

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | AUGUST 2020

TO COUNCIL

TOWN MANAGER'S MESSAGE

The solar shade project at Naranja Park is complete, and a “virtual ribbon cutting” video will be shared on social media for both the Town and Tucson Electric Power (TEP) this week. We have already received comments from residents appreciative of the shade during this hot weather. The Mayor and I participated in a virtual briefing of TEP officials this month who reviewed their full clean energy expansion program, an ambitious plan to increase the utility’s use of solar and wind-generated electricity to 70% of its power generation by 2035. We appreciate our partnership with TEP in selecting Oro Valley for one of their solar sites as they implement their program to significantly expand their use of renewable energy.

I recently attended a virtual briefing with staff and leadership from the Pima Animal Care Center (PACC) regarding the work they have been doing regionally for residents and their pets during this pandemic. Through swift pivoting of their care model, PACC has been able to continue to serve the community’s pets with no impact to euthanasia rates by broadening their foster care network, encouraging residents who find lost pets to hold them for a few days while owners are found, expanding chip reading capabilities, and expanding programs to support keeping pets in their own homes. PACC reported a significant number of Oro Valley residents who have stepped up to foster animals during this time, allowing the capacity at the shelter to be available to house pets for those who are ill or hospitalized due to COVID, as well as those affected by the Bighorn Fire.

Water Utility leadership and I met virtually with officials from the Central Arizona Project (CAP) in August to receive updates on both sides. Peter Abraham provided an excellent overview of the Town’s great “story” regarding its significant reduction in groundwater use over the past fifteen years due to the addition of reclaimed water and CAP water to the system. Peter also reviewed the Utility’s participation in regional plans to construct the Northwest Recharge and Recovery Delivery System (NWRD) to allow the Town to recover and deliver an additional 4,000 acre feet of its CAP allocation. CAP leadership spent time explaining their partnership with the Arizona Department of Water Resources and the planned process for renewing the Colorado River shortage sharing guidelines with all the Lower Basin States over the next four years. Peter is on the Executive Committee of the Southern Arizona Water Users Association (SAWUA), and will represent Oro Valley’s and Southern Arizona’s interests in this complicated process.

In other matters:

- The interior of the Administration building is being freshly painted after nearly 20 years—dropping the dark purple and incorporating more neutral tones. Special thanks to the Facilities staff for the exceptional job they are doing.
- The Town has engaged the services of The Gordley Group to assist us in developing the strategy for the marketing outreach effort that is part of the business assistance program. An electronic form for the program is being finalized that will be rolled out later this month to facilitate business registration of the various components.
- The annual “Know Your Town Budget” document has been finalized and will be made available online this week. This two-page document is a simple and concise way to show Oro Valley residents how the Town allocates funding to provide Town services.
- Oro Valley remains in the #1 spot for the 2020 Census response in Arizona (75.7%), with the Town of Gilbert close on our heels (73.7%). We had a little fun on Twitter last week when Gilbert teased they were sneaking up on us from the #2 spot!

I hope you enjoy your August break. Many staff are taking advantage of the break for some family respite, and we look forward to gearing up for a busy and fruitful fall.

Mary Jacobs, Town Manager



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POLICE DEPARTMENT

Cases, Incidents and Stats

Fourth Quarter Statistics – Attached are the fourth quarter statistics for FY 19/20.

Narcotic Activity and Vehicular Collision

Patrol officers responded to the report of a vehicle colliding into a residential structure (pictured right). The scene was secured to ensure there were no additional public safety threats. It was also confirmed that the structure was vacant. Patrol worked with members of the Criminal Investigations Unit. The investigation revealed that the incident was the result of a drug deal “gone bad.” In addition to locating and charging the suspects related to the incident, members of the Criminal Investigation Unit identified the suspect’s mother was aware of and supported her son’s criminal behavior. She has been charged with *Contributing to the Delinquency of a Minor*.



Sex Trafficking

Patrol officers responded to a local motel to check the welfare of a minor female, found to be 17 years of age, in the company of an adult male. Upon arrival the male was not present. The female was not cooperative with patrol officers however the officers identified indicators consistent with the female being sex trafficked/prostituted out of the motel room. Members of the Criminal Investigation Unit responded and a search warrant was served. Evidence of sex trafficking, along with methamphetamines and heroin, were recovered. OVPD members worked in conjunction with the Department of Public Safety sex trafficking coordinator. They were able to identify the female and learned she had been the victim of sex trafficking since the age of 13. She was removed from the dangerous situation, returned to her family and provided with the social service support needed.

Community Involvement

Honoring a WWII Veteran

Members of OVPD partnered with American Legion Post 132, Golder Ranch Fire District and members of the community to honor and wish an Oro Valley resident a happy 95th birthday on July 22. Our community member served in the Navy. He was present on D-Day and during the battle of Iwo Jima.



Camp Cloud

OVPD partnered with Oro Valley Parks and Recreation to participate in their Camp Cloud program. The virtual “camp for kids” provides a venue for engagement with the community’s youth. Presentations include an interaction with the Chief of Police, along with K-9, Motorcycle and Community Resources Unit presentations.

Regional Support

Regional Collaboration

Staff maintained open lines of communication with regional, state and federal law enforcement partners and health officials for regional preparedness and collaboration related to COVID-19.

Regional Collaboration

Staff, including the department’s Emergency Operations and Safety Coordinator worked closely with the Big Horn Fire Incident Management Team to address public safety matters and to facilitate the release of critical information to the community.

Recognitions

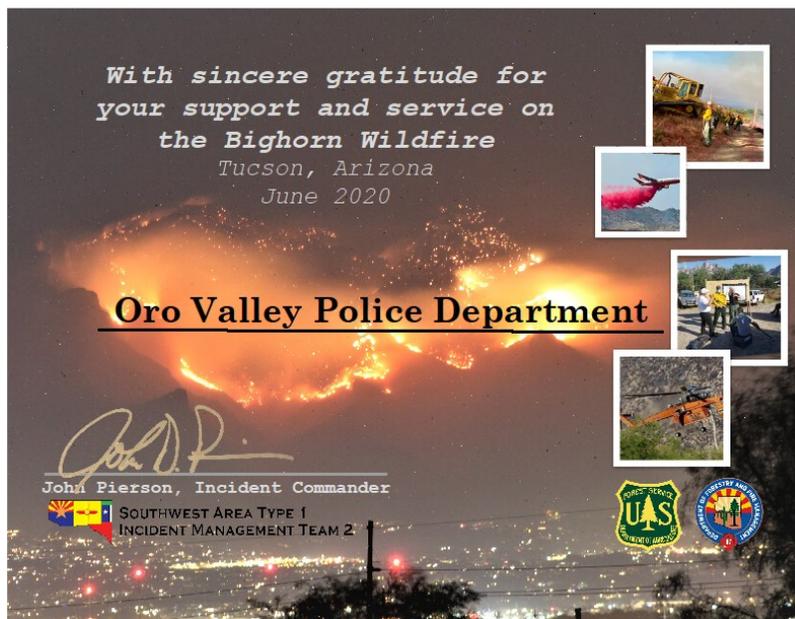
Basic Law Enforcement Training Academy

Four OVPD police recruits, Monique Dudley, Joshua Klaus, Vanessa Molina and Corrie Ward, (pictured below left to right) started the 22 week police academy on July 15, 2020.



Appreciation for Assistance - Bighorn Wildfire

The Southwest Area Type 1, Team 2 Incident Commander presented the OVPD with a Certificate of Appreciation for the support and service provided.



COMMUNITY AND ECONOMIC DEVELOPMENT

Statistics

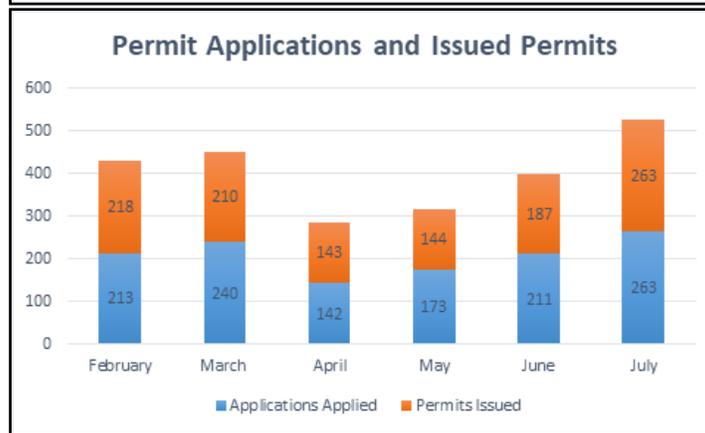
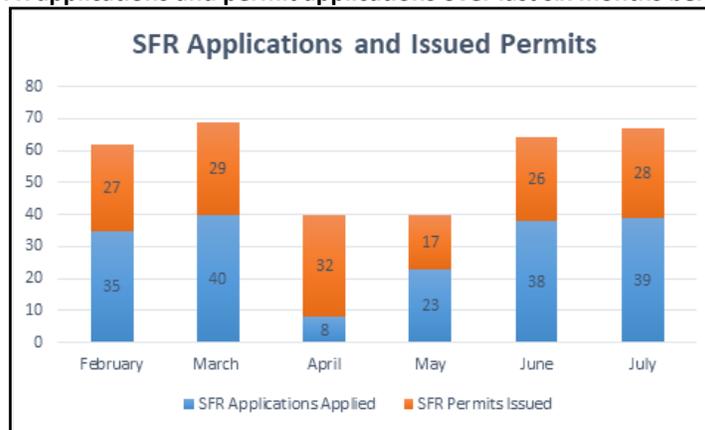
Single Family Residential Activity

28 new Single Family Residential (SFR) Permits were issued for the month of July compared to 26 SFR permits issued in June. Year to date, 176 SFR permits have been issued since the beginning of the year compared to 177 issued during the same period in 2019.

Permitting Activity

263 total permits were issued during the month of July compared to 187 permits issued in June. Year to date, 1,378 total permits have been issued since the beginning of the year compared to 1,440 issued during the same period in 2019.

SFR applications and permit applications over last six months below



Business Retention/Expansion and Attraction/Marketing

New Businesses

Two new storefront, four new homebased and two new intelligent office businesses were licensed.

Completed Projects (Certificate of Occupancy Issued)

- **Lewis + Ivey Salon**, 1880 E. Tangerine Road, Suite #160
- **Your CBD Store**, 10580 N. La Canada Drive, Suite #170

Business Closure

- **OV Hair**, 1335 W Lambert Lane, Suite #135

Permitting Major Activity

New Businesses

Design Center; 8454 N. Oracle Road
Building TI Permit applied

Freytag Orthodontics at El Corredor; 9740 N. Oracle Road
Building TI Permit issued for new tenant in building north of Dutch Bros.

Patio Pools at Escondido Plaza; 7850 N. Oracle Road
Building TI Permit applied

Other Permits

Oro Valley Medicine at Mountain View Plaza, 1171 E. Rancho Vistoso Boulevard Suite #143
Building TI Permit applied for new office location

Oro Valley Shopping Center; 10390 N. La Cañada Drive
Type 2 Grading Permit issued for exterior site modifications associated with the re-development of the building previously occupied by Big 5 Sporting Goods

Meetings/Other News

NEIGHBORHOOD MEETINGS

1. On August 6 at 6 p.m., a second interactive Zoom neighborhood meeting will be held for the proposed General Plan Amendment and Rezoning for a vacant parcel near the southeast corner of the N. 1st Avenue and Tangerine Road intersection. The property is currently zoned for commercial uses, and the applicant is proposing high-density residential uses such as apartments, casitas and senior care.

Since the first neighborhood meeting on May 21, the applicant has submitted a formal rezoning application, and comments have been issued by staff. Questions and concerns at the first meeting focused on traffic safety and commercial viability. The upcoming meeting will be an opportunity for the applicant and staff to address additional questions and concerns.

1. Staff anticipates a formal application for a proposed rezoning and conditional use permit on properties abutting the east side of the Oracle Road and Suffolk Drive intersection.

Upon completion of the required pre-submittal neighborhood meeting on June 16, staff was invited to meet with the Suffolk Hills Homeowner's Association leadership and the applicant to continue discussing the rezoning process and concerns. This informal meeting was limited to a small group and held onsite to maintain all necessary social distancing requirements. (photo at bottom)

Staff and the applicant have committed to continue these conversations once a formal application is submitted, which is anticipated the first week of August. In addition to these smaller informal meetings, a second formal and larger neighborhood meeting will be conducted after staff review and prior to public hearings.



Planning Project Highlights

Vistoso Golf General Plan Amendment

At the request of the applicant, the approved Public Outreach Process (POP) has been revised to reflect a hold on the neighborhood meeting process until further notice. The purpose is to allow sufficient time for the ongoing discussions between The Conservation Fund and the property owner regarding open space acquisition to conclude. Development related neighborhood meetings would be unproductive without a resolution to the ongoing purchase negotiations between the two parties.

The applicant will request, and staff will recommend, continuance during the public hearings for both the Planning and Zoning Commission (October/November) and Town Council (December) to ensure a thorough neighborhood meeting process is conducted. Further, the applicant wishes to keep the application active, so in the event that the property is not purchased by The Conservation Fund, the neighborhood meeting process can recommence after the first of the year.

Noise Abatement Code Amendment

The code amendment was recommended for approval by the Planning and Zoning Commission at their July 7 meeting. The amendment will be scheduled for a Town Council study session in September prior to a formal Public Hearing anticipated in October. Site visits for Town Council members will also be offered prior to the study session.

Linda Vista Luxury Casitas and Commercial Development

The applicant has resubmitted final site designs for a new 64-unit residential and 27,081 sf commercial development on the northwest corner of Linda Vista Boulevard and Oracle Road (see image right). As part of the resubmittal, the applicant provided the architectural design for single story casitas and the commercial building located on the corner of Linda Vista Boulevard and Oracle Road (notated with star). Upon staff review for conformance with the zoning code, the architecture design will be scheduled for consideration by the Planning and Zoning Commission and Town Council.



Other News

The CED Director provided the Oro Valley Business Club with an Economic Outlook presentation at the Oro Valley Country Club, and also presented advanced training on *Business Attraction* via ZOOM meeting during the annual Community and Economic Development Leadership Course held at Western New Mexico University in Silver City, New Mexico.

The course is certified by the International Economic Development Council and was attended by dozens of leaders throughout the Southwest, including most of the members of the New Mexico House of Representatives Appropriations Committee.

PUBLIC WORKS

News

Bighorn Fire Stormwater Issues Update

100% contained with 119,978 acres involved. This is the largest forest fire in Pima County history. Coordination with OV Emergency Management, Operations, Pima County Flood Control, US Forest Service and other regional partners is ongoing to assess risks due to fire and post fire flooding. The Aspen Fire from 2003 led to some interesting hydrologic and hydraulic phenomena on the mountain, causing unexpected sediment transport and ultimately some flooding in the years that followed.

The Stormwater Utility (SWU) continues to respond to requests for information from our constituents. At last count, the Town had received 126 requests for floodplain information. In addition, the SWU in partnership with the Pima County Regional Flood Control District (PCRFCDD) are reaching out to residences and businesses within the areas of concern (see map on next page) to urge taking preventative measures, such as purchasing flood insurance. Essentially, the areas of concern are those properties that are within the Canada del Oro (CDO) Wash's 500 year floodplain.

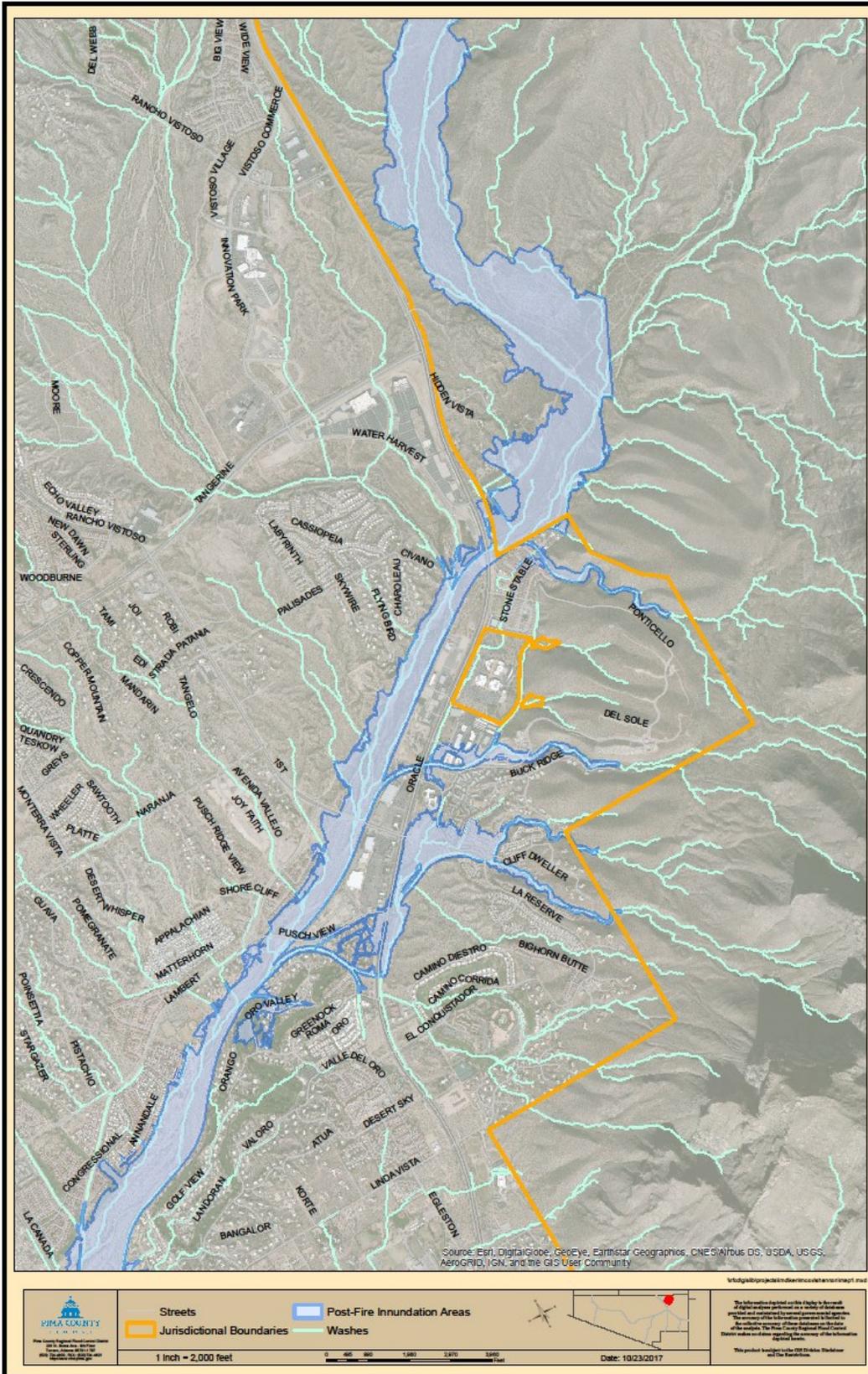
The US Forest Service Burned Area Emergency Response (BAER) specialists recently completed their data gathering and analysis for the Bighorn Fire burn area to produce a preliminary burned severity map. This map and data display categories of unburned/low, moderate, and high. Ecosystems mapped in the Catalina Mountains contain approximately 30% rock outcrop which are considered unburned. Approximately 64% of the 119,236 acres is either unburned and/or low burn severity, while 32% sustained a moderate burn severity, and 4% identified as high burn severity. With this information, the BAER Consultant, JE Fuller was able to create flooding inundation maps. Within the Oro Valley area, most of the expected flow will remain within our designated washes. The CDO is the main affected channel. The inundation maps also show some breakouts around 1st and Oracle, on the east side. We are working with the County and consultant to get finer definition of flooding potential within this area.

To combat the possibility of additional flow, the Town has initiated maintenance activities along the Canada Del Oro wash. We have partnered with both ADOT and PCRFCDD to clear portions of the CDO. ADOT cleared the vegetation and debris under and around the Oracle Road Bridge over the CDO. The County is taking over the rest of the clearing. Starting Wednesday, July 22 and extending to the end of the month, the County's contractor Rummel Construction is clearing the sand and vegetation along the CDO levees and at the 1st Ave., Pusch and La Cañada bridges. They are also clearing and removing sand and vegetation from some flow breakout areas next to Rams Field Pass, Oro Valley Country Club and Logan's Crossing subdivisions. The goal of all this clearing and grading is to provide a clear flow path and hopefully mitigate the effects of the anticipated increased flow and debris. We are incredibly grateful for the tremendous response and partnership received from both ADOT and the PCRFCDD.

Other Stormwater News

- The Arizona Department Of Water Resources (ADWR) held a Community Assistance Visit (CAV) visit on Friday, July 17. This is a routine activity to ensure agencies are adhering the Federal FEMA guidelines on floodplain management. Revisions to the Floodplain Management Ordinance are anticipated after completing the CAV. ADWR was very pleased with all the activities and record keeping the Stormwater Utility conducts.
- There was a scheduled Stormwater Utility Commission meeting set for Thursday, July 16. Topic of note was the revision of the Spring Field Trip for the commissioners. The meeting is being proposed to take place in October of this year. The field trip allows TOV staff to showcase project achievements, as well as project needs, as they relate to stormwater management.
- The final draft document of the Drainage Criteria Manual was received on July 8. SWU is reviewing for final comment adherence and then staff will send out for internal Town of Oro Valley review. Once TOV staff are satisfied the external outreach effort will begin.

Post Fire Map



Street Operations Updates

Street Maintenance Operations crews have completed multiple sidewalk repairs in the Sun City subdivision parcels 7, 14, and 17 and will be continuing various repairs town wide, crews will also continue completing various asphalt repairs throughout the town as well. In addition, Streets crews are continuing cold process (summer) ROKLIN polymer crack repair and have completed miscellaneous repairs to the First Avenue multi-use path (MUP) between Tangerine and Lambert Lane and are now working on repairs to the MUP on old Lambert Lane between First Avenue and Pusch View Lane.

Transit

Jon Hawbaker, a Transit crew leader, received his updated Passenger Assistance Safety and Sensitivity 7.0 (PASS) Trainer Certification. This certification allows the Transit Division to annually provide in-house refresher training to all the drivers and receive ADOT 5310 grant reimbursement for materials. In addition, Jon Hawbaker provides regional training as he partners with the Pima Association of Governments (PAG) to provide spaces in the classes for regional transit providers that are part of the PAG transportation coordination group.

Grant reimbursement summary:

- FY 2020: \$110,950.90 (received).
 - 5310: Lift PMs, \$2,540.50
 - 5307: Three Paratransit Minivans, \$108,410.40
- FY 2021: \$409,481.50 (awarded).
 - 5310: Lift PM, \$6,283.50
 - 5310: Five Paratransit Cutaways, \$340,000.00
 - 5310: COVID Related Expenses, \$24,688.00
 - CARES ACT (RTA): COVID Related Expenses*, \$38,510.00

*CARES ACT (RTA) is covering COVID related expenses that were not covered by 5310 grants and includes lost wages that were paid.

The Transit Division has received the battery powered portable sprayer and the disinfectant chemicals to disinfect the paratransit buses and transit facility. This disinfectant will be sprayed inside the vehicles and facility at the end of the day on Tuesdays, Thursdays and Saturdays.

Project Updates

Street Projects

La Cholla Blvd

Contractor opened the south bound travel lane between Lambert and Overton, continues placing curb, riprap, installing street signs, and landscaping. The multi-use path and frontage road and side streets were paved the week of July 20. The Lambert Lane traffic signal was scheduled to be turned on July 29, but the equipment has not arrived. The contractor has scheduled the final paving (upper lift) from August 5 to 14.

La Canada at Canada Hills Drive Pedestrian Crossing RRFB

Footing has been placed and the RRFB (Rapid Rectangular Flashing Beacon) poles scheduled to be installed July 24.

Catalina Shadows

Staff completed spreading small portions of sand to blot the asphalt binder at specific locations throughout the subdivision.

Leman Academy

Staff is collaborating with PSOMAS and Borderland Construction to expedite the delivery (design and construct) of the offsite improvements.

Project Updates

Naranja Park Playground Project

Street Crews are loading and hauling fill material from the Silverhawke development off of First Avenue near Palisades Road to Naranja Park for the playground area project.



Facilities Projects

Upcoming Projects

To begin the new budget cycle, one of the first projects to get off the ground will be the modifications to a Community Center staircase and the exterior ramp to the second floor. The Community Center staircase at the golf entrance from the entrance landing down to the pro-shop will be modified to update the hand railing and stair treads to the current building code and ADA standards. In addition, the same contractor will modify the existing handrail and intermediate landing on the present back entrance ramp to meet current ADA specifications. This work is scheduled to begin no later than August 3.

While not a substitute for the elevator, once this work is completed, the ramp to the second floor will provide a 100% ADA compliant access to the second floor from the existing ADA Parking spaces. After the elevator is installed, this ramp can continue to be an alternative access route as well as a 100% ADA compliant emergency building egress.

COVID-19

In response to occupants and guests testing positive for the virus, facilities has disinfected the “golf side” of the Community Center. Facilities continues to replenish the hygiene stations and spray disinfecting stations. 1.5 gallons of hand sanitizer and 1,350 disposable masks (27 boxes) were distributed in July.

PW Facilities staff have begun to install touchless accommodations for both restrooms and door operation.

- **Paper Towel Dispensers**

Touchless paper towel dispenser installation has begun in the restrooms at Town Hall and will proceed across our other facilities from there.

- **Automatic flush valves**

Facilities has selected a Sloan valve for use in retrofitting the water-closets and urinals to auto-flush. Expect to have an order placed for 80 of these units before the end of this week. The Auto-flush mechanism for the gravity flush (Tank) water closets has not been determined yet. One test unit is installed and being evaluated at 680, and a second different unit for evaluation is on order.



- **Hands Free Door Openers:** The facilities team will be installing Step-and-Pull hands free, foot operated, door pulls (pictured right with signage) on 30 restroom doors across our facilities.

- **Soap Dispensers:** Waxie has reported a month’s long lead time on these items. We’ve not requested any yet. Of the touchless items, soap dispensers have the highest O&M and the lowest benefit.

- **Touchless Faucets:** Touchless faucets are still being evaluated. We’ve installed a Hydrotek unit at 680 and are expecting delivery of a Sloan unit for install and comparison.



PARKS & RECREATION

Administration

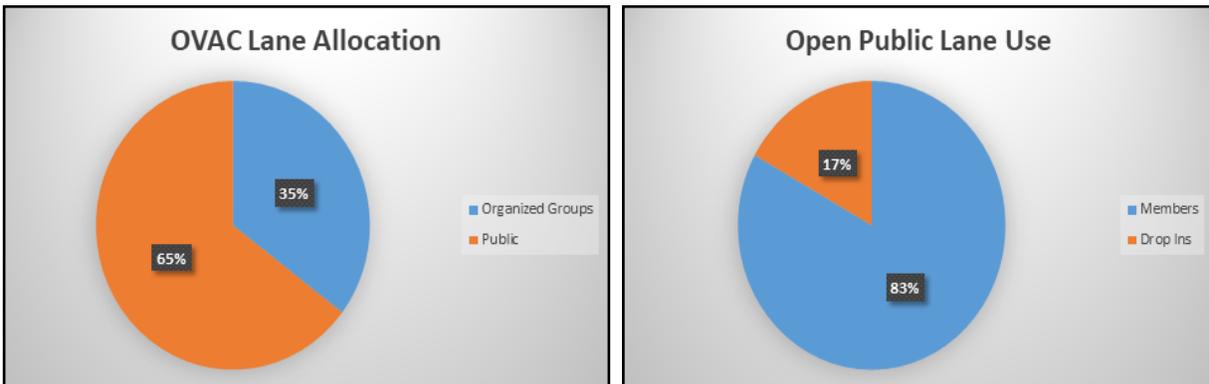
On July 22, 2020, the U.S. House of Representatives voted to pass the Great American Outdoors Act. This bill will go to President Trump for signature. This legislation definitively funds the Land and Water Conservation Fund (LWCF) that will be used to fund local parks, trails, boat launches, sports fields and other infrastructure that enrich communities. Funding comes from federal revenues from the development of oil, gas, coal, or alternative or renewable energy on federal lands and waters. More information can be found here <https://www.congress.gov/bill/116th-congress/senate-bill/3422>

Arizona Parks and Recreation Association (APRA) annual conference (Aug. 11-13) is going virtual this year. There are 58 education session throughout the three days.

Aquatic Center (OVAC)

The Oro Valley Aquatic Center continues to offer lap swimming for both members and the general public. Lanes can be reserved online at PlayOV.com. On average, the Oro Valley Aquatic Center offers 1,070 individual swim opportunities per week. This combined with the newly opened Community Center pool lanes provides an average of 1,350 individual opportunities to swim laps per week. The Oro Valley Aquatic Center continues to serve organized swim groups and directly serves 300 swim team athletes. The Community Center offered a total of 120 swim lessons in the Month of July.

Below are graphs that depicts how space is granted and used at the Oro Valley Aquatic Center.



Of the total public space, 83% per week is consumed by members of the Oro Valley Aquatic Center and Community Center. The remaining 17% is used by individuals paying for a single drop-in visit.

August at the Oro Valley Aquatic Center brings with it a new season. The fall season at the Oro Valley Aquatic Center includes pool use by Ironwood, Canyon Del Oro, and Pusch Ridge High Schools. While the start date of fall high school sports is still up in the air, the Oro Valley Aquatic Center is prepared to safely allow high school use of the facility. High school swim teams will be held to the same rules and restrictions as the existing club teams.

Community and Recreation Center

- Camp Cloud winds down at the end of July. With more than 14,200 minutes of video viewed for all the episodes, a core group of campers attend live, and many people watch after the videos are posted. (Picture below)



- The tennis and pickleball courts continue to have players out getting exercise and enjoying the outdoors. The lights have been kept on until 10 p.m. so that people can play when it's cooler.
- The pool at the Community and Recreation Center is open for lap swimming and aqua aerobics classes, in addition to swim lessons that have continued during weekday evenings since the facility reopened.
- The Community and Recreation Center is keeping the facility prepped for reopening when that day arrives. The upkeep and customer service are carried out by a group of front desk attendants. This group takes care of the inside, and also makes sure the tennis and pickleball courts are kept clean.

El Conquistador Golf

General manager Bernie Eaton (pictured right) started July 12 and will be engaging with the team, the membership and the community. Bernie most recently was the general manager at Arizona National Golf Club. Bernie is a 20-year member of the PGA, member of the Club Management Association of America, and graduated with a B.S. from the University of Arizona in Agronomy. He is a longtime Oro Valley resident and has been with Antares Golf for close to two years. He's working with the marketing team to create an El Conquistador Golf phone app that will feature offers and loyalty promotions to provide golfers with an incentive to play more rounds of golf at El Conquistador.



This month's staff spotlight is Richard Easley (pictured right), Assistant Golf Professional. Richard was born and raised in Gillette, Wyoming and has worked at El Conquistador Golf for two years. Richard will be testing in August to complete Level 1 of the PGA Golf Professional Development Program. Richard's duties include running all member golf leagues, providing quality golf instruction, coordinating the junior golf program, First Tee Programs and playing with the members. Richard recently finished tied for 4th place at the El Conquistador Pro-Am run by the Southern Chapter of the Southwest Section PGA.



Golf Course Maintenance

Director of Agronomy Chris Soto has been busy with the golf course and the courses remain in very good condition despite the lack of a monsoon season to date. On-course projects for August include aeration of both golf courses and some sod work on some thin Bermuda grass areas.

Overall the courses are in very good shape considering the hot and dry summer season. Bernie spoke with a few guests on Tuesday, July 21 at the Garden Café patio area and was told that the course was one of the best in town right now in terms of conditions. Kudos to Chris and his team!



Golf Membership numbers

Please note that the golf membership report has been revised to reflect Antares Golf's reporting.

El Conquistador Golf Membership Summary Fiscal Year 2021 -07/01/20 - 06/30/21									
Membership Type	July Begin	Sales	Attrition	Upgrade (To)	Upgrade (From)	Downgrd (To)	Downgrd (From)	July End	Attrition % (vs Jul Open)
Golf Afternoon Single (GAS)	10	0	0	0	0	0	0	10	0.00%
Golf Afternoon Couple (GAC)	11	0	0	0	0	0	0	11	0.00%
Golf Family (GF)	68	2	5	0	0	0	0	65	7.35%
Golf Junior Single (GJS)	7	0	0	0	0	0	0	7	0.00%
Golf Junior Family (GJF)	9	0	0	0	0	0	0	9	0.00%
Golf Single (GS)	109	0	3	0	0	0	0	106	2.75%
PX9 (PX9)	0	0	0	0	0	0	0	0	#DIV/0!
Golf Weekend Single (GWS)	30	2	1	0	0	0	0	31	3.33%
Golf Weekend Couple (GWC)	5	0	0	0	0	0	0	5	0.00%
Golf Weekend Family (GWF)	1	0	0	0	0	0	0	1	0.00%
International (ITL)	0	0	0	0	0	0	0	0	#DIV/0!
Corporate (COR)	1	0	0	0	0	0	0	1	0.00%
Resident Under 18 (U18)	11	2	6	0	0	0	0	7	54.55%
Over 90 (O90)	2	0	0	0	0	0	0	2	0.00%
Medical Leave	0	0	0	0	0	0	0	0	#DIV/0!
Total	264	6	15	0	0	0	0	255	5.68%

Park Management

Construction of the Naranja Playground Improvement Project is well underway. Subcontractors for Durazo Construction Company are constructing drainage and electric infrastructure (pictured right).

Park Management staff working with Public Works is coordinating the construction of the Tucson Electric Power solar shade structure project at Naranja Park. The shade structure and solar erected and installed. TEP contractors are working to connect the structure to the power grid (pictured below).



Park Management (Cont')

Park Management staff worked with Community and Development Planning personnel to layout future recreational trails associated with the Silverhawke and Capella developments.



Recreation/Culture

Field use continues to be strong in Oro Valley parks with a requirement for social distancing and small groups. We are pleased to say groups are adhering to the rules, and park use is continual throughout the day.

Recreation and Cultural Services Division has been creating viewable Facebook posts we are calling “Posts From the Ranch” They began in early July posting on M.W.F. at 10 a.m. although viewers could check in at any time. Topics included:

- Week 1 - Ancient Technologies
- Week 2 – Our fabulous Mountains
- Week 3 – Planting, Trees and Shrubs
- Week 4 – Animals and Wildlife



El Toro Flicks drive-in movie will be moving to Steam Pump Ranch. The change of location is due to the Marketplace Theater reopening and a non-compete agreement. Preparations are being made to provide safe events where participants are able to remain in their cars and be physically distanced.

WATER UTILITY

Meter Operations

As of June 30th, the Utility had a total of 20,461 service connections which includes 22 new water meters installed by meter operations staff in the month of June.

Bighorn Fire

With the Bighorn fire now 100% contained the Oro Valley Water Utility is no longer being called upon to provide water service for firefighting purposes. The Utility invoiced the Forest Service, and was promptly paid, for nearly two million gallons of water.

Stone Canyon Lake feed

The Utility's Water Production, and Water Control sections reconditioned the Stone Canyon Lake feed. Work included installing new concrete footings, compressor, electrical and landscaping work.



*Water Operations staff recondition the Stone Canyon Lake feed.
Continuous maintenance on water infrastructure ensures a safe and reliable water system.*

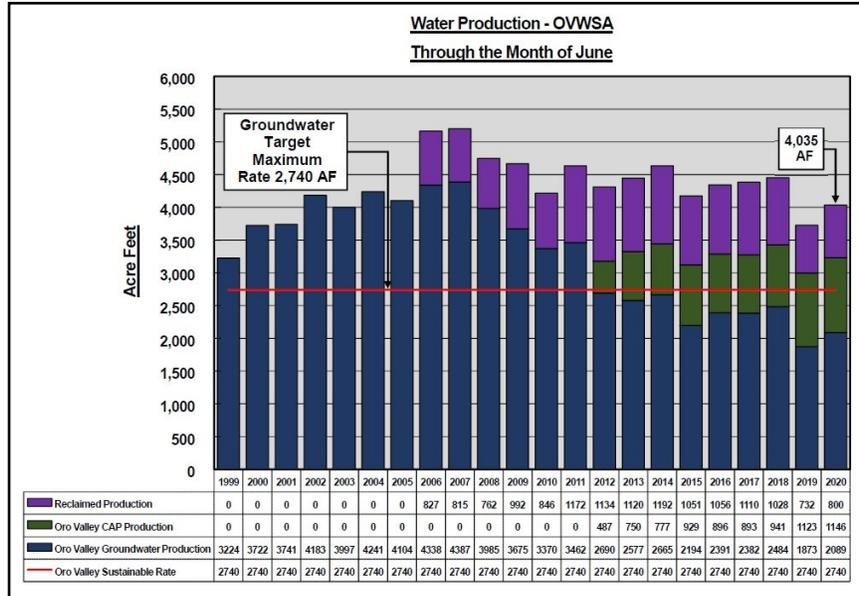
2020 2nd Quarter Water Delivery Metrics by Water Type

The Utility continues to successfully deliver Central Arizona Project (CAP) water and reclaimed water to reduce our community's reliance on groundwater. The following graph compares water deliveries to both the *Oro Valley service area* and *Countryside service area* by water type for the 1st & 2nd quarter in each of the last 21 years.

2020 2nd Quarter Water Delivery Metrics by Water Type (Cont')

Water deliveries to the *Oro Valley service area* for the 1st & 2nd quarter of 2020 consisted of:

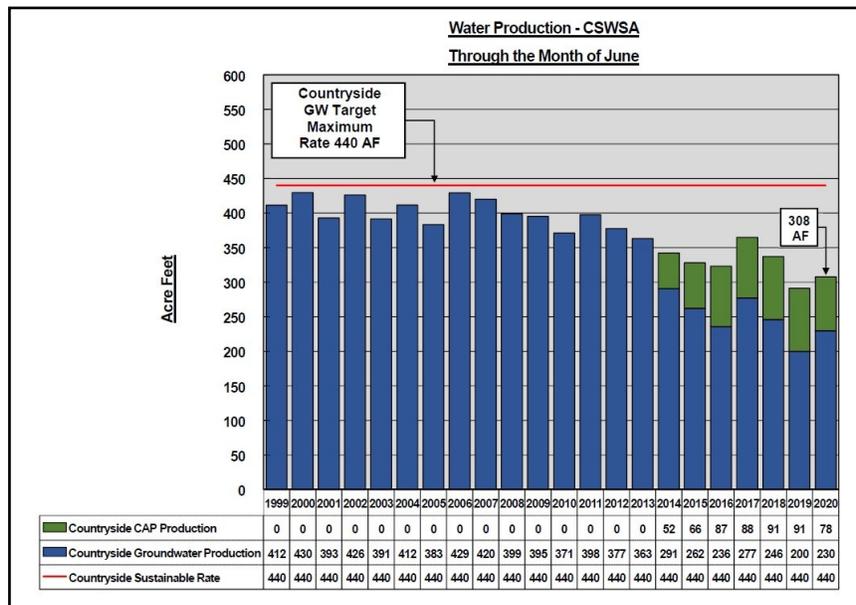
- 261 million gallons of reclaimed water
- 373 million gallons of CAP water
- 681 million gallons of groundwater



The Water Utility's main service area experienced an increase in 2nd quarter consumption compared to this time last year. Higher residential consumption due to the COVID 19 restrictions as well as early summer heat and lack of rain accounts for the increase in the second quarter demands.

Water deliveries to the *Countryside service area* for the 1st & 2nd quarter of 2020 consisted of:

- 25 million gallons of CAP water
- 75 million gallons of groundwater



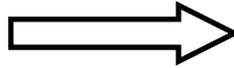
The Water Utility's Countryside service area experienced an increase in second quarter consumption compared to this time last year. Higher residential consumption due to the COVID 19 restrictions as well as early summer heat and lack of rain accounts for the increase in the second quarter demands.

ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
July 2019	34	25
July 2020	34	12

The August Vista can be viewed here.



Press Releases/News Articles Issued in June

- [Town updates outreach plan for Vistoso Golf General Plan Amendment and Rezoning](#) 7-17-20
- [Fitch Ratings upgrades Town of Oro Valley Water Utility Revenue Bond Rating to 'AA'](#) 7-21-20

Business Assistance Program

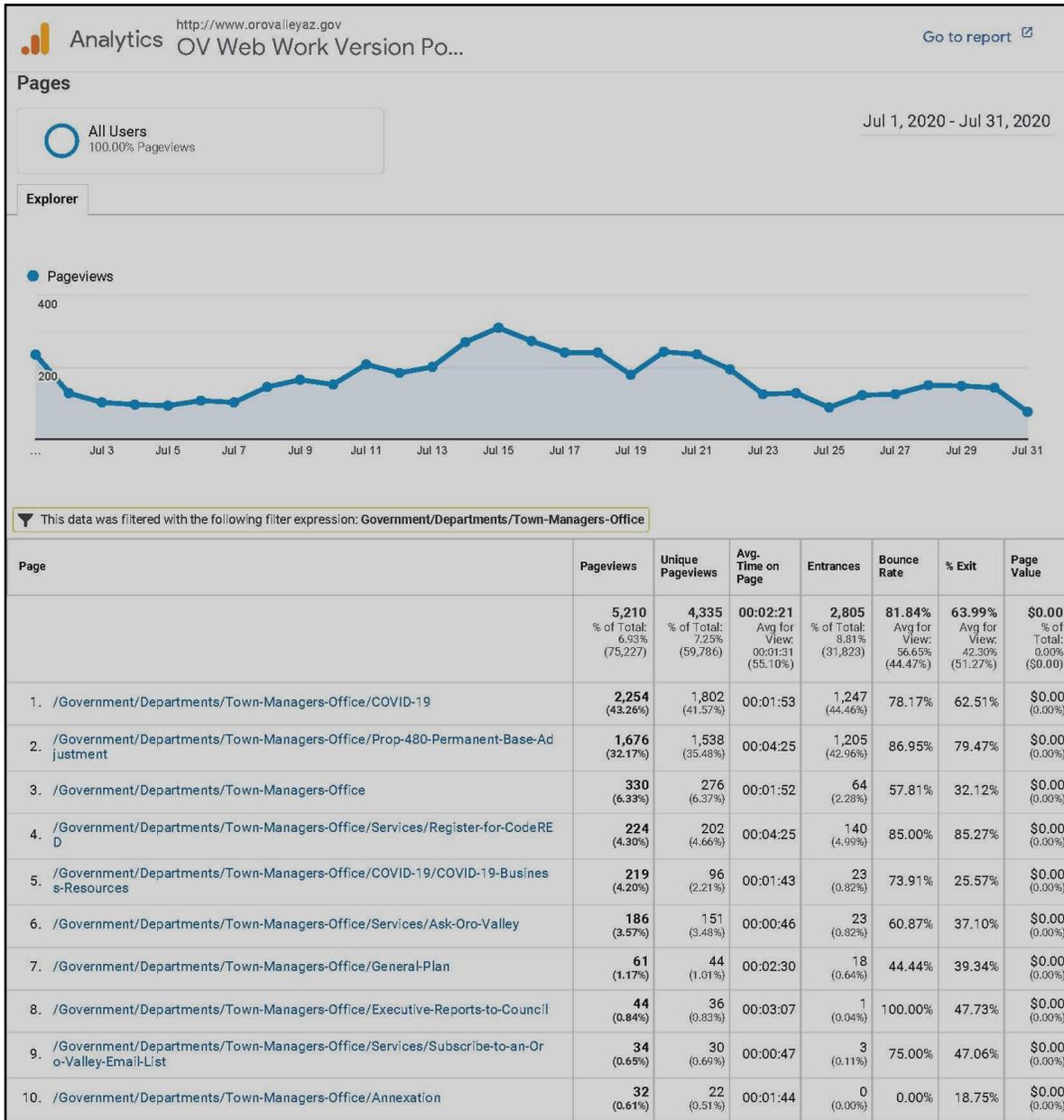
Town staff finalized a contract with the consultant, Gordley Group, at the end of July to provide assistance in marketing, advertising and communicating the Business Assistance Program. The Gordley Group will coordinate with Town staff and the Chamber of Commerce to develop a comprehensive approach to providing information to residents and businesses. In addition, staff is also inquiring with potential vendors to:

- Provide personal protective equipment (PPE)
- Technology advice
- One-on-one coaching services to qualifying businesses
(Includes seeking cooperative contracts that may exist with other cities or towns.)

Staff is developing a user-friendly web form for the qualifying businesses to submit requests for assistance for the aforementioned services, as well as for PPE and digital platform reimbursement. Staff and the consultant, Gilbert Davidson, met with representatives from the University of Arizona at the end of July to inquire about webinar opportunities for businesses. The Town has partnered with Pima County, who is providing the financial support, to utilize the services of Hownd, a foot traffic generation platform for brick and mortar businesses. The Chamber of Commerce has been, and will continue to be, an integral partner for this program.

Town Web Statistics

Town web statistics, including pageviews per day followed by the Top 10 most visited web pages.



GOLDER RANCH FIRE DISTRICT

Golder Ranch Fire District Call Load Breakdown FY 2019-2020

CALL TYPE	370	372	373	374	375	376	377	378	379	380	TOTAL
Aircraft	1	0	0	0	0	0	0	0	0	0	1
Brush / Vegetation	17	0	2	1	2	3	3	2	3	1	34
Building	7	0	3	0	1	4	5	1	4	6	31
Electrical / Motor	0	0	0	0	0	0	0	0	0	1	1
Fires - All Other	18	1	3	2	4	8	3	3	6	12	60
Gas Leak	3	2	2	0	1	2	0	0	3	1	14
Hazmat	0	0	0	0	0	0	2	0	1	0	3
Trash / Rubbish	10	0	1	0	0	4	2	0	1	3	21
Unauthorized Burning	13	0	0	1	3	1	0	0	2	1	21
Vehicle	5	1	0	1	0	1	1	1	2	0	12
Total Fire	74	4	11	5	11	23	16	7	22	25	198
Animal Problem	1	0	4	2	0	0	1	0	0	1	9
Animal Rescue	2	0	2	0	0	0	0	0	0	0	4
Assist -Other	166	127	576	179	203	154	98	151	107	63	1824
Battery Change	64	24	373	39	28	28	19	28	10	7	620
Bee Swarm	2	0	2	2	2	3	1	0	3	3	18
Defective Appliance	0	0	3	2	0	1	1	0	3	1	11
Invalid Assist	76	8	269	135	145	74	115	14	68	157	1061
Snake	264	64	290	257	360	381	272	144	356	263	2651
Lockout	8	0	3	1	1	0	0	0	0	1	14
Fire Now Out	4	1	2	3	5	3	2	0	3	3	26
Total Service Calls	587	224	1524	620	744	644	509	337	550	499	6238
Alarms (Fire, Smoke, CO)	48	8	61	38	62	24	47	16	37	44	385
Cancelled / Negative	84	8	63	54	76	53	88	39	78	92	635
Smoke / Odor Invest.	8	2	20	12	13	18	11	5	7	6	102
Total Good Intent	140	18	144	104	151	95	146	60	122	142	1122
Motor Vehicle Accident	37	1	12	13	36	39	57	21	24	95	335
Rescue-high, trench, water	0	0	1	0	0	0	0	0	0	0	1
Interfacility Transport	2	0	0	16	15	0	2	0	0	1	36
All Other EMS Incidents	832	94	1108	818	823	763	1139	176	1185	1705	8643
Total EMS Type	871	95	1122	847	874	802	1198	197	1209	1801	9016
TOTAL ALL	1672	341	2801	1576	1780	1564	1869	601	1903	2467	16574
Percentage of Call Load	10%	2%	17%	10%	11%	9%	11%	4%	11%	15%	100%
Average Calls Per Day	4.58	0.93	7.67	4.32	4.88	4.28	5.12	1.65	5.21	6.76	45.41