

IN ORDER TO BETTER SERVE THE PUBLIC AND COMMUNITY, THE ORO VALLEY PROSECUTOR'S OFFICE IS UNDERTAKING THIS SURVEY. YOUR UNDERSTANDING AND COOPERATION WILL BE GREATLY APPRECIATED.

ORO VALLEY PROSECUTOR'S OFFICE

COMMUNITY SURVEY

(Please circle or mark only **one** response per question)

Are you older than 18 years of age? Yes _____ No _____

I received this survey at:

Prosecutor's Office _____ Magistrate Court _____ By Mail _____

Are you an opposing attorney? Yes _____ No _____

Are you an Oro Valley resident? Yes _____ No _____

SERIOUSNESS OF LOCAL CRIME

On a scale of 1 to 5, with 1 being a large decrease and 5 being a large increase:

	Large Decrease	Somewhat Decreased	Neutral	Increased Somewhat	Large Increase
1) In your opinion, how has the level of crime changed in <i>your neighborhood</i> in the past 12 months?	1	2	3	4	5
2) In your opinion, how has the level of crime changed in <i>Oro Valley</i> in the last 12 months?	1	2	3	4	5

On a scale of 1 to 5, with 1 being not fearful and 5 being very fearful:

	Not fearful	Not very fearful	Neutral	Fearful	Very fearful
3) How fearful are you of becoming a victim of any crime?	1	2	3	4	5
4) How fearful are you of becoming a victim of a <i>violent</i> crime (for example, murder, rape, assault, and robbery).	1	2	3	4	5

GO TO PAGE 2

5) In the past twelve months, have you been in contact with the Oro Valley Prosecutor's office for any reason? (Please circle)

Yes No Don't know/ Can't remember

Not helpful Somewhat helpful Neutral Helpful Very Helpful

6) How would you best describe your contact with personnel from the Prosecutor's office?

1 2 3 4 5

*******QUESTION 7 THROUGH 16 ARE ONLY FOR THOSE PERSONS CURRENTLY INVOLVED IN A MATTER AT THE ORO VALLEY MAGISTRATE COURT. ALL OTHERS SHOULD SKIP TO QUESTION 17.*******

On a scale of 1 to 5, with 1 being not favorable and 5 being very favorable:

Not favorable Somewhat favorable Neutral Favorable Very favorable

7) How favorable are your feelings towards the Oro Valley Prosecutor's Office ?

1 2 3 4 5

On a scale of 1 to 5, with 1 being not fair and 5 being very fair:

Not Fair Somewhat Fair Neutral N/A Fair Very Fair

8) How would you best describe how the Prosecutor's office treats defendants (anyone accused of a civil or criminal violation)? (If not applicable, please leave blank)

1 2 3 4 5

9) How would you best describe how the Prosecutor's office treats the victim's of a crime? (If not applicable, please leave blank)

1 2 3 4 5

GO TO PAGE 3

	Not Fair	Somewhat Fair	Neutral N/A	Fair	Very Fair
--	----------	---------------	-------------	------	-----------

10) How would you best describe how the Prosecutor's Office treats witnesses?
(If not applicable, please leave blank)

	1	2	3	4	5
--	---	---	---	---	---

11) No matter the category, how do you personally feel you were treated this time by representatives of the Prosecutor's Office?

	1	2	3	4	5
--	---	---	---	---	---

12) Have you ever had contact with any other office in the criminal justice system?

Yes _____	No _____
-----------	----------

13) How would you rate your experience today with this prosecutor's office to your past experience?

Favorably _____	Unfavorably _____
-----------------	-------------------

14) Were you treated politely and professionally by members of this Prosecutor's office?

Yes _____	No _____
-----------	----------

15) Were you treated politely and professionally by members of this police department?

Yes _____	No _____
-----------	----------

16) Were you treated politely and professionally by this magistrate and his staff?

Yes _____	No _____
-----------	----------

Do you have any suggestions or comments that you think might improve the service or that you would like to pass on to the Oro Valley Prosecutor's Office?

GO TO PAGE 4

***** RESUME QUESTIONNAIRE*****

GENERAL OPINIONS ABOUT THE ORO VALLEY PROSECUTOR'S OFFICE

17) Are you familiar with or have you ever used any of the programs offered by the Oro Valley Prosecutor's Office (Mediation programs, Diversion Programs, Counseling, etc.) to resolve Neighborhood issues? Yes _____ No _____ Unsure _____

On a scale of 1 to 5, with 1 being unimportant and 5 being very important:

	Unimportant	Slightly Important	Neutral	Important	Very Important
18) Is the local prosecutor's office important for public safety and reduction in crime in your opinion?	1	2	3	4	5

On a scale of 1 to 5, with 1 being not at all efficient and 5 being very efficient:

	Not Efficient	Somewhat Efficient	Neutral	Efficient	Very Efficient
19) If known, how would you best describe the handling of cases by the Oro Valley Prosecutor's Office? <i>(If not applicable, leave blank)</i>	1	2	3	4	5

20) Do you feel you were treated politely and professionally by the attorneys and staff of the Prosecutor's Office? Yes _____ No _____

END OF SURVEY

Thank you very much for your cooperation and understanding. The Oro Valley Prosecutor's Office intends to use this survey as a tool to provide better services to the Oro Valley Community. Please return this form to a representative of the Prosecutor's Office, or return it by mail to:

**Oro Valley Prosecutor's Office -Town Administration Building
11000 N. La Canada, Oro Valley, AZ 85737**

Thank your for your time.