

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | June 2021

TO COUNCIL

TOWN MANAGER'S MESSAGE

I am pleased to report that S&P Global Ratings has notified the Town that it is affirming its AA+ rating for our upcoming pension obligation bonds. Among other things, S&P noted that the Town of Oro Valley has strong economic fundamentals, extraordinarily strong maximum annual debt service coverage, and low volatility of its sales tax collections. Town staff, led by CFO Dave Gephart, and the highly experienced financial professionals of Stifel spent many hours putting together the presentation for the rating agency, which was clearly well received. This rating will assist the Town in obtaining a highly competitive interest rate for the bonds, which ultimately lowers the amount the Town pays for its chosen method of reducing its PSPRS unfunded liability. Stifel has sent the bond solicitation proposal to a variety of vendors and expects to have its recommendation to the Town by the end of June. Bonds are projected to be issued July 1.

Town staff are already getting started on the myriad of steps needed to move forward with the CIP program adopted in the FY21/22 Tentative Budget. A significant amount of coordination across departments is necessary, and the Town's internal CIP committee is carefully overseeing that work to ensure there are no bottlenecks. An assessment by Procurement and the Town Engineer indicate that there will continue to be significant competition for vendors and materials for the next 6 months, but it appears relief is projected in early 2022. We will continue to monitor responses to Town solicitations.

I held my monthly Employee Town Hall in May and reviewed the Town's updated mask policy, which is consistent with the most recent CDC guidelines. In summary, if employees or visitors are fully vaccinated, they are no longer required to wear a mask in the workplace. Employees and visitors who are not fully vaccinated will still need to follow the protocols that have been in place, which includes wearing a mask indoors. Among other topics, I also reminded employees of the robust resources offered by the Town to support their mental health given new data showing that the average number of Americans with depression has risen from about 9% to nearly 28% during the pandemic.

In other matters:

- The Town received two proposals for Town Attorney services last week from Mesch, Clark, Rothschild and Pierce Coleman (a Phoenix firm). The proposals are in initial evaluation and the Town Council will be provided with a summary soon.
- Last month, my SMT met in person for the first time since COVID. We used the opportunity to have our meeting at the newly annexed Westward Look Resort! The team was able to meet General Manager Andrew Stegan and his entire Executive Team.
- I am honored to be appointed to the Campus Research Corporation (CRC) board, which is the entity charged with the development, operation, marketing and leasing of the UA Science and Technology Park (UA Tech Parks) and the UA Tech Park at The Bridges. The Oro Valley incubator falls under this structure. I look forward to supporting the innovative economic development strategies of CRC to the benefit of Oro Valley and the entire region.
- May's *This is Oro Valley* podcast featured a conversation with Parks and Recreation Director Kristy Diaz-Trahan regarding the exciting programs and activities the Town is offering this summer. For the June edition, I am speaking with Stormwater Utility Manager John Spiker about his division, monsoon preparedness, and how the Town supports our community's preparedness.

As always, if you have any questions regarding anything in this month's Executive Report, please feel free to reach out.

Mary Jacobs, Town Manager



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POLICE DEPARTMENT

Cases, Incidents and Stats

Burglary

Patrol officers received multiple calls during the month of May in reference to a male entering fenced residential yards and stealing items. Utilizing surveillance footage captured by the homeowners, the suspect was identified. There were indications the male was a transient who would depart the location of the incident on foot. On May 22, an additional call was dispatched. Patrol officers responded and began patrolling a nearby desert area on foot. The suspect was located and ultimately charged with third degree burglary for the related incidents.

Narcotic and Dangerous Drug Possession for Sale

A traffic officer conducted a traffic stop in reference to speeding. The officer looked beyond the initial reason for the contact and cued in on indicators of possible drug possession. At the conclusion of the contact, over 30 grams of illicit mushrooms, 94 doses of LSD, marijuana and THC vape cartridges were recovered. Criminal investigators interviewed the suspect and found it was his intention to sell the illegal drugs. There were indicators that the target audience of the drug sales was to be the high school youth of the community.

Recognitions

Commendations

- Systems Analyst Stephen Dirks received a commendation for his involvement in the remodel and upgrade of the Emergency Communications Center (ECC). His extensive technical skills, work ethic and collaboration with vendors and staff resulted in the ECC being completed on time and made it a "seamless transition for our public safety telecommunicators."
- Ofc. Carlos Gastelum received a commendation for his dogged efforts in apprehending a habitual thief. The incident began when patrol received a call for service in reference to suspicious activity. A Ring camera captured a suspect attempting to enter a locked vehicle before fleeing the area at approximately 4 o'clock in the morning. Ofc. Gastelum began canvassing the area, locating multiple residences that had been victimized. He was able to locate a U-Haul truck, developed reasonable suspicion to detain the driver and recovered stolen items, to include a \$10,000 electric bike and narcotics.

Ofc. Gastelum is known for dedicating a significant amount of his patrol shift patrolling the residential neighborhoods in the community. The commendation cited, "If Ofc. Gastelum did not take such pride in protecting his neighborhoods, it is possible he would not have been able to develop the reasonable suspicion that was required to continue the investigation in this case."



Stephen Dirks



Ofc. Carlos Gastelum

Staff Graduation

Lt. Carmen Trevizo and Sgt. Amy Graham completed a 10 week Police Staff and Command training program offered through Northwestern University's Center for Public Safety.

Community Involvement

Oro Valley Cadets

Oro Valley Cadets gave back to the community during an Adopt A Roadway – Clean and Beautiful event. They spent a day cleaning up trash along La Cañada.



Pusch Ridge “CSI” Day

Members of the criminal investigations unit assisted Pusch Ridge Christian Academy with their Crime Scene Investigation Day. Students got the opportunity to conduct a criminal investigation to include processing mock crime scenes.

National Day of Prayer

Chief Riley joined members of the community at a National Day of Prayer breakfast.

Special Events & Regional Support



Speaking Engagement

Chief Riley joined Sheriff Mark Lamb and Chief Terry Rozema (ret.) as a panelist to speak to the graduating class of Northwestern University’s Center for Public Safety.

Training and Competition—Fundraising

Members of the motor unit participated in a southwest region training and competition event. The event provided an opportunity for motor officers to develop and hone their riding skills while raising funds to benefit the Special Olympics. OV motors finished first place in the pair riding competition.



Funeral Escort and Color Guard

Members of the Oro Valley Traffic Unit assisted with the escort and procession of a fallen Chandler police officer, who paid the ultimate sacrifice in the line of duty.

Members of the Oro Valley Traffic Unit assisted with the escort and procession of a fallen Nogales police officer, who paid the ultimate sacrifice in the line of duty. Members of Oro Valley Color Guard assisted with honoring the fallen Nogales police officer during his funeral service.

COMMUNITY AND ECONOMIC DEVELOPMENT

Trends

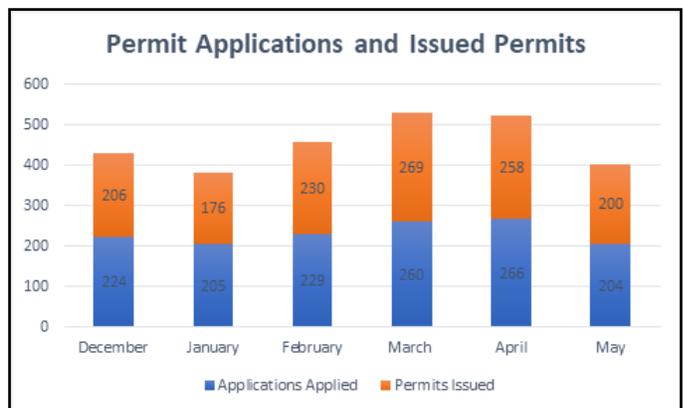
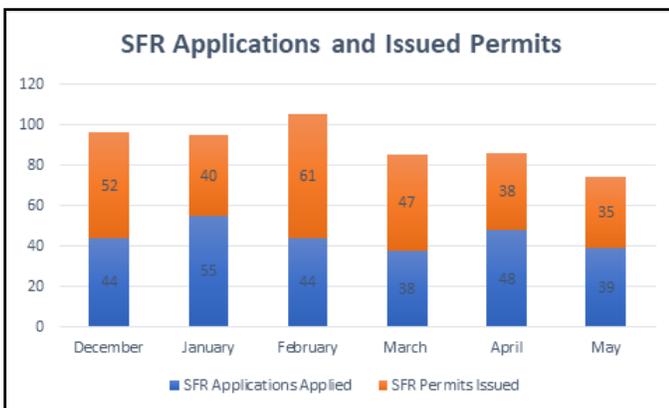
Single Family Residential Activity

35 new Single Family Residential Permits were issued during the month of May compared to 38 SFR permits issued in April. Year to date, 221 SFR permits have been issued since the beginning of the year compared to 121 issued during the same period in 2020.

Permitting Activity

200 total permits were issued during the month of May compared to 258 permits issued in April. Year to date, 1,133 total permits have been issued since the beginning of the year compared to 924 issued during the same period in 2020.

Below are charts showing overall activity for the last 6 months



Economic Development Initiatives

The Community and Economic Development Department received three Requests for Information from the Arizona Commerce Authority related to primary employer leads. Staff assisted a local developer with one response.

Regarding specific Economic Development Initiatives, staff has:

- Had several meetings with StartUp Tucson and University of Arizona Staff related to establishing an Oro Valley startup business ecosystem.
- Updated the Oro Valley Quality of Life brochure used to support primary employer recruitment initiatives.
- Met with Sun Corridor, Inc. staff to discuss strategies to increase primary employer leads.
- Begun to develop surveys related to the creation of [OVNextSteps](#), a business support program that builds upon the successes of OVSafeSteps. The OVNextSteps program will not include direct financial support to businesses but will provide business support based on needs identified in the surveys.
- Created an Oracle Road Construction/Paving response and business support protocol in conjunction with ADOT, the Regional Transportation Authority, and the Oro Valley Chamber of Commerce.
- Created the scope of work for an eventual analysis of the efficacy of the Tech Lite zoning allowances in the C-1 and C-2 Zoning Districts approved by Town Council.

Meetings/Other News

Town Council

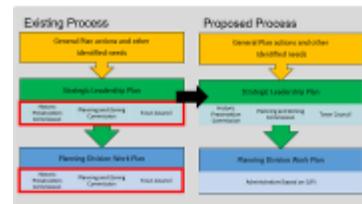
- On May 5, 2021, Town Council approved the Oro Vista apartment expansion near the southeast corner of the Lambert Lane and La Cañada Drive intersection. The approval allows for two new apartment buildings with total 16 units with a zoning-enabled maximum building height of 38 feet.
- The proposed zoning code amendment to revise the Planning Division Work Plan adoption process and the revised architecture for the La Posada Senior Living Facility (considered by the Planning and Zoning Commission on June 1, 2021) are scheduled for consideration by the Town Council on June 16, 2021.

Board of Adjustment

The May Board of Adjustment meeting was cancelled due to lack of cases.

Planning & Zoning Commission

- On May 4, 2021, the Planning and Zoning Commission discussed a proposed zoning code text amendment to revise the adoption process for the Planning Division Work Plan. The proposed code amendment was considered by the Commission for recommendation on June 1, 2021.
- On May 4, 2021, the Planning and Zoning Commission voted 7-0 to recommend approval for a proposed zoning code text for the Rancho Vistoso Planned Area Development to reduce front setbacks in an area utilizing Low Density Residential District standards. This item was scheduled for consideration by the Town Council on June 2, 2021.
- The revised conceptual architecture for the La Posada Senior Living Facility (formerly known as Nakoma Sky) was considered for recommendation by the Commission on June 1, 2021. The focus of the review is on architecture design conformance with the Nakoma Sky Planned Area Development (PAD), the Town’s Design Principles and applicable design standards. The revised design incorporates similar elements from the previously approved design, including use of the approved color and materials palette, yet provides a more contemporary style.



- A new pediatric dentist’s facility is being proposed on the vacant lot at Mercado at Cañada Hills, on the northeast corner of Lambert Lane and La Cholla Boulevard. A revised architectural review submittal is expected soon, after which the application is expected to be considered at the July 6, 2021 Planning and Zoning Commission meeting and the July 7, 2021 Town Council meeting.

Neighborhood Meeting

On May 20, 2021, a neighborhood meeting was held for a proposed 18 unit residential subdivision at the east corner of Rancho Vistoso Boulevard and Morning Vista Drive. Approximately 38 residents, including commission and council members, attended. Key discussion revolved around the site design, privacy concerns, architecture and wildlife corridors on site. Staff expect a formal submittal soon and will schedule a second neighborhood meeting once these formal plans have been reviewed for code compliance.



Planning Project Highlights

- A zoning interpretation was issued on May 19, 2021, regarding a new, approximately 70-foot TEP communication pole located at an existing substation at the Rivers Edge subdivision south of Lambert Ln. and west of 1st Ave.

The purpose of the pole and associated equipment is for emergency dispatch, and as such, is exempt from Zoning Code requirements as detailed in the interpretation. The affected HOA has been notified, and the interpretation is posted on the Town’s website (<https://www.orovalleyaz.gov/Government/Departments/Community-and-Economic-Development/Interpretations>)



- A zoning interpretation was issued on May 25, 2021 regarding the applicability of the 75' building height and other policies related to the “resort site” located in Rancho Vistoso, to other uses permitted within the Resort Zoning District. The property owner is now interested in developing a Senior Care Facility.

The subject property is located near Stone Canyon, north of Tortolita Mountain Circle (highlighted in yellow below). Several requirements, including a 450-room cap, reduced parking and a 75’ building height were previously approved (late 1990s) in relation to a specific hotel (Ritz Carlton) development.

The interpretation finds the 75’ building height and other requirements associated with the resort site are only applicable to a hotel development and do not apply to other uses. The interpretation is posted on the Town’s website (<https://www.orovalleyaz.gov/Government/Departments/Community-and-Economic-Development/Interpretations>).

- A pre-application meeting was scheduled for May 27, 2021, regarding a proposed mixed-use development on the northwest corner of Rancho Vistoso Blvd. and Tangerine Rd. The applicant is proposing a single-story patio home type development with approximately 121 rental units and a commercial development adjacent to the intersection. The applicant is proposing to utilize the Environmentally Sensitive Lands Ordinance as part of their proposal for a mixed-use development.



Permitting Major Activity

New Businesses

- **Denny's at Steam Pump Village** – 11107 N Oracle Road (Building TI Permit Issued for space previously occupied by Native Grill & Wings)
- **Five Below at Rooney Ranch** – 10571 N Oracle Road (Building TI Permit Issued for space previously occupied by Pier One)
- **Wow Wow Lemonade Stand at Oracle Crossings** – 7705 N Oracle Road (Building TI Permit Issued for space previously occupied by Goodwill Donation Center)

Other Permits

- **Glover Road** – west of La Cholla intersection (Grading and R/W Permits issued for reconstruction and extension of Glover Road associated with Saguaros Viejos East and West projects)
- **UArizona Vet School** – 1580 E Hanley Boulevard (Plans for a parking lot expansion were reviewed by staff)

Business Retention/Expansion and Attraction/Marketing

Four store fronts, five home-based and eight businesses in shared spaces were licensed in April.

Completed Projects (Certificate of Occupancy Issued)

- **Calisto Homes Development** - 10371 N Oracle Rd #205
- **Jersey Mike's** - 7315 N. Oracle Road #108
- **Just Kabab** - 10420 N. La Cañada Dr. #160
- **Peachwave Frozen Yogurt & Gelato** - 12125 N. Oracle #121
- **Prescribed Financial Management** - 11115 N. La Cañada Dr #195
- **Sally Beauty Supply** - 7854 N Oracle Road
- **TMC One** - 10390 N. La Cañada Drive
- **Tuk Tuk Thai** - 12125 N Oracle Rd, #169

Ribbon Cuttings

- **F45 Training** - 9740 N. Oracle Road #104
- **Salted Pig American Barbecue** - 11835 N Oracle Road #101



OVSafeSteps

Distribution of the allocated \$1M has been completed and the local businesses have been VERY thankful as evidenced by the many who sent these sentiments: "...this program definitely made a significant difference to many," and "You have been so supportive during the crises, no wonder so many people love Oro Valley!"

Over the last year:

- Nearly \$816,000 was given directly to 200 Oro Valley businesses
- OVSafeSteps.com is still promoting Oro Valley businesses
- Promotional materials were produced and distributed upon making the OVSafeSteps Promise
- A photographer was hired to create professional marketing for many local small businesses for use on social media
- Interpreters were hired to assist Asian-owned businesses participate in the program

Making Connections

Assistant Town Manager Chris Cornelison and Economic Development Specialist Margie Adler presented the OVSafeSteps program to the SaddleBrooke Rotary Club. Due to the proximity of SaddleBrooke to Oro Valley, many of the 10,000 residents shop in Oro Valley, and they were very interested in what Oro Valley did to promote safety practices during the pandemic.



PUBLIC WORKS

Major Projects

Council Chambers Remodel

The Council Chambers project continues. Over the next few weeks, final touches will be added such as paint, carpet, and other aesthetics. The wood veneers and drywall has been installed finalizing the shape of the new configuration. The grand reopening of the Chambers is scheduled for the first Council meeting after the summer break.

Town Administration Exterior Painting

Exterior painting of the Town Administration building has started for preservation of the facility structure. This project is scheduled to be completed as planned prior to the end of the fiscal year.

PD Main Security Enhancements

The final element, badge and keypads upgrades at 6 doors, is underway and will be completed by the end of the month. All other elements including obscuring the parking lot gates, construction of the south and east privacy walls, installing securing screens and upgrades of all on-site security cameras have been completed. Project was delivered on-time and within budget.

Programs

Keep Oro Valley Beautiful

The new Keep Oro Valley Beautiful program was born out of the successful October 2020 Beautification Program. Since the April news release announcing the new program, at least one community advocate has reached out to the Public Works department. We are pleased to announce that May 29, from 7:30 a.m. to 10:30 a.m., our first set of approximately 20 volunteers were out along Tangerine Road from La Cañada to 1st Avenue to Keep Oro Valley Beautiful. We are continuing to formalize the program and improve upon the success of the October event. As before, the Town will provide safety vests, pick-up tools and trash bags. The Town will also collect and dispose of all the gathered trash the next business day.

Fleet/Facilities Maintenance

Facilities Maintenance has completed 203 tasks so far this month.

Avg tasks per day— 13.5

As the end of the year gets closer many projects near completion:

- **Tangerine Generator:** Substantially complete; user training pending scheduling.
- **Wayfinding:** Fabrication is in progress. The entry monument install is frustrated by the presence of underground communication cables. Territorial is working with their sub to resolve. Sabino Electric has installed the electrical stub-up for the monument.
- **680 Maintenance Bay:** Plans are almost complete. 95% plans by Tuesday, May 25.
- **680 Yard Generator Design:** 100% plans are in hand and ready for permitting.
- **Admin Generator Design:** GLHN has provided 95% plans for review and comment.
- **Town Hall Painting:** in progress, > 60% complete

All projects will be 100% completed by year's end and within budget.

Street Operations/ Transportation Engineering

Crack Sealing

Street Maintenance Operations crews are working to complete asphalt repairs in the Rancho Feliz (442-647) and Pusch Ridge Estates (1-65) subdivisions. Crews have wrapped up hot applied surface treatment crack sealing for the season with the completion of the Rancho Vistoso NH 10 Parcel G (1-88) subdivision. For the summer, crews will begin application of ROKLIN FLOMIX polymer material and are currently working on the La Cañada Drive Multi-Use Path (MUP) between Naranja Drive and Tangerine Road. The next MUP to be worked will be along Naranja Drive between La Cholla Blvd and La Cañada Drive.



Annual Sweeping

Street Operations has completed bi-annual sweeping of all residential streets. The Town sweeping program is in part a critical component of our Municipal Separate Stormwater Sewer System (MS4) compliance.

La Cañada Final Utility Adjustments

Staff has reached out to Pima County Department of Transportation (PCDOT) to determine the timing of the final utility adjustments and pavement markings. Per PCDOT, contractor Southern Arizona Paving (SAP) was scheduled to begin on May 16. The raising of utilities (manhole/vales) have been scheduled to occur on 5/24 through 5/27, 6/1 through 6/4, & 6/7 through 6/10. The thermal (final) pavement markings will fall sometime within 6/1 through 6/4 & 6/7 through 6/10 as there are two other roads being marked along with La Cañada Dr, Ina Rd and River Rd



Multi-Use Path Oro Valley Marketplace

The project continues and milling near the rails proved to be a challenge. The panel adjustments were completed. And the Aggregate Base Coarse (AB) was scheduled in late May assuming no issues with delivery. Project is still on budget and projected to be completed on time.

Pavement Preservation

We have successfully completed this fiscal year's programming and all projects have been delivered. A few contractors are finalizing punch lists, warranty work and clean up.

Annual Mainline Striping

The Town's annual striping contract has been issued to Speedy Striping Inc. Work will commence and be completed during the month of June.

Transit

General Updates

Ridership continues to rise. Oro Valley Sun Shuttle Dial-A-Ride carried 3,629 passengers in May with 205 passengers on May 12 alone. This upward trend is exciting as Transit services provides mobility throughout the community. It also presents a challenge as obtaining drivers is a regional concern and staffing recruitment is still an ongoing process.

Just a reminder that while traveling on public transportation masks are still required per CDC, as staying 6 feet away from others is often difficult on public transportation conveyances.

Stormwater

Revisions to Town Code Chapter 17—Floodplain Management

SWU met with Arizona Department of Water Resources this past summer for our Community Assistance Contact (CAC) conference. ADWR suggested some edits to Chapter 17 to clarify some of our positions and simplify the ordinance.

Agenda item to Initiate Town Code Amendments was approved on the May 19, 2021 Town Council meeting consent agenda. SWU staff prepared the final edits for the June 2, 2021 Town Council meeting agenda for adoption.

Pusch Ridge 9-Hole Golf Course Drainage Repair

KE&G Construction completed the drainage repair as of May 27, 2021.



Minor Drainage Repairs (3)

Projects:

- Logan's Crossing Erosion Remediation
- Camino Bajio and Paseo Corona Swale Remediation
- Drainage Repair at Tangerine and Market Place MUP

Work is underway on all three (3) sites and expected to be completed by June 30, 2021.

ADEQ Small MS4's General Permit Update

ADEQ is in the process of updating their 2016 Small MS4 General Permit. If passed, this will go into effect in October 2021.

Major changes to the permit being discussed by ADEQ are:

- Incorporation of MyDEQ electronic submittals and reviews
- Revising the program from a 2-step process to a comprehensive process
- Requiring Analytical Monitoring (Lab Testing) of Outfall Waters as a replacement for Visual Monitoring

The comprehensive process, in theory, reduces necessary forms and submittals for annual report audits. This will expedite the submittal and approval of the annual report audit. SWU is proposing to utilize our current Best Management Practices currently performed and transition it to the comprehensive plan and should see little change outside of reduced time spent putting the annual report together.

ADEQ Stakeholder meeting was held April 29, 2021 with comments submitted to the State DEQ on May 5, 2021.

Drainage Criteria Manual

The Oro Valley Stormwater Utility has put together the final chapters for the 2020 Drainage Criteria Manual (DCM) as requested during the peer review phase of work. These chapters will be delivered to the consultant for incorporation and an overall quality control review of the entire document, and to address concerns over detention basin and severe hydraulic condition criteria and performance. Expected completion for work on these chapters is June 30, 2021 at which point the SWU staff will roll the new DCM out for public consumption.

PARKS & RECREATION

Administration

The Annual Lori Piestewa Native American games is a signature event put on by the Arizona Sports and Entertainment Commission (ASEC). It was established in 2003 and named after Lori Piestewa, the first female Native American to die in combat. The games are the largest competitions of its kind. Each year more than 3,500 athletes and approximately 17,000 spectators come to Arizona to compete in the multisport tournament. With the games canceled last year due to COVID-19, the ASEC decided to move these games to Southern Arizona.

Over the past several months, ASECA representatives have worked to establish a strong partnership with Oro Valley Parks and Recreation, Visit Tucson, Westward Look Resort and many more to make the switch an easy decision. The ASEC is happy this partnership worked out and hope to continue having great events here in the future. More information can be found at www.azsportsent.com.

Events include:

- July 10-11 - Lacrosse at Naranja Park
- July 9-11 - Softball at Riverfront and James D. Kriegh Park
- July 10 - Cross Country at Pusch Ridge Golf Course

June is Men's Health Month. The Parks and Recreation team has put together several activities to encourage men and their guests to participate in eclectic activities throughout Oro Valley. Visit the Town's website or social media for details.

Park Management

The parking lot lights have been added to the new parking lot at Naranja Park. A new septic system and building pad with utility stub outs were constructed at the Naranja Park Archery Range for the new restroom. The CXT Cortez restroom will be delivered and installed in June.



Recreation and Culture

- STEAM (Science, Technology, Engineering, Art and Mathematics) Summer camp at Steam Pump Ranch
June 1 – July 30 from 7:30 to 11:30 a.m.
- Archery camp at Naranja Park will be M/W/F mornings led by Jr. Olympic staff Meghan Bunge
- Adult Kickball league will kick off their session on June 9 at Riverfront Park.
- Roundup at the Ranch 5K will be held on Sunday, June 13
- July 4th Celebration - Plans are underway for the Fireworks only show from Naranja Park at 9 p.m. A test launch was conducted on June 3 at 8:30 p.m. Information about the test launch was sent to the Chamber of Commerce, area HOA's, posted on social media and sent via press release. Local realtor Lisa Bayless is the Fireworks Sponsor this year.

Community & Recreation Center

- Movies on the Lawn returned to the CRC on May 22. Many families came out and enjoyed a beautiful night on the lawn lawn. The summer movie series takes place near the driving range and the next showing will be Frozen II on June 26.
- Effective May 21, per the CDC and Pima County Health Department, individuals who are fully vaccinated are no longer required to wear a face mask in the CRC. Individuals who have not been vaccinated are kindly asked to continue following CDC guidelines by wearing a face mask and observing social distancing.
- Camp Swim Play Fun (SPF) at the Community Center has hit capacity (80 kids per week) for all nine weeks of the summer.
- The best players from across the Southwest descended upon the CRC and Pusch Ridge tennis courts June 5-8 for the Southwest's biggest and most prestigious annual summer junior event, the USTA Southwest Junior Closed. This tournament brings together the Southwest's top-ranked junior players annually to crown true 'section champions' in more than 25 divisions in singles and doubles, with competitors ranging in age from 8 and under all the way to 18 and under.
- The CRC continues to add more activities and programs as more members return to the center. The month of June will feature nearly 40 fitness classes each week, including weekend classes and youth taekwondo and art classes.



Aquatics

- OVAC began its first week of lifeguard certification classes with nine participants. Two more courses are available this summer.
- On June 12, OVAC will host a Southern Arizona Aquatics Association (SAAA) invitational swim meet. The SAAA is a summer youth league designed for entry level swimmers who may be interested in competition.
- On June 12, OVAC will have its annual Lifeguard/Golder Ranch team in-service training. This annual training all the Aquatic Center Lifeguards to interact with EMS personnel and see how they play a vital role in public safety. This annual event has caught the eye of a local news station.
- June 25-26 OVAC will host the Last Chance swim meet produced by FAST and is expected to draw about 300 athletes.

Indigo Golf

Month-end rounds count and golf members

Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds	Non-Mem Rds On Member Course	\$'s from NM Rds on Mem Course	Total Members	Res Afternoon	Res Individual	Res Junior	Res Family	Weekend Warrior	30/60/90	International	Corporate	Medical Leave	Over 90	Under 18
7/31/2020	1554	4070	179	139	5942	1362	\$28,287.26	257	22	108	16	64	37	0	0	1	3	2	7
8/31/2020	1967	3641	328	91	6027	1114	\$28,515.62	257	22	107	16	65	37	0	0	1	3	2	7
9/30/2020	2039	3285	301	304	5929	1360	\$44,001.62	261	22	109	16	66	37	0	0	1	2	2	6
10/31/2020	2335	2325	192	275	5127	1114	\$42,368.48	261	25	104	16	68	38	0	0	1	2	2	7
11/30/2020	2921	3891	354	379	7545	1377	\$51,492.57	279	26	114	19	73	37	2	0	2	3	2	6
12/31/2020	2807	3688	227	287	7009	976	\$34,540.71	287	27	118	20	73	37	11	1	2	4	2	7
1/31/2021	3139	3286	279	272	6956	717	\$27,348.23	304	28	115	20	73	35	17	1	3	2	2	10
2/28/2021	3561	3983	283	569	8396	1077	\$45,631.42	314	29	115	21	73	34	23	1	4	0	2	12
3/21/2021	3836	5234	576	313	9959	1740	\$75,945.51	317	31	117	21	75	35	16	1	4	1	2	15
4/30/2021	3591	5116	582	574	9863	1545	\$55,654.68	304	31	118	20	74	35	4	1	4	1	2	15
5/31/2020	2929	4206	543	548	8226	1321	\$40,936.42	298	31	121	20	68	36	1	1	4	2	2	15
6/30/2021																			
Total Rounds	30,679	42,705	3,844	3,751	80,979	13,703	\$473,822.52												

Golf Rounds for June are forecasted at 4,100 total rounds.

Events

- El Conquistador Golf will be hosting PGA Jr. League and First Tee of Tucson in June.
- El Conquistador Golf Membership event on June 26, Stableford Shamble.

Food and Beverage

Sunday, June 20—Celebrate Father’s Day at the Overlook Restaurant with the “Birdies, Burgers and Beer” special for \$45.



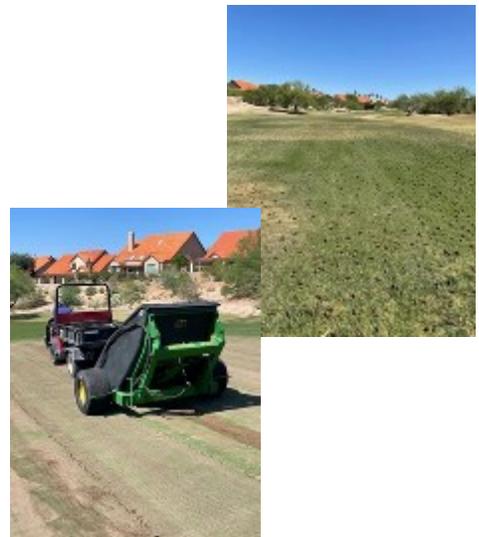
Membership and Marketing

The El Conquistador free Mobile Phone App now has over 1,600 downloads and monthly golf and food and beverage promotions will be offered. Over 400 golfers signed up for Troon Rewards after the first month and will use specialized marketing within this group to drive rounds during slower periods of the week.

Golf Course Maintenance

36-hole course June projects include: herbicide applications to remove winter rye grass, fairway fertilizer application to promote Bermuda grass growth, bunker edging, leveling of Cañada #8 tee box, wetting agent application of tees, fairways and green surrounds to promote plant moisture, tree pruning, edging and painting of fairway yardage markers, and repairs on several drain boxes in fairways.

Pusch Ridge course June projects include: solid tine aerification on tees and fairways; full course fertilization; installation of the #2 pump motor; installation of the flow meter for the pump station; tree removal, trimming and planting on holes 3, 5 and 6; irrigation repair and sprinkler installation



WATER UTILITY

Meter Operations

As of April 30th, the Utility had a total of 20,888 service connections, which includes 51 new water meters installed by meter operations staff in the month of April.

Water Quality

The Utility's Annual Water Quality report is now available. The report, also known as the Consumer Confidence Report, describes how our water quality compares to established federal and state drinking water standards.

To view or print a copy of the Consumer Confidence Report please visit:

- <https://www.orovalleyaz.gov/ovccr2020.pdf> (For the Oro Valley service area)
- <https://orovalleyaz.gov/cscrr2020.pdf> (For the Countryside service area)

Water Utility Summer Newsletter

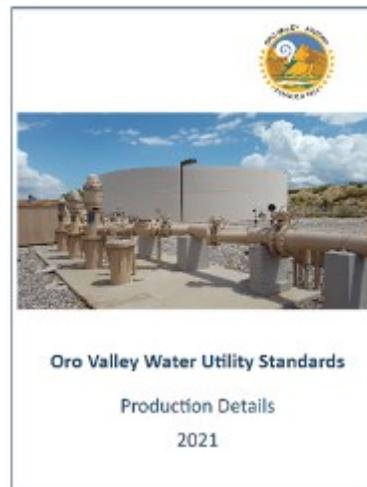
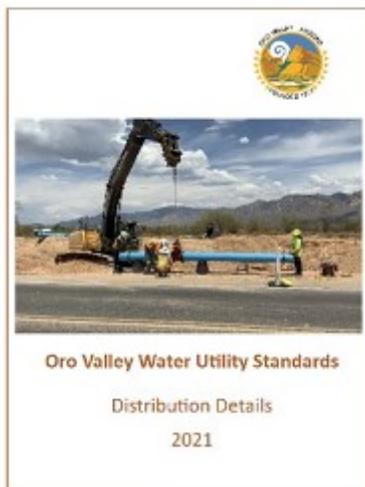
The Water Utility's Summer newsletter will be mailed to customers in the month of June. This Summer edition of the newsletter includes information on water resources, water quality and conservation.



Engineering & Water Operations

For two years, the Utility's Engineering & Operations staff have been working to update the Utility's standard details. These details are important such that the Engineering and Contracting community has an understanding of the minimum standard as to which all Water Utility infrastructure is to be designed and constructed.

These standards can be found on the Utility's website under Engineering/Development/Planning.



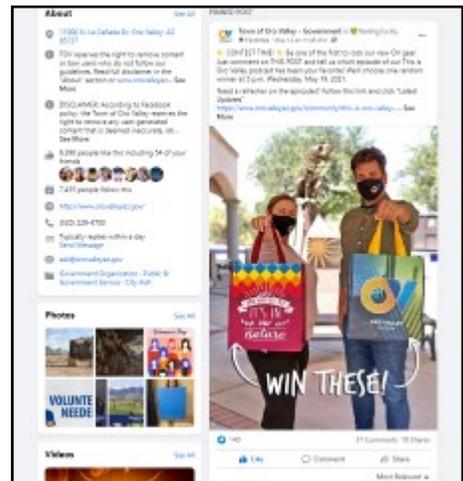
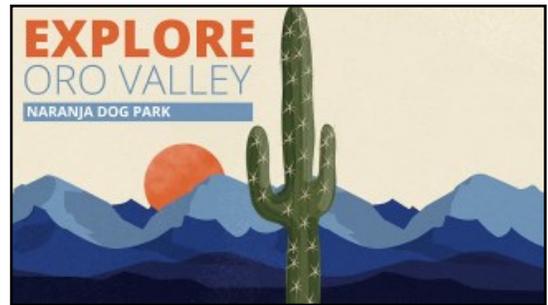
ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
May 2020	35	50
May 2021	43	10

Communications Division Productions

- Podcast: [This is Oro Valley – Parks and Recreation Summer Programs](#)
- Video: [Morning Vista Subdivision neighborhood meeting](#)
- Video: Explore OV – [Naranja Dog Park](#)
- Video: This is Oro Valley – [Strategic Leadership Plan](#)
- Video: [Morning Vista Drive @ Rancho Vistoso informational video](#)
- Media release: [OV fireworks test launch June 3 at 8:30 p.m.](#)
- Publication: [Vista Newsletter – June](#)
- Publication: [Behind the Meter Newsletter – Summer](#)
- Paid/sponsored advertising:
 - This is OV Explorer digital ads (2)
 - This is OV contest Facebook digital ad
 - Movies on the Lawn Bear Essential print ad
 - Summer Survival Explorer ad
 - This is Oro Valley – Strategic Leadership Plan OV Voice print ad



Constituent Inquiry Summary

During the month of May, constituents submitted the most inquiries/comments on the following topics. For more details, please see the weekly Constituent Services Report.

1. Waste disposal inquiries regarding household hazardous waste, paper shredding, and recycling.
2. Zoning inquiries regarding the allowed uses and restrictions on parcels for sale
3. Pavement inquiries

Oro Valley Peak Performance

The following employees obtained Lean Six Sigma Green Belt Certification:

- Char Ackerman, Innovation and Technology
- Neil Falls, Innovation and Technology
- Richard Freer, Innovation and Technology
- Carrie Rowley, Human Resources
- Jon Schumacher, Parks & Recreation
- Jennifer Kleinberg, Police
- Zeke Ellis, Public Works
- Roseanne Flores, Public Works
- Walter Jackson, Public Works
- Matt Rios, Public Works
- John Spiker, Public Works
- Lee Jacobs, Water Utility

Special Events

The Town and Visit Tucson secured the USA Artistic Masters meet for October 2023 that will attract 300 athletes to Oro Valley.

Youth Advisory Council

On May 5, Town Council acknowledged the five outgoing Youth Advisory Council members who have graduated high school. The Youth Advisory Council received 37 applications to replace the outgoing members and of those 37, 22 were interviewed as possible candidates. Councilmember Joyce Jones Ivey and two Youth Advisory Council members participated in interviews for the six available seats for the upcoming year.