

# TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | OCTOBER 2018

TO COUNCIL

## TOWN MANAGER'S MESSAGE

After a slight extension due to the remnants of Hurricane Rosa last weekend, it appears the monsoon season is officially behind us. By all accounts, the Town fared well overall, with multi-year investments in drainage infrastructure improvements by the Stormwater Utility clearly paying off. We did have 300 residents take advantage of sand bags at Naranja Park over the past several months. The Town did not have to activate the Emergency Operations Center all season. Special thanks to the Public Works Department, Police Department and Golder Ranch Fire District for their exceptional responses to the monsoon issues that did pop up.

Speaking of Golder Ranch, earlier this summer I began inviting Chief Randy Karrer to a monthly Executive Leadership Team meeting. As the Town's "fire district," Chief Karrer is an integral partner with Town operations and he and his team work very closely with us on a variety of projects. Starting with this Executive Report, I will include some brief key information regarding fire district actions and operations that may be of interest to the elected body.

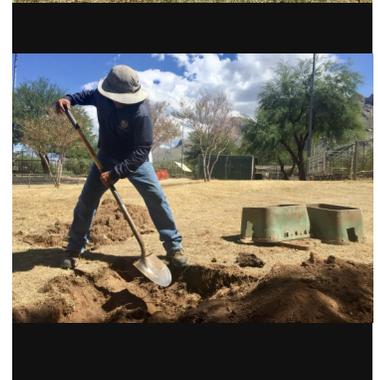
On October 2, the Town officially became the direct oversight body of the tennis operations at the Community Center and Pusch Ridge tennis facility through a contract with El Conquistador, LLC, whose sole owner is Jennifer Fuchs. To facilitate this change, an amendment with the contract with Troon was executed removing financial responsibility and oversight of tennis, also reducing the management fee from \$144,000 to \$120,000 annually (pro-rated for the current fiscal year). The amendment extends the contract with Troon by six months from June 30 to December 31, 2019. Jennifer has expressed her excitement at the opportunity this new management arrangement gives her in expanding tennis programming and working with Town staff more directly. It is expected that the Town will save at least \$60,000 annually, with the opportunity for additional savings/revenue increases depending on the success of the new arrangement.

In preparation for the Town Council's bi-annual strategic planning effort, the Town has issued a Request for Proposal (RFP) to secure a qualified consultant/facilitator to assist the elected body in developing a written two-year plan that will guide resource allocations and staff work plans during the upcoming two fiscal years. Proposals are due October 29 and we anticipate awarding a contract by mid-November. The staff is beginning the process of developing a robust set of resource documents which will be provided to the Town Council in mid to late December to adequately prepare you for the anticipated mid-January retreat.

Last week I attended the annual conference of the International City/County Management Association (ICMA) in Baltimore. As I mentioned in my September mid-month highlights, my goal was to attend as many sessions as possible regarding community engagement, with a specific focus on seeking examples of communities who have been successful hearing from folks who don't typically participate in Town issues, and those who have been traditionally underrepresented. I brought back many ideas and concepts that my team and I will be evaluating over the coming weeks in order to develop a more robust engagement program for our residents.

As always, please contact me if you have questions or require additional information regarding any of the Executive Report content.

**Mary Jacobs, Town Manager**



# OCTOBER 2018 REPORT HIGHLIGHTS

## **OCTOBER UPCOMING EVENTS** Page 2

### **POLICE DEPARTMENT** Page 3

- **Digital Child Identification** – On October 16, OVPD members will be providing “Bio-Docs” for Oro Valley residents at the Police Department main station from 2:00pm to 5:00pm. Reservations are required.
- **Special Olympics Fuel of Dreams** – On October 25, OVPD will be participating in the second annual “Fuel of Dreams” at both Fry’s gas stations, working alongside Special Olympians to raise funds.
- **Marijuana Transportation Arrest** – On August 22, OVPD CAT squad, Patrol, and K-9 officers conducted surveillance on a suspected drug trafficker in Oro Valley leading to the seizure of 371 pounds of illegal marijuana being transported across several states.

### **COMMUNITY & ECONOMIC DEVELOPMENT** Page 5

- **SFR Activity** – New Single Family Residential Permits saw a decline in September with 18 permits issued compared to 40 SFR permits issued during August.
- **Permitting Activity** – A total of 164 permits were issued in September, a notable decrease from 220 permits issued in August. However, year-to-date permits continue to exceed last year’s numbers.
- Sun Corridor has increased its primary employer pipeline by 21% (2017-2018), but is losing 20% of prospects due to lack of spec buildings.

### **PUBLIC WORKS** Page 8

- **Big Wash Trailhead Entrance** -- Due to some erosion, the Town will be making minor improvements to allow for safer vehicular access and accessibility of public safety vehicles.
- **La Cholla Widening** – A contract was awarded to Hunter Contracting. A groundbreaking ceremony is scheduled for October 24. Roadway utility relocations are underway and will continue until into 2019.
- **Pavement Preservation** -- Portions of La Cañada, Lambert Ln., Naranja Dr. and Rancho Vistoso Blvd. will receive treatments from October through November.

### **PARKS & RECREATION** Page 10

- Two Fall Nature Camps for kids will start October 8-12 at Catalina State Park and the Community Center.
- Overseeding of Golf Courses and Parks – Closure schedules for overseeding the Conquistador and Cañada courses, the Naranja and Riverfront fields, and Steam Pump Ranch are on page 12.

### **WATER UTILITY** Page 12

- WaterSmart -- The Water Utility has officially switched over to WaterSmart as of September 18.
- The new well at Steam Pump Ranch is nearing completion.

### **ADMINISTRATION** Page 13

- The 2018 State of the Town Address is now available online.
- The October Vista Newsletter is out, with a line-up of free, fall activities for the whole family.
- From Oct. 1 – Nov. 1, staff is participating in the annual Edward Jones Oro Valley Community Food Drive. Oro Valley residents may participate by dropping off food at any Town facility.
- Town staff has been working with Pima Animal Care Center to partner on a free microchipping and licensing program that will be available during the town’s Doggie Dash event on Saturday, October 20.

### **GOLDER RANCH FIRE DISTRICT** Page 15

- **Fire Prevention Month 2018**- Golder Ranch Fire District will be visiting area second graders to educate them on fire safety through a series of obstacles that teach them basic fire safety.

# OCTOBER 2018 UPCOMING EVENTS

## **Monster Mash/Not Just Another 5K**

Friday, October 5, 5:30 – 9:00 p.m.

Fun for the whole family, Halloween-themed event, at the fun and spooky 1870's Steam Pump Ranch! NEW THIS YEAR: Spooky Carnival Games, like candy corn ring toss and guessing the weight of pumpkins!

On Your Left Fitness will provide "Not Just Another 5k," beginning at 6 p.m. with a Fun Run that begins at 5:30 p.m. which is free for children.



## **NEW! Friday Haunted Hayrides**

Friday, October 5, 12, 19 at 7:00 p.m. Steam Pump Ranch and Friday, October 26 at Dusk at the Oro Valley Community Center

These will begin with the Monster Mash at Steam Pump Ranch, and end with the final hayride in conjunction with the Halloween Spooktacular at the Oro Valley Community Center. Free, but accepts donations.



## **Mighty Mujer Triathlon**

Saturday, October 6 from 7:30 – 11:30 a.m.

Oro Valley Aquatic Center, 23 W. Calle Concordia

## **Kids Concert Series—FREE!**

Saturday, October 6

10 a.m. in Council Chambers, 11000 N. La Cañada



## **Second Saturdays at Steam Pump Ranch**

Saturday, October 13, 8 a.m. – noon

Live music, kid's crafts and Heirloom Farmers Market.

## **National Night Out**

Friday, October 19, 6:00 – 8:00 p.m.

Target Shopping Center, 10555 N. Oracle Road

National Night Out is a special crime and drug prevention event, focused on safety in our communities, especially for our children.



## **Zombie Shoot**

Saturday, October 20, 8:00 – 11:00 a.m.

Naranja Park Archery Range, 810 W. Naranja Dr.

Enjoy zombie games and pumpkin shooting, as well as a 14-target 3D fun shoot on the west walking course, and fun zombie targets on the fixed range.

## **Doggie Dash 'N Dawdle**

Saturday, October 20, 5:00 – 8:00 p.m.

Riverfront Park, 551 W. Lambert Lane

You and your furry friend don't want to miss out on this fun event packed with doggie activities, vendors and even a race!



## **Halloween Spooktacular**

Friday, October 26, 5:00 – 8:00 p.m.

Oro Valley Community Center, 10555 N. La Cañada Drive

Enjoy themed activities, costumed staff, games and more.

# POLICE DEPARTMENT

## RECOGNITIONS

**Life Saving Award** – On September 7, 2018, Sergeant Goddard, Officer Topar and Officer Taylor were recognized by the Golder Ranch Fire District for their life-saving efforts on the scene of an accident.



**National Computer Forensics Institute (NCFI)** – On September 13, 2018, Detective Forrest Cook received his Basic Computer Evidence Recovery certification after five intensive weeks at NCFI in Alabama. Detective Cook was selected to attend this training by the US Secret Service who also sponsored the training, covering all costs.



**School Safety Expert Panel** – On August 24, 2018, Chief Sharp was one of six experts asked to sit on a school safety panel in Phoenix. The Arizona Business & Education Coalition hosted the panel for their membership in hopes of identifying strategies to make Arizona schools safer.

**Sergeant Promotion** – Officer Daniel Hoyos was promoted to sergeant on September 17, 2018.

## SPECIAL EVENTS

**Digital Child Identification** – On September 18, 2018, OVPD members provided “Bio-Docs” for Oro Valley residents. The digital child identifications was held at the Oro Valley Police Department main station.

**Child Safety Week** – The OVPD Traffic Unit conducted targeted child safety seat enforcement Sept. 23-29, 2018. This was in conjunction with a child safety seat event held on Sept. 26, 2018 at My Gym (7942 N Oracle).

**Upcoming Digital Child Identification** – On October 16, 2018, OVPD members will be providing “Bio-Docs” for Oro Valley residents. The digital child identifications will be held at the Oro Valley Police Department main station from 2:00pm to 5:00pm. Reservations are required as space is limited.

**Upcoming Special Olympics Fuel of Dreams** – On October 25, 2018, OVPD will be participating in the second annual “Fuel of Dreams” in Oro Valley from 3-6 p.m. OVPD will work alongside Special Olympians cleaning vehicles to raise funds and awareness for this worthy cause. This event will be held in partnership with both Fry’s gas stations in Oro Valley.

## COMMUNITY INVOLVEMENT

**Tip-A-Cop** – OVPD members hosted a Tip-A-Cop event for Special Olympics Arizona on Wednesday August 29, 2018. Tip-A-Cop raised \$2,301 for this worthy cause.



**Citizen Academy** – OVPD members hosted four sessions of the Police Department Citizen Academy in September. Topics covered included Community Policing, Public Information Officer, Patrol Functions, Office of Professional Standards, Training and the Traffic Unit.

**REGIONAL SUPPORT**

**Upcoming Special Olympics Breakfast of Champions** – On October 25, 2018, Chief Sharp will be the guest speaker at the annual Special Olympics “Breakfast of Champions”, held at the Tucson Convention Center.

**CASES, INCIDENTS AND STATS**

**Marijuana Transportation Arrest** – On August 22, 2018, OVPD CAT squad, Patrol, and K-9 officers conducted surveillance on a suspected drug trafficker in Oro Valley. The investigation led to the seizure of 371 pounds of illegal marijuana that was being transported across several states.

**Search & Rescue of Lost Hiker** – On August 27, 2018, OVPD officers responded to the Linda Vista trailhead in reference to a lost hiker. Officers located the injured hiker and were able to direct rescue teams into the location. Due to the hikers’ condition, and the terrain, a rescue helicopter was utilized to fly him off the mountain. He was then transported to Northwest Hospital and was in stable condition upon last check.



# COMMUNITY AND ECONOMIC DEVELOPMENT

## HIGHLIGHTS

- **SFR Activity** – The number of new Single Family Residential Permits issued in September declined a bit with 18 permits issued compared to 40 SFR permits issued during August. SFR permit activity for the year remains on track with last year's numbers with 256 SFR permits issued so far this year compared to an exact number of 256 SFR Permits issued during the same period last year.
- **Permitting Activity** – A total of 164 permits were issued during the month of September which is a decrease from 220 permits issued during the previous month of August. Year-to-date issued permits continues to exceed last year's numbers with a total of 1,928 permits issued so far this year compared to 1,681 permits issued during the same period last year.

## UPCOMING KEY MEETINGS

### 10/2/2018 Planning & Zoning Commission

- El Conquistador Spa Conceptual Site Plan
- Model Home architecture for NE corner of La Cañada Drive and Moore Road subdivision
- San Jose Plaza sign criteria

### 10/3/2018 Town Council

- Zoning code updates to comply with new State law governing food trucks, staff is readying zoning code amendments.
- Zoning code updates to setback requirements for structures like covered porches and shade structures.

### 10/17/2018

- El Conquistador Spa Conceptual Site Plan

## NEIGHBORHOOD MEETINGS (All meetings held in Council Chambers at 6 p.m.)

- **10/15/2018** - Rancho Vistoso Blvd/Vistoso Commerce Loop rezoning proposal from Campus Park Industrial to Medium Density Residential.
- **10/23/2018** - Proposed General Plan Amendment and rezoning at the northwest corner of La Cholla Blvd. and Tangerine Road.

## ECONOMIC DEVELOPMENT AND NEW PROJECTS

### BUSINESS RETENTION/EXPANSION AND ATTRACTION/MARKETING

Staff conducted 11 site visits with President of Greater Oro Valley Chamber of Commerce. Ribbon cuttings were held at Fairway Independent Mortgage Co. and Club Pilates. Seven new businesses were licensed. Four exit surveys were completed (all respondents had positive experiences working with Town staff).

### ARTS AND CULTURE

- New Pop-Up Arts exhibit from Innovation Academy were installed at the Oro Valley Marketplace.
- A month-long Celebration of the Arts is happening in October, with free admission days and/or discounts.

### COMPLETED PROJECTS (CERTIFICATES OF OCCUPANCY ISSUED)

- Old Republic Title, located at 10445 N. Oracle Rd., Suite 161
- Canada Hills Dental, located at 10325 N. La Cañada Dr., Suite 181



- Beltone Hearing Center, located at 7315 N. Oracle Rd., Suite 103
- One AZ Credit Union, located at 10718 N. Oracle Rd
- Personal Express Insurance, 7872 N. Oracle Rd
- Filiberto's, 10535 N. Oracle Rd
- Blue Moon Acupuncture, relocated to 10371 N. Oracle Rd., Suite 202

### **MAKING CONNECTIONS**

- CED Director has completed a three-year professional certification (CEcD) process and has been continuously certified since 1988.
- Sun Corridor has *increased* its primary employer pipeline by 21% (2017-2018), but is losing 20% of prospects due to lack of spec buildings. Sun Corridor anticipates making three to four significant announcements next month. Sun Corridor is also conducting economic modeling on two new prospects for Oro Valley that we actively engage with.

## ***MAJOR PLANNING PROJECT HIGHLIGHTS***

### **Northwest corner of Rancho Vistoso Blvd and Commerce Loop (aka Ford Property)**

- Rezoning will advance on the 15 acre property following Council approval of General Plan amendment
- Neighborhood meeting on 10/15

### **Northwest corner of Tangerine Rd. & La Cholla Blvd. (Cresta Morado) – Amendment & Rezoning**

- 55 detached single-family lots on approximately 30 acres
- Revised application submitted. Date of second neighborhood meeting pending staff review.

### **Oro Valley Town Center, east of Oracle Road between Pusch View Lane and 1<sup>st</sup> Ave**

- Amendment to Area 3 & Area 4 to permit an increase in the total number of units and modify access.
- Awaiting resubmittal to schedule 2<sup>nd</sup> neighborhood meeting

### **Northwest corner of Tangerine Rd. & La Cholla Blvd. Rezoning**

- 55 detached single-family lots on approximately 30 acres
- Revised application submitted. Date of second neighborhood meeting pending staff review.

### **Extra Space Storage Expansion - East of Oracle Rd approximately ¼ south of Hardy Rd**

- Rezoning from C-1 to C-2 to develop approximately 25,000 sq. ft. building expansion to existing self-storage facility on 1.5 acres
- 2nd submittal received, drafting comments, will offer another pre-app

### **Rancho Vistoso Pulte subdivision on future extensions of Moore and Arrowsmith Roads (RV 5X/W)**

- Final plat under review

### **RV 10-T Conceptual Architecture from Richmond Homes - La Canada and Moore Road**

- 19 lots on 5.74 acres, four design options, single story and two-story
- Scheduled for 10/2 PZC

### **Final Design Plans for Miller Ranch - NW Corner La Cañada/Tangerine**

- 27 lots on 16.1 Acres; comments submitted 9/10

## ***NEW BUSINESSES***

### **Tenant Improvement (TI) Permits issued for:**

- Clear Vision Express at El Corredor, 9630 N Oracle Rd, Ste #190
- Gymnastics Center at Steam Pump Village, 11085 N Oracle Rd
- Just Kabob at Fry's Shopping Center, 10420 N La Cañada Dr, Ste #160
- Personal Express Insurance at Escondido Plaza, 7872 N Oracle Rd
- UPS Store at the Rancho Vistoso Neighborhood Center, 12995 N Oracle Rd

## ***MAJOR PROJECTS UNDER CONSTRUCTION – SIGNIFICANT ACTIVITY***

**Steam Pump Village Self-Storage, Steam Pump Way and Oracle Road** (see below left)

**Church of the Nazarene, 500 West Calle Concordia** (see below right)

- Wood wall framing is moving along inside the Youth Building and the roof trusses are going up.
- The steel structure connecting the main sanctuary to the Youth Building has been started.



## ***OTHER NEWS***

The first step toward updating the International Building Codes (IBC) to the 2018 editions is to review for potential amendments. This has been done in conjunction with other jurisdictions and organizations, including the City of Tucson, Pima County, Town of Marana, Golder Ranch Fire District and the Arizona Building Officials Code Development Review Committee. The process is nearing completion, with one set of amendments remaining to be reviewed and compiled. At that point, copies of the draft amendments will be sent to interested builder organizations, and will culminate in bringing the proposed amendments and codes to Council for consideration and adoption. This is tentatively scheduled for the December 5, 2018 meeting, and, if approved, will be effective in early January 2019. This timing would be very close to regional partner jurisdictions, most of which have a target adoption schedule of January 1, 2019. The regional goal has been to have all area jurisdictions on the same iteration of the IBC codes to facilitate consistency among contractors and improve compliance.

These codes have been under review since early 2018, and are the result of approximately 20 external meetings, along with internal meetings with Town staff. Updating these codes is very important for several reasons, with one of the highest priorities being regional consistency.

## PUBLIC WORKS

### ADMINISTRATION

- New buses: Transit will be receiving four new buses this fall, one of which is a new Ford Transit model with a lift in the rear of the vehicle. The other three are of the cutaway style similar to the ones the Town has now.
- Transit is following up on its last customer satisfaction survey which was in December 2015. This new survey will take place through October. Surveys have been conducted every three years since 2012, and it is believed that this next survey will provide valuable trending information and reveal if the Town was successful in the actions taken & changes implemented since the last survey.

### PROJECT UPDATES

- Street crews have completed the new masonry block wall facing La Cañada for the Police Department parking area. Now that the block wall is complete, the old fencing is being removed, some reshaping of the grade between the wall and street sidewalk will be performed and xeriscape vegetation will be placed street-side to help enhance the security.
- Due to some erosion at the base of the Big Wash Trailhead entrance off of Rancho Vistoso Blvd., Town staff is preparing to make some minor improvements to allow for safer vehicular access and accessibility of public safety vehicles. Work will commence next month.
- The Town has awarded the La Cholla Widening Construction project to the apparent low bidder, Hunter Contracting. A groundbreaking ceremony for the project has been set for Wednesday, October 24. Roadway utility relocations are underway and will continue until into 2019.
- Pavement Preservation update (for those portions promised under the County 25¢ property tax funding the Pima County Regional Local Road Repair Program): Staff will begin fog sealing on October 8 and continue until early November. Southern Arizona Paving will continue crack sealing until late October. Southern Arizona Paving will also start applying a rubberized chip seal (SAM) treatment to the list of subdivisions that was approved by Pima County in 2017. This is the first year work promised by the County; the second year projects were not approved by the County Board of Supervisors. The upcoming November ballot initiative will determine the future of the County's involvement with the Town's Pavement Preservation program.
- The Town will be continuing pavement preservation efforts on streets needing treatment that were not eligible under the existing County program. Streets include: portions of La Cañada, Lambert Ln., Naranja Dr. and Rancho Vistoso Blvd. This work will be conducted tentatively from October through November.
- Staff are finalizing wording for signage accompanying the installation of gun lockers in and around all Town buildings in order to meet state law requirements. Facility crews will begin installing this fall.
- Facilities staff will be installing new emergency egress hardware on the doors of the Council Chambers. This hardware consists of panic bars added to doors usually locked during public meetings. The purpose is to further accommodate mass exiting if ever the need arose. Installation has been scheduled for Nov. 1-2.
- Staff is in the stage of finalizing the upgrades to the Town's court room. These changes include new seating, safety and workspace enhancements for the court clerk and a freshening up of the very dated court room.
- The Stormwater staff have been compiling the 2017-2018 Annual Report for AZDPES Small Municipal Separate Storm Water System (MS4) General Permit and presented to the Stormwater Utility Commission for their review and concurrence. The Town Engineer sent the report to ADEQ (Arizona Department of Environmental Quality), which maintains the Town's compliance with our State and Federal Stormwater permit status.



## *REGIONAL COORDINATION*

- Staff will be attending the Regional Transit Planning Workshop, hosted by Pima Association of Governments, in partnership with the City of Tucson, as part of the public involvement phase leading up to the development of a Long-Range Regional Transit Plan.
- Engineers from the Pima County Regional Flood Control District and the Public Works Stormwater Utility are preparing new detailed floodplain maps of North Ranch Wash area. This is the area in and around Shannon Rd. and stretches up into Stone Canyon.
- Engineers from the Pima County Regional Flood Control District and the Public Works Stormwater Utility have been discussing vegetation and sediment removal of the levee-protected reach of the Cañada Del Oro Wash between Canyon Shadows and the Oracle Road Bridge.

# PARKS & RECREATION

## ADMINISTRATION

- The Historic Preservation Commission met October 1 and welcomed new Commissioner Michael Wilson.
- The Parks & Recreation Department, in conjunction with the Information Technology Department, has reviewed and approved the recreation software requirements and goals. The departments are working together to formulate the request for proposal (RFP), which will be posted in October.
- The Community Center welcomed new Assistant Manager Jon Schumacher on October 1.
- The sidewalk and art lighting at the Community Center is now complete.
- Two Fall Nature Camps for kids will be available from October 8-12. One is at Catalina State Park and the other is at the Community Center.



## AQUATIC CENTER

- The Patriot Swim Meet increased its participants from 300 in 2017 to 550 this year.
- Heather Jackson, a “Top American Professional Triathlete,” along with friends, swam and visited the Aquatic Center last week. <http://www.heatherjacksonracing.com/>.
- On October 13, the Canyon Del Oro High School Swimming Invitation will take place at the Aquatic Center and is expected to attract 120 swimmers.
- From October 26 – 27, the Southern Arizona Regional Qualifier swim meet will take place at the Aquatic Center and is expected to attract 300 swimmers.

## COMMUNITY CENTER

### **GOLF & TENNIS**

The Conquistador course will be closed September 24 – October 14, and the Cañada course will be closed October 15 – November 5 for overseeding.

The Town has executed a contract with Jennifer Fuchs (El Conquistador Tennis, LLC) to assume control of the tennis program management effective October 2. In addition, a contract amendment was executed with Troon to remove the responsibility for tennis management and lower the annual management fee by \$24,000. The contract duration was extended six months, from June 30, 2019 to December 31, 2019.

The Meet.Play.Love. Tennis Tournament will be held at the Community Center and Pusch Ridge courts Oct. 28 – Nov. 5.

## ***PARK MAINTENANCE***

- Naranja Fields 1 and 2 will be overseeded October 1 – 12; fields 3 and 4 will be done at the end of the month.
- Riverfront will be overseeded October 8 – 21.
- Steam Pump Ranch will be overseeded October 22 – November 2.
- JDK continues to be closed for renovations through March 1, 2019. (Photos at right and below.)



## WATER UTILITY

**ORACLE & HARDY CAP WATER WHEELING STATION:** This 480 acre-feet per year CAP wheeling station will reduce pumping from several groundwater production wells and will primarily serve the commercial corridor along Oracle Road between Hardy Road and Pusch View Lane. The project is meeting budget and time constraints. Construction of the Water Utility's fourth CAP wheeling station is underway. Construction cost is \$300,000, with a completion date of early 2019.



**STEAM PUMP WELL DRILLING:** The new well was drilled to a total depth of 830 feet below land surface. Stainless steel well casing has been installed and the contractor is now performing the well testing. Initial tests indicate that the well can produce between 500 and 800 gallons per minute without stressing the aquifer. Once the testing is complete, the Water Utility will review the performance data collected to determine the wells final pumping capacity. Well performance testing is underway at the Steam Pump well. This is the final stage of well construction. After well testing is performed, the well will be sealed and the area restored. Final equipping of the well is slated for Fiscal Year 2020.



**NAKOMA SKY SITE CONSTRUCTION:** The Water Utility has contracted with Borderland Construction to perform the site work required for the future Nakoma Sky well site. The site construction is slated to be completed by the end of September 2018. The well driller will begin well drilling activities by the end of October 2018. This well is a replacement well for several of the Utility's existing older wells that are poor performers due to poor well locations, antiquated construction methods and inferior construction materials.



*Pictured right is the access road to the future Nakoma Sky well site. The Nakoma Sky well site can be seen in the background.*

*Pictured left is the construction of the future well site located near the Nakoma Sky development.*



**WATERSMART:** The Water Utility has officially switched over to WaterSmart beginning September 18, 2018. This new customer self-service portal is much improved over the previous self-service portal. WaterSmart offers personalized water saving recommendations, detailed water use data and water use comparisons to similar homes and properties.



# ADMINISTRATION

## PUBLIC RECORDS REQUESTS

Time Period	Number of Requests	Staff Time To Process (Hours)
September 2017	46	91
September 2018	36	20

## UPDATES

- The 2018 State of the Town Address is now available online: [click here](#).
- Mary Jacobs was honored to be one of three panelists for a portion of the Southern Arizona Leadership Council's leadership class program in early September. Tucson City Manager Mike Ortega and Deputy County Administrator Jan Lesher joined her in discussing local government challenges and opportunities.
- The second neighborhood meeting for State Land was held on September 20. The meeting was open-house style, with were stations and multiple staff addressing public safety, drainage, land use planning, annexation, and roads.
- Finance auditors completed their field work last week in preparation for the annual audit and financial reports.
- The newly hired Public Information Officer Joe Lunne started October 1.
- The October Vista Newsletter is out, including a line-up of free, fall activities for the whole family.
- In support of Domestic Violence Awareness Month, staff has replaced the usual social media banner images with purple banners and links to [www.itcanstop.AZ.gov](http://www.itcanstop.AZ.gov). Staff will also be invited to participate in the Oct. 18 wear purple day.
- From Oct. 1 – Nov. 1, staff is participating in the annual Edward Jones Oro Valley Community Food Drive.
- All members of the Senior Management Team have been trained on OV Peak Performance, the process improvement initiative. Several training sessions will continue being held for other employees.
- The Youth Advisory Council (YAC) held its last Dive-In Movie for 2018 on September 8th with 109 teens in attendance.
- The Constituent Services Coordinator has been working with Pima Animal Care Center to partner with the town on a free microchipping and licensing program during the town's Doggie Dash event on Saturday, October 20.



## PRESS RELEASES ISSUED IN SEPTEMBER

- FREE Halloween-themed events all month long in Oro Valley, 9-27-18
- Town seeks to fill various board and commission vacancies, 9-24-18
- Oro Valley to launch annual month-long Celebration of the Arts in October. 9-21-18
- Register now for Fall 2018 Community Academy!, 9-21-18
- OVPD: OVPD Participating in Child Passenger Safety Week, 9-20-18
- Oro Valley's 2018 State of the Town Address now available online, 9-19-18
- Oro Valley Water Utility launches new and improved online water management tool for customers, 9-18-18
- Mayor Hiremath will deliver his ninth and final State of the Town Address to a sold-out crowd on Sept. 14, 9-12-18

## **SPECIAL EVENTS**

- The World Margarita Championship presented by the Southern Arizona Arts and Cultural Alliance (SAACA) held on August 10, 2018, at the El Conquistador, a Hilton Resort attracted 800 attendees and 40 rooms were booked at the resort. Staff is working with Visit Tucson to gather the estimated economic impact (EEI) of this event.
- The 2<sup>nd</sup> Annual Saguaro Sunrise Skate was issued a Special Event Permit. The event includes a full, half and 5k skate (roller-skating) on Sunday, October 21 in Rancho Vistoso. The event organizer is estimating there will be 200 participants. An estimated economic impact will be provided after the event.
- La Mesa RV was issued a Special Event Permit for two events that will be held at the Oro Valley Marketplace October 25 – 28 and December 6 – 9, 2018.
- The 6<sup>th</sup> Annual Off the Vine Wine Festival is returning to Steam Pump Ranch on Saturday, February 16, 2019. A new event organizer has taken over the event and the Special Events Committee is working closely with the applicant and vendors.

## GOLDER RANCH FIRE DISTRICT

**Fire Prevention Month 2018-** The District is planning another robust effort of participating in the annual Fire Prevention Month in October. The theme is “Look. Listen. Learn.” Be aware-fire can happen anywhere. Golder Ranch Fire District will be visiting area second graders to educate them on fire safety through a series of obstacles that teach them basic fire safety. The mini muster obstacles include a bucket brigade to show the kids how firefighters used to fight fires before big fire engines and hydrants. This obstacle also ensures that the kids can have some playful competition. Another obstacle is a turnout relay where teams of kids rush to get dressed in firefighter gear and race around cones to demonstrate how firefighters hurry to get to the call. Additionally, the concept of fire drills in the home is taught by having children lay down in small beds made especially for them and wait until a smoke detector is set off by a firefighter. Once the alarm sounds they need to crawl out of bed, touch the prop bedroom door with the back of their hand, assume it is hot and then crawl back to their prop bedroom window and crawl out to safety. The last station allows the kids to use a real fire hose with the assistance of a firefighter to put the fire out in a small house with a mock fire. The schools that have confirmed mini musters planned right now will benefit over 700 students but more are likely to request this program so the number will likely grow.



(Photographs Clockwise: GRFD Firefighter spraying kids after mini muster field exercises are complete to cool them down and have fun. Firefighter helping student spray house on “house fire”. Students filling their buckets in the bucket brigade station.)

