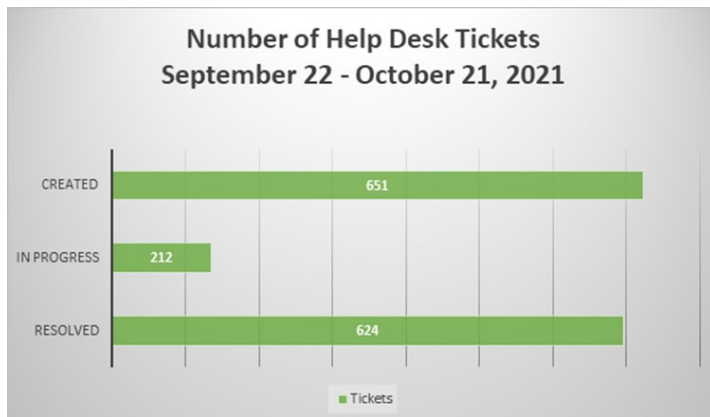
Brent DeRaad, Visit Tucson’s President and CEO for the past nine years, announced his resignation and will be relocating to become the President and CEO of the Arlington (Texas) Convention & Visitors Bureau. DeRaad’s last day is November 26. Felipe Garcia will serve as Interim President and CEO. The board has begun a search for DeRaad’s replacement.

Youth Advisory Council (YAC)

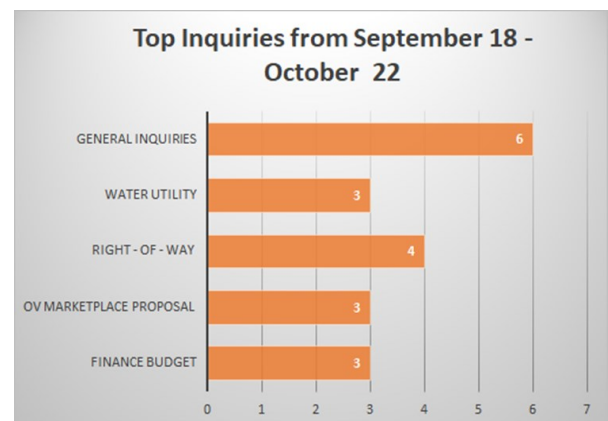
October was a busy month for YAC. On October 4, Councilmember Joyce Jones-Ivey spoke during their meeting, explaining the importance of civic duty and staying active in your local community. On October 8, YAC hosted a popcorn booth at the Monster Mash event, giving families in our community free popcorn and spreading awareness of their group. YAC hosted a teen only movie night, Lights Out, at the Oro Valley Community Center on October 30.



Help Desk Tickets



Ask Inquiries



COMMUNICATIONS

October Productions

- Web page: [\\$25M Park Bond Project Details](#)
- Press release: [Town accepting applications to serve on boards and commissions](#)
- Press release: [Halloween happenings in Oro Valley](#)
- Press release: [Oro Valley receives 27th consecutive annual finance award](#)
- Press release: [Oro Valley's 20th annual State of the Town Address this week](#)
- Publication: [November Vista Newsletter](#)
- FlashVote survey: [Performance Data](#)
- State of the Town videos:
 - Kristy Video Segment: <https://www.youtube.com/watch?v=vkOQ3RmC5bo>
 - Naranja Park Segment: <https://www.youtube.com/watch?v=src2SGrQg0A>
 - Dave Perry Video Segment: <https://www.youtube.com/watch?v=RBiuee1yef5>
- Video: [Neighborhood Meetings October 12](#)
- Video: [Avilla Vistosa Neighborhood Meeting](#)
- Podcast: [This is Oro Valley—School Resource Officers](#)
- Paid advertising:
 - This is OV – OVPD School Resource Officers Explorer digital ads
 - KidZone Facebook digital campaign
 - Monster Mash Facebook boosted post
 - Halloween Happenings Bear Essential print ad
 - Halloween Happenings OV Voice print ad
 - Fall Break Camps Explorer print ad
 - KidZone Explorer print ad
 - Haunted Hayrides Explorer print ad
 - Monster Mash Explorer print ad
 - Lifeguard Recruitment Explorer print ad
 - Transit Recruitment Explorer print ad
 - National Night Out Explorer print ad
 - Spooktacular Explorer print ad



Park Bond Project Details

1. Overview
2. Naranja Park
3. Community Center
4. Multiuse Paths
5. Implementation Timeline
6. Parks and Recreation Master Plan Background



Oro Valley Town Council voted to approve \$25 million in bond financing for various Parks and Recreation improvements. This is not a voter-approved bond that adds property taxes to cover the repayment. Rather, the cost for repayment of these bonds is included in the sales taxes the Town already collects. More than half of the \$25 million will be used to add amenities to Naranja Park, which was identified by the community in the recent parks master planning process. The remaining funds will be distributed to other Parks and Recreation needs such as community center parking lot, and improvements to the Town's multiuse path system. To learn more about the project and stay up to date on our progress, click here or visit our website and click on the "Bond Financing Project" button.

The projects are anticipated to be completed over the next three years. As conceptual plans and the park bond continue to be finalized, details and timelines about each specific project are subject to change. Be sure to check this website often for updates, as it will be updated regularly once projects begin.

Next >

2. Naranja Park

ORO VALLEY POLICE DEPARTMENT PRESENTS

NATIONAL NIGHT OUT

A FREE SAFE TREATS EVENT



FRIDAY, OCTOBER 29, 6 - 8 P.M.

Walmart Shopping Center, 2150 E. Tangerine Rd.

COSTUMES ENCOURAGED!

Motor demos • K9 demos • Prizes and candy for kids
Displays from local fire and law enforcement agencies

www.orovalleyaz.gov





IS NOW OPEN!

AT THE ORO VALLEY COMMUNITY CENTER

10555 N. La Cañada Drive

Leave your child at KidZone while you work out at the Oro Valley Community & Recreation Center!

- Experienced and professional staff
- Available for children ages 3 months to 12 years
- Hours: Monday - Sunday, 8 a.m. - noon
- Two-hour maximum per day
- Free for members (Children 4 and up must be on a family membership or have a youth membership)
- \$5 per child for non-members
- Register your child at [PlayOV.com](#)

Questions? Contact 520-544-1900

