

# TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | FEBRUARY 2020

## TO COUNCIL

### TOWN MANAGER'S MESSAGE

It is my pleasure to join the rest of the Oro Valley staff in congratulating Kara Riley on the Town Council's appointment as Police Chief following the retirement of Chief Danny Sharp in just a few weeks. We share the Council's confidence in Kara to lead the department and look forward to working with her as a member of the Executive Leadership Team. And on behalf of the Town staff, we express our bittersweet congratulations to Chief Danny Sharp as he concludes an impressive and successful 40+ year career in law enforcement where the Town of Oro Valley has had the privilege of enjoying his leadership in our own community for two decades. We wish Danny and Lynn much joy in their future!

The permit for the UA Center for Innovation (UACI) at Oro Valley has been issued. Construction is expected to begin soon, with an anticipated completion in late summer. All agreements have been signed between UACI and OVIL, and I attended an excellent briefing at the most recent OVIL Board meeting where Executive Director Eric Smith described the robust menu of support and services the organization provides to start-up companies. To date, UACI has two companies ready to occupy space in the new Oro Valley incubator, and another strong possibility from a UA academic.

In other matters:

- The Request for Proposal for the Town's golf operations was published in January with proposals due on March 5. The Town anticipates awarding a contract by April 30, with a start date of August 1.
- This week, we interviewed six candidates for CFO and are currently in a final evaluation. Next week we interview five candidates for Human Resources Director.
- I was privileged to join the city/town managers from Tucson, Marana and Sahuarita for a panel discussion on economic development at the monthly meeting of the Arizona Association of Economic Developers last month. Mayor Winfield and Councilmembers Jonesley and Piña also attended along with several staff members.
- The OVIL Board meeting this month was at the Bayer U.S. Crop Science facility in Marana near their airport. The board was given a tour of this impressive research center. Facility director Dr. Matt Lingard is on the OVIL Board, and is assisting to connect and support future start-ups in the bioscience industry. He spoke at the January Chamber Public Policy meeting, providing a fascinating overview of the work his firm does at the facility.
- Construction on the Public Works/CED building counter remodel begins February 6. A temporary lobby/reception area has been created in the Hopi Room for the public until May, and the Hopi Room will not be available for any meetings during that time. The new configuration will improve security for employees and provide a better customer experience for those needing services from the two departments.
- Construction will also begin on the Tangerine access to the Safeway plaza next week. The delay has been related to getting a final permit to cross a piece of ADOT property that was not included in the right-of-way transferred to the Town in the fall. It is expected the new access should be completed by mid-March.

If you have any questions regarding any of the content in this month's Executive Report, please do not hesitate to contact me.

**Mary Jacobs**  
Town Manager



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# FEBRUARY 2020 EVENTS

## Friday Night Concerts at Steam Pump Ranch

Friday, February 7, 6:30 p.m.

10901 N. Oracle Rd.

Music by **Split Decision**

## Second Saturdays at Steam Pump Ranch

Saturday, February 8, 9 a.m. to 1 p.m.

10901 N. Oracle Rd.

Live music provided by **The PossumBillies** (Old-Time). Hands on Archaeology will provide info on the pre-history of the area; recreation staff will provide a children's craft; the Historical Society will provide tours of the Pusch house.

## OV Marketplace Concert Series

Thursday, February 13, 6 to 7:30 p.m.

OV Marketplace, 12155 N. Oracle Rd. (Century Theatres courtyard)

Music by **Tiny House of Funk**. Admission is free. Attendees are encouraged to bring their own chairs to the concert.

## Off the Vine Arizona Wine Festival 2020

Saturday, February 15, 11 a.m. to 6 p.m.

Steam Pump Ranch, 10901 N. Oracle Rd.

25 of Arizona's finest wineries will be in attendance, pouring their award-winning wines. Early bird online tickets are \$25 and includes a commemorative wine glass with eight wine tasting tickets, or \$30 at the door

## Movie on the Lawn: The Princess Bride

Saturday, February 15, 6 to 9 p.m.

Oro Valley Community Center, 10555 N. La Cañada Drive

**NOTE:** This is an outdoor movie near the driving range so we recommend you bring lawn chairs and/or blankets to stay warm.

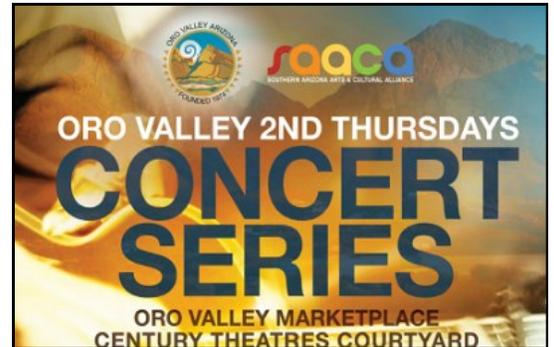
## Presidents' Day Holiday

Town offices and Police Department lobby closed on Monday, February 17 in observance.

## MOVE Across 2 Ranges Hiking Challenge

Saturday, February 29, 6 a.m. to 6 p.m. (start times vary)

For details and to register for the waitlist, visit: [www.move2ranges.com](http://www.move2ranges.com)



# POLICE DEPARTMENT

## Cases, Incidents and Stats

### Fourth Quarter Statistics

Attached are the fourth quarter statistics for 2019.

### Holiday DUI Task Force

During the holidays, OVPD members filled 53 DUI Task Force shifts. The Task Force works in conjunction with the Governor's Office of Highway Safety to remove impaired drivers from the roads and reduce DUI accidents. 11 Impaired drivers were removed from the streets as a result of these patrols.

### Missing Person/Death Investigation

Patrol and detectives investigated the whereabouts of a missing Oklahoma man with connections to the Oro Valley area. The investigation led to the discovery of the missing person's remains on a trailhead just outside of Oro Valley. The investigation led by OVPD detectives also identified a viable suspect that was shared with the Pima County Sheriff's Office.

## Special Events/Community Involvement

### Teen Maze

On January 10, OVPD SROs, in conjunction with Arizona Youth Partnership and the Canyon Del Oro Parent Organization, hosted Teen Maze. Teen Maze educated 366 Canyon Del Oro High School sophomores on the dangers of alcohol, marijuana and prescription drugs.

### Upcoming Citizen Academy

OVPD members will begin hosting the first Police Department Citizen Academy of the year. The academy begins on February 4, and will run through April 28. The 36-hour academy is designed to give the public a comprehensive overview of the department and consists of twelve classes taught by sworn police personnel.



### Coffee with a Cop

On January 24, in cooperation with Sun City, OVPD met the community for coffee and conversation for Chief Sharp's final Coffee with a Cop. There was no agenda, just the opportunity for residents to ask questions, voice concerns and get to know the officers.



## Regional Support

### Interdiction for the Protection of Children (IPC) Training

During the week of January 6, OVPD, with support of the Department of Public Safety, trained all commissioned personnel and public safety telecommunicators in IPC. This was a 2-hour AZPOST credited block of instruction, giving officers knowledge and insight on the sex trafficking industry, specifically in Southern Arizona.

## Recognitions

### Lieutenant Ed Schaefer Retires

On January 11, Lieutenant Ed Schaefer retired from the Oro Valley Police Department after 15 years of service to the Oro Valley community. Thank you to Ed for all of his years of dedicated service. (pictured right)



### Resolution of Recognition

On January 14, Chief Sharp was recognized for his “substantial and lasting contributions” to the Amphitheater School District by the Amphitheater Governing Board. The resolution went on to recognize Chief Sharp’s commitment to the School Resource Officer program as well as his contributions benefitting Project Graduation.



### 2019 Officer of the Year

Officer Matthew Lesage displayed exemplary qualities throughout the past year and was named the 2019 Officer of the Year. (pictured right)

### Lieutenant Promotion

On January 30, 2020 Carmen Trevizo was promoted to the rank of Lieutenant. Lt Trevizo will be assigned to the Support Services Bureau. Congratulations to Carmen for her hard work and success. (pictured right with Police Chief Sharp)



### Chandler Explorer Competition

From January 17 – 19, the Oro Valley Police Department Explorer Post #2011 attended the 22nd Annual Chandler Police Department Explorer Tactical Competition. There were 60 teams with approximately 900 explorers from across the country that attended the competition. Oro Valley Explorers took 5th place in the Tactical Emergency Medical Support (TEMS) event.



# COMMUNITY AND ECONOMIC DEVELOPMENT

## Highlights

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**Single Family Residential Activity:** 17 new Single Family Residential (SFR) Permits were issued for the month of January compared to 27 SFR permits issued in December. Year to date, 17 SFR permits have been issued since the beginning of the year compared to 33 issued during the same period in 2019.

**Permitting Activity:** 213 total permits were issued during the month of January compared to 193 permits issued in December. Year to date, 213 total permits have been issued since the beginning of the year compared to 232 issued during the same period in 2019.

## Business Retention/Expansion and Attraction/Marketing

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- **Nine** new businesses were licensed
- Mayor Winfield and staff represented Oro Valley at TEP's Connected Communities Workshop and met with several 'late phase' start-up companies.
- **MJ Wealth Planning**, 10371 N. Oracle Road, #102 (new business co-locating with Forward Strategies)
- **Electronic Design & Development Corp. (ED2)** relocated to 7636 N. Oracle Road to accommodate their company's expansion

### Business Closures

- **Barrick Gold**, 10371 N. Oracle Road
- **Beyond Bookkeeping**, 190 W. Magee Road
- **Cost Plus World Market**, 11975 N. Oracle Road
- **Jewish Family & Children's Services of Southern Arizona**, 190 W. Magee Road
- **New American Funding**, 1335 W. Lambert Lane
- **Pizza Hut**, 10605 N. Oracle Road

### Completed Projects (Certificates of Occupancy Issued)

- **John Lebbs, CPA**, relocated his business to 10371 N. Oracle Road, #103

## Planning Project Highlights

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- Draft options to potentially further regulate custom home design and amend the review process have been generated. Staff met with the SAHBA Technical Advisory Committee to discuss options on January 21, with a Planning and Zoning Commission study session anticipated sometime in March.
- Searching the zoning code on the Town website has just been made easier. New features have been added to assist in searching for specific code references, as well as allowing for speedy access to definitions and other code section references.
- Staff is working with a noise consultant to better address the volume and placement of drive-thru speakers, new outdoor entertainment venues and commercial enterprises that generate noise.

## Permitting Major Activity

### New Businesses

**CBD Store at Mercado at Cañada Hills**, 10580 N. La Cañada Drive, #170

Building TI permit issued for location next to Rubs

**State Farm at Ridgeview Plaza**, 190 W. Magee Road, #162A

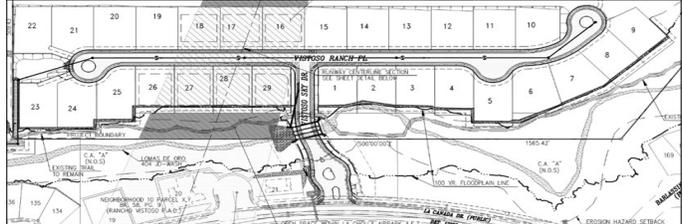
Building TI permit issued for new location

### Other Permits

**Rancho Vistoso Parcel 10A**, west side of La

Cañada Drive, north of Moore Road

Type 2 Grading Permit issued for 29-lot subdivision by Fairfield



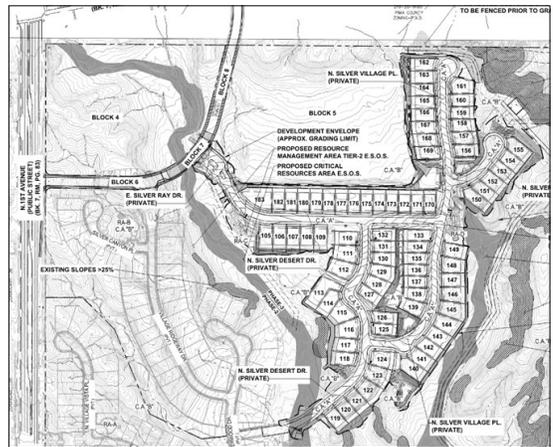
**Shops at Oro Valley**, 10390 N. La Cañada Drive

Building TI permit issued for landlord

improvements to previous Big 5 Building – new storefront windows and interior demising walls

**Villages at Silverhawke - Phase 3**, southeast corner of Tangerine Road and 1st Avenue

Type 2 Grading Permit issued for 79-lot subdivision by Meritage (pictured right)



**Oro Valley Hospital**, 1551 E. Tangerine Road

Building TI permit issued for pharmacy renovation

**Rubs at Mercado**, 10580 N. La Cañada Drive, #100

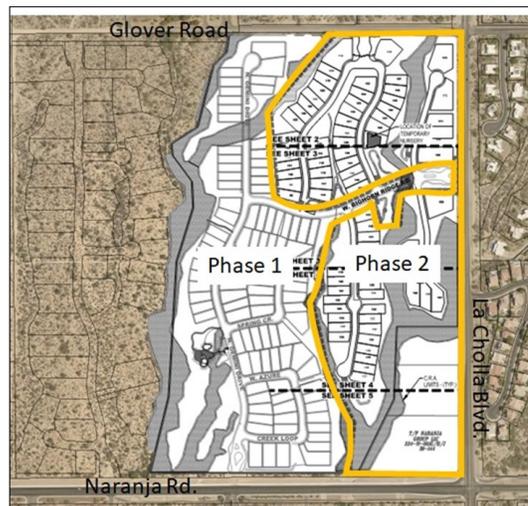
Building TI permit issued for interior expansion

**Ventana Medical Systems**, 1910 E. Innovation Park Drive

Building (foundation-only) permit issued for new Central Utility Plant

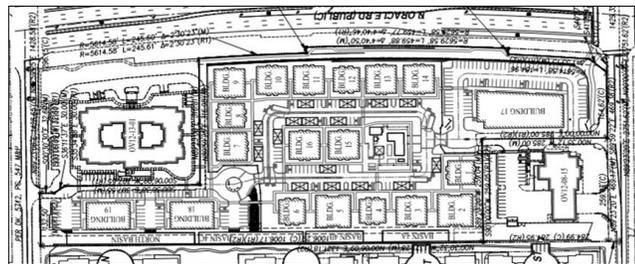
## New Development

- **Saguaro Viejos Phase 2** – The second phase is currently under review, which includes the site and improvement plan. The design was previously approved by Town Council in April 2018. As part of the approval, Glover Road was to be improved. The plans for those improvements have been approved and construction is anticipated to begin in the summer. (Pictured right)
- **Oracle Road and Suffolk Drive**- A pre-application has been submitted to rezone the property located on the northeast corner of Oracle Road and Suffolk Drive from Residential Service (R-S) to Commercial-1 to permit a restaurant and retail development. As part of the applicant's proposal, a conditional use permit will also be requested to allow a drive-through on the property. Should the applicant move forward with their request, a pre-submittal neighborhood meeting will be conducted.



## New Development (Cont.)

- **Linda Vista Luxury Rentals**- Final design plans and conceptual architecture for the Linda Vista Luxury Rentals has been submitted. The development includes 16, single-story apartment buildings and three commercial/office pads.



## Meetings

### Planning & Zoning Commission

On January 22, an informal training session was held for the newly elected Planning & Zoning Commission Chair Celeste Gambill and Vice-Chair Jacob Herrington. It included a fun and informative mock commission hearing used to practice running a meeting. For the February meeting, the Planning & Zoning Commission agenda discussed:

- Request for an amendment to the Rancho Vistoso Planned Area Development to allow for disturbance of a required natural open space buffer yard located at the northwest corner of Oracle Road and Rancho Vistoso Boulevard within the Rancho Vistoso Center commercial development. The proposed grading disturbance (0.60 acres) would allow for drainage and landscaping improvements to address erosion control and increase visibility into the shopping center.

### Town Council

Tech Park and Commercial Uses Code Amendments - In response to the Town Council's Strategic Leadership Plan's objective to analyze and develop strategies to expand available properties for primary employment, the Town has initiated this code amendment to:

- Allow low-impact Tech-Park uses in commercial zones, which include uses such as research, development and lab space.
- Revise the Tech-Park development standards for parity among the three codes regulating Tech-Park developments.
- Update specific use standards, such as odor abatement plan requirements
- **Economic Expansion Zone Code Amendments** - Key needs of employment uses as reported in the Comprehensive Economic Development Strategy (CEDs) are "shovel-ready" sites and an efficient development review process. In response, the proposed code amendment aims to allow "shovel-ready" sites and reduce unintended inefficiencies for developments within the Economic Expansion Zone (Innovation Park or Tech Park zoned land).
- Town Council will now review with Town staff both of the Planning & Zoning Commission affirmatively recommended code amendment proposals at a second Study Session on February 5. The amendments will then be placed on the March Town Council Meeting agenda for action.

# PUBLIC WORKS

## News

### Streets

- Pima County is rehabilitating the pavement on Calle Concordia from the Town limits at Calle Loma Linda to La Cañada. This rehabilitation is slated for March, finishing up in April. After the County finishes and the road is brought up to an acceptable Overall Condition Index (OCI), the Town has made the commitment to annex that portion into the Town's street network and maintain it moving forward. This is an important gateway into Oro Valley, with the Aquatic Center, Canyon Del Oro High School and numerous large churches as well as all neighboring properties to the north of the street already being Oro Valley residents. The road has been in disrepair for many years and the Town will finally have the ability to include it into the proven pavement preservation program once annexed.
- On Monday, January 13, a sink hole was discovered on El Conquistador Way, in the ADOT right-of-way near Oracle Road. The hole was approximately 6 to 10 feet deep and 4 to 6 feet wide under the street. To the south, the sink hole opened up to about 20 feet wide by 20 feet deep extending under the hill. It was determined that the sinkhole was related to a recent improvement constructed by Southwest Gas, who immediately opened the road to expose the entire sinkhole and filled the void with concrete by the end of the day. The street was repaved Wednesday and opened Thursday.

### Fleet and Facility Management

- The beam repair and electrical repairs at the Community Center were completed at the end of January.



## Project Updates

### La Cholla Widening Project

- Contractor is at the 60% completion milestone.
- Construction continues on the retaining wall south of Owl Head Place, borrowed fill and aggregate base course being placed on the southbound roadway prism, concrete crew working on curb and sidewalk sections, work on the con arch culverts continues, irrigation landscaping and decomposed aggregate work continues on the north side of the project.
- Town staff and contractor personnel are ready to implement the roadway closure January 27th. Communications are underway for the upcoming La Cholla road closing. All immediate affected residents, businesses and churches, as well as Amphi School District and First Responders have been contacted. We are also contacting other schools in the area as well as services such as postal, garbage and major delivery organizations. We are utilizing the same broad brush approach that was successfully used when the intersection was closed for the roundabout construction.

## Project Updates (Cont.)

### Naranja Park Playground Project

- Public Works is managing and will be constructing all of the site work and infrastructure associated with this project. Where the new playground and parking lot are being constructed is in one of the most challenging drainage areas within the park. This is the low section that becomes a bogged down mud pit when it rains. To counter this current condition and place the playground/parking lot where it best functionally fits, the area needs to be filled in and graded up, the major drainage diverted around and the interior drainage efficiently drained out from within.
- This is a multifaceted engineering conundrum that staff is solving with the playground consultants. In order to preserve park functionality during the construction, the project will be built in concentrated phases, so access to existing fields and facilities will be maintained throughout. Depending on the construction phase, park access will vary between the existing drive on Naranja, or via Tangerine.
- To meet public expectations and to build as quickly as possible, site work construction began on January 27. Heavy equipment arrived and staff's first concentration is dressing up the access in the north to Tangerine Road. Then the transition will begin to grading and extending the main drainage inceptor channel, along the north of fields 3 and 4, to discharge around the project site. Once all of that is accomplished, the grade up will be built where the new playground will ultimately be placed. On/around February 10, the public that utilize the model plane airfield will be redirected to access the park from the north, along with Town personnel that utilize the operational stockpiles and western maintenance yard.
- The site work will function with the playground layout that is ultimately approved. By starting the site work, the playground elements can be ordered and placed much quicker, thus opening the park earlier.

### Safeway Shopping Plaza Driveway

- Borderland Construction will perform the work, which is tentatively scheduled to start February 10 and continue until March 6. This start date is contingent on securing through ADOT, a temporary right of access/ construction easement across a remnant of land they still own that's within the project limits. The Town has received a temporary construction easement from Brentwood Development where the new driveway intersects the existing parking lot.
- Although not required for creation of the access drive, there is a portion of the Safeway Parking lot that could be modified to provide a cleaner pavement edge. However, staff has not received a temporary construction easement allowing staff to modify their property. They have until the project commences to grant the easement, or the asphalt will be left as is. The Safeway portion is the small section of asphalt protruding beyond the edge of the new access drive. (Pictured above right)



### Via Verbenita

Sunland Asphalt completed the reconstruction of the Via Verbenita cul-de-sac.

### Stormwater Project Updates

The Lambert Lane drainage mitigation project began construction on January 13. This project, just west of La Cholla Blvd., is an outfall drainage management and armoring project. Most of the work is off to the south of the street. However, due to its proximity to the street edge, there will be traffic control and lowered speed limits set to ensure safety. This project does not affect the official detour established for the La Cholla closing because it's to the west. Estimated completion is in late March, 2020.

## Project Updates (Cont.)

### Facilities

The public restroom project for the Administration building is reaching the halfway point. The first restroom was completed in January. The access was then switched and the second restroom's renovation has commenced.



### Street Operations Updates

- Street Maintenance Operations crews are now completing surface treatment crack sealing in Sun City Vistoso Units 5 and 6 subdivisions. Crews are also continuing to complete sidewalk repairs in the Sun City/Rancho Vistoso neighborhood areas.
- Due to a passing cold front bringing rain/snow and freezing overnight temperatures to the region, crews were busy applying ice preventive to Town bridges on the afternoon of Friday, January 10.
- Streets ADC Crews have continued their involvement with the Town's TreeCycle program by working to complete the remaining Christmas tree chipping at Naranja Park in addition to their regular right of way maintenance within the Shadow Mountain Estates subdivision as well as shoulder work on Lambert Lane and on Tangerine Road.
- Crews completed quarterly scheduled grading maintenance on unpaved Town roads north of Tangerine as well as the in the Campo Bello subdivision.



# PARKS & RECREATION

## Administration

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- The Parks and Recreation Needs Assessment and Master Plan project is underway! The website [www.planyourparksov.com](http://www.planyourparksov.com) has had over 500 people participate by submitting comments. A community meeting was held January 23 with over 150 people in attendance. The team will be at the Friday night concert (February 7) and 2nd Saturdays at Steam Pump Ranch (February 8) to gather comments from residents. Statistically valid survey questions are being developed and will be out in early March. PROS Consulting will present their findings report to the Parks and Recreation Advisory Board (PRAB) on May 19 and to Council on May 20.
- The Naranja Playground project is progressing quickly. Public Works streets division began “moving dirt” on January 27. Parks is working with the Norris Design consultant team in designing the roadway, parking and drainage. A survey was posted February 1—7 to gather community input on preferences.

## Troon

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### **It's busy season for Golf, Membership and the Overlook Restaurant**

- February signals the start of the busiest three months of the year for golf course operation. The courses are in great shape thanks in part to a few days of rain in January. Seasonal demand is high as the daylight hours expand. The increase of daily fee tee time inventory by allowing access to the Member Preferred Course five days out continues to generate additional revenue. Players Bundle sales have been very strong the past few months, with pre-sold blocks totaling over \$60,000 YTD. Daily fee play will be marketed with weekly and monthly specials. There will be print ads, television, digital, email blasts to the data base of 25,000 and radio spots in February.
- The annual Project Graduation/OV Cup will be played at El Conquistador on Friday, February 7. Approximately 180-200 players are anticipated for this tournament. The OV Cup is followed by dinner for the participants and volunteers.
- Also occurring in February is the Southern District Women's Golf Association tournament; this tournament brings in golfers from across the state. The SDWGA event will include 124 players this year. The SDWGA tournament also includes a lunch buffet in the Overlook.
- Other scheduled golf events for February: First Tee Program: weekly, WGC Presidents Cup, MGA Monthly Tournament, MGA Saturday Event
- The Overlook presents a romantic four-course dinner for two and a rose on Valentine's Night for \$89 per couple. The Sunset Room stays busy in February with a number of lunch and dinner parties along with HOA meetings and a variety of other events.
- Membership sales remain strong for the fiscal year. Membership is currently at 256 memberships, up from 226 last year. A large gathering of local business leaders were hosted in late January to promote Corporate Membership to Chamber Members. The New Member Cheaper by the Dozen Promotion runs through the end of February and continues to attract new members.
- Marketing for members, golf and the Overlook can be found on Television, Radio, Facebook, in print and thru numerous e-mail campaigns. Membership is working with Visit Tucson and the Oro Valley Chamber of Commerce on a comprehensive marketing plan.

## Troon cont'

Month End Rounds Count and Golf Members  
07/19-06/20

Month	ROUNDS				MEMBERS												
	Member Rounds	Non-Mem Rounds	Comp Rounds	Total Rounds	Total Members	Res Afternoon	Res Individual	Res Junior	Res Family	Weekend Warrior	PX9	Int'l	Corp.	Medical Leave	Over 90	Under 18	
7/31/2019	1287	1740	253	3280	236	25	101	13	66	19	0	0	1	1	4	6	
8/31/2019	1339	1774	324	3437	237	25	102	13	67	19	0	0	1	1	3	6	
9/30/2019	1749	1487	331	3567	239	24	107	13	63	22	0	0	1	0	3	6	
10/31/2019	2025	1796	380	4201	246	23	109	14	65	25	0	1	1	0	3	5	
11/30/2019	1962	2755	388	5105	250	23	105	14	66	27	0	1	1	0	3	10	
12/31/2019	1537	2565	372	4474	255	23	102	16	66	31	0	1	1	3	3	9	
1/31/2020	2228	4205	421	6854	262	23	107	17	67	33	1	1	1	0	3	9	
2/28/2020				0	0												
3/31/2020				0	0												
4/30/2020				0	0												
5/31/2020				0	0												
6/30/2020				0	0												
<b>Total Rounds</b>	<b>12127</b>	<b>16322</b>	<b>2469</b>	<b>30918</b>													

The winter months tend to be the busiest time of the year for the Community Center. Along with more than 2,100 members, the center also had 630 drop-ins in December (highest since acquiring facility) and already 550 (January 23) for the month of January.

## Community Center

- LevelUP, the world's largest and highest rated Pickleball traveling training camp, hosted a three-day Pickleball clinic at the Community Center. The program featured highly-qualified instructors, touring professionals and more than 30 participants.
- The Community Center and Pusch Ridge Tennis Facility will be hosting the USTA Junior Level 2 National Boys 12s and 14s and Girls 12s February 8-10. This tournament will feature 100 players from several states.
- As part of increasing member engagement, the Community Center will now be offering member trips. The first opportunity will be to the Arizona Men's Basketball game on March 7 against the Washington Huskies. The trip will include dinner at the Overlook, shuttle service to and from the game, a lower section ticket and (hopefully) a wildcat win!



## Recreation and Culture

### Trip to the Rodeo Parade Museum

February 7 from 10 a.m. – 3 p.m. This trip will take participants to the museum to view their displays as well as through the parade float storage facility to see all the wonderful floats that make the Rodeo Parade an awesome part of Southern Arizona History.

### Women's Run Series

On February 23 at 8 a.m., Starline Racing will host their Arizona version of the Women's Run Series. This event happens here as well as in Phoenix and Long Beach, California. This is a great example of individuals visiting Steam Pump Ranch to enjoy its beauty as well as the fantastic loop that runs behind the Ranch.

## Park Management

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- The Park Management team continues to construct the pad site for a new restroom for the north side of James D. Kriegh Park. The CXT “Dakota” model restroom project includes new electrical service, sewer connection and lighting of the north parking lot and dog park. Placement of the restroom is set for early March. Once the restroom is placed, the surrounding site will be landscaped to include new shade trees, water harvesting, and a park bench.



# WATER UTILITY

## News

- For calendar year 2019, the Utility's meter operations group installed 250 new water meters. As of December 31, the Utility had a grand total of **20,324** service connections.
- WaterSmart account registrations reached over 4,800 accounts in December. This represents approximately 24% of the Utility's accounts.

## Reclaimed Production Facility Wall Repair and Painting

The perimeter wall of the Water Utility's reclaimed production facility located at North Rancho Vistoso Blvd. has undergone minor stucco repair and painting. The contractor has completed the specified work within the projected budget and timeframe.



*The exterior of the reclaimed production facility wall after the completion of stucco repairs and painting. The result of this effort is a topcoat, which will have more than a decade of service life.*

## Well C-8 Rehabilitation Work

The pumping unit for well C-8 has been pulled and the well casing assessed. Water Utility staff finalized the scope of work, prepared contract documents, solicited and evaluated bids. A contract has been awarded and the contractor has started making well casing repairs. This work will be followed by well casing cleaning and well equipping.

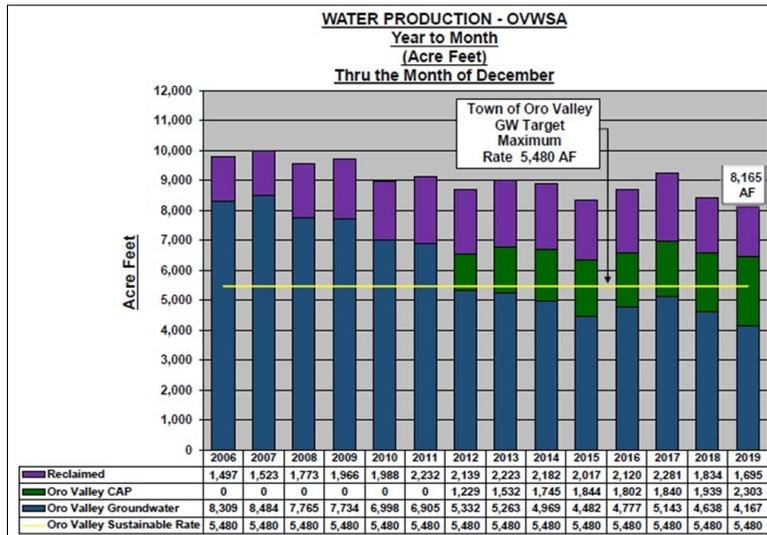


*Longmire Well Service prepares to install a well casing patch in an area of the well that is in need of a repair. Perpetual well maintenance is an important part of the Utility's Capital Improvement Program and ensures a reliable water system for the community.*

# WATER UTILITY

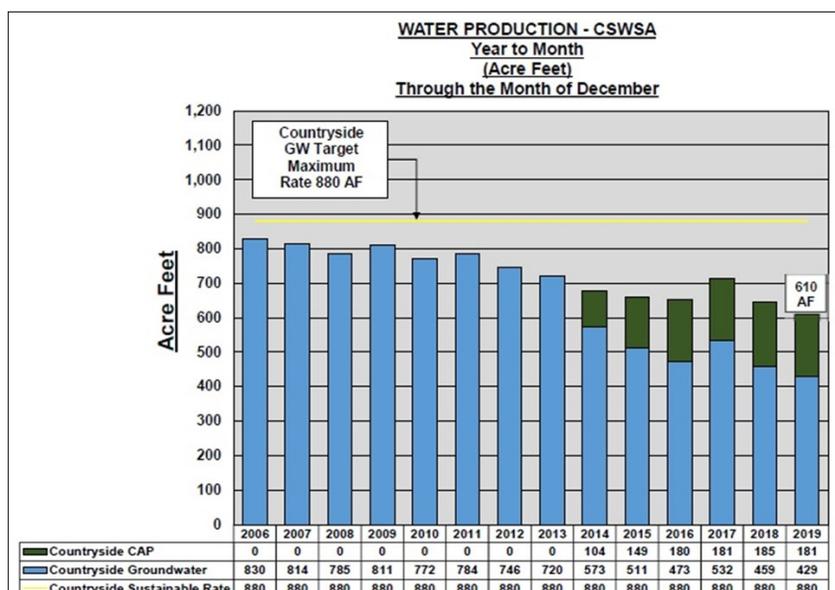
## 2019 Annual Water Delivery Metrics by Water Type

Annual water deliveries to the Oro Valley service area for 2019 consisted of: 552 million gallons of reclaimed water, 750 million gallons of CAP water, 1.35 billion gallons of groundwater.



★ The Water Utility's **main service area** experienced the **lowest** annual groundwater production since the Water Utility was created in 1996. Additionally, the Water Utility experienced the largest annual CAP production thanks to the commissioning of the service areas third CAP delivery location in November of 2018. Reclaimed water deliveries are down due to the closure of the Vistoso 18-hole golf course.

Annual water deliveries to the **Countryside service area** for 2019 consisted of: 59 million gallons of CAP water, 140 million gallons of groundwater.



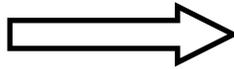
The Water Utility's **Countryside service area** experienced the **lowest** annual groundwater production since the Water Utility was created in 1996. Better winter and spring hydrology, CAP deliveries, customer conservation and customer self-service monitoring tools like **WaterSmart** help make this possible.

# ADMINISTRATION

## Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
January 2019	38	41
January 2020	48	23

The February Vista can be viewed here.



## Census 2020

Town staff has created a Census 2020 web page to serve as a clearinghouse of information for Oro Valley residents. There is a lot of information being provided at the federal, state and regional level, so the Town's page is an effort to streamline that information and focus on topics that may be of greatest interest to our residents. Staff has also created customized collateral (flyer, web banner, social media graphics) that feel more authentic to our community. That new collateral will be rolled out in the coming weeks and months via public meetings, social media, print and digital advertising, and our partner agencies. The Town's page is located at: [www.orovalleyaz.gov/census2020](http://www.orovalleyaz.gov/census2020)



## Youth Advisory Council

- Mayor Winfield spoke to the YAC on January 6.
- The Sun City Pickleball Club invited the YAC to learn how to play pickleball on January 11. Their one-hour lesson turned into three hours of play!
- YAC held a Technology class at Sun City on January 18 with approximately 20 people in attendance to assist residents with the Apple Calendar.
- From November 2019 – January 2020, YAC collected toiletries to benefit Interfaith Community Services. On January 27, YAC compiled the 200 bags of toiletries to benefit 100 women and 100 men.

## Press Releases Issued in January

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- Oro Valley Town Council to vote on police chief recruitment February 5, 1-29-20
- Police Chief Recruitment Update, 1-21-20
- The future of Oro Valley Parks & Recreation is in your hands!, 1-15-20
- La Cholla Blvd. closed to through traffic between Lambert Lane and Overton Road January 27 through April 20, 2020, 1-12-20
- Candidate Handbooks now available for 2020 Oro Valley Town Council elections, 1-6-20

## Soccer returns to Naranja Park!

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The Red Bulls New York, Inc. has signed a facility use agreement with the Town to utilize our fields at Naranja Park again for MLS training from February 10 – 22. A free youth clinic will be hosted by FC Tucson and the New York Red Bulls on February 14 at Naranja Park.

# GOLDER RANCH FIRE DISTRICT

## **High Level Summary for GRFD Bond Process**

Golder Ranch Fire District (GRFD) is currently going through the rating process with Standard and Poors and are anticipating a favorable rating as a result of the District's strong financial position. Once the rating has been confirmed, GRFD management will provide that summary to the fire district governing board for them to review and approve. Upon approval by the board, GRFD management will begin the sale of the bonds in order to get begin progress on the identified capital projects. Those projects are listed below:

### Re-model of Station 375 12125 N. Woodburne Ave.

The planning for this process is underway. It is anticipated that construction will begin in March 2020. As a result of those station improvements, apparatus and staffing changes will take place in order to maintain the continuity with emergency response. The paramedic ambulance that was previously housed at 375 will be placed at Northwest Fire District Station 339 at Tangerine and Thornydale. The ladder company will remain on sight in a temporary building while construction is underway. Completion of the station remodel is anticipated for the spring of 2021.

### Station Alerting Systems

This is an enhancement that will improve emergency response times. This is an ongoing project that will take approximately 2 years to complete at all district locations and this is starting immediately. The anticipated completion for this project is fall of 2021.

### Refinance Debt

This will also allow the District to refinance the debt that was acquired when GRFD consolidated with the Mountain Vista Fire District. This further enables GRFD to manage the tax rate and stabilize the rate. This is anticipated to be completed by the end of July 2020.