

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | APRIL 2020

TO COUNCIL

TOWN MANAGER'S MESSAGE

A lot has changed over the past 30 days since the March Executive Report. Much of the senior staff's time has been spent responding to, and coordinating, significant changes in Town operations to meet emergency declarations, executive orders, and protect the community and staff. The preparations the organization has made over the past three years in training and practicing for emergencies has paid off, and I am proud of the entire team for their work.

The Town has activated its Continuity of Operations Plans in all departments, with non-essential functions being suspended or transitioned to home offices, where possible. Some essential services are being conducted remotely as well, significantly limiting the number of people who need to report to physical buildings. A number of operational changes have been put into place, such as closing lobbies; quarantining mail and deliveries for at least 24 hours before handling; ceasing or modifying in-home visits/inspections; adding Skype inspections; staggering shift start times for field personnel; and expanding use of take-home vehicles.

The Town has also activated a new policy to ensure the Town is in compliance with the employee requirements associated with the new Federal Families First Coronavirus Response Act. This law provides both a safety net and protections to employees who are affected by the COVID-19 crisis, including additional mandatory leave. As of April 1, we have employees who will begin tapping into that leave for qualified reasons under the Act.

The crisis has already caused significant financial impacts to businesses and individuals in our community, and our hearts go out to everyone experiencing economic hardships during this difficult time. Those impacts will also negatively affect the Town's expected revenues, particularly sales tax collections. In the General Fund, sales taxes account for 49% of the current fiscal year revenues, not including the state shared revenues associated with sales taxes. The hiring freeze I instituted on March 19, coupled with suspending non-essential travel/training and operational/project cuts through June 30 have resulted in an expected savings of approximately \$800,000. With the positive collections the Town experienced for the first eight months of FY19/20, we are optimistic we will be able to end the year right on budget. Over the coming month, we will be focusing on developing the FY20/21 Recommended Budget, and we are still on schedule to present that to the Town Council at your May 6 meeting.

On April 3, Governor Ducey released [additional guidance](#) on essential services and recreational activities. This guidance requires barbers, hair salons, tanning salons, tattoo parlors, spas and massage parlors to cease operations by 5 p.m. on Saturday, April 4. The Governor's clarification also closes communal pools and swap meets. [Click here for details.](#)

In other matters:

- As of April 3, the Town of Oro Valley's Census 2020 participation rate is 55.9%. We will continue to help promote participation in this important effort.
- The procurement process for a golf operator is continuing, just slightly behind schedule due to the recent activities. Skype presentations are scheduled in the near future, and we anticipate a contract award by mid-May.
- The Town was notified this week that we will receive a \$358,000 dividend from the Arizona Municipal Risk Retention Pool, the city's insurance carrier for next fiscal year. This is welcome news, and the dividend will be applied to the Town's premium.

On behalf of the staff, thank you for your work, support and encouragement during this difficult time. It does not go unnoticed. Please let me know if I can answer any questions.

Mary Jacobs, Town Manager



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APRIL 2020 CALENDAR

PLEASE NOTE: All dates are subject to change due to the COVID-19 pandemic.

Riverfront Park Concert Series (March 22, April 5 & 19)

RESCHEDULED for May 3, 17 & 31

Visit www.saaca.org

OV Sprint Triathlon (March 28)

RESCHEDULED for September 19

SAACA Spring Festival of the Arts (March 28-29)

RESCHEDULED for May 16-17

Visit www.saaca.org

Taste of Oro Valley (March 29)

RESCHEDULED for November 8

Contact Rotary Club of Oro Valley: www.tasteoforovalley.com/contact

AACM Oro Valley HOA Forum (April 3)

POSTPONED date TBD

Visit aacm.com

Oro Valley Kids Concert Series (April 4)

POSTPONED date TBD

Contact Music & Dance Academy, 520-219-9950

Greater Oro Valley Chamber of Commerce Economic Outlook Luncheon and Spring Business Expo (April 9)

RESCHEDULED for May 14.

Additionally, all Chamber mixers and network development events have been canceled through April.

Contact 520-297-2191

Celebrate Oro Valley (April 11)

POSTPONED date TBD

POLICE DEPARTMENT

Cases, Incidents and Stats

Opiate Overdose Investigation and Arrest

A 22-year-old Oro Valley resident was the victim of a fatal fentanyl overdose. The Community Action Team investigated in cooperation with federal law enforcement partners. The victim's dealer was identified and investigated. Earlier this month, federal prosecutors approved charging the dealer with providing illegal narcotics which results in the death of a person, which carries a 20-year minimum sentence.

Proactive Enforcement Felony Arrest

A patrol officer stopped a vehicle that had previously attempted to elude her. The suspect provided false information, and the officer attempted to detain him. The suspect put the vehicle in drive and fled, dragging the officer. The suspect's vehicle was later located—crashed and unoccupied. Through various investigative techniques, the suspect was identified. He had two felony warrants: possession of methamphetamines and fraud. He also had priors for armed robbery, fraud and was a fugitive from California Department of Corrections. OVPD's Community Action Team (CAT) and Criminal Investigations Unit (CIU) determined the suspect was in Chandler, AZ. The CAT coordinated with Chandler's Fugitive Team to take him into custody. A CIU detective responded to conduct an interview with the suspect., and the suspect was indicted for felony endangerment of an officer and extradited to Pima County Jail.

Special Events

Junior Police Officer Graduation

On March 10 the Innovation Academy School Resource Officer's Junior Police Officer Program had 15 elementary students graduate. This is an eight-hour program that teaches children topics such as Trusted Adults, staying safe and being responsible citizens.



Recognitions

Commendations

Officer Topar (below left) received a commendation for his work involving a county wide attempt to locate. The suspect, found by Officer Topar, was wanted in connection with two hit and run collisions. In addition, the suspect was in possession of a stolen firearm. Officer Topar also coordinated with partner agencies pertaining to their hit and run investigations.

Retirement

Lead Police Officer Pete Clegg (below right) retired after 25 years of serving the Oro Valley community.



COMMUNITY AND ECONOMIC DEVELOPMENT

Statistics

Single Family Residential Activity: 29 new Single Family Residential (SFR) Permits were issued for the month of March compared to 27 SFR permits issued in February. Year to date, 73 SFR permits have been issued since the beginning of the year compared to 78 issued during the same period in 2019.

Permitting Activity: 210 total permits were issued during the month of March compared to 218 permits issued in February. Year to date, 641 total permits have been issued since the beginning of the year compared to 578 issued during the same period in 2019.

COVID-19 Outreach and Adjustments

- Staff compiled COVID-19 information regarding new business resources and support to displaced workers for the Town's website. Frequent updates are made to share new information.
- Calls are being made to local businesses to determine impacts of COVID 19 and referring owners and managers to the resources listed above. These are some findings:
 - * Grocery and variety stores are in need of additional employees
 - * Medical and dental offices may be closed or caring for emergencies only
 - * Fast food restaurants with readily available take-out are not impacted as much as casual/fine dining restaurants that had to implement pick-up procedures. Many have shortened hours and reduced staff to remain open while others have temporarily closed.
 - * Salons are mixed in their approach—some have closed and others are remaining open until closures are mandated.
- Planning staff are making adjustments to neighborhood meetings, per social distancing requirements.

Planning Project Highlights

Staff anticipates two Type I (Major) General Plan amendments prior to the submittal deadline of April 30. Corresponding rezoning applications will follow and proceed concurrently with these amendments.

Vistoso Golf General Plan amendment and rezoning

The applicant is proposing a General Plan amendment and rezoning for the Golf Club at Vistoso to include a senior care facility, a mix of residential subdivisions and open space.

Kai Property General Plan amendment and rezoning

The applicant is proposing a General Plan amendment and rezoning to enable apartments, patio homes and/or townhomes as permitted uses in the eastern portion of the commercially designated property located near the southeast corner of Tangerine Road and N. 1st Avenue, known as the Kai property.

General Plan amendment outreach

Due to ongoing social distancing requirements, in-person neighborhood meetings for these two anticipated amendments will be rescheduled. The pre-submittal outreach requirements will be addressed by providing a web-based video on April 10 at OVprojects.com. The aim is to share information regarding the upcoming Town process and the applicants will present their proposals.

Following the video presentation, an initial public question and comment period will be provided from April 13-24 via the Ask OV portal on the Town website. Staff and the applicant will then post a second video on April 30 at OVprojects.com responding to the most common questions and comments received.

Notification of this outreach will be made in the usual manner of a neighborhood meeting: postcards will be sent to area property owners, homeowner's associations, and yellow signs will be posted in visible areas.

Permitting Major Activity

New Businesses—Building TI Permit applications

Artistic Studio Rentals at Steam Pump Village, 11061 N. Oracle Road

Ashley Homestore at Oro Valley Marketplace, 11895 N. Oracle Road

New Businesses—Building TI Permits issued

Avant Dermatology and Aesthetics at Shoppes at Oracle, 8580 N. Oracle Road

Purelit Studios at Catalina Village, 7315 N. Oracle Road, Ste. 101

SPENGA Fitness at Oracle Crossings, 7621 N. Oracle Road, Ste. 150

Other Permits

Big Horn Commerce Center, located at the SE Corner of N. Oracle Road and N. Rams Field Pass

Type 2 Grading Permit issued for initial Phase 1 grading and associated improvements

CDO Baptist Church, 9200 N. Oracle Road

Building Permit Applied for new Storage Building and Playground

Northwest Allied Gastroenterology at the OV Hospital Campus, 1521 E. Tangerine Road

Building TI permit applied to combine two suites

Roche Ventana Medical Systems at Innovation Park, 1910 E. Innovation Park Drive

Type 2 Grading Permit issued for new Campus Amenities Building #4

Sonoran Ear, Nose and Throat at Vistoso Commerce Plaza, 2506 E. Vistoso Commerce Loop, Ste. 3

Building TI Permit Issued for new location

Oro Valley Marketplace/Oro Valley Village Center

The Oro Valley Marketplace/Oro Valley Village Center held a pre-submittal neighborhood meeting on March 10 in Council Chambers. Over 100 residents and interested parties attended to provide feedback and comments to the applicant. A meeting summary is available under the project page on OVprojects.com. Staff anticipates the applicant will submit a formal application by the end of April. Focus groups with surrounding neighborhoods will convene in May and likely use a web-based format due to virus safety considerations.

Certificates of Occupancy Issued

Elevated Therapy, LLC; 7493 N. Oracle Road, Ste. 125

Goodwill Industries; 11941 N. 1st Avenue, Ste. 181 (new suite in same plaza)

Hohenstein & Schwartz Dentistry; 2512 E. Vistoso Commerce Loop, Suite 100 (new owner)

Tucson Pediatric Cardiology; 200 W. Magee Road, Ste. 160

Venus Nails; 7870 N. Oracle Road (new owner)

Strategic Plan and Work Plan Items

1. Amendments to the Town's noise, development review process, Economic Expansion Zone and Commercial codes have been drafted. Each will be forwarded for public review once plans to resume regular public hearings are made.
2. Exploration of potential code amendments regarding custom home design were discussed with the Planning & Zoning Commission during a study session on March 3. Public outreach options are being pursued prior to seeking recommendation from the Planning and Zoning Commission.
3. Evaluating the effectiveness of the Environmentally Sensitive Lands Ordinance (ESLO) is underway. Staff is analyzing the code to identify any gaps or deficiencies to be addressed through proposed code amendments. This includes scientific research and data collection. Staff and the consultant will compile the info and create a report to be presented to the Planning & Zoning Commission and Town Council.

New Development

Saguaro Inspections

Weekly inspections to check the fencing around significant Saguaros for the two residential developments near the northwest corner of La Cholla Boulevard and Naranja Drive are ongoing. The fencing is allowed to come down during the sale of homes but must be reinstalled during the home construction. This measure for protecting significant Saguaros is being implemented on other development projects, including Shannon 80.



Proposed Land Dedication

The property owner of two parcels adjacent to Honey Bee Canyon Park, totaling approximately 33 acres, wishes to dedicate land to the Town of Oro Valley. This land would remain as open space and would expand the park.



Naranja Trails

A residential subdivision, as allowed by County zoning prior to Town annexation, is anticipated on a vacant property located south of Naranja Drive, approximately ½ mile west of N. 1st Avenue. The site is known as Naranja Trails. The Town has not received a formal submittal; however, the property owner has commenced work on a Conceptual Site Plan. Ensuring effective and safe downstream drainage is a particularly significant community concern on this project due to existing conditions.

Shannon 80

The final design plans and final plat for the Shannon 80 are being reviewed by staff. The design was approved in 2017, when the property was rezoned. As a condition of the rezoning, staff is coordinating meetings with the applicant and nearby residents to improve Owl Vista Place, which is a private roadway.



Capella Planned Area Development (PAD)

Staff has reviewed the first submittal for a proposed 48-lot single family residential subdivision as part of the Capella Planned Area Development (PAD). This parcel, known as Parcel M, is the first development to move forward as part of the PAD and conforms to the previously approved design. The proposed development is located west of Casas Church and south of Ironwood Ridge High School with access through the Estates at Capella residential subdivision. The property is 24 acres in size and preserves 9.7-acres of environmentally sensitive open space.

Villages of Silverhawke

A final plat for the third and final phase of the Villages at Silverhawke residential subdivision (located southeast of 1st Ave. and Tangerine Rd.) was approved by Town Council in September of 2019 and is currently in the process of being recorded with Pima County. The third phase includes 79 lots subdivided on 73 acres and conserves approximately 52 acres of the site as open space. The development also includes the dedication of an archeological site to the Town of Oro Valley and provides a 50-foot wide public trail easement on the eastern side of the property. The entire Villages at Silverhawke project is 122 acres and 183 total lots and is being completed in three phases.

PUBLIC WORKS

News

COVID-19

Even though the rest of the world has been brought to a standstill over the COVID-19 Pandemic, Public Works remains continues to operate. Staff has incorporated steps to be extra careful to help protect the community by implementing the CDC's safe practice measures, while keeping major projects on track.

- Though vendors are experiencing longer lead times, Town facilities have a ready supply of paper products on hand, and the Town's janitorial service—who provide their own cleaning supplies—are well-equipped to maintain service. Disinfectant hand sanitizers and wipes remain unavailable.
- On March 21, approximately 78,000 sq. ft. of the Town's facilities were treated with Jan-Pro's Enviroshield process. The process uses two electrostatically applied aerosol treatments to kill micro biologicals and create a durable barrier that kills micro biologicals which come in contact with it.
- Facilities maintenance operations have started planning opportunistic maintenance to take advantage of the absence of employees and public visitors.

Street Operations

Street Maintenance Operations crews have completed surface treatment crack sealing in the Sun City Vistoso Unit 8 (1-288) and Sun City Unit 3 (1-193) as well as Rancho Vistoso Unit 3 Parcel C (1-102). As of March 23, crews started the Tangerine Hills (1-117) and Tangerine Meadows (1-46) subdivisions.

As directed, Streets ADC crews have been temporarily suspended due to the COVID-19 pandemic; however, the Streets ADC Crew Leader is continuing to work with AAA landscape to schedule needed herbicide applications town wide in order to keep spring weeds under control.

Facilities Operations

During March, the facility maintenance team signed off an average of 3.8 tasks per day in Cartegraph.

Stormwater

Year-to-date rainfall total: 2.5 inches

Army Corps of Engineers (ACOE) and the Waters of the United States (WOTUS)

EPA has yet to publish the new WOTUS guidelines, but expects to in the near future. Once published, it becomes effective 60 days later, barring any legal challenges. ADEQ has only heard of one entity challenging the ruling at this point. ADEQ expects guidance from ACOE to be issued in April, but that is fluid under the current pandemic. Until such guidance is issued, ADEQ is still upholding its current rule, including inspection and enforcement activities.

Transit

The Sun Shuttle Dial-a-Ride ridership has dropped more than 80%, a stark indication of how the COVID-19 pandemic has brought urban life to a standstill. Staffing levels are being assessed daily in an attempt to keep as many benefitted employees working as possible.

Project Updates

Naranja Park Playground Project

Streets Crews are continuing to perform earth moving and grading for the Naranja Park playground and parking lot project, the crew is also preparing finish grade for paving the new southern entrance into the parking lot and dog park areas, on Wednesday March 18 the area received approximately one inch of rain saturating the project and will delay paving until the week of April 6-10 due to the need to revise the grades on the access drive and contractor availability. The rain from the previous week revealed a drainage issue that is better mitigated with the new grades being established this week. The regrading will be completed April 2 and the paving will be completed the following week.



Project Updates (Cont.)

La Cholla Boulevard Widening Project

- Hunter Contracting crews have completed construction of four large drainage structures on the corridor to provide all-weather crossings. Work continues on channels, pipe, inlets and curbs to allow the drainage improvements to work collectively.
- Base paving on the southbound lanes from Ironwood View Place to Overton Road is complete and traffic was shifted onto the new pavement. Base paving of northbound lanes from Arizona Rose to Naranja Drive was completed the second week of March. On March 16, northbound travel lanes were moved to the east side of the median. The new traffic signal at Glover is now in operation and northbound and southbound left-turn lanes are open.
- The construction of the retaining wall was completed in February. The wall has been backfilled, handrail installed and painting has been completed.
- The multi-use path is paved from Tangerine Road to Cross Road and the sidewalk is in place from Tangerine Road to Naranja Drive. Crews continue to work on the sidewalk south of Naranja Drive to Three Oaks Drive.
- Landscape installation began in late 2019 at Tangerine Road. Work on the irrigation, planting and rock has progressed to Cañada Hills Drive.
- Utility removals are ongoing in the closed section of roadway between Lambert Lane and Overton Road, with the work being 90% complete. The old roadway has been removed and grading is ongoing for the northbound lanes between Overton Road and Lambert Lane. The work within this closed section is on schedule to re-open on April 23.
- The overall project improvements are on schedule to be complete fall of 2020.



Moore & La Cañada Roundabout

As part of the construction contract and specification, Borderland applied the second coat of paint on Wednesday, April 1 and Thursday, April 2. Message boards were placed days prior to notify the public of the striping work. In addition, there have been some confused drivers leaving the travel lanes and entering the bicycle off ramp and ending up on the sidewalk. Staff will be installing additional bollards, similar to the ones within the roundabout, to keep vehicles from making this error. Until the bollards are installed, temporary barricades will be placed to help mitigate the situation.



Safeway Shopping Plaza Driveway

The project is substantially complete and was opened to public use on Friday, March 27.



Project Updates (Cont.)

Pavement Preservation

Halbrook Asphalt will be applying a high density mineral bond surface treatment in The Colony, Copper Creek, Horizon Heights, and Rancho Vistoso Neighborhoods 10, O & P subdivisions; on Lime Wood Drive and Vistoso Park Road; Oro Valley Police & Library (Town Hall) parking lots; Linda Vista and Lambert Lane Trail Heads parking lots; and the CDO Lineal Park from La Cañada Drive to the Oro Valley Marketplace. This work will begin April 6 and continue until May 15.

Sunland Asphalt will be applying a Liquid Road surface treatment in Sun City Units 8, 9 and 10 from April 27 through May 8.

Granite Construction was awarded the contract to mill and overlay Pusch View Lane from the CDO Bridge to Oracle Road (SR77). This work will performed April 23rd and 24th.

Facilities

Active Project Status

Aquatic Center Painting is still in progress; painting was delayed due to weather and pool activities.

The Community & Economic Development/Public Works front counter project is still on schedule. Measurements for the glass will be taken as soon as the counter tops and surrounding frame are finished.

The TEGG electrical repair work for the Golf Maintenance facility is currently being scheduled

Library Boiler: Pima County Facilities staff notified the Town that they are looking into it.

Upcoming projects

The Tangerine substation generator bid is still in progress. In late March, staff walked the site with Sabino Electric. Williams is subcontracting Sabino Electric for part of the install.

The OVPD tenant improvements project began on March 30. So far, the following changes to the original design have been identified:

- The addition of IT components expense in the bid
- Relocation of data and electrical drops to connect the conference table
- Striking the exterior brick work from the project which will leave a faux exterior door that is sealed, insulated and walled over on the inside

Stormwater

Lambert Lane Phase 2 Dip-Crossing Repair West of Derrio Canyon Place

KE&G Construction completed work efforts and traffic flow has been restored. Coordination with Arizona Department of Military and Emergency Affairs is ongoing for reimbursement. (pictured right)

Highlight Wash (FEMA Grant Submittal)

The Town has reached out to their state sponsor for the project to assess schedule or funding impacts due to COVID-19.

Site Planning/Survey

Stormwater has contracted with Westland Resources and Psomas (\$31,706 to Westland Resources and \$19,170 to Psomas) to provide survey and aerial photogrammetry services for seven locations within the town—3 sites on Sierra Wash, Mutterer Wash, Gravel Pit Wash, and 2 unnamed washes. This information will be used to assess site conditions, provide basis for construction documents and hydrologic and hydraulic studies.

Drainage Criteria Manuel

Chapters 1 through 9 have been reviewed.



PARKS & RECREATION

Administration

The Needs Assessment project continues to progress. Last month, staff identified 15 different days for the Parks & Recreation Advisory Board to engage with the community. However, due to COVID-19 precautions, efforts were stopped on March 17. However, the statistically valid survey responses are still coming in; 500 responses have been received! Residents had until April 1 to mail them in. Staff continues to be on pace for final report in May.

Community Center

During the closure, staff have been proactively tackling projects around the facility in areas that are normally heavily programmed. Storage rooms have been reorganized, classrooms have been deep cleaned and reorganized, and the pool deck has been power washed and pool tiles have been scrubbed. Maintenance and repairs have been made at the tennis and pickleball courts. An overall deep clean has been performed in every corner of the facility. Although this is a difficult time for staff and members, we are dedicated to taking full advantage of the closure to ensure the center is in tip-top shape when we reopen.



Recreation and Culture

Looking forward into April

- Winners of the William Adler Historic Expository Essays Writing contest will be awarded, via mail, a gift certificate as well as a frame-worthy certificate for their participation in this year's essay contest.
- Along with Community Center staff, the Recreation & Culture division are showing daily videos on Oro Valley Parks & Recreation's Facebook page highlighting games and crafts for families spending large amounts of time together due to COVID-19.

Park Management

There has been an increase in general park use, primarily during the daytime hours as a result of Governor Ducey's Executive Order. The Park Management team is working hard to keep park facilities clean and safe as well as keeping up with general maintenance. Park assets are staying intact and in good order.

Troon

Golf

Troon planned to continue operating 45-holes of golf through the month of April, but closed the Pusch Ridge nine-hole course when El Conquistador Tennis operations were shut down. Troon has instituted numerous precautions and best practices to protect the health and safety of members, staff and daily fee guests. Tee time intervals have been expanded to allow for additional social distancing and to reduce congestion. All bunker rakes, seed bottles and water coolers have been removed to reduce touch points. The golf holes are being inverted or have had PVC added to shorten the depth of the holes and to create a more shallow hole to retrieve the ball from. Associates are wearing gloves for transactions/golf bag contact. Additional hand sanitizer stations have been installed.

The Food & Beverage operation now consists of walk-up grab-and-go items at the Garden Café snack bar window. No food or beverages are being permitted to be consumed in the designated restaurant premises per guidelines in the Governor’s Executive Order. There is beverage cart service on the courses and a reach-in cooler in the golf shop for self-serve. Staff has been substantially reduced.

The focus on Membership is on retention currently. The membership experience has been altered due to the reduction of amenities, fitness, pools and the full-service restaurant. The membership is still substantially being fulfilled by providing, golf, the grab-and-go food and beverage options along with tennis and pickleball still being available. The golf members have been positive and are enjoying what is still available.

| Month | ROUNDS | | | | MEMBERS | | | | | | | | | | | |
|---------------------|---------------|----------------|-------------|--------------|---------------|---------------|----------------|------------|------------|-----------------|-----|-------|------|---------------|---------|----------|
| | Member Rounds | Non-Mem Rounds | Comp Rounds | Total Rounds | Total Members | Res Afternoon | Res Individual | Res Junior | Res Family | Weekend Warrior | PX9 | Int'l | Corp | Medical Leave | Over 90 | Under 18 |
| 7/31/2019 | 1287 | 1740 | 253 | 3280 | 236 | 25 | 101 | 13 | 66 | 19 | 0 | 0 | 1 | 1 | 4 | 6 |
| 8/31/2019 | 1339 | 1774 | 324 | 3437 | 237 | 25 | 102 | 13 | 67 | 19 | 0 | 0 | 1 | 1 | 3 | 6 |
| 9/30/2019 | 1749 | 1487 | 331 | 3567 | 239 | 24 | 107 | 13 | 63 | 22 | 0 | 0 | 1 | 0 | 3 | 6 |
| 10/31/2019 | 2025 | 1796 | 380 | 4201 | 246 | 23 | 109 | 14 | 65 | 25 | 0 | 1 | 1 | 0 | 3 | 5 |
| 11/30/2019 | 1962 | 2755 | 388 | 5105 | 250 | 23 | 105 | 14 | 66 | 27 | 0 | 1 | 1 | 0 | 3 | 10 |
| 12/31/2019 | 1537 | 2565 | 372 | 4474 | 255 | 23 | 102 | 16 | 66 | 31 | 0 | 1 | 1 | 3 | 3 | 9 |
| 1/31/2020 | 2228 | 4205 | 421 | 6854 | 262 | 23 | 107 | 17 | 67 | 33 | 1 | 1 | 1 | 0 | 3 | 9 |
| 2/28/2020 | 1892 | 4673 | 404 | 6969 | 262 | 23 | 106 | 17 | 68 | 33 | 1 | 1 | 1 | 0 | 3 | 9 |
| 3/31/2020 | 2502 | 4506 | 471 | 7479 | 258 | 22 | 104 | 17 | 67 | 34 | 0 | 1 | 1 | 1 | 2 | 9 |
| 4/30/2020 | | | | 0 | 0 | | | | | | | | | | | |
| 5/31/2020 | | | | 0 | 0 | | | | | | | | | | | |
| 6/30/2020 | | | | 0 | 0 | | | | | | | | | | | |
| Total Rounds | 16521 | 25501 | 3344 | 45366 | | | | | | | | | | | | |

Tennis

Due to the COVID-19 pandemic, El Conquistador Tennis has closed its operations until further notice. Members have been notified.

WATER UTILITY

Water Utility security and emergency preparedness program

In February, staff reviewed their annual security and emergency preparedness program. This was facilitated by KUV Consultants, the Water Utility's security and disaster preparedness consultant and the Town's Emergency Management & Safety Coordinator Char Ackerman.



Staff participate in a review of the Utility's security and emergency preparedness program.

Annual reservoir cleaning and inspection program

Every winter, staff contracts with a diving company certified to clean, inspect and evaluate the condition of municipal water reservoirs. This annual inspection ensures the Utility's water reservoirs are in good working order and are prepared to provide continued safe, reliable and uninterrupted service.



A certified diver prepares to clean, inspect and evaluate the condition of an Oro Valley water reservoir

WATER UTILITY

Naranja Reservoir Relining project

After 20 years of service, the Utility's 500,000 gallon Naranja reservoir was due for a new protective interior lining. Perpetual capital reinvestment ensures the Town's water storage infrastructure continues to provide safe, reliable, uninterrupted service.

Pictured right: *Smyth Industries prepares to reline the interior of the Naranja reservoir. The 500,000 gallon reservoir was drained and is currently being sandblasted and cleaned in preparation for relining in April. It is expected that the reservoir will be re-commissioned by mid-April.*



El Conquistador Booster Station Rehabilitation

As a result of the Town's current Strategic Leadership Plan, Water Utility recently implemented a booster station efficiency and rehabilitation program. The program strives to reduce energy consumption, as well as improve water system reliability thereby achieving an essential goal of the Strategic Leadership Plan. Constructed in 1983 primarily to serve the El Conquistador resort, the demands placed on the El Conquistador booster station have increased over the past 37 years. After a detailed evaluation, staff determined that the booster station was a prime candidate for improved efficiency of operation and rehabilitation.

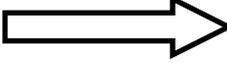


Herman Contracting removes one of four booster pumps slated for replacement. The new pumps and motor drivers will improve the plants operating efficiency by over 25%, resulting in lower operating costs while improving reliability and ensuring adequate fire flow to nearby customers.

ADMINISTRATION

Public Records Requests

| Time Period | Number of Requests | Staff Time To Process (Hours) |
|-------------|--------------------|-------------------------------|
| March 2019 | 32 | 15 |
| March 2020 | 34 | 15 |

The April Vista can be viewed  here.



Staff Recognition

The Town of Oro Valley's Chief Procurement Officer, Victoria Cortinas was recently elected to three-year term on the National Institute of Governmental Purchasing (NIGP) Council. Vickey was one of three new board members. The NIGP develops, supports and promotes the public procurement profession through premier educational research programs, professional support, technical services and advocacy initiatives that benefit members and constituents since 1944. Congratulations, Vickey!

COVID-19

- Staff continues to keep residents/staff updated via the Town's [COVID-19 webpage](#).
- Plans for an April 3 launch of the new Town Website have been postponed.
- Due to COVID-19, **Census 2020**: The United States Census Bureau is extending the deadline for their self-response phase (via phone/internet). Citizens will now have between March 12-August 14 to self-respond. Oro Valley is currently at a 55.9% response rate.

Press Releases Issued in March

- Oro Valley Mayor Winfield issues amendment to emergency proclamation, 3-27-2020
- Oro Valley announces updated community engagement methods for public meetings, 3-27-2020
- OVPD: Missing 85 year old Oro Valley man, 3-23-2020
- Oro Valley working with local partners to assist businesses and those in need of work, 3-23-2020
- Oro Valley Sun Shuttle Dial-A-Ride service sets temporary fare waiver , 3-20-2020
- COVID-19 Update: Lobbies of Town facilities closing to public access March 23; all board and commission meetings cancelled through April 30, 3-20-2020
- OV Mayor Winfield issues amendment to proclamation, reflecting Pima Co's declaration , 3-19-2020
- Oro Valley Mayor Winfield issues proclamation declaring local emergency, 3-17-2020
- COVID-19 Update: Oro Valley Parks and Recreation closing most facilities and programming, 3-17-2020
- COVID-19 Updates: March 18 Council meeting and other events cancelled , 3-16-2020
- COVID-19 Response: Cancellation updates & info for Oro Valley Water Utility customers , 3-13-2020
- Town of Oro Valley COVID-19 response and update, 3-12-2020
- Naranja Park parking lot to close March 16 through 27 for paving, 3-10-2020
- Contractor to Chip Seal Temporary Access Road into Naranja Park, 3-3-2020
- Town of Oro Valley following Pima County Health Preparedness lead on COVID-19, 3-2-20

GOLDER RANCH FIRE DISTRICT

COVID-19 Social Media Messaging

Police Chief Kara Riley and Golder Ranch Fire Chief Randy Karrer are regularly partnering and filming videos on social media to bring messages to the community about physical distancing during the COVID-19 outbreak along with providing details about “211,” the Governor Office’s COVID-19 hotline. These videos can be seen on GRFD and OVPD’s social media sites. Click on the photo to watch their video on Facebook.

