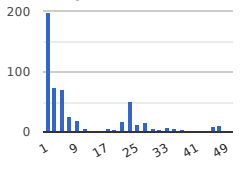


# Survey Results: Post COVID Changes

[Survey Info](#) - This survey was sent on behalf of the Town of Oro Valley to the FlashVote community for Oro Valley, AZ.

**These FlashVote results are shared with local officials**

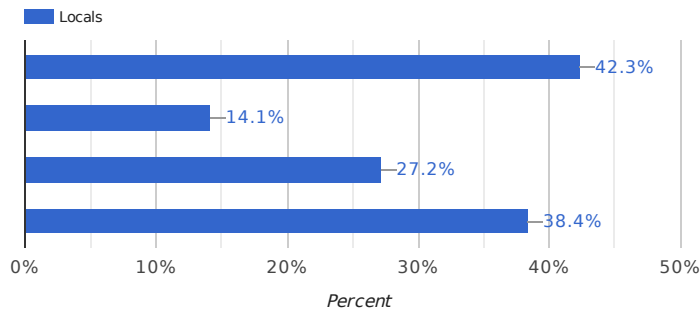
|                                                                                                                            |                                                                                              |                                                                                                                       |                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>590</b><br/>Total Participants</p> <p>574 of 924 initially invited (62%)<br/>16 others<br/>Margin of error: ± 4%</p> | <p>Applied Filter:<br/><b>Locals only</b></p> <p>Participants for filter:<br/><b>514</b></p> | <p><b>Response Time (ho...</b></p>  | <p>Started:<br/><b>Jun 28, 2021 11:10am MST</b></p> <p>Ended:<br/><b>Jun 30, 2021 11:02am MST</b></p> <p>Target Participants:<br/><b>All Oro Valley</b></p> |
|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Q1** In response to COVID, the Oro Valley Town Council waived some requirements about temporary signage (e.g. banners, feather flats, yard signs) and about restaurant seating. Your input will help Oro Valley and the business community understand your preferences for the next phase of our economic recovery.

Which of the following statements about temporary signage are TRUE for you, if any?

(489 responses by locals)

| Options                                                          | Locals (489) |
|------------------------------------------------------------------|--------------|
| I think the temporary signage makes it easier to find businesses | 42.3% (207)  |
| I think the temporary signage looks bad                          | 14.1% (69)   |
| I'd like to see the temporary signage continued                  | 27.2% (133)  |
| I'd like to see the temporary signage ended                      | 38.4% (188)  |

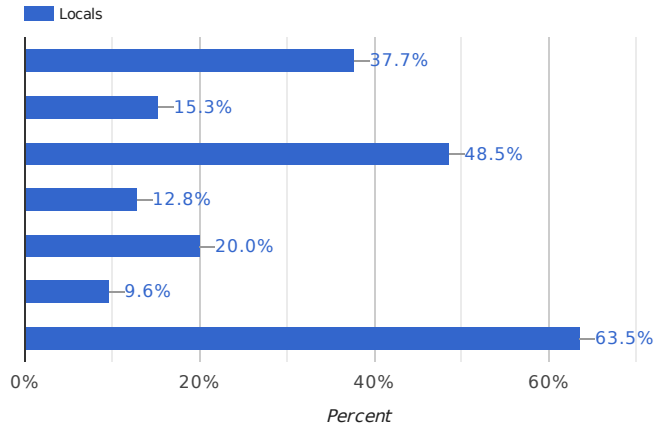


**Q2** Which of the following statements about restaurant seating do you AGREE with, if any? (Choose all that apply)

(509 responses by locals)

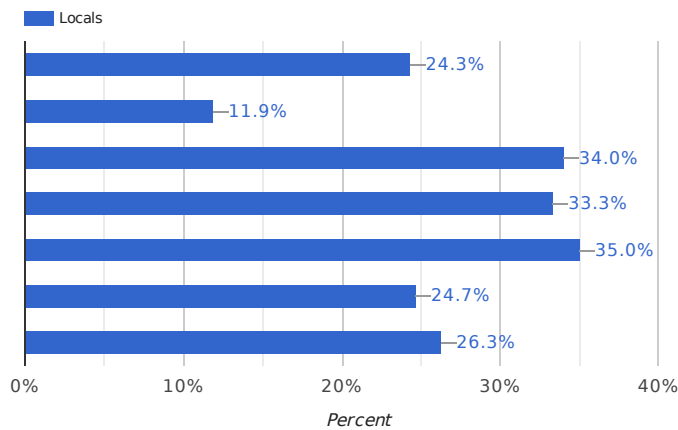
| Options                                                                | Locals (509) |
|------------------------------------------------------------------------|--------------|
| I like how restaurants have expanded seating into parking spaces       | 37.7% (192)  |
| I don't like how restaurants have expanded seating into parking spaces | 15.3% (78)   |
| I'd like to see the expanded seating continued                         | 48.5% (247)  |
| I'd like to see the expanded seating ended                             | 12.8% (65)   |
| When I go to a restaurant, I prefer to sit inside any time of year     | 20.0% (102)  |

| Options                                                                    | Locals (509) |
|----------------------------------------------------------------------------|--------------|
| When I go to a restaurant, I prefer to sit outside any time of year        | 9.6% (49)    |
| When I go to a restaurant, I prefer to sit outside depending on the season | 63.5% (323)  |



**Q3** Which of these describe your experience with local stores and restaurants, if any? (Choose all that apply)  
(514 responses by locals)

| Options                                                                                                     | Locals (514) |
|-------------------------------------------------------------------------------------------------------------|--------------|
| I started using outside curbside pickup more during COVID and will continue using it                        | 24.3% (125)  |
| I started using inside pickup more during COVID and will continue using it                                  | 11.9% (61)   |
| I started using inside or outside pickup during COVID, but have mostly gone back to regular shopping/dining | 34.0% (175)  |
| I haven't really used inside or outside pickup during COVID                                                 | 33.3% (171)  |
| It's important to me that there is hand sanitizer available when entering a business now                    | 35.0% (180)  |
| It's important to me that employees are masked inside a business now                                        | 24.7% (127)  |
| As things get back to normal, I'd like to see:                                                              | 26.3% (135)  |





I'd like to see things bag to normal. No masks, no additional requirements , etc.

no signage about masking up if "not" vaccinated and no business allowed to force us to wear masks

Availability of hand sanitizing wipes AND hand sanitizer; MORE cleaning of high touch surfaces

Continue with the safety measures to ensure we don't go back in progress

you need not to over react!

End all mask mandates. No reason the town should have canceled the inperson 4th of July Celebration

Everything as it was before the pandemic!

I really like the more spaced out inside seating in restaurants. Elbow to elbow has no appeal to me

continued policies on requiring shoppers wear mask indoors for the protection of everyone

Free choice on masking. We have vaccinations, mask requirements should've optional going forward.

Continued mask wearing by employees, at least, due to new Covid Delta strain. Pandemic is NOT over.

OV respect personal choices. Getting an experimental shot is not your business.

Things should be back to normal by now

No more masks unless it is a personal choice.

Things get back to normal

All Restaurant tables occupied. No unoccupied tables.

Employees and customers wearing masks while inside of stores and restaurants (except when eating).

All the strips and Xs removed from floors

Food prep workers wearing masks

More outside events

I am fine with employees being unmasked IF the business has verified they are vaccinated!

All vaccinated people allowed to go without a mask including store/restaurant employees.

some of the cleanliness procedures continue. Probably have less flu going around.

employees in masks and food handlers wearing gloves. Street Taco guys handling food without gloves

COVID restrictions end.

Employees who are unvaccinated must wear masks.

NO MASKS PERIOD!

Drop all restrictions

Masking indoors-workers and customers- until Az. is at 70% fully vaccinated

No masks required anywhere, no masks for employees

NO masks it is very unprofessional

no more masks

Zero masks

Open up everything.

Peoples faces again

Businesses including restaurants, grocers, etc., continue to place emphasis on cleanliness.

Reminders that getting back to normal won't occur anytime in the near future. May be months or year

all aspects get back to "normal" - whatever that becomes; don't expect exactly like prior to COVID

What is normal? I hope we can do away with masked soon for those that wish to not wear them.

Mask wearing become normal to keep down infections i.e. Flu

us not assume that back to normal is here. We must still be cautious, wear masks indoors w/ unvacc

Masks still utilized.

The Town use reason to assist businesses and don't return to onerous rules and regulations.

town NEVER gift businesses \$ for covid prevention with no accountability, businesses enforce rules

Fewer COVID related restrictions. I have always doubted their effectiveness anyway.

People act normally. If vaccinated no mask required.

Workers that are vaccinated not having to wear masks.

Seating in restaurants returns to normal

A return to normal

Less communications about COVID and Safe Steps and more about NEXT Steps

Things go back to the way they were pre-COVID. No restrictions.

Everything the way it was before the pandemic

masking in inside crowded public places like grocery stores. Too many are still unvaccinated

People behaving politely in public.

I'd like to see max allowed capacity NOW!!!

Mask usage discontinued soon.

Requirement to show vaccination card

more normal process

a return to sanity. Everyone get vaccinated.

Greater than 70% vaccinated

Masks worn until vaccination rate at 75%

Things get back to normal

Remove all restrictions for all!!!!

An end to the covid signs

use of masks be totally voluntary.

things get back to normal. If businesses want to continue pickup services they should be able to.

Community Center back to opening at 5AM during the week.

Let businesses determine their own best practices. Customer's patronage will be the arbiter.

Indoor seating decreased and dependent on staffing. Sitting at a table with no service is not a goo

Masks discontinued

Continued and expanded outdoor food service.

Outside pickup is great for handicapped seniors

People get their vaccines and better education on this effort

Sanitizer wipes co to yes to wipe shopping carts.

Notmal!

have signs at the door indicated preferred behavior inside (masking , social distancing)

Wait staff in restaurants WITHOUT masks.

I would like to see normal, pandemic is OVER. New York is dropping covid mandates before AZ.

More traffic enforcement on 1st Ave and Lambert Lane.

Normal

No more masks on anyone!!

food handlers continue to wear masks.

Elimination of masking

Pima County Website and the State of Arizona website were absolutely useless!!!!

Normal life. Less whining and move on.

the people calm down

back to operations as before covid

Get rid of all covid restrictions and rescind the ability of town officials to mandate restrictions

Healthy employees able to work without the mask requirement.

Things get back to pre covid normal.

Restaurants be normal too including employees not having to wear masks

Deli and other food handlers continue masking.

no restrictions

No mask requirements anywhere.

Things get back to normal the pandemic is over, let's move on!

Things actually go back to normal

100 percent of employees vaccinated especially those involved in food service and medical care

Normal

Businesses return to pre-COVID 19 business hours.

vaccinated people without masks.

People just being normal

Take the masks off, breathe, God is with us all.

Continued distancing

Normalcies back on businesses

All restrictions lifted

All restrictions lifted. People have had ample opportunity to get vaccinated

any non-vaccinated employees or customers masked

Signs saying what percent of employees are vaccinated

People who prepare and bring food remain masked and gloved; improved toilet cleanliness.

Mask requirements indoors for everyone except when seated at table.

I use delivery. Will stick with it.

Masks continue to avoid another shut down

Cashiers work behind plexiglass, & wipes for carts; & more space between restaurant dining tables

Things SHOULD NOT be "getting back to normal" until more people including children are vaccinated.

Businesses get back to normal and be supported by the Town. Close the Overlook

Unvaccinated employees with masks

no masks on the employees at restaurants, stores, etc

Quick response to any resurgence of Covid and its variants

curbside pickup continue

a bigger push to get people vaccinated

Pickup continue

No masking for the help. Just be back to normal

No more masks!!

Stop penalizing Small businesses.

Prices back to normal...

Everything open

Take the useless masks of all employees

faces again, period. And city council back to open mtgs, face their constituents again. period

Government Get out of the way!!

Q4 Any other comments or suggestions about the temporary shopping and dining changes in Oro Valley?

(137 responses by locals)



get it back to normal

I did not eat at restaurants before the pandemic and plan to continue to do the same now. food is too expensive and too unhealthy

Keep up the good work.

Regardless of a business's policies, let's all try to be more cooperative, and pleasant.

Oro Valley Library - weekend and evening hours again.

Having the additional a-frames/signs is good for businesses. The sign code is way over complicated and should be simplified as a long term solution to government overreach.

I think that it is time to get back to pre-COVID requirements

I thought allowing temporary signs and expanded outside seating made sense during the pandemic.o

I hope for continued caution due to Covid still being an issue and too many people refusing to get vaccinated. I don't trust these people to wear a mask, as they should.

give immune-compromised residents the opportunity to "return to normal" by supporting reasonable mask requirements indoors at grocery stores; restaurants are ok not to require masks on diners while seated as other not comfortable have the opportunity to order to go or eat outdoors, but grocery shopping most times are not ideal to do online

Go back to normal operation, drop any mask requirements for your employees, understand this reaction to just another virus is all political.

Ask the restaurant and shop owners what would work best for them in order to stay successful in their business!

Lift all restrictions on restaurants.

Stop perpetuating fear and let residents get back to normal. You are creating further division in a Town already split over golf & water. This level of government control no longer has anything to do with health. It's all about power.

Now that we have vaccinations, we need to allow people to exercise personal freedom in regards to masking and their own individual risk levels and whether they wish to be out amongst the community or not.

Given the Delta variant & Arizona's poor vaccination rate, I think masking should be the rule. Instead, it looks like "COVID, what COVID?" around here.

Continue indoor mask requirements until 80-85% of shoppers have received at least one dose of Covid vaccine.

Arizona is at 49.3% vaccinated with at least one dose. Pima Co. is at 45.7%. We still have a ways to go!

The closer we get to normal the better off we all will be.

I like the expanded outside seating. It's time to lift mask restrictions. If you haven't gotten a vaccination by now, it's on you. Those of us who are vaccinated should be allowed to return to as "normal" as possible.

I think things have been changed too soon and fear we'll have a Delta surge at some point.

Rarely "eat-out," so didn't notice recent seating arrangement changes. Didn't go to a restaurant during COVID crisis.

Disappointed that masking is not made mandatory since so many antivaxers are still not acknowledging the benefit of masks.

Restaurants should segregate vaccinated and unvaccinated patrons, like smoking sections were previously used.

With such low vaccination rates in AZ, Covid is not going away. You have an obligation to keep your citizens safe. Precautions still need to be taken.

Let the businesses reopen at full capacity

Please keep in mind that youth (12 and under) still don't have a vaccine option.

lets get back to normal

Open up everything.

signs sell, sales produce sales tax. Sales tax is what we need to run the Town.

I would to see a limited number of political signs and limit the size. It looks so trashy during the campaign time. Also limit time to one month before voting date.

These changers are good but we should still be monitoring COVID cases as new variants appear and the effectiveness of the vaccine is realized. We need to be cautious as we re-open.

Dining and shopping venues should go back to pre-covid operations AND maintain cleaning procedures that were increased due to covid. Regardless of patron political views, the cleanliness maintained by the business provides a positive effort for everyone.

It's time to move on. The demands of the few do not outweigh the needs of the many.

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I'm happy to see the relaxation on masking up and glad that I had my two vaccination shots to protect me from those who have not yet been vaccinated. Included, are those who refuse to be vaccinated.

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I won't yet eat inside restaurants that have returned to full-capacity seating, as I don't yet feel safe in that crowded an indoor space.

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We need to get back to normal living

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Let businesses run their enterprise as they see fit, the consumer will decide where they will shop and dine.

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There's too much rush to get back to normal. People aren't keeping safety concerns in mind.

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Keep the new normal. We sometimes need to change our old ways.

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I would like to see most of the changes continued. I am concerned about a possible surge in COVID cases from the Delta variant. As I understand it, we still have fairly large percentage of unvaccinated people

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Follow science but not the science that fits a political narrative

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I continue to wear a mask in public. I like to be able to wash my hands regularly, and would like to be able to have hand washing available rather than hand sanitizer. I don't like touching extra chemicals.

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Thank goodness there have been these changes so that we can be safe and so businesses can keep open. Given the misinformation that was passed off as truth and the fact that our governor sided with the former president's lies, we are lucky to have businesses that behaved in a responsible way.

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How about a recession of the sales tax paid on utility bills. We need economic relief and the tax was supposed to be temporary.

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Within the last month, more and more shoppers are wearing fewer and fewer masks.

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I continue to limit local shopping because I don't want to pay a tax that supports the golf course. Owning a golf course remains a huge mistake. Also the town owning the Overlook is very unfortunate. The town shouldn't compete with local businesses (other golf course and restaurants). Paying that tax to fund the golf course stops me from buying local

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Open up all seating and no masks required for anyone unless they feel the need s for me NO MASK

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I am very happy to see that shopping and dining are getting back to normal

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I am proud of how the OV citizens responded to the virus threat.

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Return to normal

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Do not require vaccination proof for any purposes.

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I appreciate the ongoing opportunities to offer comments via the Flash Vote

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Allow the business to do what they think is best. No government restrictions are needed.

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I'd like to see Oro Valley stop doing fireworks during such drought conditions. I'd also like to see Oro Valley take drought conditions into account when granting building permits.

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I wish the Council/Mayor would be stronger voice in encouraging vaccinations

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Leave it to the individual to determine his/her risks and act according when out in public.

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Lighten the rules!

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Whatever helps the businesses build back their business - we need to be supporting!

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They have not been oppressive, and I wish they could become standard procedure to eliminate rude crowding.

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End all restrictions

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I would like to see businesses be able to choose their level of pandemic precautions. Customers can then choose whether or not to patronize the business, depending on their level of comfort/concern. I, for one, will not patronize businesses that don't protect their employees and customers.

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I would like more timely response to changes that are real and not some guess by the CDC

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I prefer eating inside a restaurant or outside (not in the street) as the weather permits and the site is appropriate for the occasion.

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I continue to wear a mask in stores even though I am vaccinated because it is a courtesy to the employees who cannot know who is and who isn't vaccinated.

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Time to get back to normal. Time for Govt to get the hell out of our lives!!!

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None

I would like to see these overly cautious covid practices end.

The OV government should get out of the way. I can determine my own risk tolerance.

The grocery stores did a great job in my opinion. Signs, changes, new jobs for employees and just a better over all concern for the customers.

Continued indoor mask wearing until the percent vaccinated in Pima County is much higher, e.g. 80%

Yes, I love the idea of expanding outdoor seating at restaurants. Patios are awesome!!! There were never enough of them in Tucson/OV before the pandemic. I would love to see this trend expand and continue. I wish stores would be honest and clear about the extra costs of anything delivered. Costco, for example, is vague. The prices for delivery should be clearly marked with the actual up charge per item. I would like to see continued masks and gloves for all restaurant employees. There are still variants (and there will be more if we don't nip this!) and there are kids and others who will end up getting ill. I would like it if Arizona's leadership would take this whole thing more seriously. However, stupidity is coming from the top, down, sadly. PLEASE!!!!!! Everyone get vaccinated. Wear your mask until the kids are safe!

Most businesses have done a great job with their employees wearing masks, which does make me more comfortable going inside, especially with the Delta variant looming

I believe all required masking be discontinued and allow those who choose to wear them wear them. I believe bar seating should be open and all restaurant tables be open.

Get back to normal, not a new normal, asap!

Let's roll!

More restaurants please

Covid-19 is a coronavirus, just like every other cold virus. And it is seasonal, so we all need to just get used to it and stop freaking out, go back to normal for dining and shopping!

Inside/outside dining will mainly be governed by the weather in Tucson. Expansion into parking lots definitely won't work in the summertime. It wasn't a good ambience anyway.

I would like the restaurants to continue placing dining tables and bar stools further apart.

Fully reopen and understand that the restrictions were unwarranted, ineffective and unfair to small business.

Would prefer government issued vaccine passports to eliminate non vaccinated people from posing as "vaccinated"

I was on the East side of Tucson on Sunday, at the Oink restaurant, and it was packed with customers, very few wearing masks, and it was wonderful. So thankful to see things getting back to normal where you can see people's faces and smiles.

Time to end them all.

Do anything you can to help small businesses succeed. Your policy's during Covid heavily favored the big box stores to the detriment of the small business owners.

Restrictions should be lifted. Those that wish to wear masks should do so; those that prefer not to should not wear them.

stop the pick up of alcoholic drinks!

Allow businesses to do what they need to be successful and stay in business

I wish businesses would go back to pre-covid hours. I hate that restaurants close so early on the weekend.

no

It's time to resume normal business practices without restrictions from government. Businesses can continue restrictions if they choose.

I have enjoyed the temporary signage, I can find businesses easier and not have divert my eyes or attention from driving.

Thanks for asking.

do away with all mask restrictions except for medical facilities senopr homes etc anyone not vaccinated chooses not to be

Just go back to the way it was.

To be honest, I haven't noticed any temporary shopping changes post Covid

The changes are not temporary, they are permanent: always pick-up outside of store and outside dining.

I would like to see the masks gone, especially for the restaurant servers as long as they have been vaccinated

Based on the science (real science), I think we just need to get back to the way things were pre- covid.

We should continue to be business friendly providing for expanded signage opportunities, expanded dining space, etc.

You're doing a great job here!

I think Oro Valley handled the pandemic well following the science and CDC guidelines. I would like to see the OV council and town distribute more vaccine information, especially to parents, teens and unvaccinated adults. The new variants will effect OV economically if we cannot welcome visitors who enjoy our beautiful area. More residents vaccinated would prevent a new variant spread. Healthcare and teacher volunteers could help. The town could provide incentives. OV could be an outstanding community.

Stop listening to the liberal media. Return to normal.

Signage saying that wearing masks are preferable for guests and encouragement to get vaccinated to save lives

Let's keep safe!

It was difficult and unfair for business employees to try to enforce the mask mandate; an official reporting process and fines would have helped.

The pandemic isn't over. The D variant is growing rapidly in the US and is creating new outbreaks, even with vaccinated people. Listen to science when deciding what's ok and not ok.

None.

I like the outdoor seating. Allow shade coverage

Masks and social distancing should still be enforced. Delta covid variant is a serious concern and our children under 12 have not been vaccinated.

Give businesses what they need to succeed and stop putting any energy or money at all into supporting a business and bar that is funded by or in any way competes with surrounding privately owned businesses.

none

Please encourage businesses that have outdoor dining to powerwash the sidewalks and walls periodically. No one like eating among the stains and spills of passersby.

I have not noticed any changes except for employees wearing masks since I use drive throughs and takeout normally and did not use curb side PU at all so it was business as normal usually for me.

I love the increase in outdoor seating at restaurants and wider spacing of seating during a COVID & hope it continues!

Stop all temporary shopping and dining changes in Oro Valley

I would like to see full menus resuming at my favorite restaurants Harvest has a smaller menu wildflower has a smaller menu since covid and I would like them to step up their game and get back to pre-covid menu options. also put the condiments back on the table! Just keep them clean. I like spread out seating, distanced seating is good.

I don't even know what temporary measures are in place or why they are. What's the purpose.

I'm tired of the judgement and nasty comments from people who don't agree with teh mask mandate. None of us know the health considerations of another person, its not too much trouble to wear a mask and having to deal with people who loudly tout how their personal freedoms are being restricted over shopping is just BS. I feel less safe with the yahoo's bringing their AR-15's, multiple handguns and knives shopping into the grocery personally.

"Requested masks, or required masks for non-vaccinated individuals," is a polite but ineffective approach. Most who choose not to be vaccinated won't wear a mask anyway unless it is a requirement. Either we should continue a "mask required" policy until later in the pandemic recovery or we should do away with it completely and let individuals do what they are comfortable with.

I wish employers would require staff to get vaccinated. The businesses could post they are fully vaccinated. I would avoid businesses that did not require staff to be vaccinated.

The first part of this questionnaire is not clear enough for me to comment on.

I hadn't seen expanded seating into a parking lot.

I'm feeling very good about how Oro Valley is treating Covid

More outside dining! More misters!

Lets get back to normal.

Until 70% of Pima county is vaccinated I will wear mask and stay 6' apart

Open it all up

Easy pickup is convenient and I'll continue to use delivery or pickup more along with regular dining. The temporary signs are not visually attractive and regular signage is suitable for customers.

Curbside pick up is very good, especially when you can pay over phone before pick up.

Open everything-back to pre-pandemic

If my cashier or the majority of customers are still wearing a mask and/or it's crowded, I put mine on to show respect for others. We still don't know about variants and not everyone chose/could be vaccinated.

The city council are wimps, fraidy cats and/or germaphobes. Their constituents are out and about with no masks and the council continues to hide behind the "safety" wall. might not look to good for those that will need to / want to run again

I don't like the temporary signage in general but I'm ok with signage that outlines COVID safe practices for the time being.

I love delivery and curb side options. Outdoor seating is a must for us with kids. We appreciate all that local businesses have done to remain accessible this past year.

Get back to normal ASAP.