

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | DECEMBER 2019

TO COUNCIL

TOWN MANAGER'S MESSAGE

This week, nearly 40 members of the Town's management and supervisory team spent a morning at the Golder Ranch Fire District's training facility to conduct a table-top emergency exercise with Golder personnel. The scenario included real-world potential issues that could impact the Oro Valley community and government, and provided a safe environment in which to practice responses and make decisions beyond just public safety. All Town departments are finalizing updates to their Continuity of Operations (COOP) plans, and the information gleaned from the exercise will assist in helping us be better prepared in the future. The Police Department developed and facilitated the event, and will continue to help us keep emergency preparedness on our radar screen with future exercises and trainings.

The Communications Division is on track for the development of a new website with the vendor OpenCities. Staff is in the process of training and content migration, with the new website launch scheduled to occur by March 31, 2020. In addition to improved usability, this new website will include a community engagement module where residents can submit their feedback and ideas on specific topics. In a previous communication survey, residents indicated a preference for more online engagement, so this new module will help meet that need. We look forward to incorporating this tool in our engagement initiatives this spring.

In other matters:

- Interim Human Resources Kathy Haggerty started this week. She has extensive experience in HR working at the City of Phoenix, with her most recent position at the HR Director for the City of Maricopa. Please stop by her office and say hello.
- I attended the annual board planning retreat for the Arizona Municipal Risk Retention Pool (AMRRP) last month. The work of the AMRRP is crucial to 76 Arizona cities and towns, and I am honored to help contribute to policy and financial management decisions designed to mitigate risk and financial burdens on state municipalities.
- Also in November, Mayor Winfield and I were pleased to help recognize 46 employees serving a combined total of 665 years at this year's annual Employee Service Award program. Thank you to those Town Council Members who were able to attend and recognize our honorees.
- This month, the Parks and Recreation Program Guide is being re-launched. For more information about the guide's new look, see the Administration section on page 15.
- I was delighted to present an update on the Town at the Certified Commercial Investment Member professional group in November, as well as participate on a panel with other city managers at the statewide Next Gen conference.
- Town Staff and our impact fee consultant, TischlerBise, made a presentation of the draft Land Use Assumption document and proposed impact fees to a regional stakeholder group last month. The stakeholders had some excellent observations, which are being evaluated for potential revisions. The Town Council will have its first opportunity to review the study and hear from the consultant at your January 8 regular meeting.

As 2019 comes to a close, I would like to express on behalf of the Executive Leadership Team very warm wishes for a joyous Holiday Season and a prosperous New Year. We look forward to continuing to work with the Town Council on projects and initiatives in 2020 for the betterment of the Oro Valley community.

Mary Jacobs
Town Manager



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DECEMBER 2019 EVENTS

Oro Valley Kids Concert Series—Nutcracker Story

Saturday, December 7, 10 a.m.
Council Chambers, 11000 N. La Cañada Drive

Holiday Archery Shoot

Saturday, December 7, 9 a.m. to noon
Naranja Park Archery Range, 810 W. Naranja Dr.
Free event! They will hold a 50/50 raffle to raise funds for the archery range and Oro Valley JOAD. Shooters must be at least 8+ years old. Please bring your own bows and arrows. (No crossbows).

Holiday Festival of the Arts & Holiday Tree Lighting Celebration

Saturday and Sunday, December 7 & 8, 10 a.m. to 4 p.m. at the Oro Valley Marketplace. Tree Lighting activities on Saturday, Dec. 7 from 3 to 6 p.m.

Dispose-A-Med

Saturday, December 14, 9 a.m. to noon
Walmart Neighborhood Market, 7951 N. Oracle Rd.
Bring your unused or expired prescription and over-the-counter medications. We will dispose of them for you. We accept pills ONLY.

OV Marketplace Concert Series

Thursday, December 12, 6 to 7:30 p.m.
OV Marketplace, 12155 N. Oracle Rd. (Century Theatres courtyard)
Music by **P.D. Ronstadt and the Company** (Southwest Americana) Admission is free. Attendees are encouraged to bring their own chairs to the concert.

Second Saturdays at Steam Pump Ranch

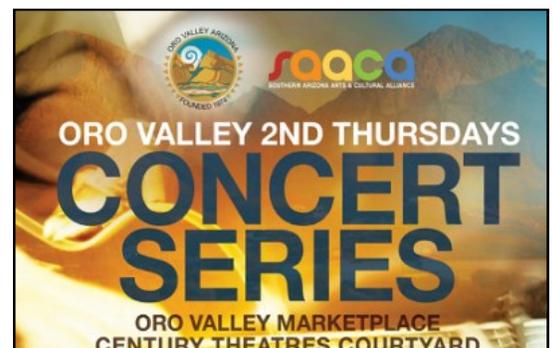
Saturday, December 14, 9 a.m. to 1 p.m.
10901 N. Oracle Road
Live music provided by Freddy Parish and the Old Town String Band; Hands on Archaeology will provide info on the pre-history of the area; recreation staff will provide a children's craft; the Historical Society will provide tours of the Pusch house and a German Christmas display.

Christmas and New Year's holidays

Town offices and Police Department lobby closed December 24 & 25
Oro Valley Aquatic Center will close early on Christmas Eve (Hours 5 a.m.– 3 p.m.) and be closed on Christmas Day.
Oro Valley Community Center will close early on Christmas Eve (5 a.m. to noon), and will be closed on Christmas Day.
Town offices and Police Department lobby closed Dec. 31 and Jan. 1
OV Aquatic Center will close early New Year's Eve (Hours 5 a.m. to 4 p.m.) and be closed on New Year's Day.
Oro Valley Community Center will close early on New Year's Eve (5 a.m. to noon), and will be closed on New Year's Day.

Hot Cocoa 5K Run/Walk

Wednesday, January 1, 2020 at 11:20 a.m.
Steam Pump Ranch, 10901 N. Oracle Road
Kick off 2020 with the sixth annual Hot Cocoa 5k run/walk! It will take place on the multi-use path, beginning at Steam Pump Ranch, and will include snacks, water and hot cocoa. This professionally-timed race with prizes is fun for the whole family and is a great way to start the New Year. Kids under 12 run free. \$20 early bird registration fee. [Click here to register.](#)



POLICE DEPARTMENT

Cases, Incidents and Stats

Third Quarter Statistics

Attached are the third quarter statistics for 2019.

Kidnapping Report Solved

OVPD patrol and the Criminal Investigations Unit investigated a report of a kidnapping for extortion. An adult woman with a history of drug abuse called her parents who reside in Oro Valley and claimed she had been kidnapped due a drug debt. Detectives used the victim's social media accounts to pinpoint her location and made contact with her in Tucson. It was determined she concocted the story to extort money from her parents and she was arrested.

Recognitions

Executive Transportation Summit

Chief Sharp presented at the Senior Executive Transportation and Public Safety Summit in Washington D.C. The goal of the summit is to improve traffic incident management and responder safety on collisions.



FBI National Academy Board

Lt. John Teachout was elected to the board of the FBI National Academy, AZ Chapter as Sergeant at Arms. This board provides training throughout the state for other law enforcement executives, provides scholarships for students and organizes the Arizona Leadership and Education Development program for high school students interested in pursuing law enforcement.

New Sergeants

OVPD promoted Lead Police Officer Jason Horetski and Officer Kevin Peterson on Thursday, December 5.

Community Involvement

Citizen Academy

OVPD members hosted five sessions of the Police Department Citizen Academy in November. Topics covered included SWAT, Crime Scene, Explorers and Records Division and the Community Resource Unit.

Fall Festival

The Community Resource Unit participated in the Fall Festival at CDO Baptist Church on November 2. Members passed out goodies and interacted with hundreds of residents at this popular event.

Special Events

Shoes to Smiles

On November 22, OVPD members participated in the Shoes to Smiles event at Kohl's in Oro Valley. Officers were paired up with kids who had been identified to be in need of shoes and helped them pick new shoes and socks. The goal of this event is to cultivate a trusting relationship between law enforcement and high-risk kids.

Upcoming Shop with a Cop

OVPD members, in conjunction with the Fraternal Order of Police (FOP) Lodge 53, will be hosting the annual Shop with a Cop event on December 10 at 2 p.m. at the Target in Oro Valley. 23 children will be served, with a budget of \$175 each.



Regional Support

OVPD Awarded GOHS (Arizona Governor's Office of Highway Safety) Grant

OVPD was awarded two grants from GOHS for \$57,084 to be used in FY-20. These grants will be used to support DUI enforcement through participation in DUI Task force and the Selective Traffic Enforcement Program.

No Shave November

There were 35 participants in "No Shave November", raising \$880 for a Tucson Police Officer with cancer.



COMMUNITY AND ECONOMIC DEVELOPMENT

Highlights

SFR Activity – 12 new Single Family Residential Permits were issued for the month of November compared to 21 SFR permits issued in October. Year to date, 242 SFR permits have been issued since the beginning of January compared to 290 issued during the same period in 2018.

Permitting Activity – 159 total permits were issued during the month of November compared to 192 permits issued in October. Year to date, 2,154 total permits have been issued since the beginning of January compared to 2,324 issued during the same period in 2018.

Business Retention/Expansion and Attraction/Marketing

- **Ten** new businesses were licensed
- **Inner Journey Psychological Services, LLC;** 7790 N. Oracle Rd., Ste. 120, is a new business sharing space with Stages of Change, LLC
- **Massage Envy;** 7645 N. Oracle Rd., Ste. 140 has a new owner
- **Navigation Retirement Group** relocated to 12115 N. Oracle Rd., Ste. 151
- **Planet Beach;** 12112 N. Rancho Vistoso Blvd., Ste. 160 has a new owner
- **Street Tacos;** 10785 N. Oracle Rd., Ste. 135 progress update. According to the general contractor, construction was delayed due to a deadline for opening a Street Tacos by the Tucson Mall. Plans to open the Oro Valley location by Christmas.
- **Washington Federal Bank;** 8001 N. Oracle Rd. is expanding

Business Closure

- **Stratton Advisors;** 11115 N. La Cañada Dr.

Completed Projects (Certificate of Occupancy Issued)

- **Block Fitness Collective;** 10420 N. La Cañada Dr., Ste. 120
- **Planet Beach;** 12112 N. Rancho Vistoso Blvd., Ste. 160

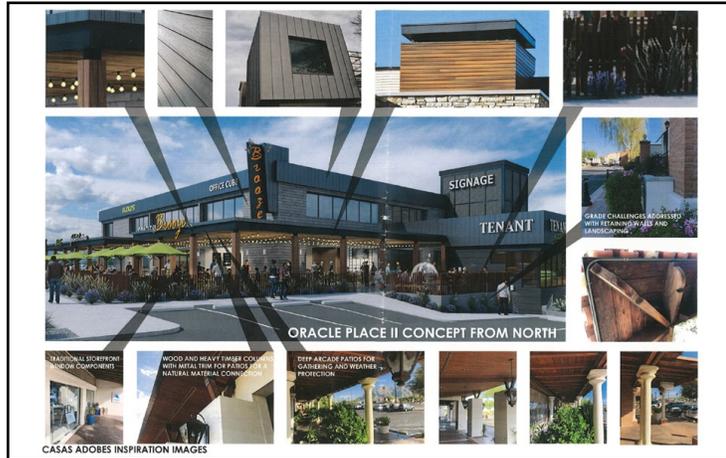
Making Connections

- The CED Director provided an overview of project updates and proposed code amendments at the Oro Valley Chamber of Commerce Public Policy Committee.
- Economic Development staff attended the AAED Fall Forum in Prescott titled “Strengthening Your Economic Toolkit” as well as attended the 2019 Southern AZ Tech Council + Business Expo at the TCC. Both events provided lots of new information and networking opportunities with surrounding communities.
- Town Manager and Staff hosted a community tour and reception for the City of Tucson’s Economic Development Staff.



New Development

The new property owner for the Oracle Place II on the west side of Oracle Road approximately ¼-mile north of Ina Road (the former Platinum Fitness site) is expected to submit an architectural design review application soon. It will likely be considered by the Planning and Zoning Commission and Town Council in January.



Permitting Major Activity

New Businesses

Beit Simcha Synagogue at Catalina Village, 7315 N. Oracle Rd.

Building TI Permit issued for new temporary location within previous Platinum Fitness Building

Purelit Studios at Catalina Village, 7315 N. Oracle Rd., Ste. 101

Building TI Permit applied for new business located within previous Platinum Fitness Building

Other Permits

Bailey's Desert Sky, North side of Desert Sky, West of Oracle Rd.

Grading Permit issued for a 3-lot subdivision

Building #1 at El Corredor, 9740 N. Oracle Rd.

Building Permit issued for new Shell Building

Fry's at Rooney Ranch, 10661 N. Oracle Rd.

Building TI Permit issued for new refrigerated lockers (online grocery pick-up)

John Lebbs CPA at Pusch Ridge Office Complex, 10371 N. Oracle Rd, Ste. 103

Building TI Permit applied for new location

Kai Drive, Phase 2 for Villages at Silverhawke, SE Corner of Tangerine Rd and 1st Ave

Grading Permit issued for Phase 2 construction of new road to serve Villages at Silverhawke

NW Allied Physicians at the Oro Valley Shopping Center, 10370 N. La Cañada Dr.

Building TI Permit issued for office expansion

Oro Valley Hospital, 1551 E. Tangerine Rd.

Building TI Permit applied for Pharmacy renovation

TOV Administration Building, 11000 N. La Cañada Dr.

Building TI Permit applied to renovate Exterior Public Restroom

Washington Federal Bank at Magee Plaza, 8001 N. Oracle Rd.

Building TI Permit issued for interior expansion

Permitting Major Activity (Cont.)

Roche Ventana, 1910 E. Innovation Park Dr.

Building Permit applied for new Central Utility Plant Facility. Building Permit also issued for Building #3 interior renovations.



Community Academy

The Community Academy provides an opportunity for residents to learn more about the Town and serves to inform, educate and encourage residents to be active participants in building and sustaining their community. This year, 32 residents graduated, and many participants were eager to learn and requested longer classes, additional resources and other opportunities to stay engaged.



Planning Project Highlights

Tech Park and Commercial Uses Code Amendments

In response to the Town Council's Strategic Leadership Plan's objective to *Analyze and develop strategies to expand available properties for primary employment*, the Town has initiated this code amendment to:

- ◆ Allow low-impact Tech-Park uses in commercial zones, which include uses such as research, development and lab space.
- ◆ Revise the Tech-Park development standards for parity among the three codes regulating Tech-Park developments.
- ◆ Update specific use standards, such as odor abatement plan requirements

Economic Expansion Zone Code Amendments

Key needs of employment uses as reported in the Comprehensive Economic Development Strategy (CEDs) are shovel-ready sites and an efficient development review process. In response, the proposed code amendment aims to allow "shovel-ready" sites and reduce unintended inefficiencies for developments within the Economic Expansion Zone (Innovation Park or Tech Park zoned land).

On December 3, the Planning and Zoning Commission recommended approval of the aforementioned code amendments, which the Town Council will now review with Town staff at a Study Session on January 8. The amendments will then be placed on a future Council meeting agenda for the Council to vote on.

Environmentally Sensitive Lands Ordinance

Progress is being made on recommending updates to the noise section, design standards and the Environmentally Sensitive Lands Ordinance. Specifically, the Town is conducting research on different design elements, best practices for plant health and working with a consultant for managing noise (Goal 5A).

PUBLIC WORKS

News

Stormwater Utility Division

- Senior Stormwater staff accompanied representatives of the Arizona Department of Environmental Quality (ADEQ) as they conducted their 5-year audit of the Town's Stormwater Quality/MS4 Program. During the closeout meeting staff was informed that only minor recommendations to the Stormwater Management Plan document would be suggested. In addition, the audit field visits and observations found all sites in good housekeeping and in normal operating conditions. The last audit was conducted in 2014.
- Stormwater staff are completing an update to the DEMA/FEMA PDM grant program for the Highland Wash project. The Town has been informed that this project is currently listed as #9 of 9 with regard to the projects DEMA will be forwarding to FEMA for grant consideration.

Transit Services

- Transit picked up four new transit vehicles on November 15th from Phoenix as a recipient of the ADOT 5310 program.

Fleet and Facility Management

- The Facilities Maintenance team has shored up the portico support beam at the Community Center. The temporary support will remain in place until either a permanent repair is made or the structure is removed.
- In addition to their daily repair and maintenance tasks, the Fleet Operations crew has been working steadily to outfit and prepare the five new FY 19/20 vehicles for multiple town departments (CED, Parks Maintenance and Water Utility). Some examples of this outfitting preparation work includes installing accessory diesel fuel tanks, decals, emergency light bars, headache racks, power inverters, utility bodies and wireless cellular routers. Pictured right are new FY 19/20 vehicles partially-completed, awaiting decals.



Town facility activities in November:

- TEGG electrical assessments/inspections have been completed for 680 Operations, Golf maintenance, and the Community Center.
- Roof repairs at Town Hall (Admin, Water, Courts & CED/PW) are complete and in the cleanup phase. Roofers moved to the Police building to complete the last reroof of the campus. They are expecting to be finished by the second week of December.
- The construction documents for the Administration exterior public restroom remodel are complete. The plans are currently in building review for permit issuance. After the permit is received, this project will be bid out by the Town's JOC contracting pool.

Project Updates

Moore & La Cañada Intersection Project

The roundabout project is complete and the intersection was reopened on Tuesday, November 26. The urgency of completion was to beat the second storm system that was estimated to arrive ahead of Thanksgiving. The education video produced by the Town for the roundabout has approximately 8,000 views on social media.



Pima County Transportation Projects in and Near Oro Valley

- Pima County DOT's contractor resurfaced the asphalt pavement on La Cholla Boulevard between Tangerine Road and Moore Road. The work consisted of milling and paving 2 inches of asphalt. If you have driven that section of La Cholla any time over the past year, you probably know what bad shape it was in. The Town appreciates Pima County DOT making this connector road a priority.
- Pima County \$0.25 Tax Regional Local Road Repair Program—Southern Arizona Paving, under contract with Pima County DOT, recently completed the Town's surface treatment projects

La Cholla Widening Project

- The La Cholla construction project is officially at the halfway point. There is a myriad of activities all underway at once. From a schedule perspective, the project is still on track and expected to finish September of 2020. The Town Engineer was interviewed by KGUN 9 on Friday, November 15.
- The graded road surface at the Cañada Hills Drive intersection was paved on Monday, November 25 and is open for traffic.

Street Operations

- Street Maintenance Operations continue to complete Town-wide sweeping of arterial, collector and residential streets. Crews are also working to complete sidewalk repairs on Rancho Vistoso Blvd. as well as within various residential areas of Sun City. Other crews are performing pavement crack sealing within the Coyote Ridge, Sunridge and Vistoso Ridge subdivisions.
- On Friday, November 8, Streets crews completed final paving around the 680 fuel island structure and are currently working on final cleanup of the area.
- ADC crews are working to complete routine vegetation maintenance in the Suffolk Hills and Rancho Catalina subdivisions as well as shoulder work on Tangerine Road between La Cañada and First Avenue and performed routine bi-annual median maintenance of SR 77 (Oracle Road) the week of November 18 through 22.



PARKS & RECREATION

Administration

- The Parks and Recreation Needs Assessment and Master Plan project kicked-off in November with a presentation to the Parks and Recreation Advisory Board. In December, PROS Consulting will be meeting with Parks and Recreation staff and internal stakeholders to take the first steps in their information and data collection. They will hit the ground running in January with external stakeholder meetings, development of intercept questionnaires, development of the statistically valid survey and tabling events. PROS Consulting has also developed a stand-alone web page for this project so Town residents can see project updates, know when staff will be at events and provide a communication tool throughout. For more information, visit: www.planyourparksov.com
- Dave Bang and Associates, an Arizona playground and furnishings company, challenged Arizona Parks and Recreation Association organizations to put together a short video to win \$15,000 in playground equipment. Staff was up to the challenge! The video had to include diversity of community programming, how their product is used in our system, and specified ten different dance moves. The winner will be announced soon. You can see the video on the Parks & Rec Facebook page.

Aquatics

December 5-8

The Oro Valley Aquatic Center (OVAC) will host the Winter Lights Swim Meet. This event is produced by the Town's home team, FAST. This event is the second largest swim meet the Aquatic Center hosts annually and will attract over 500 youth swimmers and their families to the area.

December 16-20

The OVAC will have modified hours to perform large projects and annual deep cleaning. The Aquatic Center plans to complete the bathroom resurfacing project by addressing both the men and women restrooms. This combined with last year's resurfacing of the family restroom will result in new restroom floors that are safer and cleaner. In addition, the Aquatic Center will be replacing the depth markers surrounding the Olympic and Recreation pools.

Park Management

- Community Center landscape improvements have been completed. The non-native landscape has been removed and replaced with vegetation native to the desert. New bike racks were installed as well as blue posts with plants as people enter the community center.
- The Park Management team will be working on improving the overflow parking area at Steam Pump Ranch and will also be making improvement on the frontage road.



Troon

Roxanne Harding, the new Membership/Marketing Sales Manager, is now on board. Roxanne is an Oro Valley native and graduated from the University of Arizona with a degree in Communications. Membership sales and increasing marketing efforts will be Roxanne's main focus. The new member holiday promotion was mailed out to over 5,000 Oro Valley residents in November. Cheaper by the Dozen and new member holiday promotions continue to attract new members. Marketing for members, golf and the Overlook can be found on television, radio, Facebook, in print and through numerous e-mail campaigns.

Golf

- The Men and Ladies Member Golf Associations will once again support two local holiday fundraisers in December. The WGC has scheduled their annual golf tournament which will benefit Youth on Their Own. The MGA raises money and collects gifts for the Toys for Tots program. The El Conquistador members have supported local charities at the holidays for decades.
- El Conquistador played a big role in the IRHS Girls Golf State Championship earlier this month. Three young ladies that call El Conquistador their home course were instrumental in Ironwood Ridge's Championship.
- Daily Fee Golf will promote the very popular Birdies, Burgers and Beer throughout December.
- The tee time inventory has been expanded to capture outside play on the member-preferred tee time course five days in advance, with the additional play and associated revenue being tracked.
- The golf shop will also have several merchandise sales promotions in place. The Players Bundle, which consists of a 10-pack of golf passes, will be advertised in the Explorer and digitally on KVOA's website in December. Pusch Ridge golf has reopened and also has a Players Bundle option available for sale this year.

Membership Statistics

Month	ROUNDS				MEMBERS											
	Member Rounds	Non-Mem Rounds	Comp Rounds	Total Rounds	Total Members	Res Afternoon	Res Indiv	Res Junior	Res Family	Weekend Warrior	PX9	Int'l	Corp.	Medical Leave	Over 90	Under 18
7/31/2019	1287	1740	253	3280	236	25	101	13	66	19	0	0	1	1	4	6
8/31/2019	1339	1774	324	3437	237	25	102	13	67	19	0	0	1	1	3	6
9/30/2019	1749	1487	331	3567	239	24	107	13	63	22	0	0	1	0	3	6
10/31/2019	2025	1796	380	4201	246	23	109	14	65	25	0	1	1	0	3	5
11/30/2019	1962	2755	388	5105	250	23	105	14	66	27	0	1	1	0	3	10
12/31/2019				0	0											
1/31/2020				0	0											
2/28/2020				0	0											
3/31/2020				0	0											
4/30/2020				0	0											
5/31/2020				0	0											
6/30/2020				0	0											
Total Rounds	8362	9552	1676	19590												

Overlook

The 4th annual Breakfast with Santa will take place on Sunday, December 8 from 9 a.m. to noon. Breakfast with Santa will also feature live piano music playing holiday favorites. New Year's Eve Dinner and Dancing is scheduled from 6 to 10 p.m. ushering in the New Year in New York as the ball drops in Times Square. New Year's Eve will feature a live performance from Oro Valley's own Joe Bourne.

Community Center

- The Community Center hosted Meet Play Love Tennis November 1-4. This event is a fun, four-day tennis tournament for women 45-years-old and up. The event is hosted twice a year; once in Kiawah Island, South Carolina and then here in Oro Valley. The event drew participants from all over the country and typically has approximately 250 participants.
- New to the Community Center this year: an extra special holiday drive-in movie! On Saturday, December 21, the Community Center will be showing *Elf*, the Will Ferrell holiday comedy. The movie will begin at sundown. There will be heaters and hot cocoa to accommodate for colder weather. And it's possible there may even be a special appearance by Buddy the Elf!
- Winter Break Camp: Another new program to the Community Center is Winter Break Camp! The camp will take place December 30 through January 3 (skipping New Year's Day) and will include games, sports and lots of fun! The camp is for kids ages 6 to 12 and will be from 9 a.m.– 4 p.m., with an option for before and after care.
- The Community Center will be hosting the USTA Nationals December 27-31. This tennis tournament brings in the highest level of junior play, both male and female, ages 12 and 14. More than 500 players are signed up for this four-day tournament.
- The outdoor area for the Kid's Korner has been completed after going through some improvements. The kids now can enjoy two new playground features, along with the recently installed "race track," which was a partnership project with the Oro Valley Rotary Club.



WATER UTILITY

WaterSmart

The Utility's customer self-service portal keeps customers coming back. Metrics show that last month there were almost 5,000 portal visits made. In addition to daily water use and leak notifications, customers are viewing water saving recommendations that include landscape plant and watering guidelines, practical plumbing tips and step-by-step leak checks.



Conservation

Landscape watering can be a significant portion of customers total monthly water use. The cooler fall and winter temperatures provide an opportunity for customers to reduce their outdoor water use and save water and money. In the next couple of months reminders to reduce irrigation frequency will be posted on the water bills in an effort to educate and help customers conserve water.

Water Utility Commission

At the November 12 Water Utility Commission meeting, Central Arizona Project (CAP) External Communication Representative, Mitch Basefsky, spoke to the commission about the Colorado River system, the "Law of the River", governing compacts, acts, treaties and "minutes". The Commission learned more about the Lower Basin States drought contingency plan, how water supply shortages would be managed, and the effects of water supply shortage on the cost of CAP water for the higher priority municipal and industrial users.



Central Arizona Project External Communication Representative, Mitch Basefsky, educated the Water Utility Commission on the past, present and future of Central Arizona Project water

Well C-8 Rehabilitation Work

The Water Utility has contracted with Smyth Industries to perform well rehabilitation work to Well C-8. The scope of work includes pulling the existing pumping unit, cleaning the well screen, re-equipping with a new pumping unit and above ground discharge piping modifications.



Pictured above is the well site prior to rehabilitation activities

Steam Pump Well Site

Well pump testing activities are underway at the Steam Pump well. This work is necessary to determine how productive the aquifer is in this area and to determine the sustainable pumping capacity of the well. Water Utility staff will begin the well-equipping design after the final pump testing is performed.



The well crew of Smyth Industries has equipped the Steam Pump well with a test pump to begin pump testing activities

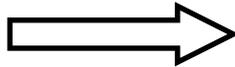
ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
November 2018	31	12
November 2019	27	9

The December Vista can be viewed

[here.](#)



New Parks & Recreation Program Guide

Keep an eye out for something special in the December 18 Explorer Newspaper. The Communications Division partnered with Parks and Recreation to publish the 2020 Spring Program Guide as a newspaper cover, also known as a “wrap.” The previous format for the Program Guide has been a 40-page booklet with full details on every program. This booklet was expensive to produce which meant only 2,000 copies were printed, so a majority of residents only had access to it online. But with the Town’s implementation of the new Parks & Recreation software CivicRec, the ability to browse programs online has greatly improved. Staff evaluated our methods of promotion and determined that if the guide served as an overview document (rather than a comprehensive document), it could be condensed to approximately four pages, while still including all the usual program listings. This condensed version could then be printed and delivered to more than 42,000 homes in the Explorer’s circulation area. Best of all, this is all being accomplished while keeping our print advertising costs flat.

Press Releases Issued in November

- Recruitment process underway for Oro Valley’s next Chief of Police, 11-27-19
- The roundabout at Moore Rd. & La Cañada Dr. is now open!, 11-26-19
- Town of Oro Valley holiday events and schedule (Thanksgiving through New Year’s Day), 11-22-19
- Weather-related construction delays at Cañada Hills Drive and Moore/Cañada roundabout, 11-20-19
- Moore/La Cañada roundabout opening delayed due to heavy rains , 11-19-19
- OVPD: Updated Media Release: Victims in Fatal Crash Identified, 11-15-19
- OVPD: Double Fatal Crash in Oro Valley, 11-13-19
- OVPD: High Visibility Enforcement (HiVE) November Deployments, 11-6-19
- OVPD: AZGOHS Provides OVPD with FFY-20 Grant Funding to Combat DUI and Speeding, 11-6-19
- Town seeks to fill vacancy on Budget and Finance Commission, 11-5-19

Employee Recognitions

On November 5, Town staff recognized four employee promotions in Parks and Recreation and Water Utility. Congratulations Mary Rallis, Jordan Manuel, Jered Plesentilla and Glen Spiker! Employee Promotions are being recognized on the first Tuesday of every month when applicable.



Special Events

- The Mighty Mujer Triathlon was held on October 5 and attracted 139 participants, with 56 registrants outside of Oro Valley. The estimated economic impact (EEI) was \$23,588.92 for the region, based on 70 room nights. Note: Participants stayed in Oro Valley; however, not within the room block making it difficult to track for Visit Tucson and Town staff. This will continue to be a focus for staff in the coming year.

PAG Travel Reduction Program (TRP) Employee Survey

- Attached please find a copy of the Pima Association of Governments Travel Reduction Program Employee Survey results.

Youth Advisory Council (YAC)

- YAC attended a Teen Town Hall on November 8 at Amphi High School.
- YAC connected with residents at Desert Springs on November 9 and decorated pumpkins for the fall.
- YAC held a Technology class at Sun City on November 16 with approximately 20 people in attendance to assist residents with their iPhone control panel.

Community Events

- Staff held a Shred Event on November 2 and broke a record with 397 vehicles! Both shredding trucks were filled to capacity. 600 pounds of clothes and more than 200 electronics were donated.
- The OV Kids Concert Series held on Saturday, November 2 had 52 people in attendance.

GOLDER RANCH FIRE DISTRICT

Automatic Aid Agreement

Golder Ranch Fire District joined forces with Northwest Fire District and Tucson Fire Department and made history by announcing an automatic aid agreement. This agreement means that when someone calls 911, the closest organization will respond, regardless of jurisdiction, and will go into effect in 2020.

Overview of Holiday Events 2019

Polar Express Reading with the Chiefs: On December 5, Chief Randy Karrer and Chief Danny Sharp read the holiday favorite, *Polar Express* to children in Town Chambers. The fire department hosted cookies and milk for the children. Three separate sessions of as many as 75 children per session dressed in their pajamas participated.

Player's Pub Auction and Fundraiser: On December 7, the Player's Pub in Catalina will host an auction to fundraise for the Shop with a Firefighter event that is run by Local 3832. The Player's Pub event donates a generous amount annually to continually support underprivileged families from San Manuel, Oracle and Oracle Junction. There is also outreach to families in the Golder Ranch jurisdiction.

Oro Valley Tree Lighting: On December 7, Golder Ranch will support the Oro Valley Tree lighting by sending a truck and firefighters to help escort Santa to the event as well as also maintaining a presence to facilitate photo opportunities for families.

Shop with A Firefighter: On December 12, Local 3832 will participate in Shop with a Firefighter which is hosted at the Target in Oro Valley. Pre-registered families will be escorted through the store by firefighters and in addition to items for their children, each family will receive a grocery gift card. This event is in its 4th year.