

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | NOVEMBER 2019

TO COUNCIL

TOWN MANAGER'S MESSAGE

Last week, I attended the quarterly Sun Corridor Board meeting and learned that the region is has been extremely successful in attracting new leads to the greater Tucson area, including the highest percentage of aerospace and defense leads the organization has ever seen, at 31% of total leads. Executive Director Joe Snell attributes this increase to the success of tapping into the Raytheon supply chain, given the previous and announced growth of the defense contractor. Mr. Snell also reported a very successful executive sales mission trip to New York City in October, where the Town of Oro Valley was well represented by Councilmember Rhonda Piña and CED Director JJ Johnston. He indicated that leads had already been generated as a result of the trip, and that they expect to see at least 25% more leads from that region in the coming months as a result of the outreach.

The Town is pleased to congratulate the University of Arizona for obtaining a Letter of Reasonable Assurance by the American Veterinary Medical Association to open the state's first public College of Veterinary Medicine. This provisional accreditation step will be in place until its first cohort graduates in 2023. UArizona has also recently closed on an additional piece of property in the vicinity of the college, and they are moving forward with the recruitment of students to start in August 2020. In other matters:

- The Town Council decision on October 4 regarding the golf courses has had a positive effect on the recruitment of new members. As of November 1, the Town had 244 members compared to 217 at the same time in 2018. Staff is preparing a detailed implementation schedule, a summary of which will be shared with the Town Council at your November 6 meeting when the recommendation for funding capital improvements is presented and discussed.
- It was a pleasure to speak to the 2019 Citizens Academy Class in October. The highly engaged class has completed their robust course learning about different aspects of municipal government, and submitted very positive evaluations for their experience. We look forward to recognizing them at their graduation this week during the regular Town Council meeting.
- The Southern Arizona Home Builders Association (SAHBA) hosted a government liaison breakfast last month featuring two national speakers from the home building and mortgage banking associations where we learned about major issues impacting housing costs and availability regionally and nationally. Mayor Winfield and Councilmembers Rodman and Piña were also in attendance along with several other staff.
- Town staff was honored to support Mayor Winfield and the Oro Valley Chamber of Commerce at the State of the Town luncheon on October 15. The feedback has been very positive. A video of the Mayor's speech has been posted to the website and social media so all residents have the opportunity to hear the Mayor's message.
- Chris Cornelison and I attended the annual International City/County Management Association (ICMA) Conference in Nashville a few weeks ago where over 5,000 participants learned about best practices, viewed new products, heard from national keynote speakers, and networked with local government colleagues across the country and world.
- The Town of Oro Valley was honored to host one of the UArizona Humanities Week programs at Town Hall in October. I had the privilege of meeting Dr. Valerio Ferme and Dean Jean-Phillippe Durand following the program and learning more about the robust opportunities the College of Humanities is offering to non-traditional students.

Please let me know if you have any questions regarding any content in this month's report.

Mary Jacobs
Town Manager



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NOVEMBER 2019 EVENTS

Second Saturdays at Steam Pump Ranch

Saturday, November 9, 9 a.m. to 1 p.m.

10901 N. Oracle Road

Live music provided by Amber Norgaard; Hands on Archaeology will provide information on the pre-history of the area; recreation staff will provide a children's craft; the Historical Society will provide tours of the Pusch house and a German Christmas display, as well as Christkindlmarket Art and Antique vendors. The Heirloom Farmers Market will also be in full swing.

Veterans Day holiday

Town offices closed.

Oro Valley Aquatic Center open regular hours

Oro Valley Community Center open regular hours

Dispose-A-Med

Tuesday, November 12, 9 to 11 a.m,

Sun City Oro Valley, 1565 E. Rancho Vistoso

Bring your unused or expired prescription and over the counter medications and we will dispose of them for you properly. We accept pills ONLY. We no longer accept liquids, syringes and inhalers.

OV Marketplace Concert Series

Thursday, November 14, 6 to 7:30 p.m.

Oro Valley Marketplace, 12155 N. Oracle Rd. (Century Theatres courtyard)

Music by **Jovert Steel Drum**. Admission is free. Attendees are encouraged to bring their own chairs to enjoy the concert.

Thanksgiving Day holiday

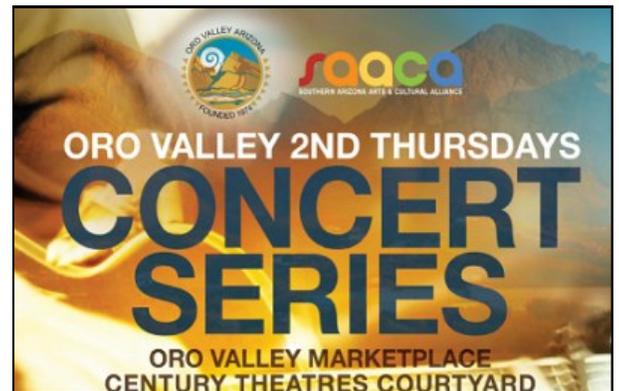
Town offices closed November 28 & 29

Oro Valley Aquatic Center closed November 28

Oro Valley Community Center closes at noon on November 28

Holiday Festival of the Arts & Holiday Tree Lighting Celebration

Saturday and Sunday, December 7 & 8, 10 a.m. to 4 p.m. at the Oro Valley Marketplace. Tree Lighting activities on Saturday, December 7 from 3 to 6 p.m.



POLICE DEPARTMENT

Cases, Incidents and Stats

Burglary Suspect Arrested

OV Community Action Team, in cooperation with Pima County Sheriff's Department, conducted an investigation of burglaries which occurred in Oro Valley and Pima County. A firearm was taken from one of the burglaries. OVPD members located the suspect and served a search warrant on his vehicle. Evidence from multiple burglaries was recovered and the suspect confessed.

Recognitions

Chief's Commendation

Officer Mike Duran received a commendation on October 3 from Chief Sharp for his heroic actions while performing CPR and administering Naloxone to a citizen who had overdosed. Officer Duran saved a life and the victim made a full recovery.



OVPD in Police Chief Magazine

As Chair of the IACP Highway Safety Committee, Chief Sharp and the initiatives he has taken in Oro Valley to address distracted driving was highlighted in the October edition of Police Chief magazine.

HiVE Presentation at IACP

Chief Sharp and Commander Chris Olson presented Crash Prevention through High Visibility Enforcement at the IACP conference in Chicago on October 26.

Community Involvement

National Coffee with a Cop

On October 2, OVPD members and various members of Town Council attended the National Coffee with a Cop at Savaya Coffee House. This event was well-attended and members were able to engage the public in a positive atmosphere.



Tip-a-Cop for Special Olympics

On October 29, OVPD members fundraised through the annual Tip-a-Cop event, with El Charro Oro Valley as the host. All OVPD tips were donated to Special Olympics.

Project Graduation Breakfast

OVPD members assisted with the annual Project Graduation Breakfast on November 1. The purpose of this event was to raise awareness and support for Project Graduation. The goal of Project Graduation is to provide a safe environment for senior high students of Amphitheater, Ironwood Ridge and Canyon del Oro on graduation night.

Special Events

American Legion

On October 12, OVPD members participated in the American Legion celebration at Riverfront Park. This marked 100 years since the inception of the American Legion and was an opportunity for the community to learn about the contributions veterans and public safety offer to their communities.

National Take Back Day

On October 26, OVPD Community Resource Unit and OVPD volunteers participated in the National Take Back initiative to remove expired and unused drugs in a safe manner. This took place at the Target in Oro Valley.

Regional Support

Heroes Day

OVPD members will be supporting the 11th annual Southern Arizona Heroes Day on November 6 at 9 a.m. at La Encantada. This event is sponsored by Jack Furrier's Automotive, and its purpose is to recognize first responders who have acted above and beyond the norm. While the Town does not have any officers being recognized this year, OVPD will be supporting others receiving recognition.

Motor School Completed

OVPD Motors completed instruction at the Pima Regional Motor Academy. This month-long, intensive program, in collaboration with other area agencies, trains new motor officers.



National Night Out

OVPD members, along with regional partners, hosted National Night Out on October 18 at the Oro Valley Target. The event was well-attended and included K-9 and motor demos and static displays by various agencies. The evening wrapped up with a raffle for the kids.



COMMUNITY AND ECONOMIC DEVELOPMENT

Highlights

SFR Activity – 21 new Single Family Residential Permits were issued for the month of October compared to 13 SFR permits issued in September. Year to date, 230 SFR permits have been issued since the beginning of January compared to 278 issued during the same period in 2018.

Permitting Activity – 192 total permits were issued during the month of October compared to 180 permits issued in September. Year to date, 1994 total permits have been issued since the beginning of January compared to 2,163 issued during the same period in 2018.

Business Retention/Expansion and Attraction/Marketing

- **Fourteen** new businesses were licensed.
- **Shear Expressions**, 10509 N. Oracle Road #109, has a new owner.
- **Ventana Physiotherapy, LLC**, 7809 N. Oracle Road, Ste. #110, started a business inside GRITfit Training Studio.
- **Sunstreet Mortgage, LLC**, 7445 N. Oracle Road, Ste. #201, opened an office inside Realty One Group Integrity.

Completed Projects (Certificate of Occupancy Issued)

- **Shear Expressions**, 10509 N. Oracle Road, Ste. #109
- **Tohono Chul Garden Pavilion**, 7366 N. Paseo Del Norte
- **Chabad of Oro Valley Synagoge**, 1171 E. Rancho Vistoso Blvd, Ste. #131

Ribbon Cuttings

- **Southern AZ Neuropsychology Associates, LLC**; 403 W. Cool Dr., Ste. #10
- **Havven Hair Salon**; 10110 N. Oracle Road, Ste. #140



Making Connections

- Economic Development represented the Town at IEDC's Annual Conference in Indianapolis. Demonstrations of new and existing technology for support and promotion of municipalities was a conference highlight. Other topics included the use of economic incentives with businesses.
- Councilmember Jones-Ivey welcomed guests to a mixer hosted by Oro Valley Hospital. Mayor Winfield, Councilmember Pina, Councilmember Rodman and Town staff were also in attendance.



Councilmember Pina (2nd from left and CED Director J.J. Johnston (back row, center) pause for a group photo at the United Nations Headquarters at the Sun Corridor, Inc. Executive Sales Mission.

Permitting Major Activity

New Businesses

Block Fitness Collective at Canada Hills Marketplace, 10420 N. La Cañada Dr., Ste. #120
Building TI Permit applied for a new personal training studio

CBD Store at Mercado at Canada Hills, 10580 N. La Canada Dr.
Building TI Permit applied for location next to Rubs

Dunn Edwards at El Corredor, 9610 N. Oracle Road
Building TI Permit applied for new suite location (Building Shell Permit previously issued)

Dutch Bros at El Corredor, 9730 N. Oracle Road
Building Permit issued for new building location

Beit Simcha Synagogue at Catalina Village, 7315 N. Oracle Road, Ste #203
Building TI Permit applied for new temporary location in building previously occupied by Platinum Fitness

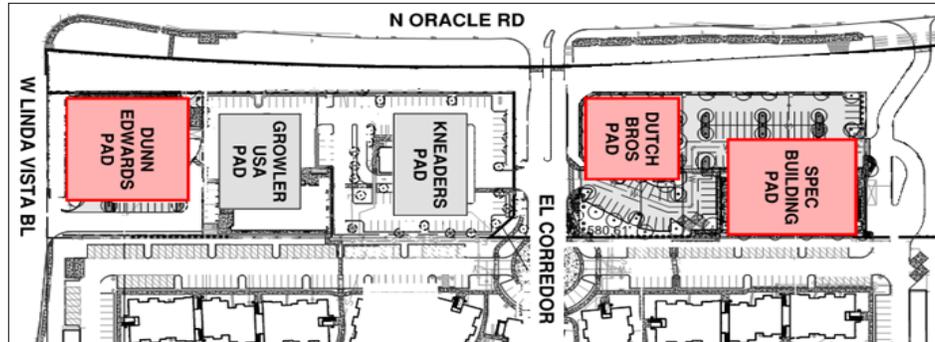
UA Center for Innovation at Innovation Park, 1800 E. Innovation Park Dr.
Building Permit applied for new building and associated TI

Permitting Major Activity (Cont.)

Other Permits

Building #5 at El Corredor, 9610 N. Oracle Road

Building Permit issued for new shell commercial building (Future Dunn Edwards location)



El Corredor

Type 2 Grading Permit issued for site improvements associated with buildout of three remaining commercial pads located at the NE Corner of Oracle Road and Linda Vista Blvd

Oro Valley Town Centre, Area 4

Type 2 Grading Permit applied for site improvements associated with construction of a 77-Lot subdivision located southwest of the Oracle Road and Pusch View Lane intersection

Pusch Ridge Christian Academy, 9500 N. Oracle Road

Building Permit issued for new classroom building

Rubs at Mercado at Canada Hills, 10580 N. La Canada Dr., Ste #100

Building TI Permit applied for work space expansion

Southern AZ Endodontics Dental at Oracle Executive Plaza, 7493 N. Oracle Road, Ste. #217

Building TI Permit for interior renovations/restroom addition

Ventana Medical Systems, 12370 N. Vistoso Commerce Pl.

Type 2 Grading Permit issued for site improvements associated with construction of future Central Utility Plant

Washington Federal Bank at Magee Plaza, 8001 N. Oracle Road

Building TI Permit applied for interior expansion

New Development

- Staff continues to regularly meet with the Town West Realty team regarding preliminary proposals to improve Oro Valley Marketplace. There is a wide range of new project opportunities and considerations. Once their development proposal firms up, code-mandated processes will ensure proper review.
- Site plan and architectural revisions to update the former Big 5 building at the southeast intersection of La Cañada Drive and Lambert Lane were approved. The space is being repurposed to accommodate multiple shops, office and retail units.
- Staff is reviewing the Final Site Plan for a proposed 77-lot single family residential subdivision located south and east of the Oracle Road and Pusch View Lane intersection. The design was previously approved by Town Council as part of a Planned Area Development amendment on May 15.



PUBLIC WORKS

News

Stormwater Utility Division

- The Arizona Department of Environmental Quality (ADEQ) has completed its review of Stormwater's 2019 MS4 annual report and determined it satisfactorily complies with the permit requirements.
- John Spiker will join Public Works as the Division Manager for Stormwater later this month.

Regional Coordination – Transit Services

- The Town's robust public transportation system has received \$1.9 million in federal grants. The Transit Department actively seeks federal grants to support the transportation needs of the Town's residents. These grants have resulted in the acquisition of 29 replacement buses and other support resources, that includes state-of-the-art passenger trip scheduling and dispatching software, in-vehicle electronic tablets for manifest management and data collection, in-vehicle video surveillance, driver safety training and funding for preventative maintenance of the vehicles.
- The department uses two separate federal grant programs, the Urbanized Area Formula Grants (known as the 5307 program) and the Enhance Mobility of Seniors and Individuals with Disabilities (known as the 5310 program). To obtain these grants, the department goes through a lengthy process that spans several years for each individual grant. As a particular year's grant process is started, the department is also managing the previous two years' grant programs. This year, the Town will be receiving seven new vehicles to replace older Dial-a-Ride vehicles.

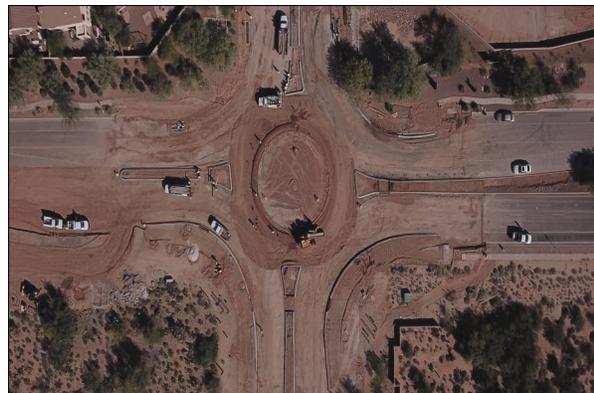
Fleet and Facility Management

- Zeke Ellis has joined the Public Works team. Zeke is responsible for overseeing both the fleet and facility management for the Town. Mr. Ellis has a wide experience background in management and process improvement.
- Blink car charging stations in the parking lot near the Library have been replaced. The Town has entered into a contract with Blink, where they will own and operate the charging stations, and the Town will receive a small residual in the profits over the operating costs.

Project Updates

Moore & La Cañada Intersection Project

The roundabout project is on schedule. Curbing, grading and light pole foundations continue are being installed. Staff is working on an educational video for the public who are unfamiliar using roundabouts. Once the first lift of pavement is placed, traffic simulations will be filmed, depicting how to traverse the new intersection. As long as weather holds up, the project will be complete November 22.



In addition, this area was teeming with trick-or-treaters Halloween evening. To safely accommodate all the ghouls and goblins (and their parents), Public Works, OVPD and the project contractor added special pathing, marking, fencing and additional light stands around the construction site for Halloween night.

Project Updates (Cont.)

La Cholla Boulevard Construction

- Hunter Contracting crews continue to work on storm drains and catch basins. The project has an abundance of channel lining, and crews continue to place concrete slopes, dumped rip rap in ditches and outlet aprons, and grouted rip rap.
- Over excavation and re-compaction of unsuitable soils are ongoing, with the work north of Lambert Lane nearly complete.
- Cañada Hills Drive at La Cholla Blvd will be closed through November 13. During the closure, Hunter has over-excavated and replaced soil, built catch basins and installed storm drains.
- New traffic signals, including pedestrian signals, were installed and are completely functional at the intersection of Naranja Drive.
- Work continues at the Glover Road intersection and will be complete in the next few weeks. The Glover Road improvements also include a new traffic signal and pedestrian crossings.
- New pavement can be seen throughout the project. Paving from Overton Road to the La Cholla Wash crossing was completed October 2, and traffic was shifted east to new pavement.
- Hunter pulverized the west half of the roadway and started excavation and construction of the upstream portion of a 60 ft. wide by 124 ft. long conarch that will facilitate all-weather crossings of the La Cholla Wash.
- Paving for northbound lanes from Tangerine Rd. to Arizona Rose Dr. was completed Oct. 11. Southbound lanes are scheduled for paving in mid-November.
- Work continues on the retaining wall south of Owl's Peak Place and Hunter is in the process of setting wall forms to be poured in the upcoming weeks. Utility removals are ongoing and will continue throughout the project. The improvements are on schedule to be complete in the fall of 2020.
- Installation of landscape irrigation started this week and coordination is ongoing with the Pima County Native Plant Nursery as they are supplying around 60% of the trees and cacti for landscaping.



Pavement Preservation

Most of the streets slated for the fall pavement preservation have been completed. However with the early decrease in overnight temperature, the streets within Sun City Units 8, 9 & 10 will be pushed to the spring when the weather changes. These streets are receiving a Liquid Road High Density Mineral Bond treatment, which is an emulsion polymer, that requires the overnight temperature to be above 50°F. This treatment was slated for this week, however the overnight temperatures have dipped below the allowable application threshold. The last streets to receive treatment this fall will be Calle Concordia Road and Cool Drive, East of Oracle and Magee Rd. They will be receiving a SAM (Stress Absorbing Membrane – rubberized chip seal).

Project Updates (Cont.)

Street Operations

- Per ADOT Master Blanket Agreement (Permit #1215599), the Town has tentatively scheduled routine median maintenance on SR 77 (Oracle Rd.) beginning Monday, November 18 through November 22 from approximately 600' north of Ina Rd. to approximately 1200' north of Big Wash Overlook Pl.
- Street Maintenance Operations continue to complete town-wide sweeping of arterial and collector streets.
- Crews have continued to complete sidewalk repairs along Vistoso Commerce Loop north of Rancho Vistoso Blvd.
- ADC crews worked hard to remove and clean vegetation from Storm Channel #6 south of Lambert Lane to the CDO wash on the east side of Riverfront Park. This was done in addition to their regular town vegetation maintenance on Lambert Lane from Rancho Sonora to west Town limits, as well as shoulder work on Tangerine between La Cañada and First Ave.
- While juggling their daily routine street maintenance tasks, Street Operations has also been putting the final touches on the much-needed 680 Fuel Island Improvement Project by preparing grade, setting forms and placing concrete to the northern half portion around the fuel island. Beginning October 18, the crew began the excavation and grading of the southern half portion around the fuel island and began setting forms and placing concrete the week of October 21. Final grading and **paving should then be complete** by the first week of November to bring this project to a close.



PARKS & RECREATION

Administration

The Parks and Recreation Advisory Board Adopt-a-Trail clean-up day will be held Saturday, November 23 at 9 a.m. at Loma Linda Trail

JDK Park was featured in the Fall 2019 Arizona City & Town Parks of Arizona publication. Click here to view (page 14): <http://www.azleague.org/ArchiveCenter/ViewFile/Item/386>

Aquatics

October 5

The Oro Valley Aquatic Center (OVAC) and James D. Kriegh Park hosted the Mighty Mujer all-female triathlon. This event went very well with 125 female participants. Race El Paso, the event producer, enjoyed their experience so much they have requested to bring their event back to Oro Valley again in 2020.



October 12

The OVAC hosted the CDO High School Swimming Invitational. This event attracted 18 high school teams from across the state and provided these high school athletes with an opportunity to achieve a qualifying time for the regional qualifying meet.

October 14–18

The OVAC provided a Lifeguard Certification course to 10 participants. These participants were given the opportunity to complete the course with Red Cross certifications in Lifeguarding, CPR, AED, Oxygen Administration and First Aid.

November 1 & 2

The OVAC hosted the Southern Arizona Regional Qualifier presented by Canyon Del Oro High School. This event will give all participating high school athletes an opportunity to qualify for the state championship.

November 8–10

The OVAC will be hosting the Cactus Classic Regional Water Polo Tournament. This event will attract many adult teams to the area. In previous years, athletes have come from Colorado, New Mexico and California.

Monster Mash was a huge success with approximately 7,000 people in attendance throughout the night. From the Haunted Hayride to the fun kid activities, this event is one for the record books! The following three weekends, the Town hosted the Haunted Hayrides, which had uniquely-themed Arizona haunts, scary stories and spooky lore. The hayrides saw 300 to 800 people per night!



Recreation and Culture

The 6th Annual Doggie Dash 'n Dawdle was held at Riverfront Park on October 26 and saw nearly 500 people and over 100 dogs. This event included a two-mile Doggie Dash run/walk & one-mile Doggie Dash run/walk as well as a free dog festival. At the free dog festival, attendees were able to enjoy prizes, dog crafts, dog costume contest, training demos, and enjoy local dog organizations and goodies.



Park Management

The Park Management team over-seeded 30 acres of sports turf and common areas at Naranja, Riverfront, James D. Krieger Parks and Steam Pump Ranch. This process provides for green grass throughout the winter months that equates to improved appearance and playability.

Troon

GOLF

- Golf finishes up over-seed season in November. The annual transition from Bermuda to Rye grass is a critical component of the upcoming season.
- Starting November 8, Fun Friday Golf begins. This new program will run from 3 – 5 p.m. Golf staff will design a course on the putting green. This program features lawn games, bean bag toss and others on the event lawn area to enjoy at no cost. For \$5 people can use the driving range, hitting the big dog, perfecting a wedge shot or simply swinging a club for the first time. Looking for even more fun? Participate in "3 after 3". This is three holes in a par 3 loop after 3 p.m. The best part is it's only \$10 per twosome and includes a cart.
- Membership retention and sales are the main focus in November. There will be a direct mail membership promotion piece going out the second week in November to 5,200 homes in the surrounding zip codes. The Cheaper by the Dozen promotion continues to attract new members. Marketing for members, golf and the Overlook can be found on television, radio, Facebook, in print and through numerous e-mail campaigns.

OVERLOOK

- The Overlook restaurant's fall hours went into effect on October 1st, serving lunch daily from 10 a.m. – 4 p.m. Another new feature is Happy Hour drink and appetizer specials all day on Fridays. The Overlook has a new dinner menu that is served every Friday from 5 to 8 p.m. and the popular Thanksgiving Holiday Buffet will be served on Thursday, November 28 from 1 to 5 p.m.

Community Center

- The Community Center is seeing more Pickleball players every day. The fall league has over 60 players registered and it's common for 30-40 players to gather to play for pickup games in the morning. (Pictured right)
- The Community Center hosted Fall Break Camp the week of October 14. 33 kids enjoyed the action-packed week, which included games, sports, Pickleball, arts and crafts and swimming!
- From October 18 to 20, the Community Center hosted the Tennis Congress, an event that runs every two years and gives passionate adults access to world-class training usually reserved only for top juniors and professionals. This event had 220 participants and 80 instructors, including seventeen-time Grand Slam doubles winner Gigi Fernandez.
- The Community Center continues to expand and diversify group fitness class offerings and will be adding three new High Intensity Interval Training (HIIT) classes to our November fitness schedule. HIIT trainings produce significant reductions in the fat mass of the whole body.
- The Community Center hosted Meet Play Love Tennis November 1 through 4. This event is a fun four-day tennis tournament for women 45-years-old and up. The event is hosted twice a year, once in Kiawah Island, South Carolina and the second time here in Oro Valley. The event draws participants from all over the country and typically has about 250 participants.



On October 25, the Community Center held the fifth annual Halloween Spooktacular! The event included a candy cart lane with 30 different local businesses decorating golf carts and handing out candy, Halloween craft projects, games, food trucks, hayrides and more!



WATER UTILITY

Meter Operations

As of September, the Utility's meter operations group has installed 188 new water meters for the year. At the end of June, the Utility had a grand total of 20,262 service connections.

Steam Pump Well Site

Final well development work is being performed by local contractor Smyth Industries. Water Utility staff will begin the well-equipping design after the final pump testing is performed.



Northwest Recharge Recovery & Delivery System (NWRDRS)

The partnership project between Oro Valley, Marana and the Metropolitan Water Improvement District is underway. Exploratory well drilling is taking place to quantify the hydrogeology for the design of three new Central Arizona Project (CAP) water recovery wells. Once completed, this multi-year project will increase the Water Utility's ability to deliver recovered CAP water by an additional 4,000 acre-ft./year.



Pictured above, Southwest Exploration Services begins drilling a new exploratory well in Avra Valley where the Water Utility stores CAP water in the aquifer.

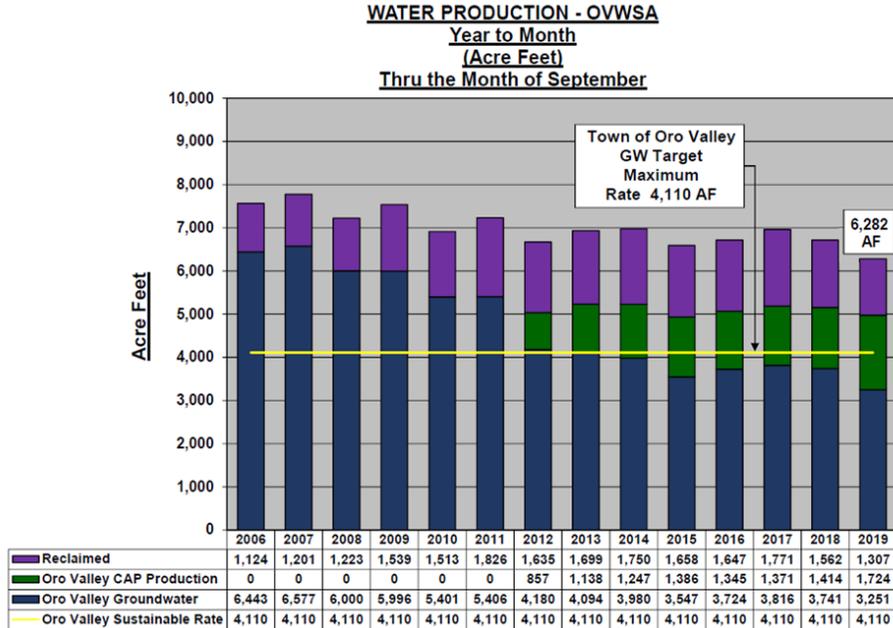
Nakoma Sky well site

Water Utility staff are currently working on the well equipping design as well as coordinating with Tucson Electric Power to get power to the site. Utility staff created a rendition of the production site to explore material textures and colors that best compliment the facility's surroundings while still meeting the security requirements for this critical infrastructure. When completed the disturbed earthen slope areas will be vegetated. *Rendition of the completed Nakoma Sky well site pictured to the right.*



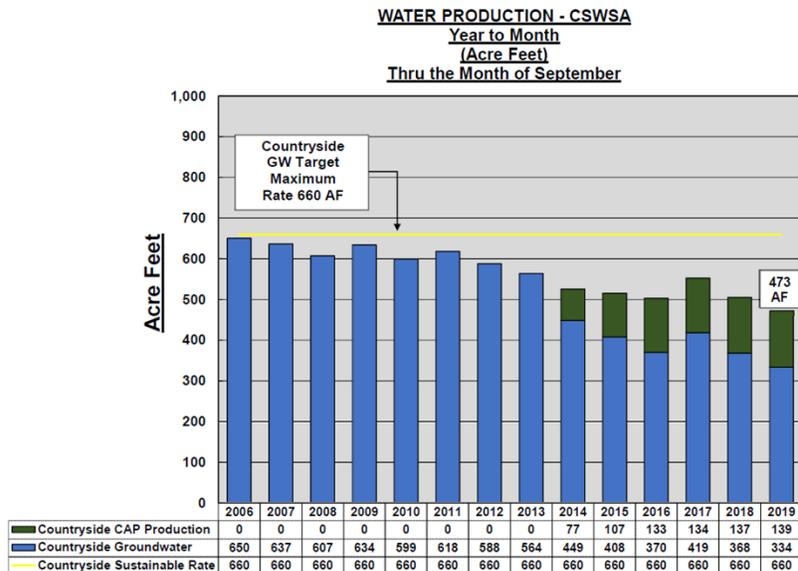
2019 3rd Quarter Water Delivery Metrics by Water Type

The following graph compares water deliveries to both the **Oro Valley service area** and **Countryside service area** by water type for the 3rd quarter in each of the last 14 years. Water deliveries to the **Oro Valley service area** for the 3rd quarter of 2019 consisted of: 426 million gallons of reclaimed water, 561 million gallons of CAP water and 1 billion gallons of groundwater.



Utility's main service area experienced the lowest 3rd quarter groundwater production since the Water Utility was created in 1996. The Water Utility also experienced the largest 3rd quarter CAP production thanks to the commissioning of the Oracle & Hardy CAP delivery location in November of 2018. Reclaimed water deliveries are down due to the closure of the Vistoso 18-hole golf course.

Water deliveries to the **Countryside service area** for the 3rd quarter of 2019 consisted of: 45 million gallons of CAP water and 109 million gallons of groundwater.



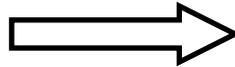
The Water Utility's Countryside service area experienced the lowest 3rd quarter groundwater production since the Water Utility was created in 1996. Better winter and spring hydrology, CAP deliveries, customer conservation and customer self-service monitoring tools like WaterSmart help make this possible.

ADMINISTRATION

Public Records Requests

Time Period	Number of Requests	Staff Time To Process (Hours)
October 2018	44	18
October 2019	37	13.75

The November Vista can be viewed [here](#).



Press Releases Issued in October

- OVPD: OVPD Announces the 17th Annual Business Breakfast for Project Graduation, 10-25-19
- OVPD: OVPD and El Charro Café Host Tip A Cop, 10-25-19
- Free document shredding event on November 2, 10-25-19
- Oro Valley's 2019 State of the Town Address now available online, 10-18-19
- OV Town Council seeking community input on police chief recruitment, 10-17-19
- Mayor Winfield to deliver his first State of the Town Address on Oct. 15, 10-9-19
- Town of Oro valley accepting applications from residents to serve on boards and commissions, 10-7-19
- Oro Valley receives 25th consecutive annual finance award, 10-3-19

Youth Advisory Council (YAC)

- A Pima Association of Governments (PAG) representative met with the YAC on October 21 to discuss the 2020 Census and internship opportunities.
- YAC held a technology class at Sun City on October 19 with approximately 20 people in attendance to assist residents with their various technology needs.

Oro Valley Employees Giving Back to the Community

For the past 13 years, the Town of Oro Valley has partnered with Edward Jones to collect canned food to benefit Interfaith Community Services. This year, we are proud to announce the Town has collected **2,296 pounds** of canned food to benefit those in need. Additionally, the Youth Advisory Council sold popcorn at the Monster Mash and Interfaith Community Services will receive a check for \$360.



Employee Recognitions

On October 1, Town staff recognized four employee promotions in Parks and Recreation and Public Works. Employee Promotions will be recognized on the first Tuesday of every month when applicable.

Congratulations Maritza Valenzuela (Parks and Recreation), Brenda Arrebollo and Hailey Palma (Water Utility) and Denny Heidel (Public Works)!



Regional Partnerships

- The OV Kids Concert Series held on Saturday, October 5 had 73 people in attendance.
- The Town partnered with the University of Arizona College of Humanities for their 10th Annual Tucson Humanities Festival: NEXT. Mayor Winfield welcomed 55 participants to the free seminar.

Oro Valley Peak Performance: CivicRec Implementation

The purpose of the project was to implement a parks and recreation management software solution, which is more user-friendly and allows citizens greater flexibility to participate in parks activities. The process improvement had collaboration from Parks, IT, Communications and Finance Departments. The personnel and supply costs savings is over \$6,200.

Special Events

- The Mighty Mujer Triathlon was held on October 5. Staff is working with Visit Tucson and the event organizer to capture room nights and total estimated economic impact (EEI).
- The Saguaro Sunrise event was held on October 20 and attracted 97 skaters and 27 runners. Staff is working with Visit Tucson and the event organizer to capture room nights and total estimated economic impact (EEI).



GOLDER RANCH FIRE DISTRICT

Automatic Aid Agreement

Golder Ranch Fire, Northwest Fire and Tucson Fire
Effective January 1, 2020

Issue

Creation of a seamless emergency medical and fire response system that can automatically dispatch the closest most appropriate response unit, regardless of jurisdiction. With limited budgets and increasing call loads, collaborative efforts are needed to meet the changing community needs.

Background

Automatic Aid is an agreement between response agencies to send the closest and most appropriate fire/EMS resource to emergencies, regardless of jurisdictional boundaries. This is accomplished automatically through a shared dispatch system that prioritizes response of fire units based on location. This concept had been proven successful in the Phoenix area for more than 40 years and incorporates multiple municipalities and fire districts.

Since 1992, Golder Ranch Fire District (GRFD) and Northwest Fire District NWFD) have joined together under an Intergovernmental Agreement (IGA) that removed jurisdictional boundaries resulting in high quality, efficient and cost effective emergency service for both organizations and the communities they serve. This included a joint communications and dispatch agreement with the City of Tucson which eventually formed the current Southern Arizona Fire/EMS Regional Consortium (SAFERC). In 2016, Mountain Vista Fire District joined the communication consortium, which resulted in the creation of the Southern Arizona Automatic Aid Response Council (SAAARC)

In the fall of 2018, Tucson Fire Department (TFD) approached GRFD and NWFD requesting to join the existing SAAARC. Staff members from all three agencies work collaboratively to compare systems and make sensible adjustments to include TFD.

Result

Agreements were approved by the City of Tucson Council and Northwest Fire District governing board on October 22, 2019. We anticipate this will be approved by the Golder Ranch governing board on November 12, 2019. This will create the largest automatic response system in Southern Arizona with more than 45 engine companies, 12 ladder companies, 29 paramedic transport units and 3 special operations teams (Haz Mat/Technical Rescue) and 2 wildland response teams.